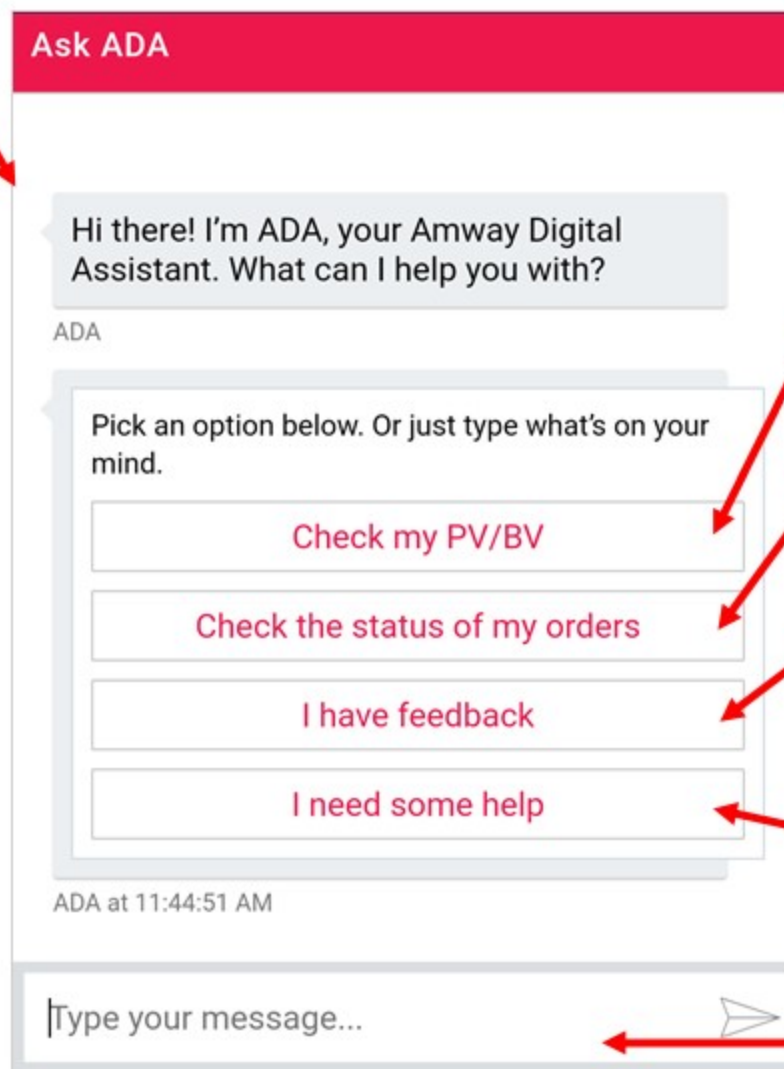
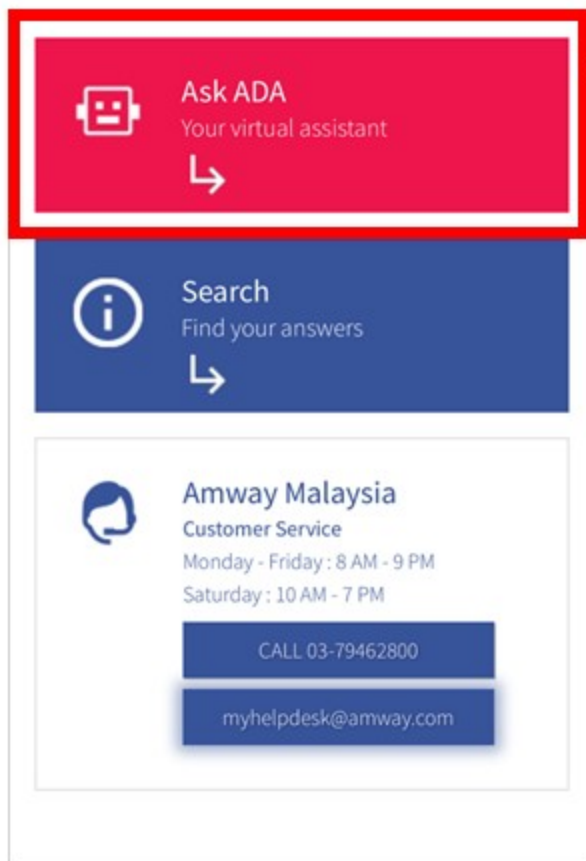


问 ADA 有关您的PV/BV 或  
订单状况的问题。

您也可提供任何有关ADA的  
意见回馈，或寻求与ADA聊  
天的协助。

此外，您亦可选择将您的  
问题直接键入到信息框内。



点击这里查看  
PV/BV

点击这里查看  
订单状况

点击这里提交针对  
ADA的意见回馈

点击这里  
获取与ADA聊天的  
额外指导

在此键入您的问题

向ADA查询有关您的 PV/BV的问题。

Ask ADA

Hi there! I'm ADA, your Amway Digital Assistant. What can I help you with?

ADA

Pick an option below. Or just type what's on your mind.

**Check my PV/BV**

Check the status of my orders

I have feedback

I need some help

ADA at 11:44:51 AM

Type your message...

Ask ADA

**Check my PV/BV**

You

Here you go: your PV/BV stats to date for **September**

Personal PV: 65.50  
Personal BV: 278.70

Group PV: 65.50  
Group BV: 278.70

Current bonus level: 0%  
PV until next level: 184.50

For more detailed info, please check your [Amway.my > Business Centre](#) page.

Would you like to refer to last month's volume?

**Yes, show me last month's stats**

ADA at 4:12:42 PM

Main Menu Need Help Feedback

Type your message...

# 问 ADA – 查看我的订单状况

向ADA查询有关您的订单状况。

Ask ADA

Hi there! I'm ADA, your Amway Digital Assistant. What can I help you with?

ADA

Pick an option below. Or just type what's on your mind.

Check my PV/BV

**Check the status of my orders**

I have feedback

I need some help

ADA at 11:44:51 AM

Type your message...

