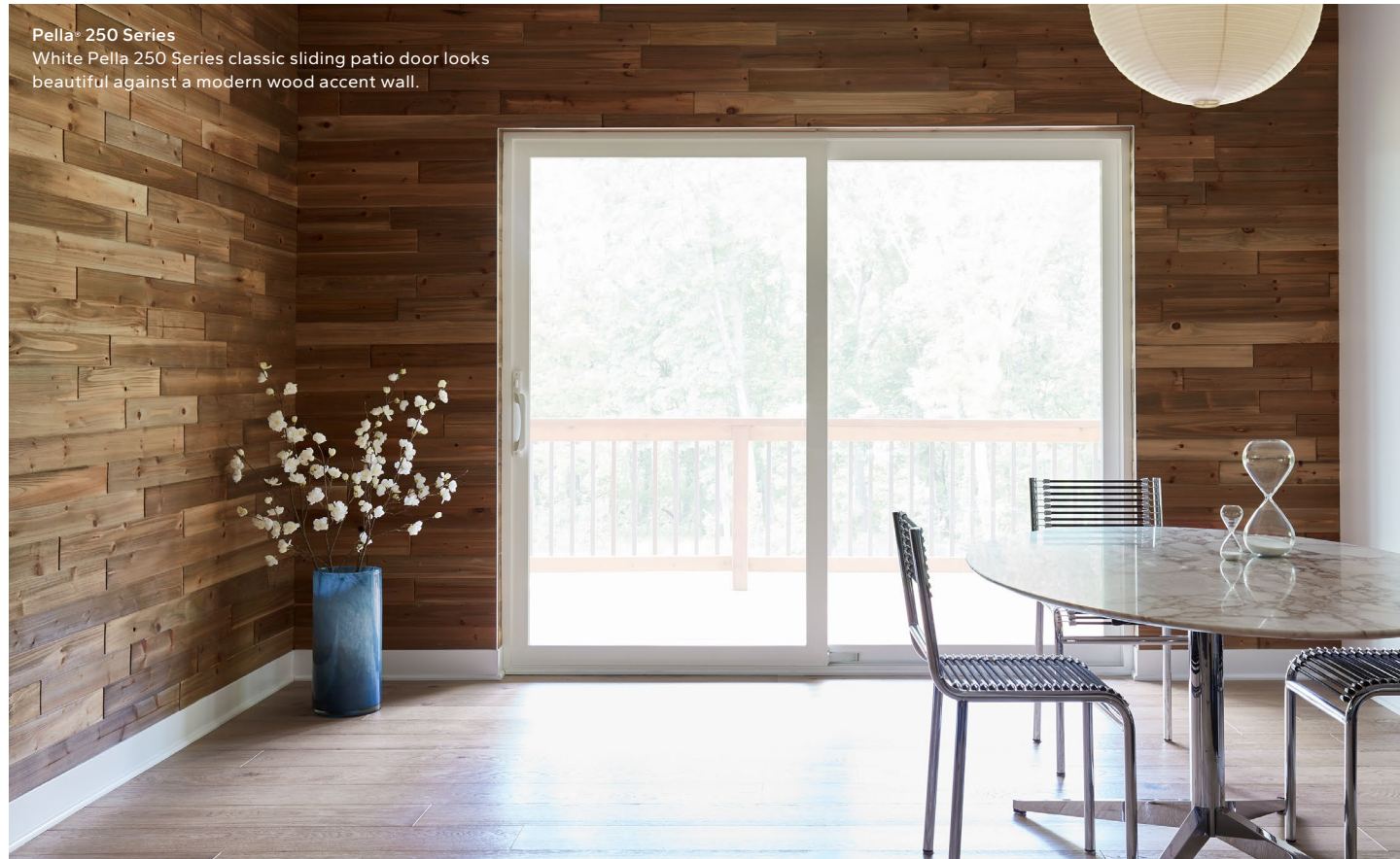


Warranty Information



Pella® 250 Series
White Pella 250 Series classic sliding patio door looks beautiful against a modern wood accent wall.



