

BONELLI DOORS + WINDOWS CARE AND MAINTENANCE

We know how critical it is that we deliver high quality and durable products to you. We are dedicated to serving your product needs and deliver on your expectations of performance and durability. To ensure your products perform at their optimum levels, you must implement proper care and maintenance. Regular inspections and attention will help extend the longevity of your windows and doors, reduce the likelihood of costly repairs, and protect you from voiding your product's warranty. This guide outlines best practices as well as what to avoid.

CARE INSTRUCTIONS

- We recommend professional cleaning according to our instructions that follow. For best results, products should be cleaned when shaded. Clean and rinse each window or door individually to prevent cleaning agents from permeating for long periods of time.
- Clean aluminum frames very carefully after they are installed. These frames are extremely susceptible to corrosion caused by various chemicals on a construction site. Most aluminum windows and doors have some unfinished, exposed edges. Pay special attention to these areas to keep them clean. Corrosion will not crawl under anodized finishes but can crawl under paint if not cleaned.
- Start by rinsing the frames with clean water to remove dirt and dust particles that can cause scratches during the cleaning process.
- Clean the interior and exterior of your window or door frames with a mixture of mild soap and water. Ensure all weep holes are free of blockage. Drying is recommended for the best appearance.
- To ensure a safe application, test your cleaning solution on a small area before you apply it to the entire surface.
- Wash your products with light pressure – excessive scrubbing can lead to damage, like scratches or undesired texture on the aluminum frame. Care for screens separately.

WHEN TO CLEAN YOUR PRODUCTS

We recommend, at a minimum, that the product should be cleaned according to instructions listed in this guide once a year. More frequent cleanings may be necessary depending upon your external environment. If your home is in a coastal or other corrosive environment and is subjected to wind-driven salt spray or salt fog, we recommend quarterly to monthly cleanings to prevent salt or other abrasive materials from building up. Any damage that occurs as a result of salt or other abrasive materials that have been allowed to build up is not covered by the Bonelli product warranty.

Do not use the items below on your windows, screens, doors, or hardware. These improper tools can void your warranty and/or cause damage to your products.

- A power washer or garden hose
- Metal tools or sharp objects, like razor blades, putty knives, and abrasive pads
- Petroleum-based products, abrasive or caustic cleaners/solvents, and hydrochloric/phosphoric acid

GLASS CARE NOTE

Film applied to the outdoor surface of the glass should be removed within 9 months of window installation. The film should be removed at a glass temperature between 32°F and 140°F. Typically, as the film is exposed to UV, humidity and heat, the adhesion of the film to glass will increase.

ANODIZED FINISH NOTE

The anodized metal must be cleaned and maintained in accordance with industry standard. Maintenance and cleaning records must be supplied to Bonelli on an annual basis from date of warranty or all provisions of this warranty become null and void by contacting bonelliinfo@bonelli.com.