





### Registration

#### How to register?

Via the Nutrilite Active app. The registration period starts from 1 December 2021 to 14 December 2021. There are limited slots, so register before they run out!

#### How do I make payment?

- By credit card / debit card / online banking via FPX.
- The payment will be RM30/B\$10 for Single category and RM96/B\$32 for Family category (team of 4).
- Once payment is made, you will be directed to complete the registration form on the Nutrilite Active app.
- Our FPX currently accepts the following payment methods:
- 1. Credit / Debit card: VISA / Mastercard
- 2. Online banking:

•	Affinbank

- Agrobank
- Alliance Bank (Personal)
- Ambank
- Bank Islam
- Bank Muamalat
- Bank Rakyat
- BSN
- CIMB Clicks
  - HSBC
  - Kuwait Finance House
  - Maybank2E/2U
- OCBC Bank
- Public Bank
- RHB
- Standard Chartered
- UOB
- Hong Leong Connect

#### How will I know if my online registration via the Nutrilite Active app is successful?

You will receive a confirmation email. It will be sent to your registered email address with Amway. Once you have registered on the Nutrilite Active app, you will need to go to your profile page (top right) and look for "my events". All the events you join will be shown there. Note: Please update your email address that appears in your Amway profile.

#### If I cannot make it for the Run, can I get a refund or withdraw/transfer/defer my participation?

All paid registrations are non-transferable, non-refundable and non-deferrable. However, in special circumstances with valid reason(s), a refund request can be made. Please email nutriliteactiveapp@gmail.com to enquire further.

#### Can I make changes to my personal particulars after confirmation of my registration?

No. Changes are not allowed upon successful registration. Please ensure that the names of participants are according to their IC and apparel sizes are correct before submission.

#### Can I change t-shirt sizes after successful registration?

T-shirts sizes are limited, do note that returns and exchanges will only be entertained if there are extra t-shirts available.

Note: Please agree to the terms and conditions stated within the Nutrilite Active app upon registration.







## **General FAQ**

#### What is a Virtual Run?

A virtual run is one that you register online and can complete at your own pace and place (within the event period) – be it outside or within your home. For this ActivPower Run 2021 (a virtual run), the distance you cover will be tracked via the Nutrilite Active app (please turn it on when you are exercising) and your run progress will be displayed under the Nutrilite ActivPower Run 2021 event tab.

#### Who is eligible to take part in Nutrilite ActivPower Run 2021?

- All Malaysian and Bruneian ABOs/APCs above the age of 18. Children above the age of 6 can participate too.
- All Amway Malaysia and Brunei permanent employees.
- The same rules and regulations apply for all participants.

#### Is it compulsory to purchase Nutrilite/BodyKey products to join the Nutrilite ActivPower Run 2021?

Yes. But participants under the age of 18 do not need to purchase Nutrilite/BodyKey products. To purchase products, here are your options: 1x BodyKey Meal Replacement Shake (Berry/Café Latte or Chocolate) OR 1x Nutrilite Soy Protein Drink (any size/flavour) OR 1x BodyKey Jump Start Kit.

#### Is the Nutrilite ActivPower Run 2021 a timed event?

No, it is not. However, you are encouraged to run as many kilometres as you can to stand a chance to unlock Instagram filters between 15 December 2021 and 14 January 2022.



You are encouraged to run at a pace and length of time suited to your comfort or fitness level, be it at home or in a safe location, while adhering Government SOPs where applicable.

#### What if I am pregnant?

As the health of each individual varies, please consult and get a written consent from your doctor before engaging in any strenuous activity. If you are able to do so, you can accumulate the kilometres by walking at a moderate pace.

#### What happens if there is bad weather?

Since the Nutrilite ActivPower Run 2021 is a virtual event from 15 December 2021 to 14 January 2022, you are free to run whenever conditions are most favourable to you.

Amway Malaysia and Brunei cannot be held responsible for any untoward incidents that may befall you as a result of bad weather or unsafe outdoor conditions. We kindly remind all participants to adhere all relevant Government SOPs. #staysafe #stayactive #stayhealthy

#### What web or app platform is the Nutrilite ActivPower Run 2021 using?

Nutrilite Active app (available on iOS and Play Store)





# Nutrilite Active App & App Synchronisation

#### What is the Nutrilite Active app?

Walk, run or hop – we just want you to move and be sweaty by the end of it! Use the Nutrilite Active app via mobile to participate in sweat-inducing activities and track your fitness goals. Achieve your goals either individually or as a team to unlock rewards. Get moving and show your love for Nutrilite but most importantly, do it for good health.

