



Insynctive[®]
technology

REMOTE CONTROL



REMOTE CONTROL is used to operate one or more Pella BLINDS and SHADES with Insynctive technology.

WHAT'S NEEDED:

- **PELLA BLINDS OR SHADES WITH INSYNCTIVE TECHNOLOGY (required – sold separately):** BLINDS or SHADES can be automatically raised and lowered to conveniently control the comfort of your home.

TABLE OF CONTENTS

3	General and Safety Information <ul style="list-style-type: none">▪ Registering Products▪ Need Help?▪ Have a Home Automation System?▪ Warnings
4	Product Overview <ul style="list-style-type: none">▪ Specifications
5	Detailed Instructions <ul style="list-style-type: none">▪ Remote Control Setup
8	Additional Instructions <ul style="list-style-type: none">▪ Product Manufacturer's Code▪ Care and Maintenance▪ Replacing Batteries
10	Troubleshooting
11	FCC Compliance and Industry Canada Limited Warranty Software License Agreement and Privacy Policy

GENERAL AND SAFETY INFORMATION

NEED HELP?

For instant access to warranties, troubleshooting information and videos, visit Pella.CustHelp.com or call **855-473-5524**.

HAVE A HOME AUTOMATION SYSTEM?

To view a list of compatible systems and find instructions on how to pair Pella Insynctive products, visit ConnectPella.com.

⚠️ WARNING

Failure to adhere to the warnings below may result in death, serious injury and/or loss of valuables.

- Pella Insynctive REMOTE CONTROL is not 100% reliable for a variety of reasons. For example, (REMOTE):
 - communicates data wirelessly, and wireless data is susceptible to interference or failure.
 - requires proper pairing.
 - requires a battery with an adequate charge.
 - may be damaged after pairing.

Therefore, Pella Insynctive products should not be relied upon in situations where life, safety and/or protection of valuables are solely dependent on their function. Test each product at least once per year to help ensure proper operation.

- Pella Insynctive products are not a substitute for careful adult supervision of children.
- Keep battery and other small parts out of reach of children. If small parts are swallowed, immediately seek medical help.
- Batteries carry the risk of fire, explosion and burns. Do not recharge, disassemble or incinerate.

PRODUCT OVERVIEW



REMOTE CONTROL can operate one or more Pella® BLINDS or SHADES with Insynctive™ technology. The device has three operating modes, including raise-and-lower mode, programming mode and tilt mode.

1. Raise-and-lower mode is the default setting on the device, and the three buttons may be used to raise and lower BLINDS or SHADES to desired position.
2. Programming mode may be used to program a custom setting for BLINDS or SHADES.
3. Tilt mode may be used to adjust the angle of the slats on BLINDS to control light or privacy.

SPECIFICATIONS:

Frequency: 433.92 MHz (Insynctive)

Operating Temperature: 32° - 120°F (0° - 49°C)

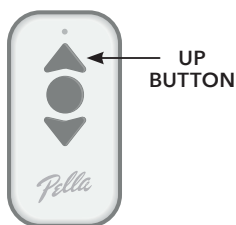
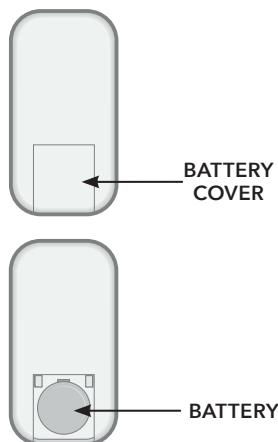
Operating Humidity: 5% - 95% RH noncondensing

Battery: 3V Lithium CR2032

Typical Battery Life: 5 years (may vary by use)

Indoor Use Only

DETAILED INSTRUCTIONS



REMOTE CONTROL SETUP

Visit Pella.CustHelp.com for how-to videos.

1. Get Started

Install your Pella® BLIND or SHADE with Insynctive™ technology, following Quick Start Guide provided with the product.

2. Prepare REMOTE CONTROL

Slide the battery cover in the direction of the arrow on the cover. Remove the battery cover to expose the battery. Remove the plastic pull tab and press down on the battery to ensure it is firmly in place. Slide the battery cover back into the closed position.

NOTE: See Replacing Batteries instructions on page 8 for more information.

3. Pair REMOTE CONTROL to BLIND or SHADE

A. FOR ROOMSIDE BLINDS AND SHADES

Pull BLIND or SHADE bottom rail downward at least 6" to activate pair mode. BLIND or SHADE will complete a quick up/down movement to indicate that it is in pair mode.

