

Amway Health & Wellbeing Portal

FREQUENTLY ASKED QUESTIONS(FAQs)

Overview of the Amway Health & Wellbeing Portal

1. Overview of the Amway Health & Wellbeing Portal

The Amway Health & Wellbeing Portal is a platform supporting Healthier Me, Healthy Weight Journey. Through this portal:

- Team leaders of Healthier Me, Healthy Weight Journey can create team(s) and invite participants to join their team.
- Participants of Healthier Me, Healthy Weight Journey can register and monitor their progress.
- Coaches of Healthier Me, Healthy Weight Journey can track their progress on the program.

2. Who can access the Amway Health & Wellbeing Portal?

Both Amway Business Owners (ABOs) and Amway Privileged Customers (APCs) have access to the Amway Health & Wellbeing Portal.

Participants of Healthier Me, Healthy Weight Journey

1. How to register for the Healthier Me, Healthy Weight Journey through the Portal?

For Team Leaders:

To register, access <https://portal.amwaynow.sg> using your Amway ID and Password. Then, click on the "Create Team" button. Fill in the necessary details for the new team, enter the participants' email addresses and send them the invitation email. Click the "Join Now" Button in the email and fill up the registration form to register for the Healthier Me, Healthy Weight Journey.

For Participants:

Simply click the "Join Now" Button in the invitation email sent by the Team Leader and complete the registration form to enroll in the Healthier Me, Healthy Weight Journey.

** Both the Team Leader and Participants are required to have a valid Healthy Weight Solution Pack Order Number, which needs to be purchased up to 45 days prior to their registration date.*

2. How do I book my Pre-assessment or Post-assessment appointment on the portal?

Once you have completed the registration process on the Portal, select the "Healthier Me, Healthy Weight" Tab from the menu on your left-hand side. Click on "Appointment" from the dropdown Menu and you will be directed to Calendly to book your appointment.

3. How do I see my results of the Pre-assessment or Post-assessment?

Simply log onto <https://portal.amwaynow.sg> using your Amway ID and Password. Then, navigate to the "My Progress" section, where you'll be able to view your Pre-assessment and Post-assessment results.

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4. Can I reschedule my appointment for the Pre-assessment or Post-assessment?

Yes. You can reschedule your appointment by logging onto the portal and navigating to the "Healthier Me, Healthy Weight" Tab from the menu on the left-hand side. Then, select "Appointment" from the dropdown menu, and proceed to reschedule your appointment using Calendly.

5. Can I make my purchase of the required Healthy Weight Solution Pack on this Portal?

Amway Health & Wellbeing Portal is a platform for Participants and Coaches to monitor their own and their team's progress conveniently. To purchase a Healthy Weight Solution Pack in order to participate as a Coach or a Participant, please proceed to [Healthier Me | Weight Management | Health | Shop All | Amway Singapore](#) or visit Nutrilite @ Aperia Mall.

6. Can I track the progress of my Team?

Yes. Log in to <https://portal.amwaynow.sg> using your Amway ID and Password. Navigate to the "Healthier Me, Healthy Weight" Tab on the left-hand side of the screen, select "My Team" from the dropdown menu and you will be able to monitor the progress of your team.

7. As a Malaysian ABO, how can I register for the Healthier Me, Healthy Weight Journey?

Only Malaysian ABOs who have activated their business activity in Singapore and possess a residential address in Singapore are eligible to register for the Healthier Me, Healthy Weight Journey.

8. What should I do if I noticed my details are incorrect in the Portal?

If you notice any incorrect details in the Portal, please send an email to sghelpdesk@amway.com.

9. How can I upload my photo?

To upload your photo, simply click on the "photo unavailable" icon located in the "My Progress" Tab. From there, select the photos you wish to upload from your computer or mobile device. Once selected, click "save" to save your uploaded photos.

If you encounter any issues during the uploading process, please reach out to sghelpdesk@amway.com or contact our Call Center for assistance.