#### How do I download the Nutrilite Active app?

- Step 1: Open your device's app store either on Apple or Android
- Step 2: Search for "Nutrilite Active"
- Step 3: Download the app

#### **IMPORTANT:**

Huawei mobile phone users will not be able to download the app. We apologise for this inconvenience. All other mobile phone brands will not have issues downloading and using the app.

#### How do I register an account on Nutrilite Active app?

To register your Nutrilite Active app, you first must create an account on the app. Here's how:

- Step 1: Open the Nutrilite Active app and Sign in / Log in via Facebook or Google. You can also sign in / log in by entering your email address.
- Step 2: Fill in your details and select 'Register'. Once confirmed, you have successfully registered for a Nutrilite Active account and will be able to edit your profile page on the app.

#### How do I register for the Nutrilite ActivPower Run 2021?

You can do so in 4 easy steps:

- Step 1: Log in and look for Nutrilite ActivPower Run 2021 under the 'Events' tab
- Step 2: Select Nutrilite ActivPower Run 2021 and scroll to the bottom to register
- Step 3: Fill in all required details, select preferred category (single/family), apparel size and select the payment method (Credit card / FPX)
- Step 4: Make payment and you should be receiving the confirmation via your registered email address with Amway!

Your confirmation email will look like this:

Your Event Registration is Successful Dear XXXX, Greetings from Nutrilite ActivPower Run 2021 Please read the following information carefully. Registration Detail - Transaction ID: XXXXX - Date: - Registration ID: XXXX - Category: Single/Family - Name: - Gender: - Date of Birth: Thank you again and happy running! \*Your registration confirms that you have read and agree to abide by the Rules and Regulations of the Nutrilite ActivPower Run 2021 as stipulated by the Organiser.

#### Do I have to go on to the Nutrilite Active app before every run?

Yes. Before every run, remember to turn on your app and go to the 'Workout' tab, and choose running as your workout. Once you've completed the run, remember to end your session so that the app can capture your steps/distances covered.



# Nutrilite Active App & App Synchronisation

#### **IMPORTANT:**

The app will calculate every step/movement you take/make. This includes walking, jogging and cycling.

#### Can I submit my results with existing run data from other apps?

Yes, you may MANUALLY submit your run data via the 'Workout' tab. Share your screenshots and upload the run data for us to verify.

#### Can I sync other fitness app to Nutrilite Active and use it to track my distance/KM?

Unfortunately, you CANNOT sync your smartwatch (including InBodyWATCH/InBody Dial) with the Nutrilite Active app to track the total distances covered, but you can upload your run data by submitting it manually.

#### If I have any issues with the Nutrilite Active app, who do I contact?

Please email <u>nutriliteactiveapp@gmail.com</u> Only emails related to the run will be entertained.





### Nutrilite T-shirt/medal/ eCertificate Delivery

#### What merchandise will I be receiving?

All participants will receive a customised Nutrilite ActivPower Run T-Shirt upon successful registration. However, medal\* and eCertificate\* will only be issued to participants who complete their run once the entire event is over.

#### **\*IMPORTANT:**

If you're joining the "Family" category, please take note that only 2x Medals and 2x eCertificates will be given to the "Family".

#### When will I receive my T-Shirt/medal/eCertificate?

You will receive your t-shirt around 3 weeks after your registration payment date. The medal and eCertificate will be delivered to you after run completion (within 1 month). Please expect some delays in delivery due to the surge of logistic and operational challenges.

#### Can I physically collect my T-Shirt/medal/eCertificate?

No. As we still need adhere to certain Government SOP, all items will only be delivered to your Amway registered address for the run. There will be no physical location where you can collect these items. Hence, please ensure that you fill in the correct mailing address during registration, and that you are available to receive the items when they are delivered to your location.

#### My T-Shirt/medal/eCertificate never reached my doorstep. Can I get a replacement?

If you do not receive your items or face a delivery issue, please email us at nutriliteactiveapp@gmail.com

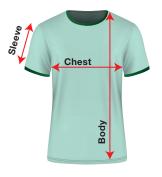
#### **IMPORTANT:**

No changes of delivery address will be entertained after the registration. Please ensure your address is correct.

#### What are the T-shirt sizes and measurements?

Please refer to the chart below:

T-shirts sizes are limited, do note that returns and exchanges will only be entertained if there are extra t-shirts available.



