What’s in this Book

This directory is a reference guide to the many services offered by your Hillsborough County government. These services are provided to you by your elected Board of County Commissioners and its various departments and offices.

Finding Information Quickly (A–Z)

Information in this directory is arranged alphabetically.

Frederick B. Karl County Center
601 E. Kennedy Blvd., Tampa, FL 33602

County Center serves as the main location for the Board of County Commissioners, the County Administrator, as well as many Constitutional Offices and County departments.

You & Hillsborough County Anywhere, Anytime

Hillsborough County’s website offers a clean design, easy navigation, and detailed information on County services. A dynamic, mobile-friendly site ensures that you can find the services you need no matter where you are.

- Apply for programs & permits
- Register for classes or camps
- Submit questions
- Request services
- Report concerns
- Pay fees & fines
- View maps & publications
- Find news & community activities
Hillsborough County Information
At Your Service - Customer Service Center
For general information and service-related issues, call (813) 272-5900, Monday through Friday, 8 a.m. to 5 p.m.
For hearing/voice impaired access, call 711.
HCFLGov.net/AtYourService

The Hillsborough County Customer Service Center provides directory assistance, general information, and referrals to government services, and coordinates with County departments regarding service-related issues to ensure an accurate and timely response.

Contact Hillsborough County 24/7 for online service requests using the online Customer Service Center at HCFLGov.net/AtYourService.

Wanted: Actively Involved Residents
Learn about community improvements, share feedback, and help make decisions that impact our future on Hillsborough County Engagement & Education Hub.
HCFLGov.net/HCEngage

Holiday Observances
Most Hillsborough County offices are closed for:

- New Year’s Day
- Martin Luther King Jr. Day
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving (Thursday and Friday)
- Christmas (two days)
Additional Hillsborough County Government Offices

Clerk of the Circuit Court
(813) 276-8100
hillsclerk.com

HART Customer Service
HART Info Line
(813) 254-4278
Marion Transit Center
(813) 384-6301
go.hart.org

Health Department
(813) 307-8000
hillsborough.floridahealth.gov
Immunizations: (813) 307-8077

Hillsborough County Public Schools
(813) 272-4000
sdhc.k12.fl.us

Property Appraiser
(813) 272-6100
hcpafl.org

Public Defender
(813) 272-5980
pd13.state.fl.us

Sheriff
(813) 247-8200
hcso.tampa.fl.us

Supervisor of Elections
(813) 272-5850
vote.hillsborough.org

Tax Collector
(813) 635-5200
hillstax.org

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Get in the Know!

Connect with Hillsborough County on social media

Facebook.com/HillsboroughFL
Twitter@HillsboroughFL
YouTube.com/HillsboroughCounty
LinkedIn.com/company/Hillsborough-County
Instagram.com/HillsboroughFL
Nextdoor.com/pages/hillsborough-county-government
Friday 5 HCFLGov.net/Friday 5
About Hillsborough County

Located midway along the west coast of Florida, Hillsborough County has three incorporated cities – Tampa, Temple Terrace, and Plant City. Hillsborough County is the commercial and industrial heart of Tampa Bay. The fourth largest county in Florida, Hillsborough is home to about 1.4 million residents. Hillsborough County has seven County Commissioners who develop policy for the County and provide direction on programs for continued improvements of the area and for the welfare of its residents. The County’s departments work to foster community prosperity and provide a positive quality of life.

Plant City Information: (813) 659-4200
Tampa Information: (813) 274-8211
Temple Terrace Information: (813) 506-6420

The Hillsborough County Board of County Commissioners is comprised of seven members elected from seven districts. Districts 1-4 are geographic (shown in the map above). Voters within those boundaries elect an individual commissioner to represent their district. Districts 5-7 are countywide. All voters within the County elect three commissioners to represent the three countywide districts.
About the Hillsborough County
Board of County Commissioners

Board of County Commissioners
601 E. Kennedy Blvd., 2nd Floor
Tampa, FL 33602
(813) 272-5660

There are seven members on the Hillsborough County Board of County Commissioners. Four are elected from single-member districts, and three are elected at-large (countywide). The Board approves the County’s operating and capital budgets and the County’s Capital Improvement Program. The Board may take action on programs for the improvement of the County and the welfare of its residents.

Under a Charter Ordinance that went into effect in May 1985, County Commissioners are directed to perform legislative functions of government by developing policy for the management of Hillsborough County. The County Administrator, who is appointed by the Board, and administrative staff are responsible for the implementation of these policies.

Hillsborough County Commissioners

Harry Cohen  
District 1  
(813) 272-5470

Ken Hagan  
District 2  
(813) 272-5452

Gwen Myers  
District 3  
(813) 272-5720

Michael Owen  
District 4  
(813) 272-5740

Donna Cameron Cepeda  
District 5, Countywide  
(813) 272-5725

Pat Kemp  
District 6, Countywide  
(813) 272-5730

Joshua Wostal  
District 7, Countywide  
(813) 272-5735
Board of County Commissioners Meetings and Events

Regular Board meetings are open to the public and are generally held on the first and third Wednesdays of each month, beginning at 9 a.m., on the second floor of County Center.

The Board schedules public hearings and workshops on specific issues during the year and holds informal meetings in different areas of the county.

For agenda details, public hearing schedules, and other Commissioner events, visit HCFLGov.net/BOCCMeetings or call (813) 272-5750.

Board meetings are televised live by Hillsborough Television on Frontier channel 22, and Spectrum channel 637. Meetings also are streamed live at HCFLGov.net/HTV and on YouTube @HillsboroughCountyMeetings.

Administration

County Administrator
Bonnie M. Wise
(813) 272-5750

Hillsborough County’s Administrator is an appointed official responsible for carrying out all decisions, policies, ordinances, and motions made by the Board of County Commissioners. The Administrator oversees all County administrative departments, and prepares an annual operating and capital budget.

County Attorney

Christine Beck
(813) 272-5670

The County Attorney is appointed by the Board of County Commissioners to advise and represent the Board, the County Administrator, and County departments. The office also prosecutes and defends legal actions by and against the County as approved or directed by the Board.

County Internal Auditor

Peggy Caskey
(813) 274-6795

The Office of the County Internal Auditor was approved by the voters as part of the Hillsborough County Charter revision in 2002. The Auditor is appointed by and reports to the Board of County Commissioners. The Auditor advises and assists the Board by conducting studies of the operation of County programs and services.
History of Hillsborough County

Hillsborough County takes its name from Wills Hill, British Secretary of State to the Colonies from 1768-1772. It was first mapped and explored by the Spanish in the early 16th century. Between 1559 and 1819, the area now called Florida was under the rule of four nations: Spain, France, Great Britain, and the United States. The United States purchased Florida from Spain in 1821 for $5 million.

On January 25, 1834, the U.S. Legislative Council for the Territory of Florida approved an act organizing Hillsborough as Florida's 19th county. In 1845, Florida was granted statehood.

At that time, Hillsborough County was a sprawling area that included what is now Pinellas, Polk, Manatee, Sarasota, Charlotte, DeSoto, Hardee, and Highlands counties, most of Glades County, and part of Lee County. Despite its size, Hillsborough's population was only 836, not including soldiers or Native Americans.

When the first Commissioners met in 1846, the topics were taxes, transportation, a new courthouse and jail, and downtown development. The County tax raised $148.69 that year. Commissioners were paid $2 a day while in session.

