













# Wood Window and Patio Door Limited Warranty Comparisons | September 2023

## Coverage Comparison for Original Purchaser in an Owner-Occupied Single Family Residence

This document is intended to be a high-level summary on select points of window and patio door limited warranties. This is accurate to the best of Pella's knowledge as of September 2023, and is not a comprehensive review. If any information is not correct, please contact Pella customer service at 877-473-5527 and discontinue the use of the information. For complete warranty details, always refer to the most current warranty for each manufacturer. For Pella, see written Limited Warranty for details, including exceptions and limitations, at [www.pella.com/warranty](http://www.pella.com/warranty).

LIMITED WARRANTY SUMMARY										
Component										
Basic Coverage <sup>1</sup>	Lifetime <sup>2</sup>	10 years	10 years	20 years	20 years	10 years	20 years clad exterior 10 years wood exterior	10 years	20 years	20 years Fibrex® 10 years rest <sup>3</sup>
Wood Deterioration	Lifetime	10 years on clad 5 years on wood	10 years	Lifetime on Auralast® only	30 years on clad 10 years on wood	10 years	20 years clad exterior 10 years wood exterior	20 years	20 years	N/A
Non-laminated Glass (IG)	Lifetime	20 years	20 years <sup>4</sup> 10 years <sup>4</sup>	20 years	20 years 10 years <sup>5</sup> 1 year stress cracks	20 years <sup>6</sup> 10 years <sup>6</sup>	20 years <sup>6</sup> 10 years <sup>6</sup>	20 years dual insulated <sup>7</sup> 10 years triple insulated <sup>8</sup> 10 years FeelSafe and Laminated <sup>9</sup>	20 years	20 years
Subsequent Owner	10 years <sup>10</sup>	Above transfers	Above transfers	10 years <sup>10</sup>	10 years <sup>10</sup>	Above transfers	Above transfers	Above transfers	Above transfers	Above transfers
Labor <sup>11</sup>	2 years	Repair only within limited warranty period	Repair only within limited warranty period	2 years	Repair only within limited warranty period	Repair only to finish during warranty period	2 years	2 years	1 year	Within limited warranty period

<sup>1</sup> Basic Coverage includes coverage for non-glass components in the frame and sash, cladding material, weatherstrip, including un-clad products. Does not refer to interior or exterior finishes.

<sup>2</sup> Pella's lifetime coverage does not apply to hardware (10-years), laminated glass (10 years), screen/blind/shade (10 years) interior factory finish (2 years), Pella Insynctive products (see Pella Insynctive Products Limited Warranty), exterior cladding paint chalk or fade (10 years or 20 years), or exterior cladding paint corrosion or crack or peel in a seacoast environment (none or 10 years).

<sup>3</sup> Renewal by Andersen is not a wood product. 20 years on Fibrex components; 10 years on weatherstrip and other "sash and frame members"

<sup>4</sup> Marvin: 20 years on glass sizes up to 60ft2 for seal failure only (10 years for glass sizes 60 ft2 and larger); 10 years on non-tempered glass for stress cracks only, else default to supplier warranty.

<sup>5</sup> Weather Shield: 10 years on glass sizes over 70 sq. ft.

<sup>6</sup> Kolbe and Loewen: 20 years on glass with stainless steel spacer; 10 years on glass with aluminum spacer

<sup>7</sup> Dual Insulated Glass Product will be free from the failure of the air seal due solely to defects in workmanship or materials for a period of 20 years from the original date of manufacture.

<sup>8</sup> Triple Insulated Glass Product will be free from the failure of the air seal due solely to defects in workmanship or materials for a period of 10 years from the date of manufacture.

<sup>9</sup> FeelSafe™ or Laminated Glass in its Residential Product shall be free from any material obstructions of vision due to glass delamination from defects in workmanship or materials for a period of 10 years from the manufacture date.

<sup>10</sup> Timeframe for the subsequent owner starts with the original purchaser, not when ownership transfers. 10 years only applies where original purchaser had 10 years or more of coverage. (e.g. original purchaser gets 2 years labor, subsequent owner doesn't get 10 years labor).

<sup>11</sup> Labor for repair or replacement unless otherwise noted



The best limited  
lifetime warranty for  
wood windows and  
patio doors.\*

Three design components that support Pella's confidence in quality and durability include:

#### Enduraguard® Wood Protection

Advanced protection for wood against the effects of moisture, decay, stains from mold and mildew – as well as termite damage.

#### Exterior Aluminum Cladding

Beautifully durable aluminum cladding helps protect you windows and patio doors for years.

#### Insulating Glass Seal

Long-lasting insulating glass seal provides a clear view and exceptional energy efficiency.

\*Based on comparing written limited warranties of leading nation wood window and wood patio door brands. See Pella written Limited Warranty for details, including exceptions and limitations, at [pella.com/warranty](https://pella.com/warranty), or contact Pella Customer Service at 877-473-5527.

© 2023 Pella Corporation. All rights reserved. W378073