Children Size Chart			
Polo/Round Neck T-Shirt			
Age	Chest	Body	
1-2	12"	15"	
3-4	13"	17"	
5-6	15"	18"	
7-8	16"	20"	
9-11	17"	22"	
12-14	18"	24"	

Childron Size Charl

**Unisex Size Chart Polo/Round Neck T-Shirt** Size Chest Sleeve Body 34" 7" 25" 2XS XS 36" 7.5" 26" s 38" 8.5" 27.5" Μ 40" 8.5" 28.5" 42" 29.5" L 9" 44" 9.5" 30.5" XL 2XL 46" 31.5" 10" 3XL 48" 10" 32.5"

#### What if I have a question that isn't answered here?

Please email your questions to <u>nutriliteactiveapp@gmail.com</u> and we will get back to you as soon as possible.







#### **Eligibility and Registration**

- Runners must be registered participants of Nutrilite ActivPower Run 2021 to receive the t-shirts and complete the run to receive medals and eCertificate.
- The Nutrilite ActivPower Run 2021 is open to ABOs, APCs and permanent employees of Amway Malaysia and Brunei residing in both these countries, above the age of 18 years old as of 1 January 2021. Participants above 6 years old may also join with the guidance of their parents/guardians under the "Family" category.
- All paid registrations are final (non-transferable, non-refundable and non-deferrable).

#### How does Nutrilite ActivPowerRun 2021 work?

- To take part in the Nutrilite ActivPower Run 2021, you will need to select one of 2 categories; Single or Family.
- Single Goal: 5km/day (150km in 1 month)
- Family Goal: 20km/day (600km in 1 month) \*km can be accumulated
- You have 1 month (15 December 2021 14 January 2022) to complete Single or Family challenge. The distance you cover in this Run will contribute to a master race where all runners accumulate all their running data. This master race will be used to calculate if we succeed in entering the Malaysia Book of Records for "Longest distance covered in a virtual running programme (minimum 250,000km)".
- new point: Walking and jogging is allowed and applicable for this challenge. On average, 1km = 1,200 1,500 steps.

#### **INSTAGRAM FILTERS**

- As an added reward for active participation, you can earn virtual Instagram filter every time you reach a certain milestone.
- There will be a total of 3 virtual Instagram filters you can earn within the category you choose (25%; 50%; 75% of your goal).

#### Terms and Conditions

#### A. General

#### 1) Accessing the Mobile Application

- 1.1 You are required to register with information requested within the app to access certain features on our app.
- **1.2** We do not guarantee that the Nutrilite Active app, or any content on it, will always be available or be uninterrupted. Access to our app is permitted on a temporary basis. We may suspend, withdraw, discontinue or change all or any part of our app without notice. We will not be liable to you if for any reason our app is unavailable at any time or for any period.
- **1.3** You are responsible for making all arrangements necessary for you to have access to our app. You are responsible for configuring your information technology and platform to access our app.

#### 2) Intellectual Property Rights

- 2.1 The Organiser is the owner or the licensee of all intellectual property rights in and relating to:
  - our app; and
  - the material (including all logos, text and graphics) published on the app; and
  - the software used to operate our app.
  - These works are protected by copyright and other intellectual property rights around the world. All such rights are reserved.

#### 3) Content

- **3.1** The content on our app is provided for general information only. It is not intended to amount to advice on which you should rely. You must obtain professional or specialist advice before taking, or refraining from, any action based on the content on our app.
- **3.2** Although we make reasonable efforts to update the information on our app, we make no representations, warranties or guarantees, whether express or implied, that the content on our app is accurate, complete or up to date.







#### 4) Disclaimer and liability

- **4.1** Nothing in the Agreement shall limit our liability for fraud or for death or personal injury caused by our negligence or in relation to any other liability which cannot be excluded or limited by law.
- **4.2** Subject to clause 4.1 and other than as stated in this clause 4 or the Sales Terms, all implied terms, conditions or warranties are hereby excluded fully permitted by law.
- **4.3** Whilst we make every effort to ensure the availability and accuracy of our app and any content, we do not warrant that the availability of our app will be uninterrupted or that app and any materials accessible via the app will be error or omission free.
- **4.4** We do not accept any responsibility for any use made of the app and we shall not be liable:
  - (i) in any circumstances for any loss of profits, loss of sales or revenue, loss of or damage to goodwill, loss of customers, loss in connection with third party claims, or any indirect, special or consequential loss (even if the party concerned has advised of the possibility of such loss);
  - (ii) for any failures, interruptions, delays or other matters of a similar nature arising out of circumstances beyond our reasonable control; and/or
  - (iii) for any other loss fully suffered in connection with the use of our app or any content that we may exclude or limit such liability under applicable law.