In 1846, Commissioners approved plans for a new courthouse after the original building, a small log cabin, was burned during the Second Seminole War. The project was turned over to Capt. James McKay in 1847, and he completed a two-story house, 20 feet by 45 feet, at a cost of $1,358. Commissioners later paid McKay an extra $10 for additional work.

In 1851, a red brick courthouse with a silver dome was built, occupying one square block in downtown Tampa. Torn down in 1952, this distinctive courthouse is represented in the County logo. The current courthouse was built in 1952, and a new County government administration building, called County Center, opened in 1994. It was renamed Frederick B. Karl County Center in 2000, in honor of the County Administrator who was instrumental in the purchase of the building.

Are you a Veteran in need of assistance?

Veterans Services connects heroes and their families to federal, state, and local benefits.

Call (813) 635-8316 or visit HCFLGov.net/Veterans
Hillsborough County Directory

Adopt-A-Pond and Lake Management
*See Environmental Services Division*

**Affordable Housing**
601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602
Phone: (813) 612-5397 • Fax: (813) 635-8134
HCFLGov.net/AffordableHousing

Affordable Housing Services administers federal, state, and local funding to develop effective, affordable housing and community development strategies for very low-, low- and moderate-income residents. Projects can include, but are not limited to: providing funding for public services, public facilities, neighborhood improvement, multi-family and single-family development.

**After-School Programming**
*See Parks & Recreation*

**Aging Services**
601 E. Kennedy Blvd., 16th floor, Tampa, FL 33602
(813) 272-6630
HCFLGov.net/Aging

Aging Services coordinates essential health and wellness services for Hillsborough County residents age 50 and older to encourage maximum independence and prosperity. Aging Services emphasizes the seven dimensions of wellness: physical, emotional, intellectual, social, spiritual, environmental, and financial. The department offers intake and screening assessments, individualized information and referral services, case management, senior centers and adult day care, nutrition services, transportation, in-home services, and a centralized customer care line.

**Senior Centers**
Senior centers serve as a gateway to the County's aging network, connecting active adults to vital community services that can help them stay healthy and independent. Services include health, fitness, and wellness programs, education and arts programs, nutrition services, public benefits counseling, transportation, recreational activities, special events, and volunteer and civic engagement opportunities.

**Brandon Senior Center**
612 N. Parsons Ave., Brandon, FL 33510 • (813) 635-8066
<table>
<thead>
<tr>
<th>Lutz Senior Center</th>
<th>112 First Ave. N.W., Lutz, FL 33548 • (813) 264-3804</th>
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<tr>
<td>Oaks at Riverview Senior Center</td>
<td>101 E. Kirby St., Tampa, FL 33604 • (813) 272-6829</td>
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<tr>
<td>Progress Village Senior Center</td>
<td>8701 Progress Blvd., Tampa, FL 33619 • (813) 671-7773</td>
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<tr>
<td>Ruskin Senior Center</td>
<td>905 6th St. S.E., Ruskin, FL 33570 • (813) 672-1107</td>
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<tr>
<td>Town 'N Country Senior Center</td>
<td>7606 Paula Dr., Tampa, FL 33615 • (813) 873-6336</td>
</tr>
<tr>
<td>Wimauma Senior Center</td>
<td>16621 Lagoon Shore Blvd., Wimauma, FL 33598 • (813) 671-7672</td>
</tr>
</tbody>
</table>

### Senior Adult Day Care Services

The Hillsborough County Senior Adult Day Care program provides care and companionship for seniors and cognitively impaired adults who need assistance or supervision during the day. The program is offered in a community-based setting and may include care management, personal care, therapeutic activities, health services, and a nutritious hot lunch. Additionally, this program provides caregivers with a needed break while giving older adults a chance to socialize with their peers and alleviate the isolation and loneliness that many experience.

<table>
<thead>
<tr>
<th>Phyllis Busansky Senior Adult Day Care Center</th>
<th>4102 W. Spruce St., Tampa, FL 33607 • (813) 644-5990</th>
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<tbody>
<tr>
<td>Bloomingdale Senior Adult Day Care Center</td>
<td>3940 Canoga Park Dr., Brandon, FL 33511 • (813) 330-7964</td>
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<tr>
<td>Plant City Adult Day Services</td>
<td>1205 S. Waller St., Plant City, FL 33566 • (813) 277-1667</td>
</tr>
<tr>
<td>Wimauma Senior Adult Day Care Center</td>
<td>16621 Lagoon Shore Blvd., Wimauma, FL 33598 • (813) 307-3321</td>
</tr>
</tbody>
</table>

### Nutrition Centers

Hillsborough County offers nutrition centers, to promote the general health and well-being of older adults. Services are intended to reduce hunger and food insecurity, promote socialization, and delay the onset of adverse health conditions. Offerings include hot noon day meals, nutrition education and counseling, wellness programs, transportation, and recreational activities. Home delivered meals are provided to older and disabled adults who are homebound and unable to prepare meals.
Aqua Apts. Nutrition Center  
4505 N. Rome Ave., Tampa, FL 33603

Bayshore Apts. Nutrition Center  
2909 W. Barcelona St., Tampa, FL 33629

Gardenville Nutrition Center  
6215 Symmes Rd., Gibsonton, FL 33534

J.L. Young Apts. Nutrition Center  
8220 N. Florida Ave., Tampa, FL 33604

Jewish Towers Apts. Nutrition Center  
3001 W. De Leon St., Tampa, FL 33609

Kings Manor Apts. Nutrition Center  
2946 W. Columbus Dr., Tampa, FL 33607

Lee Davis Nutrition Center  
3402 N. 22nd St., Tampa, FL 33605

Lightfoot Nutrition Center  
10901 N. 56th St., Temple Terrace, FL 33617

Mary Walker Apts. Nutrition Center  
4912 E. Linebaugh Ave., Tampa, FL 33617

River Pines Apts. Nutrition Center  
7517 N. 40th St., Tampa, FL 33604

San Clemente Villas Nutrition Center  
1102 N. Alexander St., Plant City, FL 33563

San Lorenzo Terrace II Apts. Nutrition Center  
4820 N. Gomez Ave., Tampa, FL 33614

Silver Tree Senior Apts. Nutrition Center  
11113 N. Nebraska Ave., Tampa, FL 33612

Tampa Baptist Manor Apts. Nutrition Center  
215 W. Grand Central Ave., Tampa, FL 33606

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**Case Management/In-Home Services**
A case manager determines eligibility and arranges needed services. The case manager continuously monitors the customer’s situation and anticipates future needs. Service providers may include a combination of county, for-profit, nonprofit, and faith-based organizations. For eligible clients, services may include personal care, respite care for caregivers, companionship, housekeeping, shopping, emergency alert system, and pest management.

**Agriculture Industry Development**
*See Extension Service*

**Animal Adoption**
*See Pet Resources*

**Animal Safety/Enforcement/Cruelty/Neglect Reporting**
*See Code Enforcement*

**Aquifer Recharge**
*See Environmental Services Division*
As the designated local arts agency by the State of Florida, the Arts Council of Hillsborough County provides a unified voice for all cultural organizations and activities in the Tampa and Hillsborough County region. The department promotes the good news about the cultural vitality of the community to a national audience while providing grants, unified marketing efforts, research, and advocacy to help the entire cultural community thrive.