Ask ADA

Check the status of my orders

You

Of course I can help you find that info.

ADA

First, I'll need your order number.

You can also click on your most recent orders to check their status:

*(I may take a little while to find your order details. Thanks so much for your patience!)*

#33454286 08/03/2017 RM 308.50

#32184110 05/10/2016 RM 33.90

#32184090 05/10/2016 RM 33.90

ADA

Click on [Amway.my > Order history](#) to check more of your orders.

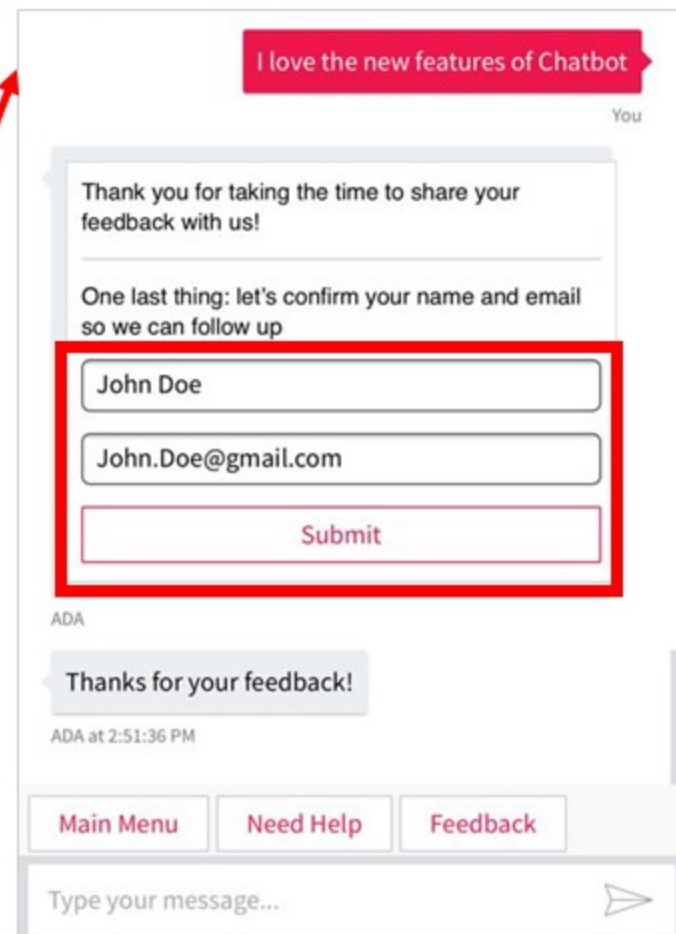
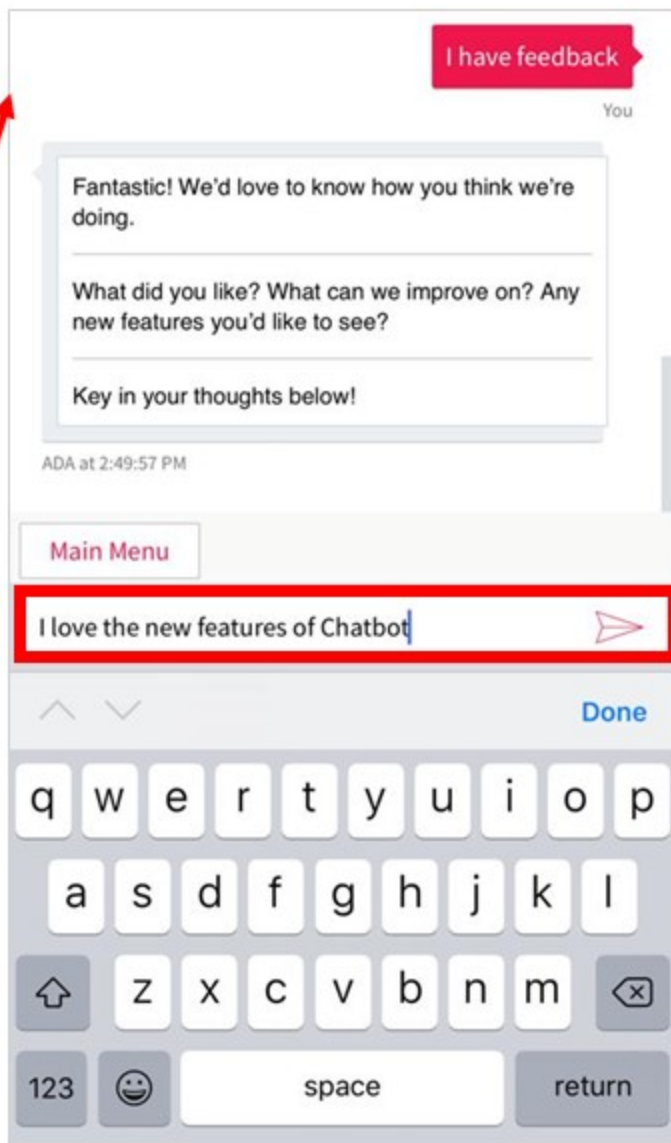
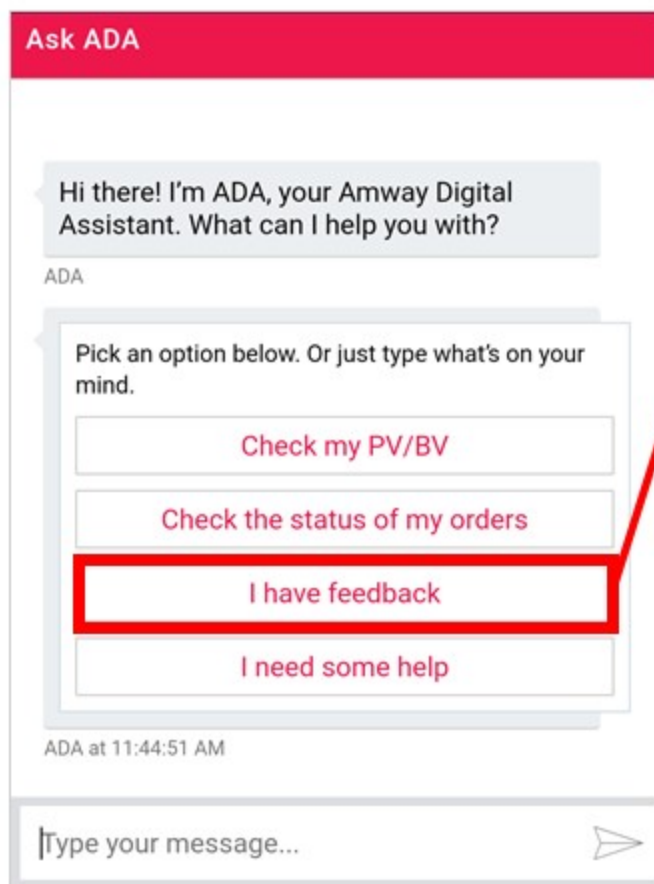
ADA at 2:48:59 PM