#### 5) Variations

**5.1** We may revise the terms of the Agreement at any time by amending this page. You are expected to check this page from time to time to take notice of any changes we made, as they are binding on you. Some of the provisions contained in these terms and conditions may also be superseded by provisions or notices published elsewhere on our app.

#### 6) Others

- **6.1** If we fail, at any time, to insist upon strict performance of any of your obligations under any of the terms of the Agreement, or if we fail to exercise any of the rights or remedies to which we are entitled under the Agreement, this shall not constitute a waiver of such rights or remedies and shall not relieve you from compliance with such obligations.
- **6.2** We will not be liable to you for any breach of the Agreement that arises because of any circumstances which we cannot reasonably be expected to control.
- 6.3 No term of the Agreement is enforceable under the Contracts.

#### 7) Law

**7.1** The Agreement is governed by local laws. You agree to submit to the exclusive jurisdiction of the local courts provided that nothing in this clause will prevent us from taking any action in any court that has jurisdiction over you.

#### **B. RUN TERMS**

#### 1) Run entry

- **1.1** By entering a run you are agreeing to enter the run and also agree to abide by these Run Terms as well as the General Terms and the terms set out on the relevant run entry page of the app.
- **1.2** Entries to runs are non-transferable. Participation in the run is personal to you; you are strictly prohibited from swapping, selling or transferring or offering to sell, swap or transfer the place in the run.
- **1.3** To enter a run you must be 6 years of age or older on the date of the run unless you have the permission of your guardian.
- **1.4** Participants below the age of 18 must seek parental or guardian consent and fill in the relevant indemnity form when registering online. Failing which, The Organiser reserves the right to refuse entry to participants.
- **1.5** Run entry closure is determined and announced when run participation reaches the stated capacity or a pre-set date.







#### 2) Run Registration Fees and Cancellation

- **2.1** You must pay the run registration fee at the time of entering the run, otherwise cancellation of registration might occur in any time.
- **2.2** All run registration fees are non-refundable, and cannot be deferred towards a future run, nor can an entry be transferred from one run to another. You do not have a right to change your mind since the run registration fee is charged in return for our entering you into the run. Your entry is completed as soon as you have completed the run registration process.
- **2.3** Kindly be reminded that the accuracy of your address is very important, we will not hold responsible of any undelivered entitlement due to inaccuracy of the address provided. An additional courier fee will be charged to the participants for any request of redelivery.
- **2.4** Participants' t-shirt size is strictly based on the size selected by the participant during registration; any request of size change will not be entertained.
- 2.5 Participants acknowledge that the medal is a reward for all completing entrants in the allocated time.

#### 3) Physical Health and Safety

- **3.1** Participants declare that they are physically fit and capable of participating in this event and completing the distance they have nominated. They are not aware of any medical condition or impairment that will prevent participation in this event or will affect their health by participation.
- **3.2** By agreeing to these terms and conditions, participants release event organisers, from all claims connected with participation. Participants indemnify the event organiser, sponsors, volunteers, and employees involved in this event directly or indirectly against all liability for any and all injury, loss or damage connected with the participant's participation.
- **3.3** Participants accept that participation in this event is at their own risk and they accept that participating in this event may involve real risk of injury or death.
- **3.4** Participants acknowledge they will participate and complete their nominated distance in a manner chosen by them, at locations chosen by them and at their own risk.
- **3.5** Children are welcome to take part but should always be accompanied and closely supervised by a responsible adult.
- **3.6** Participants acknowledge that should they withdraw for a non-medical reason; the entry fee is non-refundable.

#### 4) Run Completion

- 4.1 You will be treated as having completed the run if you submit the required evidence of your completion of the run to us by the date specified on the run entry page of the app. Examples of the required evidence are stated on each run entry app page. Any question as to whether sufficient evidence is provided will be determined solely at our discretion.
- **4.2** The Nutrilite ActivPower Run 2021 is not a competitive event and as such, there will be no winner for this event.

#### 5) Privacy Disclaimer

Amway cares about your privacy and the security of your information. We only collect the information as required for credibility of the run, and we will process it with integrity; we only require the minimum amount of personal information that is necessary to fulfil the purpose of the run; we don't sell it to third parties; and we only use it for the purpose of the run to analyse and verify the precision of results being uploaded by you.