**Athletic Services**
*See Parks & Recreation*

**Bakas Equestrian Center**
*See Conservation & Environmental Lands Management*

**Beaches**
*See Conservation & Environmental Lands Management*

**Board of County Commissioners Meeting Agenda**
*See Government Relations & Strategic Services*

**Boat Ramps**
*See Conservation & Environmental Lands Management*

**Boil Water Notices**
*See Water Resources*

**Budget**
*See Management & Budget*

**Building Permits**
*See Development Services*

**Burgert Brothers Photographic Collection**
*See Library Services*

**Campgrounds**
*See Conservation & Environmental Lands Management*

**Camp Sparks**
*See Parks & Recreation*
Children’s Services
3191 Clay Mangum Lane, Tampa, FL 33618
Phone: (813) 264-3807  Fax: (813) 264-3874
HCFLGov.net/Children

Children’s Services offers programs and services designed to empower and protect children, teens, and families on all levels.

Children in Need of Services/Families in Need of Services (CINS/FINS)
Assists youth in Hillsborough County ages 6-17 and their families with residential and non-residential counseling services focused on anger management, problem resolution, family conflict, and coping skills to help reduce juvenile crime and strengthen family bonds.

Case Management and Case Staffing
Develops a comprehensive plan for services for Hillsborough County youth, as well as secures and monitors services for youth and parents/guardians.

Residential Program
This is a short-term residential respite program which offers youth ages 10 to 17 an average length of stay of 14 days. Youth receive:

• Individual, group and family counseling, to learn more appropriate behavior and participate in family life
• A physical health screening
• Educational support and tutoring services
• Linkages to community services for aftercare

Non-Residential Program
Trained counselors provide individual and family therapy to youth ages 6 to 17 at sites throughout Hillsborough County with flexible daytime and evening hours.

Safe Place
Licensed agency to provide shelter and counseling services to youth who are in need of immediate help and protection, 24 hours a day, seven days a week.
Code Enforcement
3629 Queen Palm Dr., Tampa, FL 33619
(813) 274-6600
HCFLGov.net/Code
Code Enforcement is responsible for the compliance and enforcement of numerous codes and ordinances, including the property-maintenance and land-management codes, to preserve the quality and value of public and private property by eliminating conditions that threaten the life, health, safety, and general welfare of residents. Through the effective application of code enforcement practices, investigators oversee property preservation and maintenance, foreclosed property registration, and land use compatibility with zoning regulations.

Residents can report possible code violations in unincorporated Hillsborough County, including property that is unmaintained or is in disrepair, by contacting Code Enforcement by phone at (813) 274-6604 or through the online Customer Service Center at HCFLGov.net/AtYourService. Inspections generally are performed within three business days.

Animal Safety & Enforcement
Animal Safety & Enforcement is part of Code Enforcement and is responsible for enforcing local and state laws that protect pets and people. Partnering with local law enforcement agencies, public safety duties include:

• Transport of sick, injured, and stray pets
• Investigation and reporting of animal bites and dangerous dogs
• Writing citations and following up in court
• Response and investigation of animal neglect/cruelty report

Communications & Digital Media
601 E. Kennedy Blvd., 21st floor, Tampa, FL 33602
(813) 272-5314
HCFLGov.net/Media
The Communications & Digital Media department works to provide residents, businesses, and community partners with timely, accurate information related to County government programs, services, and emergency matters. Its expertise fosters two-way communication that is meaningful, clear, and concise. It engages the community using both traditional and digital channels, emerging media, printed material, the County’s website, social media, and award-winning television station, HTV. Ensuring a data-driven approach, Communications & Digital Media seeks to incorporate research methods whenever possible. This approach is used with all County internal and external communication initiatives. Public trust and transparency in government are core values that the department seeks
to maintain when promoting public information. The department’s work ultimately seeks to raise awareness of the programs and services available to residents, cultivating access to the tools and services that help improve quality of life, grow businesses, and learn about County government.

**Hillsborough Television (HTV)**
(813) 272-5314
HCFLGov.net/HTV

HTV is the 24-hour television station for Hillsborough County, found on Frontier channel 22 and Spectrum channel 637. HTV brings local government to residents with live telecasts and webcasts of government activities and meetings, as well as programming to inform residents about County initiatives and services. All televised meetings are closed captioned for hearing-impaired viewers, and captioned text is available online. All HTV programming is available on demand on YouTube @hillsboroughfl. Viewers can also watch important County meetings at @hillsboroughcountymeetings.

**Community & Infrastructure Planning**
601 E. Kennedy Blvd., 18th floor, Tampa, FL 33602
Phone: (813) 635-5400
HCFLGov.net/CIP

Community & Infrastructure Planning is comprised of two divisions, Strategic Infrastructure Planning and Community Planning, which work in tandem to meet the needs of Hillsborough County’s existing and growing communities. The department foresees potential growth, identifies infrastructure opportunities, optimizes land use, and identifies redevelopment opportunities for long-term community prosperity. Using key principles of land use planning and infrastructure planning, the department strives to ensure high-quality, countywide infrastructure investments.

**Community Centers**
*See Parks & Recreation*

**Community Collection Centers**
*See Solid Waste Management*

**Community Development Districts**
*See Development Services*

**Community Liaisons/Community Affairs**
*See Government Relations & Strategic Services*

**Community Resource Centers**
*See Social Services*
Community Sustainability Action Plan
See Environmental Services Division

Conservation & Environmental Lands Management
Main office: 13173 N. U.S. Hwy. 301, Thonotosassa, FL 33592
Phone: (813) 829-2626 • Fax: (813) 276-2172
HCFLGov.net/Conservation

Conservation & Environmental Lands Management oversees more than 83,000 acres of conservation parks and environmental lands protecting some of the County’s most valuable assets - including river floodplains, mangrove swamps, relict scrub communities and vast areas of longleaf pine sandhills and flatwoods - while providing residents and visitors with opportunities for beach access, wildlife viewing, canoeing/kayaking, fishing, hiking, biking, and horseback riding. The department is also responsible for the management and operations of the Upper Tampa Bay Trail, Bakas Equestrian Center, and all County-owned boat ramps.

Environmental Lands Management Division
(813) 672-7876

Working with other government agencies and citizen groups, the Environmental Lands Management division administers the Jan K. Platt Environmental Lands Acquisition and Protection Program (ELAPP) to acquire and manage environmentally sensitive lands. Through 2022, the program has helped preserve more than 63,000 acres and provides passive recreational experiences at these preserves:

<table>
<thead>
<tr>
<th>Nature Preserve</th>
<th>Address</th>
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<tbody>
<tr>
<td>Alafia River Corridor Nature Preserve</td>
<td>9256 South County Rd. 39, Plant City, FL 33567</td>
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<tr>
<td>Alafia River Corridor Nature Preserve</td>
<td>12098 S. County Rd. 39, Lithia, FL 33547</td>
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<td>Alafia Scrub Nature Preserve</td>
<td>10243 Elbow Bend Rd., Riverview, FL 33578</td>
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<td>Alderman’s Ford Nature Preserve</td>
<td>8911 Turkey Creek Rd., Plant City, FL 33567</td>
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<td>Apollo Beach Nature Preserve</td>
<td>6760 Surfside Blvd., Apollo Beach, FL 33572</td>
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<tr>
<td>Bahia Beach Nature Preserve</td>
<td>2513 Shell Point Rd., Ruskin, FL 33570</td>
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<td>Balm Boyette Nature Preserve - South</td>
<td>15102 County Rd. 672, (Mountain Biking Entrance), Wimauma, FL 33598</td>
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<td>Bell Creek Nature Preserve</td>
<td>10940 McMullen Rd., Riverview, FL 33569</td>
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<td>Blackwater Creek Nature Preserve</td>
<td>2469 Patrinostro Rd., Plant City, FL 33565</td>
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<td>Brooker Creek Headwaters Nature Preserve</td>
<td>18102 Ramblewood Rd., Odessa, FL 33556</td>
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<tr>
<td>Camp Bayou Nature Preserve &amp; Outdoor Learning Center</td>
<td>4140 24th St. SE, Ruskin, FL 33570</td>
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<tr>
<td>Cockroach Bay Nature Preserve</td>
<td>3839 Gulf City Road, Ruskin, FL 33570</td>
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<td>Cockroach Creek Greenway Nature Preserve</td>
<td>4110 Valroy Road, Ruskin, FL 33570</td>
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<td>Cypress Creek Nature Preserve</td>
<td>18000 Lizard's-Tail Rd., Tampa, FL 33647</td>
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<td>Diamondback Nature Preserve</td>
<td>5602 W. Gray St., Tampa, FL 33609</td>
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<td>FishHawk Creek Nature Preserve North</td>
<td>3931 Lithia Springs Rd., Lithia, FL 33547</td>
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<tr>
<td>FishHawk Creek Preserve South</td>
<td>16640 Boyette Rd., Riverview, FL 33569</td>
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<tr>
<td>Fred &amp; Ida Schultz Nature Preserve</td>
<td>5906 Kracker Ave., Gibsonton, FL 33534</td>
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<tr>
<td>Golden Aster Scrub Nature Preserve</td>
<td>12181 East Bay Rd., Gibsonton, FL 33534</td>
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<tr>
<td>Jeanie and Pete Johnson Nature Preserve</td>
<td>11002 Ekker Rd., Gibsonton, FL 33534</td>
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<tr>
<td>Lake Dan Nature Preserve</td>
<td>19116 Huckavalle Rd., Odessa, FL 33556</td>
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<tr>
<td>Lake Frances Nature Preserve</td>
<td>11009 Tarpon Springs Rd., Odessa, FL 33556</td>
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<tr>
<td>Little Manatee River Corridor Nature Preserve - 579 Trailhead</td>
<td>2608 S. County Road 579, Wimauma, FL 33598</td>
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<td>Lower Green Swamp Nature Preserve</td>
<td>3540 East Knights Griffin Rd., Plant City, FL 33565</td>
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<td>Rhodine Scrub Nature Preserve</td>
<td>12108 Rhodine Rd., Riverview, FL 33579</td>
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<td>Rocky Creek Trails Nature Preserve</td>
<td>7415 Manhattan Dr., Tampa, FL 33625</td>
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<td>Town 'N Country Nature Preserve</td>
<td>8304 Montague St., Tampa, FL 33635</td>
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<td>Triple Creek Nature Preserve</td>
<td>13305 Balm Boyette Rd., Riverview, FL 33579</td>
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<tr>
<td>Violet Cury Preserve</td>
<td>1802 Sinclair Hills Road, Lutz, FL 33549</td>
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<tr>
<td>Wolf Branch Creek Nature Preserve</td>
<td>481 Villemaire Rd., Apollo Beach, FL 33572</td>
</tr>
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</table>

**Conservation Parks Division**

(813) 635-3520

Conservation Park Services administers 12 conservation parks that serve millions of visitors each year by providing picnic areas, family and group campgrounds, swimming, fishing, canoeing, kayaking, and access to acres of natural beauty.

**Alderman’s Ford Park**

100 Alderman’s Ford Park Dr., Plant City, FL 33567 • (813) 757-3801

Boardwalk and pedestrian/bicycle trails connect to a picnic area on the Alafia River. The 1,141-acre park is a popular canoe site.

**Winter hours:** 8 a.m. to 6 p.m.; **summer hours:** 8 a.m. to 7 p.m.

**Edward Medard Park**

6140 Turkey Creek Rd., Plant City, FL 33567 • (813) 757-3802

Popular freshwater fishing reservoir also features campgrounds and picnic area. A favorite park for large group picnics and other gatherings.

**Winter hours:** 8 a.m. to 6 p.m.; **summer hours:** 8 a.m. to 7 p.m.

**E.G. Simmons Park**

2401 19th Ave. N.W., Ruskin, FL 33570 • (813) 671-7655

Boating, swimming, fishing, and camping draw people to this 469-acre facility on Tampa Bay. Bird watching is popular in the shallow mangrove swamps.

**Eureka Springs Park**

6400 Eureka Springs Rd., Tampa, FL 33610 • (813) 744-5536

The 31-acre botanical garden includes rare and unusual plants, a greenhouse, trellised walkways, a boardwalk, and a picnic area.
Lake Park  
17302 N. Dale Mabry Hwy., Lutz, FL 33549 • (813) 264-3806  
This 600-acre park has five lakes, pine flat woods, and hardwood hammocks. Activities include fishing and picnicking. The park also features a BMX course, a radio-controlled car track, an archery range, and an equestrian area.

Lake Rogers Park  
9010 N. Mobley Rd., Odessa, FL 33556 • (813) 264-3917  
This 274-acre park is centered on an 80-acre lake. Hiking, off-road bicycle trails, picnic areas, fishing, and youth group primitive camping are available.

Lettuce Lake Park  
6920 Fletcher Ave., Tampa, FL 33637 • (813) 987-6204  
The park has a picnic area and a boardwalk leading to an observation tower. Bicycle and pedestrian trails meander through the park.

Lithia Springs Park  
3932 Lithia Springs Rd., Lithia, FL 33547 • (813) 744-5572  
A natural spring provides 72-degree water year-round for swimming. A bathhouse, playground, picnic facilities, and camping are available.

Northwest Equestrian Trail  
10711 S. Mobley Rd., Odessa, FL 33556 • (813) 855-1765  
The 6-mile trail that is popular with horseback riders and hikers. The park's trails meander through cypress and hardwood swamps, freshwater marshes, and oak hammocks.

Pebble Park  
9955 Riverview Dr. Riverview, FL 33578 • (813) 672-7876  
This 27-acre park is located in Riverview on the Alafia River. It has a 0.25-mile paved walking trail and a .5-mile natural surface hiking trail. Pavilions and picnic tables are available.

Sydney Dover Park  
536 N. Dover Rd., Tampa, FL 33527 • (813) 744-5978  
7.5-mile equestrian trail, located east of Brandon, and is high and dry most of the year. The trail has changes in contour because of its history as a reclaimed phosphate mine. The trailhead has plenty of space for horse trailers, plus an informational kiosk and trail map.