Main Menu Need Help Feedback

Type your message...

# 问 ADA – 我有意见想要反映

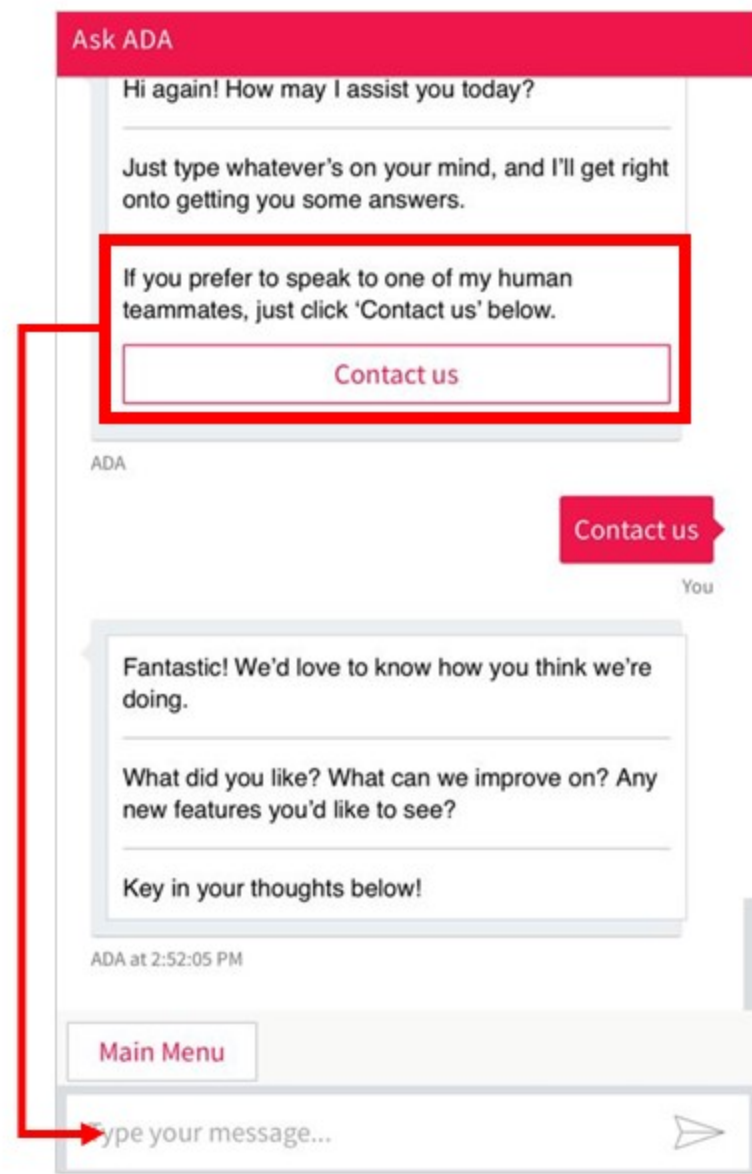
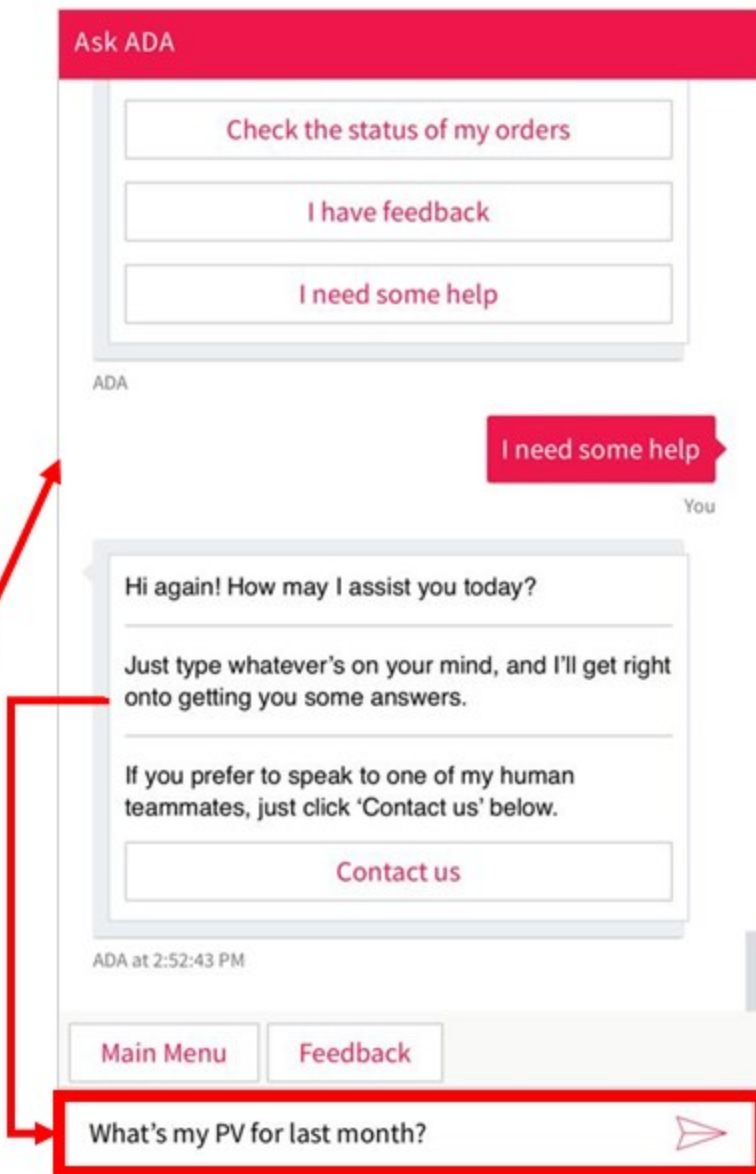
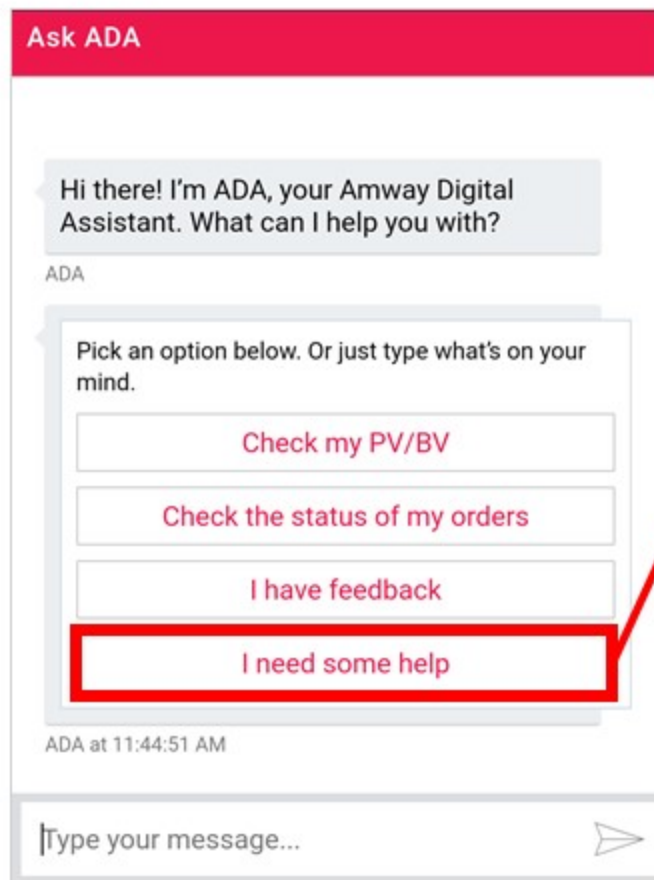
通过在文本框中键入评论并提交您的姓名和电邮，提供您对ADA的任何意见回馈。





