

Amway Health & Wellbeing Portal FREQUENTLY ASKED QUESTIONS(FAQs)

Overview of the Amway Health & Wellbeing Portal

1. Overview of the Amway Health & Wellbeing Portal

The Amway Health & Wellbeing Portal is a platform supporting Gut Fit Challenge and Wellness Adventure Programme. Through this portal:

- Team leaders of Gut Fit Challenge can create team(s) and invite participants to join their team.
- Participants of Gut Fit Challenge can register and monitor their progress.
- Coaches of Gut Fit Challenge can track their progress on the Wellness Adventure programme.

2. Who can access the Amway Health & Wellbeing Portal?

Both Amway Business Owners (ABOs) and Amway Privileged Customers (APCs) have access to the Amway Health & Wellbeing Portal.

3. With the launch of Amway Health & Wellbeing Portal, are there any changes in the process for participants joining the challenge?

Starting from 24 April 2024, all registration for the Gut Fit Challenge and Gut Fit Wellness Adventure will take place through this Portal. As part of this transition, existing registration channels will be discontinued.

4. Is the information live updated in the Amway Health & Wellbeing Portal?

As of 24 April 2024, data is updated on the Portal up till 31 Mar 2024, remaining data from 1 – 23 April 2024 will be updated by 25 April 2024, 6pm.

Gut Fit Challenge: Results will be updated after successful pre/post assessment

Gut Fit Wellness Adventure Programme:

Cut-off Period	Information will be updated
Pre/Post Assessment Results (<i>Weigh-In, Weigh-Out</i>)	Daily, 6pm (after successful assessment/weigh-in/weigh-out)
Rewards	Weigh-In & Weigh-Out Gifts: Daily, 6pm Winning Criteria Prizes: Daily, 6pm (With the completion by all 3 participants in each Team)

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Participants of Gut Fit Challenge

1. How to register for the Gut Fit Challenge through the Portal?

For Team Leaders:

To register, access <https://portal.amwaynow.sg> using your Amway ID and Password. Then, click on the "Create Team" button. Fill in the necessary details for the new team, enter the participants' email addresses and send them the invitation email. Click the "Join Now" Button in the email and fill up the registration form to register for the Gut Fit Challenge.

For Participants:

Simply click the "Join Now" Button in the invitation email sent by the Team Leader and complete the registration form to enroll in the Gut Fit Challenge.

** Both the Team Leader and Participants are required to have a valid Gut Fit Pack Order Number which needs to be purchased within one month of their registration date.*

2. How do I book my Pre-assessment (Weigh-In) or Post-assessment (Weigh-Out) appointment on the portal?

Once you have completed the registration process, select the "BodyKey Gut Fit Programme" Tab from the menu on your left-hand side. Click on "Appointment" from the dropdown Menu and you will be directed to Calendly to book your appointment.

3. How do I see my results of the Pre-assessment (Weigh-In) or Post-assessment (Weigh-Out)?

Simply log onto <https://portal.amwaynow.sg> using your Amway ID and Password. Then, navigate to the "Measurement" section, where you'll be able to view your Pre-assessment (Weigh-In) or Post-assessment (Weigh-Out) results.

4. Can I reschedule my appointment for the Pre-assessment (Weigh-In) or Post-assessment (Weigh-Out)?

Yes. You can reschedule your appointment by logging onto the portal and navigating to the BodyKey Gut Fit Programme Tab in the menu on the left-hand side. Then, select "Appointment" from the dropdown menu, and proceed to reschedule your appointment using Calendly.

5. Can I make my purchase of the required BodyKey Pack on this Portal?

Amway Health & Wellbeing Portal is a platform for Participants and Coaches to monitor their/ team progress conveniently on Gut Fit Challenge and Wellness Adventure Programme.

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For product purchase, please visit amway.sg or Nutrilite @ Aperia Mall.

6. Can I track the progress of my Team?

Yes. Log in to <https://portal.amwaynow.sg> using your Amway ID and Password. In your dashboard, navigate to the Team Details section, where you'll be able to monitor the progress of your team.

7. As a Malaysian ABO, how can I register for the Gut Fit Challenge?

Only Malaysian ABOs who have activated their business activity in Singapore and possess a residential address in Singapore are eligible to register for the Gut Fit Challenge.

8. What should I do if I noticed my details are incorrect in the Portal?

If you notice any incorrect details in the Portal, please send an email to sghelpdesk@amway.com.

9. With the transition to this Portal, will I still be able to access my past Pre/ Post Assessment (Weigh-In/Weigh-Out) results?

Yes, you will still have access to your past results.

10. How can I upload my photo?

To upload your photo, simply click on the "upload photos" icon located in the measurement column. From there, select the photos you wish to upload from your computer or mobile device. Once selected, click "confirm" to save your uploaded photos.

If you encounter any issues during the uploading process, please reach out to sghelpdesk@amway.com or contact our Call Center for assistance.