Upper Tampa Bay Park  
8001 Double Branch Rd., Tampa, FL • (813) 855-1765  
This 2,144-acre park and preserve features an environmental study center, picnic areas, fishing, hiking, and boardwalks with views of Tampa Bay.
The Wilderness Park System includes 17,000 acres and was developed in cooperation with the Southwest Florida Water Management District, the U.S. Army Corps of Engineers, and the City of Tampa. It includes the following sites:

- **Dead River Park**
  15098 Dead River Road, Thonotosassa, FL 33592 • (813) 987-6210

- **Flatwoods Park**
  14302 Morris Bridge Rd., Thonotosassa, FL 33592 • (813) 987-6211

- **John B. Sargeant Park**
  12702 U.S. 301 N., Thonotosassa, FL 33592 • (813) 987-6208

- **Harney Boat Ramp**
  17115 U.S. Hwy. 301 N., Thonotosassa, FL 33592

- **Morris Bridge Park**
  13630 Morris Bridge Rd., Thonotosassa, FL, 33592 • (813) 987-6209

- **Morris Bridge Biking Area**
  12651 Morris Bridge Rd., Thonotosassa, FL 33592

- **Old Fort King Trail** running south from Hillsborough River State Park to John B. Sergeant Park.

- **Trout Creek Park**
  12550 Morris Bridge Rd., Thonotosassa, FL 33592 • (813) 987-6200

- **Veterans Memorial Park**
  3602 U.S. Hwy. 301 N., Tampa, FL 33619 • (813) 744-5502

**Upper Tampa Bay Trail**
(813) 801-6729

The Upper Tampa Bay Trail is located in northwest Hillsborough County. It extends from a trailhead of Memorial Highway/Montague Street to Peterson Road Park. A separate section of trail continues north from Van Dyke Road, then east to the Lutz Lake Fern Road trailhead, connecting to the Suncoast Trail at the Veterans Expressway.

**Trailheads are located at:**

- **Channel Park Trailhead**, 9201 W. Waters Ave. Tampa, FL 33615
- **Lutz Lake Fern Trailhead**, 7020 Lutz Lake Fern Rd. Odessa, FL 33556
- **Memorial Trailhead**, 7499 Montague St. Tampa, FL 33635
- **Peterson Park**, 8203 Peterson Rd. Odessa, FL 33556
- **Wilsky Boulevard Trailhead**, 10314 Wilsky Blvd. Tampa, FL 33625

**Bakas Equestrian Center**
11510 Whisper Lake Trail, Tampa, FL 33626 • (813) 264-3890

The Bakas Equestrian Center offers horseback riding to children and adults with disabilities of all levels. The program provides group riding lessons, trail rides, carriage riding, parties, and special events.
Boat Ramps

- **Alafia River Boat Ramp**, 4014 Alafia Blvd., Brandon, FL 33511
- **Baker Creek Boat Ramp**, 12095 Thonotosassa Rd., Thonotosassa, FL 33592
- **Cockroach Bay Boat Ramp**, 5299 Cockroach Bay Rd., Ruskin, FL 33570
- **Courtney Campbell Boat Ramp**, 12030 West Courtney Campbell Causeway, Tampa, FL 33579
- **Domino Boat Ramp**, 2200 8th St. S.W., Ruskin, FL 33570
- **E.G. Simmons Boat Ramp**, 2401 19th Ave., N.W., Ruskin, FL 33570
- **Gandy Boat Ramp**, 5108 West Gandy Blvd., Tampa, FL 33611
- **Harney Bypass Canal**, 7115 U.S. Hwy. 301 N., Tampa, FL 33610
- **John B. Sergeant Boat Ramp**, 12856 U.S. Hwy. 301 N., Thonotosassa, FL 33592
- **Lake Park Boat Ramp**, 17302 North Dale Mabry Hwy., Lutz, FL 33549
- **Lake Weeks Boat Ramp**, 901 Lakeside Dr., Seffner, FL 33584
- **Medard Boat Ramp**, 5726 Partner Loop, Plant City, FL 33567
- **Morris Bridge Boat Ramp**, 13330 Morris Bridge Rd., Thonotosassa, FL 33592
- **Riverview Boat Ramp**, 11020 Park Dr., Riverview, FL 33569
- **Ruskin Communegood**, 1106 1st Ave. N.W., Ruskin, FL 33570
- **Wildcat Creek Boat Ramp**, 110 Stephens Rd., Ruskin, FL 33570
- **Williams Boat Ramp**, 8749 U.S. Hwy. 41, Riverview, FL 33578

Conservation Parks

*See Conservation & Environmental Lands Management*

Your Annual Pass to Conservation Parks

Explore Hillsborough County's Conservation Parks and save on entrance fees with an annual pass.

<table>
<thead>
<tr>
<th>Pass Type</th>
<th>Cost</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Family Park Pass</td>
<td>$100</td>
<td>Entrance for up to eight people in the vehicle. $1 each additional person.</td>
</tr>
<tr>
<td>Individual Park Pass</td>
<td>$50</td>
<td>Entrance for pass holder. $1 each additional person.</td>
</tr>
</tbody>
</table>

Passes can be purchased in person at the **Conservation Parks Administrative Office**, 13173 N. U.S. Hwy. 301 in Thonotosassa
Monday - Friday, 8 a.m. to 4 p.m. or call (813) 829-2626

or the **Bell Creek Nature Preserve Office**, 10940 McMullen Rd., in Riverview
Monday - Friday, 8 a.m. to 4 p.m. or call (813) 672-7876

Check HCFLGov.net/Conservation to see if you’re eligible for a Parks Pass discount.
Consumer Protection

(813) 635-8316

HCFLGov.net/Consumer

Hillsborough County Consumer Protection investigates consumer complaints and potential fraud with the goal of returning goods, money, or services to citizens and visitors. Community outreach and education efforts aimed at preventing victimization are conducted regularly to include informational topics such as home improvement contracting, identity theft prevention, landlord/tenant agreements, telemarketing scams, and the county's Wage Recovery Program. The department may coordinate with law enforcement, state, federal or other partners. Consultations are always free – legal advice is not rendered.

**Consumer Protection – (Main Office) South Shore Regional Service Center**

410 30th St. S.E., Suite 115, Ruskin, FL 33570
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316 • Fax (813) 272-5002

**Consumer Protection – Brandon Regional Service Center**

311 Pauls Dr., #100, Brandon, FL 33511
Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316 • Fax (813) 272-5002

**Consumer Protection – Veterans Resource Center**

Veterans Memorial Park & Museum
3602 U.S. 301 N., Building 3610, Tampa, FL 33619
Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
Phone (813) 635-8316 • Fax (813) 272-5002

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**Unpaid Wages?**

Wage theft is when an employer fails to pay the full amount earned. You may qualify for free help to recover missing wages.

For more information, call Hillsborough County Consumer Protection at (813) 903-3430.

If you earned it, you deserve it.

HCFLGov.net/WageRecovery
Community Housing Solutions Center
See Homeless Services

Contractor Licensing
See Development Services

Cooking Oil Recycling Effort
See Environmental Services Division

Corporate Business Development
See Economic Development

Criminal Justice
See Management & Budget

Customer Service & Support
601 E. Kennedy Blvd., 28th floor, Tampa, FL 33602
(813) 272-5900
For hearing/voice impaired access, call 711.
HCFLGov.net/AtYourService

Customer Service & Support provides enhanced access to County services and helps to connect residents and customers to County government. The Customer Service Center assists the public with requests for service and provides general information for County government services, initiatives, and programs. The department’s Neighborhood Relations team serves as a liaison for County government with an emphasis on Hillsborough County’s neighborhood and civic associations.