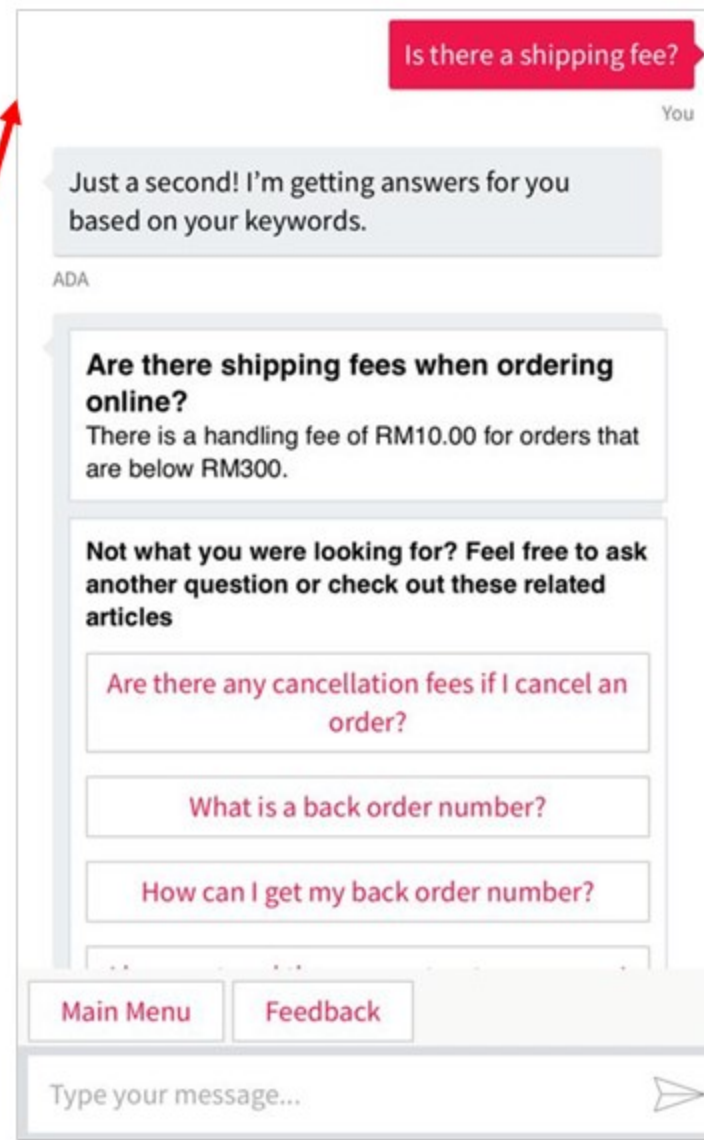
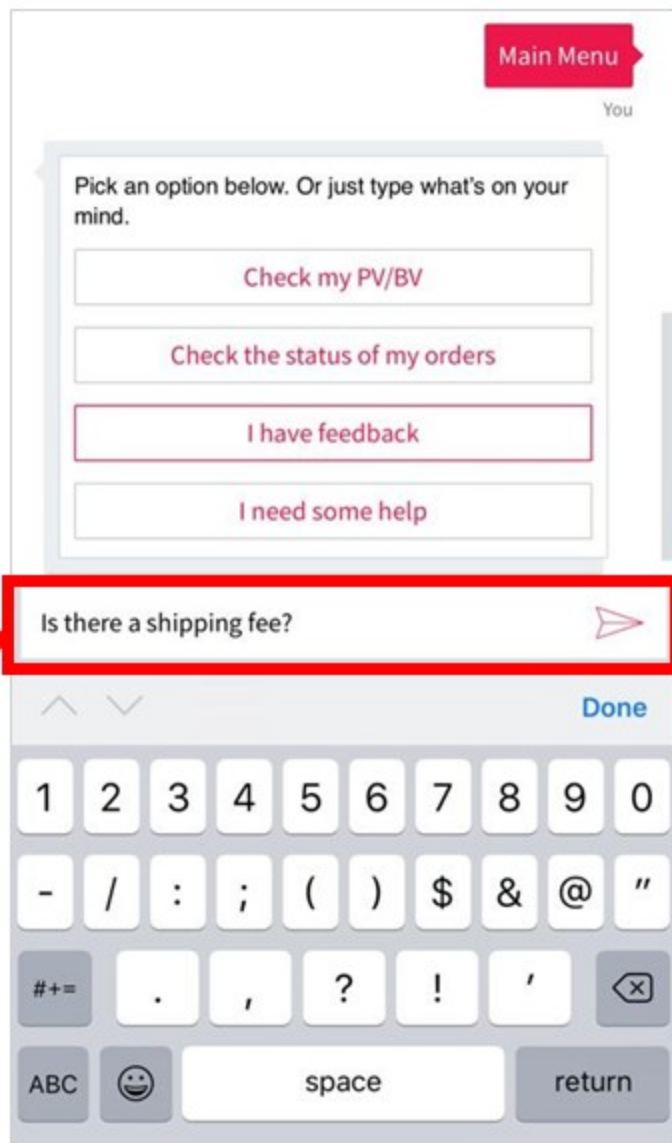
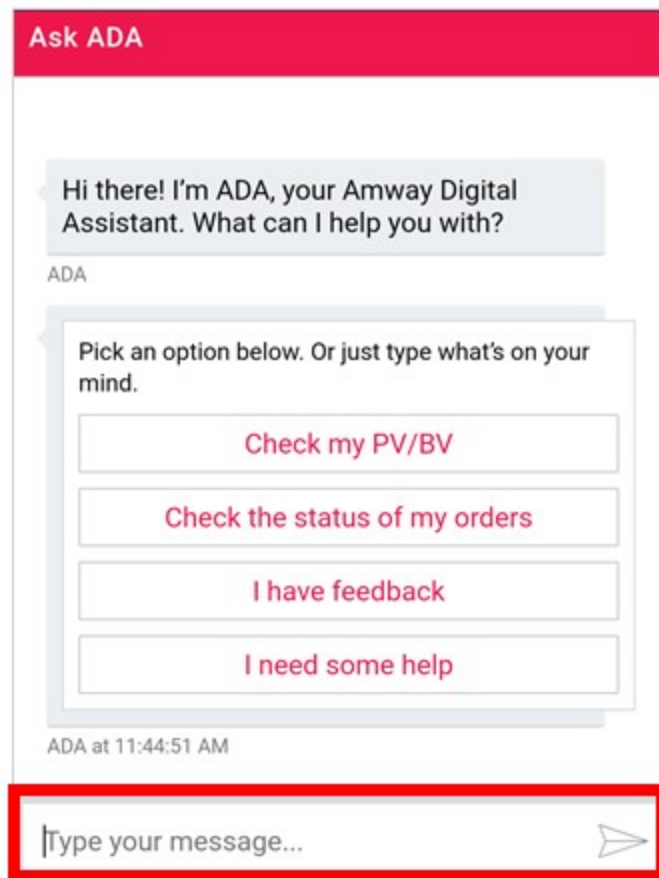
# 问ADA – 我需要某些协助