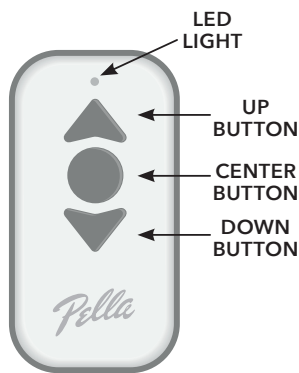
Press and hold the Up button on REMOTE CONTROL until BLIND or SHADE completes another quick up/down movement and then moves back to the top, into fully open position. REMOTE CONTROL is now paired to BLIND or SHADE.

B. FOR BETWEEN-THE-GLASS BLINDS AND SHADES

Hold REMOTE CONTROL up to top cover approximately 6" from the end of BLIND or SHADE to activate pair mode. BLIND or SHADE will make a quick up/down motion to indicate it is in pair mode.

Press and hold the Up button on REMOTE CONTROL until BLIND or SHADE completes another quick up/down movement. REMOTE CONTROL is now paired to BLIND or SHADE.

DETAILED INSTRUCTIONS (continued)



Reference the Quick Start Guide that accompanied your BLIND or SHADE, or review the Blind or Shade Product Guide at Pella.CustHelp.com for additional details on activating pair mode.

NOTE: REMOTE CONTROL may be paired to more than one BLIND or SHADE. All BLINDS and SHADES paired to REMOTE CONTROL will respond to a button press. For example, if three SHADES are paired to REMOTE CONTROL, all three SHADES will move up when the Up button is pressed on REMOTE CONTROL.

4. Setting Positions for BLINDS and SHADES

REMOTE CONTROL may be used to teach up to three positions to Insynctive™ BLINDS and SHADES – including an upper position, user-defined position and lower position. To teach these limits to BLIND or SHADE, REMOTE CONTROL must first be placed into the appropriate program mode as described below.

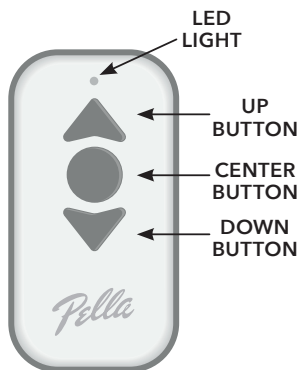
Enter Upper-Position Program Mode: Simultaneously press and hold the Up and Center buttons until the LED begins blinking red (about 3 seconds).

Enter User-Defined Position Program Mode: Simultaneously press and hold the Up and Down buttons until the LED begins blinking red (about 3 seconds).

Enter Lower-Position Program Mode: Simultaneously press and hold the Down and Center buttons until the LED begins blinking red (about 3 seconds).

Refer to Blind or Shade Product Guide for detailed steps to program these positions to BLIND or SHADE. Once placed into program mode, REMOTE CONTROL will stay in program mode until the programming process is completed or will automatically exit program mode after 3 minutes if no buttons are pressed.

DETAILED INSTRUCTIONS (continued)



5. Raising and Lowering Pella® BLINDS and SHADES

REMOTE CONTROL may be used to raise and lower BLINDS and SHADES as described below. The LED at the top of REMOTE CONTROL will illuminate red whenever a command is issued from REMOTE CONTROL.

- Press and Release Up Button
Pressing the Up button for less than 1 second will cause BLIND or SHADE to automatically move to the upper position that has been programmed by the user.
- Press and Release Center Button
Pressing the Center button for less than 1 second will cause BLIND or SHADE to automatically move to the user-defined position.
- Press and Release Down Button
Pressing the Down button for less than 1 second will cause BLIND or SHADE to automatically move to the lower position that has been programmed by the user.

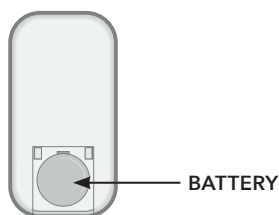
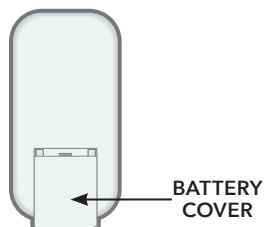
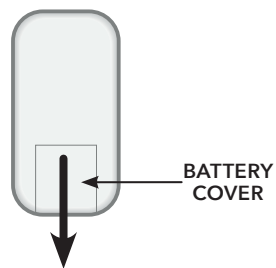
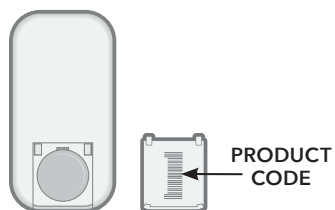
NOTE: While BLIND or SHADE is moving, pressing any button on REMOTE CONTROL will cause movement to stop.

6. Tilting BLINDS

The slats on BLINDS may be tilted for better control of lighting angle of BLINDS by first placing it in tilt mode.