Neighborhood Relations
601 E. Kennedy Blvd., 28th floor, Tampa, FL 33602
(813) 272-5860
Neighborhood-Relations@HCFLGov.net
HCFLGov.net/Neighborhoods

Neighborhood Relations works with homeowner and neighborhood organizations, County departments, and other groups to build partnerships and provide opportunities to improve, enhance, and preserve the quality of life in Hillsborough County neighborhoods. The team helps develop and support neighborhoods through educational and informational programs and initiatives throughout the year.

Death Investigations
See Medical Examiner
Development Services
601 E. Kennedy Blvd., 19th floor, Tampa, FL 33602
Phone: (813) 272-5600  Fax: (813) 272-6068
HCFLGov.net/Development

Development Services administers the Hillsborough County Land Development Code and provides planning, zoning, development review, permitting, and building inspection services for unincorporated Hillsborough County. Development Services’ responsibilities include review and processing of rezoning requests and applications for other development orders, review and permitting of site development plans and proposed subdivisions of land, and administration and enforcement of the Florida Building Code. This includes issuance of building permits, inspection of permitted work, and administration of the impact fee program.

Hillsborough County Development Services
Hillsborough County’s Development & Improvement Solutions

• Building Permits
• Trade Permits
• Contractor Licensing
• Zoning Counseling & Application Intake

• Natural Resource permits
• Right-of-Way & Driveway connections permits
• Site/Subdivision Counseling & Project Intake

HCFLGov.net/Development | (813) 272-5600

Developments of Regional Impact
See Development Services

Disadvantaged Minority Business Enterprise Programs
See Economic Development

Disadvantaged Women Business Enterprise Programs
See Economic Development

Disaster Preparedness
See Emergency Management
Economic Development
601 E. Kennedy Blvd., 20th floor. Tampa, FL 33602
Phone: (813) 272-7232 • Fax: (813) 276-2638
HCFLGov.net/EcoDev

Economic Development focuses on supporting the 10 drivers of economic development identified in the County’s Comprehensive Economic Development Strategy, which are: Competitive Sites & Redevelopment; Technology & Innovation; Entrepreneurial & Small Business Ecosystem; Infrastructure; Economic Gateways; Quality Places; Targeted Industries; Conventions, Tourism, and Sports; Workforce & Knowledge Infrastructure; and Competitive Positioning. While the department is engaged in support of several of the 10 drivers, many of the driver goals are achieved through intra-County departmental teams and through the department’s contractual relationships and partnerships.

Economic Development Innovation Initiative (EDI2)
The Economic Development Innovation Initiative (EDI2) is a comprehensive program to drive the growth of technology and innovation start-ups and small businesses. The first of its kind in the state, the program addresses the need for financial, technical, and infrastructure support for the technology and innovation ecosystem.

Disadvantaged Minority/Disadvantaged Women (DM/DWBE) and Small Business Enterprise (SBE)
The Disadvantaged Minority/Disadvantaged Women (DM/DWBE) and Small Business Enterprise (SBE) Encouragement Programs provide opportunities for minority/women-owned and small businesses to do business with the County, which includes construction, contractual services, professional consulting services, and commodities.

Entrepreneur Collaborative Center (ECC)
The ECC is a “one-stop shop” for entrepreneurs seeking a collaborative workspace, meeting facilities, and access to free technical assistance from a variety of service providers, including the Florida Small Business Development Center (SBDC) at Hillsborough County.
Florida Small Business Development Center (SBDC) at Hillsborough County
The Florida Small Business Development Center (SBDC) at Hillsborough County provides entrepreneurs with professional business consulting at no cost, management training, and vital information they need to grow and succeed in a complex and competitive global environment.

Economic Development Innovation Initiative (EDI2)
See Economic Development

Emergency Management
See Fire Rescue

Emergency Operations Center
See Fire Rescue

Employment with Hillsborough County
See Human Resources

Entrepreneur Collaborative Center
See Economic Development

Environmental Lands Acquisition and Protection Program (ELAPP)
See Conservation & Environmental Lands Management

Environmental Programs
See Environmental Services Division

The Entrepreneur Collaborative Center unlocks Hillsborough County’s growth potential and helps strengthen the local entrepreneurial ecosystem.

• One-stop shop for entrepreneurial resources and information, collaboration, and mentoring
• State-of-the-art technology and collaborative space for local nonprofits and agencies to host networking and engagement events
• Home of the Florida SBDC at Hillsborough County

2101 E. Palm Ave. in Tampa | (813) 204-9267 | HCFLGov.net/ECC
The Environmental Services Division maintains regulatory compliance for environmentally permitted, County-owned infrastructure; handles compliance and monitoring for drinking water, groundwater, wastewater, groundwater recharge, solid waste, closed landfills, and stormwater quality; maintains permitting for wastewater, groundwater recharge, and stormwater quality; provides quality assurance and quality control for the environmental laboratory; provides oversight for phosphate mining and subsequent land reclamation and aquifer recharge projects; reviews development projects for stormwater quality concerns; manages the Industrial Pretreatment Program; operates a certified environmental laboratory; manages innovation and resiliency objectives for County operations as well as the Local Mitigation Strategy; and provides environmental community outreach programs for preventing wastewater system blockages from commercial and residential fats, oils, grease, wipes, and other unflushables, stormwater protection, and water conservation.

Community Involvement

**Adopt-A-Pond and Lake Management**
Hillsborough.WaterAtlas.USF.edu • (813) 744-5671
The Adopt-A-Pond Program partners with communities to improve the water quality, wildlife habitat, and appearance of stormwater ponds.

**Community Sustainability Action Plan**
HCFGov.net/Sustainability
Hillsborough County’s Sustainability Action Plan is offered to help residents and business owners identify initiatives to efficiently utilize the region’s resources to save money and energy while preserving quality of life in our neighborhoods now, and for future generations.

**Cooking Oil Recycling Effort**
HCFLGov.net/CORE
Hillsborough County’s Cooking Oil Recycling Effort (CORE) Program has cabinets located in 25 locations around the unincorporated area of Hillsborough County for the collection of residential cooking oil. When used cooking oil is disposed of down the sink it can cause clogs that are costly to the homeowner and the County.

These clogs can also contribute to sanitary sewer overflows that are harmful to the public and the environment. Residents are asked to place the oil in glass or plastic containers with a lid prior to placing in the cabinets, as these containers are recycled. The collected used cooking oil is recycled by a third-party vendor into products such as animal feed supplements and on and off-road diesel and jet fuel.
**Low-Volume Irrigation Mini-Grant Program**

HCFLGov.net/Neighborhoods

The Office of Neighborhood Relations, in partnership with the Environmental Services Division, offers funding to qualified neighborhood, civic, and homeowner associations and special taxing districts for qualified projects that facilitate water conservation through the installation of efficient low-volume irrigation systems in community-maintained areas.

**Water Quality Reports**

HCFLGov.net/WaterQualityReport

Hillsborough County’s annual Water Quality Report (Consumer Confidence Report) provides customers with important information about how the high-quality potable (drinking) water that Hillsborough County delivers meets or exceeds health-based standards from the U.S., EPA, and the State of Florida.

**Watering Restrictions**

HCFLGov.net/WaterRestrictions

Year-round conservation measures limit outdoor watering use by water source, method, and use. Users are subject to specific allowable watering days and times. Users can look up their allowable watering days and times online. Violations can be reported online at HCFLGov.net/AtYourService or by calling (813) 224-8993.