在文本框中键入您的问题以寻求与ADA聊天的协助，或通过“联系我们”按钮将您的问题提交给人类队友。



# 问 ADA – 键入您的问题

直接在信息框内键入您的问题。

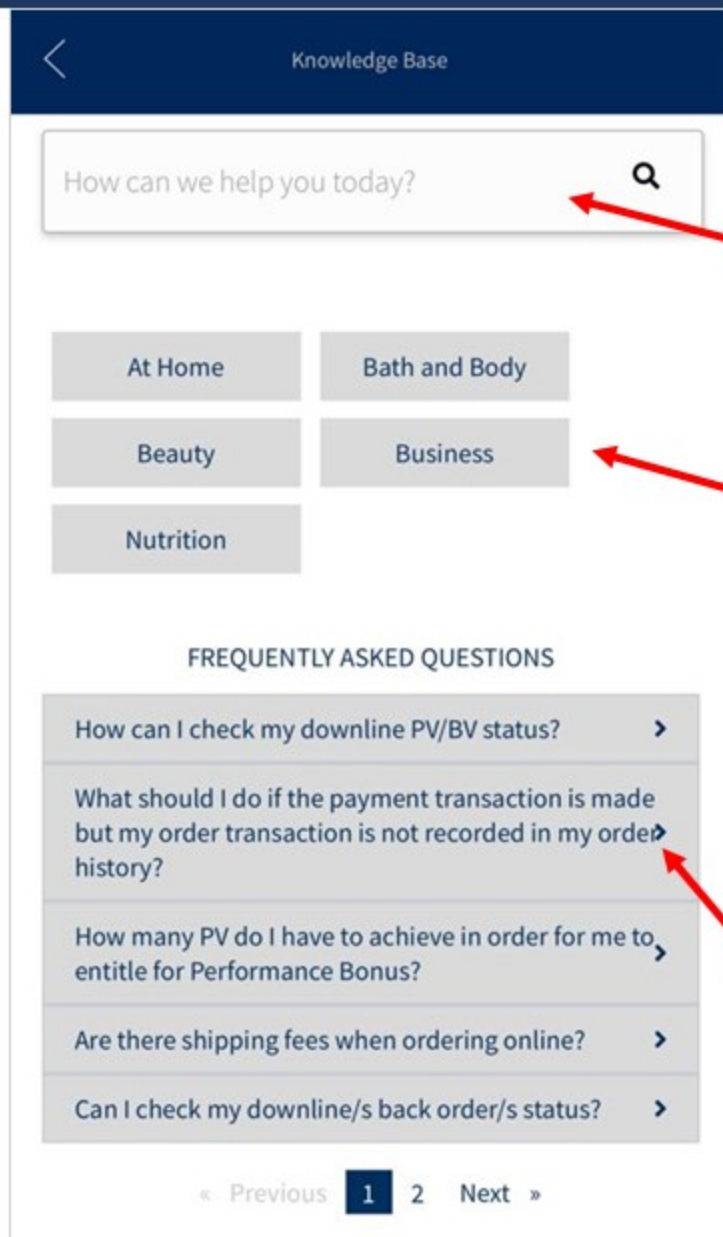
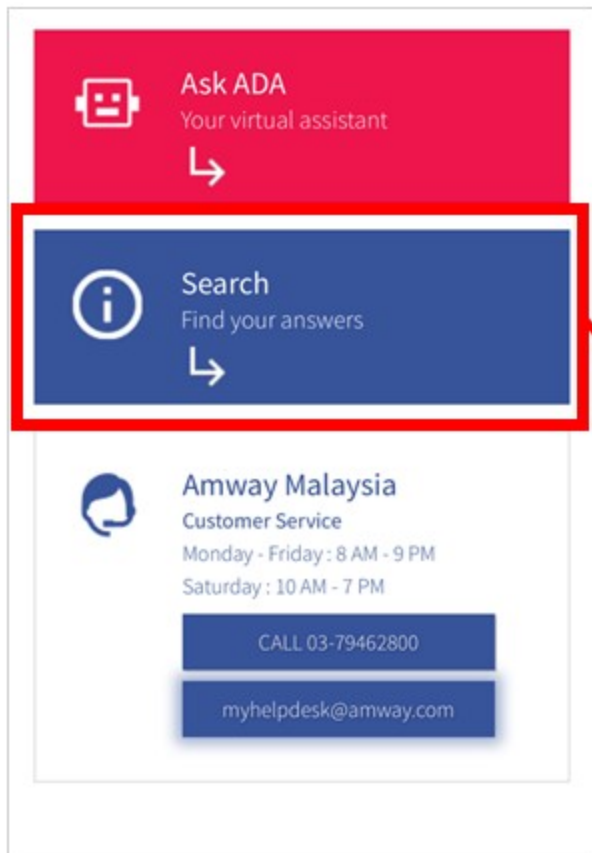


通过搜寻，您可前往 knowledge 知识的页面，并使用关键字询问资讯性的问题：

- 询问问题
