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The RAC consider that health & safety is of equal importance to other business priorities and is committed to keeping our colleagues, our members and anyone visiting our premises or affected by our work safe by promoting high standards of health & safety on all our premises and all our activities.

To achieve this, the RAC shall maintain a health and safety management framework that will ensure a systematic approach to identifying hazards, assessing risks with the participation of colleagues, to determine suitable and sufficient controls measures, and shall:

- Have a programme of continuous improvement in respect of the health & safety culture at all levels within the RAC and reduction of health & safety risks
- Show visible commitment from the Executive Committee and Leadership Teams by actively driving and monitoring standards against the health, safety and wellbeing Key Performance Indicators agreed with the Executive Committee primarily through the Health & Safety Steering Group and the Executive Risk & Audit Committee
- Ensure compliance with all relevant legal duties in respect of health & safety at work legislation
- Encourage constructive feedback from our colleagues, recognising those who achieve high standards of health & safety compliance
- Ensure that all colleagues understand their roles in contributing to overall health and safety culture standards and the need to take personal ownership of safety issues
- Provide adequate resources for the planning, provision, and maintenance of safe working conditions
- Provide suitable and sufficient resources, training, information, instruction, and supervision for all colleagues
- Internally and externally audit our health & safety management systems and implement improvements
- Maintain external certification to ISO45001 health & safety management standard
- Proactively encourage and manage good behaviours through the Be Safe cultural change programme
- Consult with colleagues and union through regular Safety Improvement Forum meetings
- Work proactively with industry experts such as National Highways and Survive Group to ensure best practice is at the forefront of everything that we do
- Take appropriate action to update and evolve our approach to health & safety to reflect changes in the business and external landscape
- Operate incident handling and response processes to deal with any health & safety issues as promptly as reasonably practicable and to investigate root causes to ensure that appropriate actions are put in place to reduce the likelihood of recurrence

RAC's policies and procedures set out its commitment and approach to responsibly managing RAC's impact on, and its relationship with its people, customers, community, and environment.

This policy statement is available on our Company Website and will also be made available to customers, suppliers, and any other interested parties on request.



Dave Hobday, Chief Executive Officer

Date: 24th January 2024