Vinyl Windows & Patio Doors

Pella 250 Series, Encompass by Pella, Pella Hurricane Shield Series™, Pella Defender Series™

| VINYL | Owner Occupied Single Family | | Non-Owner Occupied or Non Single Family | |
|---------------------------------------|--|-----------------------|--|-----------------------|
| Component | Original Owner | Subsequent Owner | Original Owner | Subsequent Owner |
| GLASS | | | | |
| Standard Glass | 20 years | Remainder of 20 years | 20 years | Remainder of 20 years |
| Laminated Glass | 10 years | Remainder of 10 years | 10 years | Remainder of 10 years |
| Blinds-Between-the-Glass: Glass | 5 years | Remainder of 5 years | 5 years | Remainder of 5 years |
| HARDWARE | | | | |
| Hardware Finish | No warranty | | No warranty | |
| Hardware Operation | For as long as the original purchaser owns the home | Remainder of 10 years | 10 years | Remainder of 10 years |
| OTHER | | | | |
| Standard Non-Glass | For as long as the original purchaser owns the home | Remainder of 10 years | 10 years | Remainder of 10 years |
| Blinds-Between-the-Glass: Blinds | 5 years | Remainder of 5 years | 5 years | Remainder of 5 years |
| Exterior Surround Made with Azek Trim | 25 years | Remainder of 25 years | 25 years | Remainder of 25 years |
| Laminate Exterior Finishes | 10 years | Remainder of 10 years | 10 years | Remainder of 10 years |
| LABOR | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | |

Fiberglass Windows & Patio Doors

Pella® Impervia®

| IMPERVIA | Owner Occupied Single Family | | Non-Owner Occupied Or Non Single Family | |
|--|--|-----------------------|--|-----------------------|
| Component | Original Owner | Subsequent Owner | Original Owner | Subsequent Owner |
| FINISH | | | | |
| Factory Interior Finish (excludes primer only) Bay/Bow | 2 years | Not transferable | 2 years | Not transferable |
| Factory Painted Finish applied | 10 years | Remainder of 10 years | 10 years | Remainder of 10 years |
| HARDWARE | | | | |
| Hardware Finish | No warranty | | No warranty | |
| Hardware Operation | 10 years | Remainder of 10 years | 10 years | Remainder of 10 years |
| GLASS | | | | |
| Standard Non-Laminated Glass | 20 years | Remainder of 20 years | 20 years | Remainder of 20 years |
| OTHER | | | | |
| Non-Glass Bay/Bow Frame | 10 years | Remainder of 10 years | 10 years | Remainder of 10 years |
| Material Rectangular | For as long as the original purchaser owns the home | | | |
| Material Non-Rectangular Special Shapes | 10 years | | | |
| LABOR | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | |

* Screen warranty does not include damage caused by insects

Warranty information is correct as of 3/1/2024. Warranties are subject to change and buyers are subject to the current warranty at time of sale. See pella.com/warranty for all current and historical warranties as well as additional details, limitations, and exclusions.



Pella® Impervia
Black picture windows with custom grilles-between-the-glass.

Pella® Lifestyle Series
Dual-pane White casement and fixed windows with traditional Simulated-Divided-Light grilles.



Clad/Wood Windows and Patio Doors

Pella® Reserve™, Pella Lifestyle Series

| CLAD/WOOD WINDOW & PATIO DOOR | Owner Occupied Single Family | | Non Owner Occupied or Non Single Family | |
|--|--|-----------------------|---|-----------------------|
| | Original Owner | Subsequent Owner | Original Owner | Subsequent Owner |
| GLASS | | | | |
| Non-Laminated | Lifetime for as long as the original purchaser owns their home | Remainder of 10 years | 20 years limited warranty | Remainder of 10 years |
| Laminated (Impact Resistant) | 10 years limited warranty | Remainder of 10 years | 10 years limited warranty | Remainder of 10 years |
| PAINT - If property is on seacoast | | | | |
| EnduraClad — Chalk or Fade | 10 year limited warranty | Remainder of 10 years | 10 years limited warranty | Remainder of 10 years |
| EnduraClad — Corrosion, Crack or Peel | No warranty | | No warranty | |
| Seacoast EnduraClad — Chalk or Fade | 10 year limited warranty | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| Seacoast EnduraClad — Corrosion, Crack or Peel | 10 year limited warranty | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| EnduraClad Plus — Chalk or Fade | 20 year limited warranty | Remainder of 10 years | 20 years limited warranty | Remainder of 10 years |
| EnduraClad Plus — Corrosion, Crack or Peel | 10 year limited warranty | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |

| CLAD/WOOD WINDOW & PATIO DOOR | Owner Occupied Single Family | | Non Owner Occupied or Non Single Family | |
|---|--|-----------------------|--|-----------------------|
| | Original Owner | Subsequent Owner | Original Owner | Subsequent Owner |
| PAINT - If property is not on seacoast | | | | |
| EnduraClad — Chalk or Fade | 10 years limited warranty | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| EnduraClad — Corrosion, Crack, or Peel | Lifetime for as long as the original purchaser owns their home | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| Seacoast EnduraClad — Chalk or Fade | 10 years limited warranty | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| Seacoast EnduraClad — Corrosion, Crack, or Peel | Lifetime for as long as the original purchaser owns their home | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| EnduraClad Plus — Chalk or Fade | 20 year limited warranty | Remainder of 10 years | 20 year limited warranty | Remainder of 10 years |
| EnduraClad Plus — Corrosion, Crack, or Peel | Lifetime for as long as the original purchaser owns their home | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| INTERIOR FINISH | | | | |
| Prefinish | 2 year limited warranty | Remainder of 2 years | 2 year limited warranty | Remainder of 2 years |
| Non-Factory Finish | No warranty | | No warranty | |
| SCREEN | | | | |
| All Screens | 10 years against defects | Remainder of 10 years | 10 years against defects | Remainder of 10 years |
| HARDWARE | | | | |
| Finish | No warranty | | No warranty | |
| Operation | 10 year limited warranty | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| OTHER | | | | |
| Non-Glass Components | Lifetime for as long as the original purchaser owns their home | Remainder of 10 years | 10 year limited warranty | Remainder of 10 years |
| * Accessories (screen, blind, or shade, etc) | 10 year limited warranty | Remainder of 10 years | | |
| LABOR | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | |

* Screen warranty does not include damage caused by insects

Warranty information is correct as of 3/1/2024. Warranties are subject to change and buyers are subject to the current warranty at time of sale. See pella.com/warranty for all current and historical warranties as well as additional details, limitations, and exclusions.



Pella® Reserve™
Hinged patio door in black with grilles-between-the-glass.



Pella® Entry Door
Front door in Blue Ash with Avoca decorative glass.

Pella Entry Doors

Fiberglass or Steel

| FIBERGLASS OR STEEL ENTRY DOOR | Owner Occupied Single Family | | Non-Owner Occupied Or Non Single Family | |
|--|--|---|--|----------------------|
| | Original Owner | Subsequent Owner | Original Owner | Subsequent Owner |
| FINISH | | | | |
| Pre-Finish | 2 years | Not transferable | 2 years | Not transferable |
| Non-Factory | No warranty | | No warranty | |
| GLASS | | | | |
| Decorative | 10 years | Remainder of 10 years | 5 years | Remainder of 5 years |
| Non-Decorative | 20 years | Remainder of 20 years | | |
| OTHER | | | | |
| Panel (and all factory-applied attachments except glass) | | | | |
| Composite Frame / Non-Glass Materials And Workmanship | Lifetime for as long as the original purchaser owns their home | Remainder of 10 years from original purchase of product | 1 year | Remainder of 1 year |
| Clad Frame / Non-Glass Materials And Workmanship | | | | |
| Hinges, Frame Weatherstripping, and the Multipoint Lock | 10 years | Remainder of 10 years | | |
| Blinds-Between-the-Glass | 5 years | Remainder of 5 years | 5 years | Remainder of 5 years |
| LABOR | Includes labor for service on replacement parts or repair for the first two (2) years from date of sale. | | Labor for service on replacement parts or repair for decorative or non-decorative glass for two (2) years from date of sale. Includes labor for service on replacement parts or repair for non-glass materials for one (1) year from date of sale. | |

*Installing viewing holes, door knockers, doggie doors, and mail slots WILL void the customers warranty if damage is related to installation of the above.

*Hardware Finish is NOT covered under warranty



Pella® Lifestyle Series
Black fixed casement windows with grilles-between-the-glass allow in an abundance of natural light.

Pella windows provide the highest value to homeowners.*

*Study of homeowner perceptions of leading national brands. Study commissioned by Pella, 2023.



Learn more at pella.com/warranty.
Call us at 877-473-5527.