To place REMOTE CONTROL in tilt mode, press and hold the Center button for 2 - 3 seconds until the LED light turns solid red. REMOTE CONTROL will stay in tilt mode for 10 seconds following the last button press and then the LED will turn off as REMOTE CONTROL switches back to raise-and-lower mode. You may also exit tilt mode at any time by pressing and releasing the Center button. While in tilt mode, press the Up and Down buttons to adjust the angle of the slats. See Blind or Shade Product Guide for additional details.

ADDITIONAL INSTRUCTIONS



HOW TO FIND PRODUCT MANUFACTURER'S CODE

Each Insynctive™ product contains a label with a Manufacturer's Code that will be required to help Pella Customer Service identify the product if service is required. To locate the Manufacturer's Code for REMOTE CONTROL, remove the battery cover. The label is located on the back of the battery cover.

CARE AND MAINTENANCE

- Test Insynctive products at least once per year to help ensure proper operation.
- Use indoors and keep away from sources of water and moisture.

REPLACING BATTERIES

Visit Pella.CustHelp.com for how-to videos.

When the battery is low, REMOTE CONTROL will no longer respond properly to button presses. To replace the battery:

- Slide the battery cover in the direction of the arrow to disengage it from REMOTE CONTROL.
- Carefully replace with a CR2032 battery, ensuring the plus (+) side of the battery faces towards you.
- Slide the battery cover back into the closed position.
- Test REMOTE CONTROL by pressing the Down button. BLIND or SHADE should move down. Pairing the sensor again after battery change is not required.



WARNING: Batteries carry the risk of fire, explosion and burns. Do not recharge, disassemble or incinerate.

ADDITIONAL INSTRUCTIONS (continued)

IMPORTANT NOTES:

- REMOTE CONTROL does not need to be paired again to BLIND or SHADE after battery change.
- Properly dispose of used batteries based on your local requirements. A best practice is to dispose of batteries at your local home chemical collection center. **California Only:** Contains perchlorate material. See www.dtsc.ca.gov/hazardouswaste/perchlorate for any special handling regulations.

DELETING REMOTE CONTROL FROM BLIND OR SHADE

See Blind or Shade Product Guide for instructions on how to delete REMOTE CONTROL.

TROUBLESHOOTING

Also refer to Pella.CustHelp.com for more troubleshooting information, including videos and reference material or call **855-473-5524**.

PROBLEM	CAUSE AND POSSIBLE SOLUTION
<p>BLIND or SHADE will not move when button is pressed on REMOTE CONTROL.</p>	<p>If LED is blinking red, REMOTE CONTROL is in programming mode. Wait 3 minutes for REMOTE CONTROL to return to raise-and-lower mode. If LED continues blinking red, remove and reinsert battery to reset.</p> <p>If LED is solid red, REMOTE CONTROL is in tilt mode. If LED does not turn off, remove and reinsert battery to reset.</p> <p>If LED does not light red when a button is pressed or if LED blinks rapidly for several seconds when a button is pressed, replace the battery.</p> <p>Follow REMOTE CONTROL setup process to pair REMOTE CONTROL to BLIND or SHADE. If the blind or shade does not respond while attempting to pair, try replacing the battery in the remote.</p> <p>If the blind or shade does not pair even with red LED on remote, try the Blind or Shade Guide for more troubleshooting steps.</p>
<p>Cannot pair REMOTE CONTROL to BLIND or SHADE.</p>	<p>If LED does not light red when button is pressed, verify REMOTE CONTROL battery is installed correctly and the battery tab has been removed.</p> <p>If LED still does not light red when button is pressed, replace the battery.</p> <p>Follow REMOTE CONTROL setup process to pair REMOTE CONTROL to BLIND or SHADE.</p>

FCC COMPLIANCE AND INDUSTRY CANADA

This equipment has been tested and found to comply with the limits for Class B digital devices, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instruction manual, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment to an outlet on a different circuit from the receiver.
- Consult the dealer or an experienced radio/TV contractor for help.

Changes or modifications not expressly approved by Pella Corporation could void the user's authority to operate the equipment.

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme avec Industrie Canada exempts de licence standard RSS. L'opération est soumise aux deux conditions suivantes: (1) cet appareil ne peut causer d'interférences, et (2) cet appareil doit accepter toute interférence, y compris les interférences qui peuvent causer un mauvais fonctionnement de l'appareil.

FCC ID: SO7-206A0000 IC ID: 11009A-206A0000

LIMITED WARRANTY

A two-year limited warranty comes standard with purchase. For complete warranty details, visit pella.com/support/warranties.

SOFTWARE LICENSE AGREEMENT AND PRIVACY POLICY

Pella® Insynctive™ products are covered by the Pella Insynctive products Software License Agreement and Pella Insynctive products Privacy Policy in effect at the time of sale, which can be found at Insynctive.Pella.com. By installing or using your Insynctive products, you are acknowledging that the Insynctive Software License Agreement and Privacy Policy are part of the terms of sale.