- 浏览组别
- 阅览常见问题解答(FAQs)

ADA仍在学习和成长中。随着它在2019年11月推出，搜寻功能将暂时仅提供与以下内容有关的资讯：

- 个人和小组PV/BV
- 订单和送货指南



询问问题

浏览组别

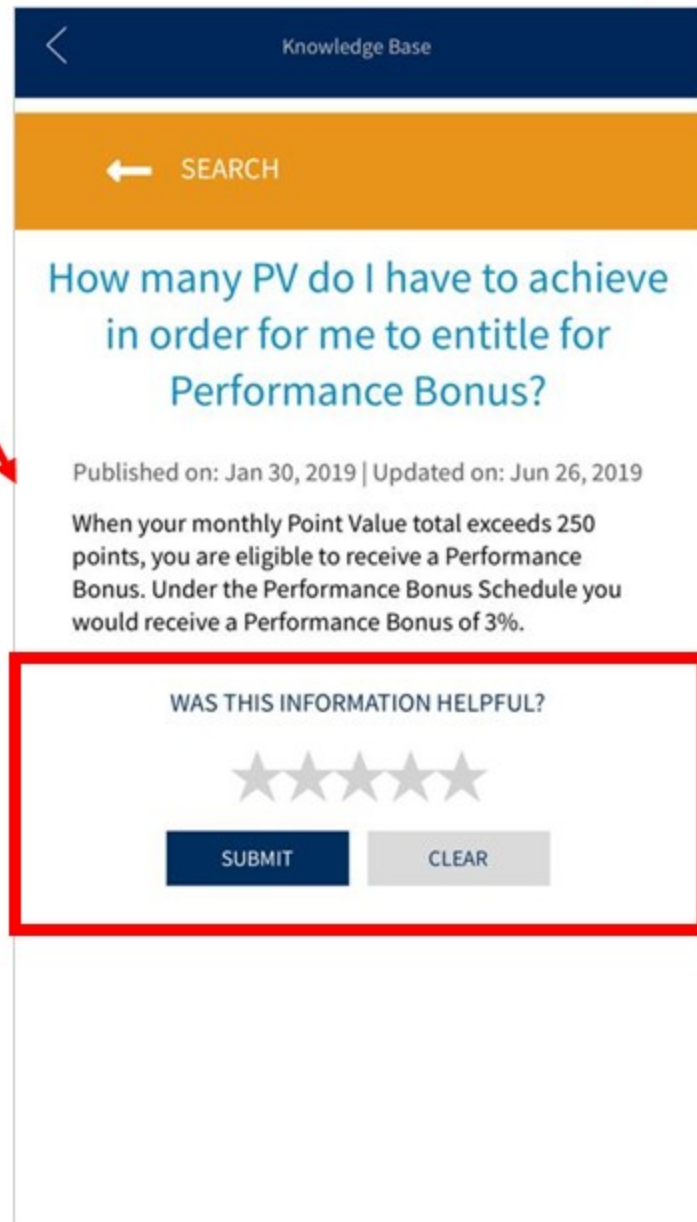
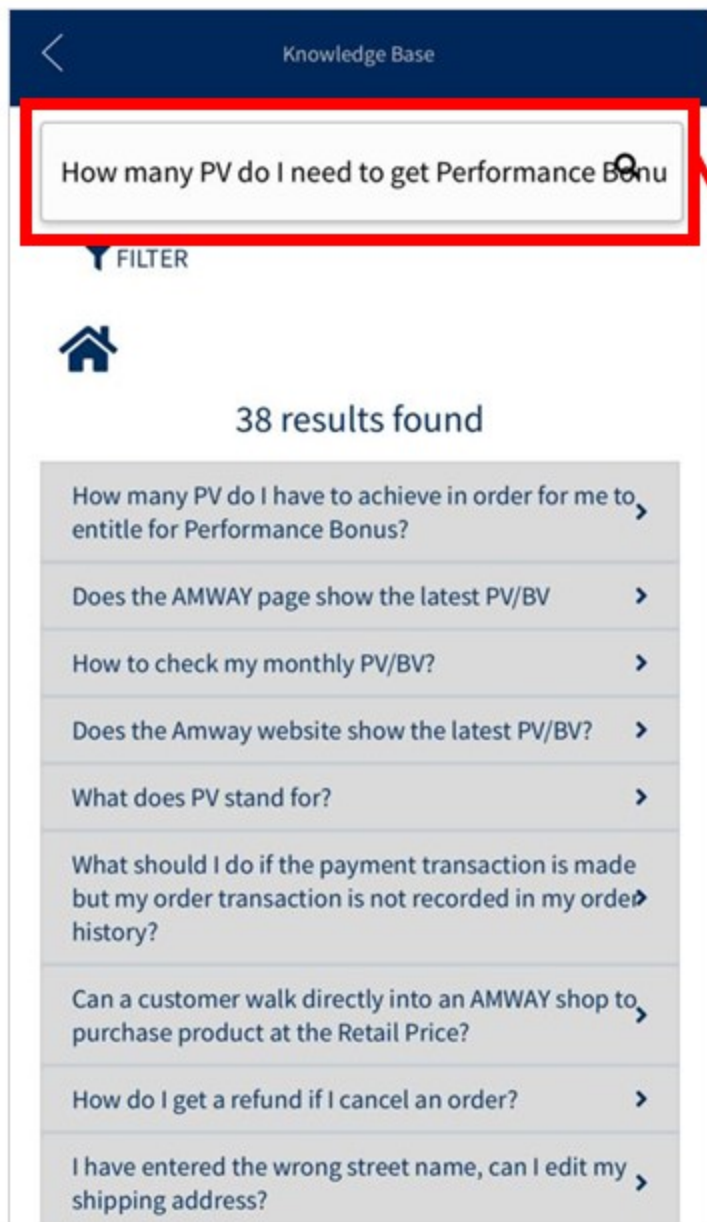
阅览  
常见问题解答  
(FAQs)



直接在文本框中键入您的问题，并提交这些答案帮助有多大的意见回馈。

ADA仍在学习和成长中。随着它在2019年11月推出，搜寻功能将暂时仅提供与以下内容有关的资讯：

- 个人和小组PV/BV
- 订单和送货指南

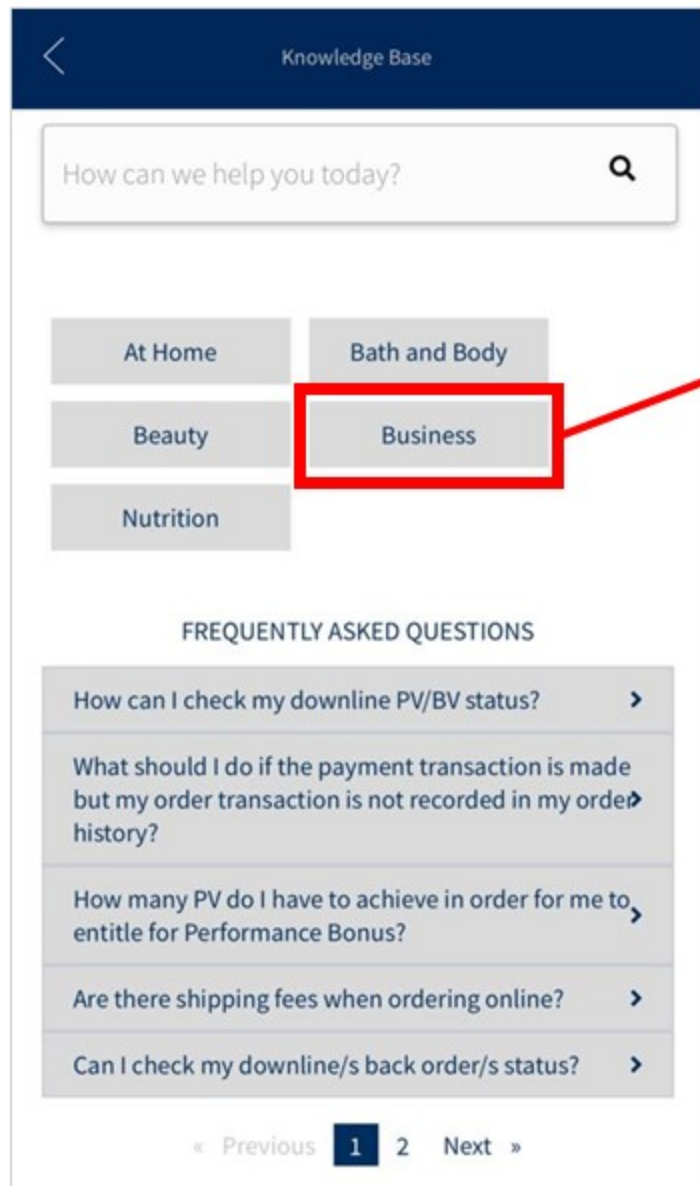




点击相关组别以获取更多信息。

ADA仍在学习和成长中。随着它在2019年11月推出，搜寻功能将暂时仅提供与以下内容有关的资讯：

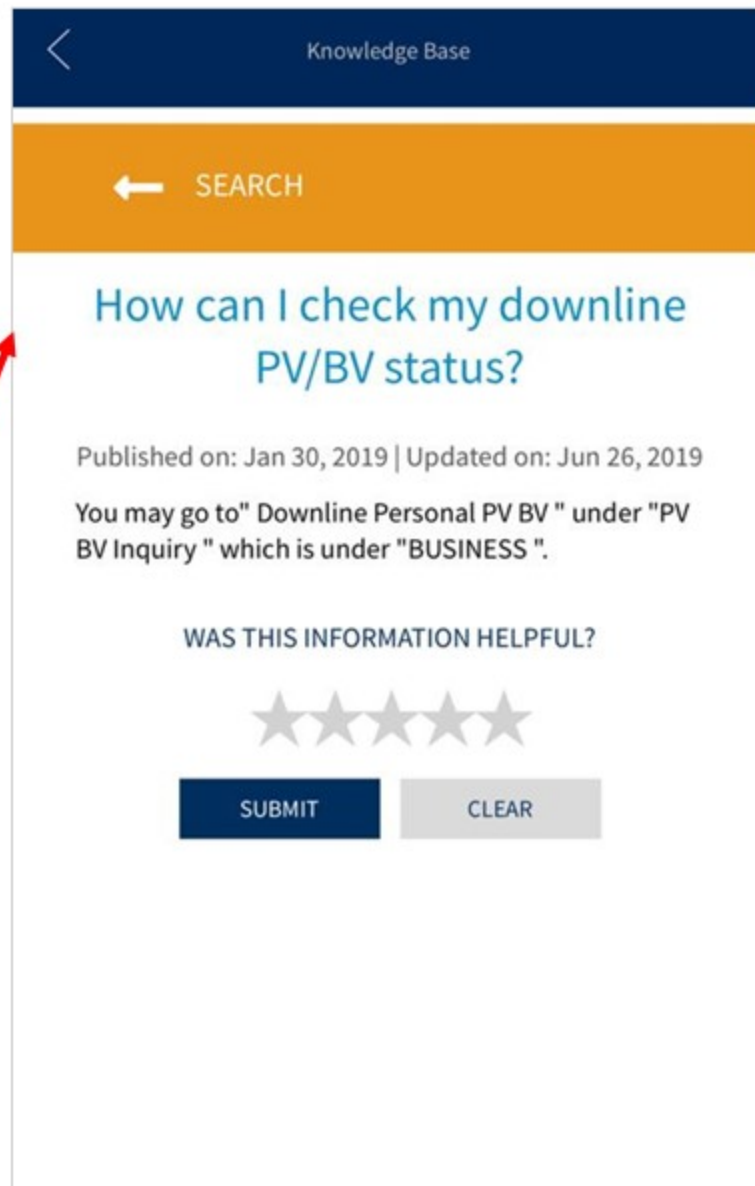
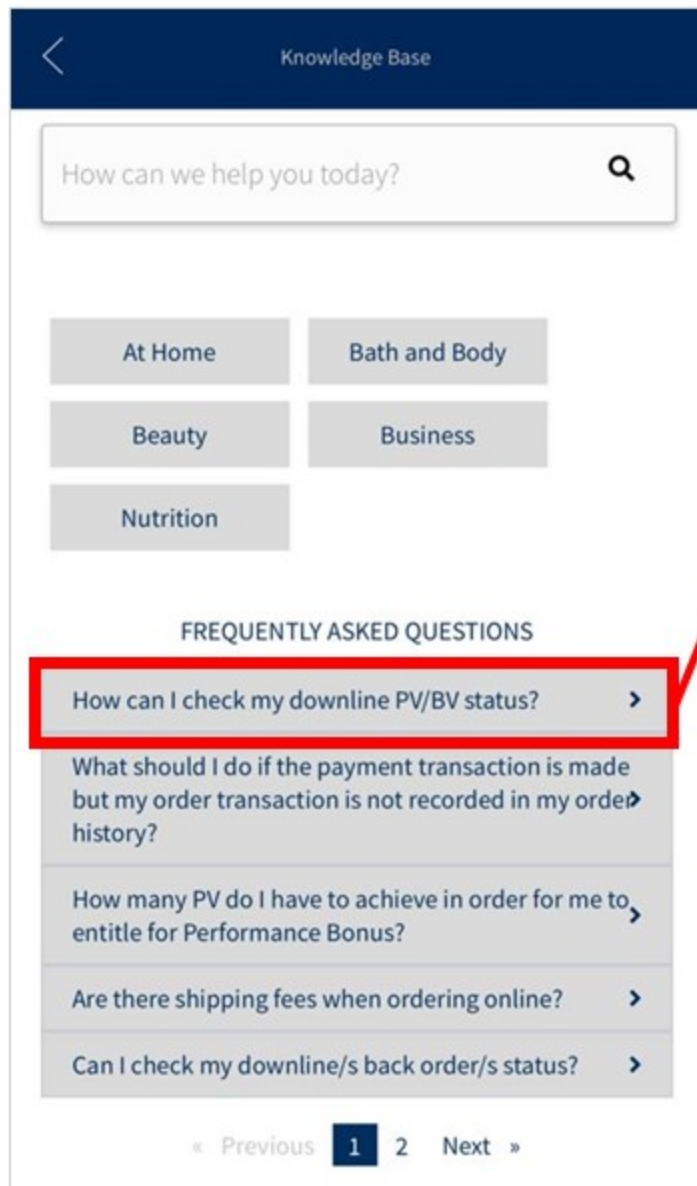
- 个人和小组PV/BV
- 订单和送货指南



点击FAQ 清单迅速获得您想要的信息。

ADA仍在学习和成长中。随着它在2019年11月推出,搜寻功能将暂时仅提供与以下内容有关的资讯:

- 个人和小组PV/BV
- 订单和送货指南



联络信息这一部分让您可快速获取顾客服务的关键联络点：

- 营业时间
- 直接点击致电
- 直接点击发电邮