**Equal Opportunity Administrator (EOA)**

See Government Relations & Strategic Services

**Extension Service**

5339 S. County Road 579, Seffner, FL 33584
Phone: (813) 744-5519 • Fax: (813) 744-5776
HCFLGov.net/Extension

Hillsborough County Extension is a partnership of Hillsborough County, the University of Florida-Institute of Food & Agricultural Sciences (UF/IFAS), and the U.S. Department of Agriculture. It provides research-based information and education in family and consumer sciences, horticulture, agriculture, natural resources, and youth development. It conducts educational programs, seminars and demonstrations; distributes publications and produces videos; offers advice to residents; and coordinates a network of volunteers. It administers the 4-H Program, Summer Youth Day Camps, Master Gardener programs, Green Industries Best Management Practices training, pesticide licensing training and testing, the Expanded Food and Nutrition Education program for limited-income families, Food Systems program and Agriculture Industry Development program.
The Facilities Management & Real Estate Services (FMRES) department provides a full range of services for Hillsborough County-owned facilities, all Board of County Commissioners departments and agencies, Courts, Constitutional Officers, and 501c3 nonprofit partners.

Facility maintenance services include custodial, parking, energy programs, surplus assets and records management, security, leasing, and property management. The Repair, Replacement, Renovation and Maintenance section (R3M) replaces, repairs, or renovates existing County facilities, separate from routine or recurring maintenance. The team focuses on air conditioning systems, roofs, paving, playgrounds, fencing, and other equipment or systems associated with longer term preservation of the County’s buildings and facilities.

The Real Estate Division provides full-service technical and transactional support for County departments and agencies. Services include selling surplus County-owned real property, processing vacating petitions and right-of-way use permits, providing information about the County’s real estate transactions, and providing real estate support for County agencies. Additionally, FMRES oversees the Public Private Partnership program allowing the County to offer additional services and assets to the residents of Hillsborough County.

**Where to Park when visiting County Center?**

The County Center Public Parking Garage, called *Pierce Street Garage*, is located at 319 N. Pierce St. The garage is available to visitors to Frederick B. Karl County Center. It offers hourly rates with the first hour free and $.80 for each half-hour after that. The garage accepts credit cards and debit cards. Hours are Monday through Friday from 7 a.m. – 6 p.m. and closed on weekends. Additional parking is available at metered spaces along the streets, nearby garages operated by the City of Tampa, and private parking lots.

**Fair Housing**

*See Government Relations & Strategic Services*

**False Burglar Alarms**

*See Code Enforcement*

**False Fire Alarms**

*See Fire Rescue*

**Fire Inspections**

*See Fire Rescue*
Hillsborough County Fire Rescue provides fire prevention, suppression, and emergency medical services for the unincorporated areas of Hillsborough County. Fire Rescue has certified paramedic firefighters to ensure advanced life support arrives on the scene of a medical emergency, even if a rescue transport unit has not yet arrived. Fire Rescue also provides fire-safety programs, free smoke alarms through Project SAFE, and safety training to the public.

**Emergency Dispatch Communications**  
9450 E. Columbus Dr.  
Tampa, FL 33619  
Phone: (813) 272-6600  

**In the event of an emergency, call 9-1-1.**  
A section of Hillsborough County Fire Rescue, Emergency Dispatch Communications receives and dispatches 9-1-1 responses for medical and fire assistance in the unincorporated areas of the county, and provides pre-arrival medical instructions. The section coordinates all call operations in times of natural disaster and/or mass casualty emergencies.

**Fire Marshal's Office**  
9450 E. Columbus Dr., Tampa, FL 33619  
Phone: (813) 744-5541  

A section of Hillsborough County Fire Rescue, the Fire Marshal's Office performs fire investigations, fire-prevention inspections, enforces the Florida Fire Prevention Code, reviews plans for new buildings and renovations, and performs acceptance inspections for safety systems.

**HCFLGov.net/HCFLAlert**

Sign up today for emergency notifications.
Emergency Management
9450 E. Columbus Dr., Tampa, FL 33619
Phone: (813) 272-6900
HCFLGov.net/Emergency

A section of Hillsborough County Fire Rescue, the Office of Emergency Management coordinates actions to prepare for, respond to, recover from, and mitigate natural or man-made disasters that might affect the health, safety, or general welfare of residents. It manages the County Emergency Operations Center, the central direction and control facility for all disaster activities. It plans and conducts emergency operations and coordinates emergency management functions, including serving as a liaison between state and federal agencies.

Flooding
See Public Works

Florida Building Code
See Development Services

Florida Small Business Development Center (SBDC) at Hillsborough County
See Economic Development

Food Safety
See Extension Service

Genealogy Research
See Library Services

Government Relations & Strategic Services
601 E. Kennedy Blvd., 26th floor, Tampa, FL 33602
(813) 276-2640

Government Relations & Strategic Services provides an array of important services and functions, including government relations at all levels, administrative services, including agenda management, strategic projects, HIPAA compliance, investigative services, and professional staffing of boards and councils appointed by the Board of County Commissioners.

The Government Relations team develops and coordinates the state and federal legislative programs on behalf of the Board of County Commissioners and the County Administrator.

Administrative Services involves the coordination and development of meeting materials for Board of County Commissioners regular meetings and workshops. The team also is responsible for maintenance and management of administrative order and administrative directives which define the structure and operation of county departments and functions.
The Investigative Services team provides assistance to County residents who believe they have been discriminated against because of race, color, gender, age, national origin, religion, disability, marital or familial status, sexual orientation, or gender identity or expression. The Office investigates employment, housing, credit extension, contracting, and other practices, and provides training to residents, businesses, and organizations.

**Head Start/Early Head Start**

Lee Davis Community Resource Center  
3402 North 22nd St., Tampa, FL 33605  
Phone: (813) 272-5140 • Fax: (813) 975-2161  
HCFLGov.net/HeadStart

Hillsborough County’s Head Start and Early Head Start programs provide early childhood development and education; medical, dental, and mental health; nutrition; parent involvement opportunities; as well as family support services specific to men, women, relationships, and expectant mothers. The program serves low-income families with children ages 0 through 5, including those with special needs.

**County-Operated Head Start/Early Head Start Centers:**

<table>
<thead>
<tr>
<th>Center</th>
<th>Address</th>
<th>Phone</th>
</tr>
</thead>
<tbody>
<tr>
<td>Bealsville</td>
<td>5100 Horton Rd., Bealsville, FL 33567</td>
<td>(813) 757-3733</td>
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<tr>
<td>Brandon Community</td>
<td>9547 E. Columbus Dr., Tampa, FL 33619</td>
<td>(813) 744-5321</td>
</tr>
<tr>
<td>Deborah McNair Calhoun</td>
<td>2911 E. Henry Ave., Tampa, FL 33610</td>
<td>(813) 273-3687</td>
</tr>
<tr>
<td>Grant Park</td>
<td>4422 E. Columbus Dr., Tampa, FL 33605</td>
<td>(813) 384-4095</td>
</tr>
<tr>
<td>Jackson Springs</td>
<td>7345 Jackson Springs Rd., Tampa, FL 33634</td>
<td>(813) 554-5041</td>
</tr>
<tr>
<td>Kimmins</td>
<td>1502 E. 2nd Ave., Tampa, FL 33605</td>
<td>(813) 272-6128</td>
</tr>
<tr>
<td>La Paloma</td>
<td>3419 N. Nebraska Ave., Tampa, FL 33603</td>
<td>(813) 276-8539</td>
</tr>
<tr>
<td>Lee Davis Community Resource Center</td>
<td>3402 N. 22nd St., Tampa, FL 33605</td>
<td>(813) 273-3689</td>
</tr>
<tr>
<td>Mango</td>
<td>11210 Broadway Ave., Seffner, FL 33584</td>
<td>(813) 744-5683</td>
</tr>
<tr>
<td>McCloud</td>
<td>2103 N. Rome Ave., Tampa, FL 33607</td>
<td>(813) 273-3688</td>
</tr>
</tbody>
</table>
Contracted Head Start/Early Head Start Locations:

- Bible Based Fellowship Church of Temple Terrace Vision of Excellence
  8732 N. 46th St., Tampa, FL 33617 • (813) 980-0559

- Easter Seals,
  2401 E. Henry Ave., Tampa, FL 33610 • (813) 272-5140

- King's Kids
  3000 N. 34th St., Tampa, FL 33605 • (813) 272-5140

County-Delegated Head Start/Early Head Start Locations:

- Tampa Metropolitan Area YMCA
  (in Family Child Care Homes, year round)
  110 E. Oak Ave., Tampa, FL 33602 • (813) 224-9622

- Lutheran Services Florida
  (in Family Child Care Homes, year round)
  3627A West Waters Ave., Tampa, FL 33614 • (813) 875-1408

- School District of Hillsborough County
  (in elementary schools, during the school year)
  4350 E. Ellicott St., Tampa, FL 33610 • (813) 740-7870
Health Care Services
601 E. Kennedy Blvd., 16th floor, Tampa, FL 33602
Phone: (813) 272-5040 • Fax: (813) 276-2865
HCFLGov.net/HealthCare

Health Care Services focuses on the overall well-being of Hillsborough County residents through an innovative health care plan, healthy living initiative, and programs to ensure effective and cost-efficient health care assistance.

**Hillsborough County Health Care Plan**
Comprehensive managed health care plan program for Hillsborough County residents that covers primary and specialty care, inpatient and outpatient treatment, dental, vision, pharmaceuticals, behavioral health services, and other needs that are medically necessary. Income Eligibility: At 175% of the Federal Poverty Guidelines.

**Health Care Responsibility Act**
Provides state-required payment for costs associated with the emergency care of low-income, uninsured residents who are hospitalized while visiting other Florida counties.

**Healthy Living Program**
Provides guidance and resources for a healthy lifestyle to residents through local, on-site services. Resources include an exercise room, educational activities, group exercise sessions, nutritional counseling, and health screenings at Healthy Living Centers throughout Hillsborough County.

**Ryan White Program**
Addresses the need for HIV/AIDS-related services among the economically disadvantaged and underserved residents of the community. Provides for those who do not have sufficient health care coverage or financial resources coping with HIV and fills gaps in care not covered by other sources.

**Trauma Agency**
Oversees trauma response through planning, coordination, and evaluation of the trauma care system in Hillsborough County across a continuum of services to reduce death and disability from trauma.

**Health Insurance Portability and Accountability Act (HIPAA) Compliance**
See Government Relations & Strategic Services

**HTV/Hillsborough Television**
See Communications & Digital Media

**Historic Preservation Challenge Grant**
See Economic Development
Historic Preservation Matching Grant
See Development Services

THE HIVE Makerspace and Innovation Center
See Library Services

Homeless & Community Services
601 E. Kennedy Blvd., 24th Floor, Tampa, 33602
(813) 274-6834
HCFLGov.net/Homeless

Homeless & Community Services leverages County and community resources to implement best practices and support strategies to reduce and end homelessness among families and individuals in Hillsborough County.

Emergency Bridge Housing
Provides residents with emergency, short-term housing, case management, and supportive services through partner agency contracts.

Cold Weather Shelters
Coordinates a community led effort that provides temporary shelter for vulnerable populations who either lack shelter or who live in homes without adequate heat.

Horseback Riding
See Conservation & Environmental Lands Management

Household Hazardous Waste Collections
See Solid Waste Management

Housing Grants
See Affordable Housing Services

Housing Rehabilitation Owner-Occupied
See Affordable Housing Services

Human Resources
601 E. Kennedy Blvd., 17th floor, Tampa, FL 33602
Main: (813) 272-5130 • Recruitment: (813) 274-6547
HCFLGov.net/Jobs

Human Resources provides all personnel services for departments under the County Administrator in order to attract, retain, and engage employees in public service, and to ensure equal opportunity for employees.
These services include the recruitment and compensation, training and organizational development, career development, employee and labor relations, performance management and maintenance of employee records and HRIS. The department is also responsible for the administration of employee benefits, the wellness program, and Workers Compensation for the County Administrator and certain agencies and Constitutional Officers. Employment opportunities are listed on the County’s website, and applications are accepted through an online process.

We’re Hiring! Make a Difference in Your Community
HCFLGov.net/Jobs

Intergovernmental Relations
See Government Relations & Strategic Services

Jobs
See Human Resources

Lake Management
See Environmental Services Division

Landscaping
See Extension Service

Leash Laws
See Pet Resources

Legislative Affairs
See Government Relations & Strategic Services

Library Services
Phone: (813) 273-3652
Fax: (813) 612-7921 • (813) 301-7173
hcplc.org

Tampa-Hillsborough County Public Library has been serving the educational, recreational, and cultural needs of people of all ages for over a century. Through a network of 29 community libraries and two mobile libraries, the Public Library offers a wide variety of materials to borrow and download as well as innovative, hands-on learning experiences and cultural events, collaborative workspaces and community meeting rooms, computer and internet access, and many other valuable business, career, legal and travel resources. Tampa- Hillsborough County Public Library is
part of the Hillsborough County Public Library Cooperative in partnership with the public libraries of Temple Terrace and Plant City, offering 24/7 access to resources and digital collections via the Online Library—HCPLC.org. Professionally trained staff assists customers in learning, using technology, and locating quality information. All of this is FREE to Hillsborough County residents with a library card.

**Hillsborough County Public Library Cooperative Locations:**

<table>
<thead>
<tr>
<th>Library</th>
<th>Address</th>
</tr>
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<tbody>
<tr>
<td>78th Street Community Library</td>
<td>7625 Palm River Rd., Tampa, FL 33619</td>
</tr>
<tr>
<td>Arthenia L. Joyner University Area Community Library</td>
<td>13619 N. 22nd St., Tampa, FL 33613</td>
</tr>
<tr>
<td>Austin Davis Public Library</td>
<td>17808 Wayne Rd., Odessa, FL 33556</td>
</tr>
<tr>
<td>Bloomingdale Regional Public Library</td>
<td>1906 Bloomingdale Ave., Valrico, FL 33596</td>
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<tr>
<td>Brandon Regional Library</td>
<td>619 Vonderburg Dr., Brandon, FL 33511</td>
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<tr>
<td>Bruton Memorial Library</td>
<td>302 W. McLendon St., Plant City, FL 33563</td>
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<tr>
<td>C. Blythe Andrews, Jr. Public Library</td>
<td>2607 E. Dr. Martin Luther King Jr. Blvd., Tampa, FL 33610</td>
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<tr>
<td>Charles J. Fendig Public Library</td>
<td>3909 Neptune St., Tampa, FL 33629</td>
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<tr>
<td>Egypt Lake Partnership Library</td>
<td>3403 W. Lambright St., Tampa, FL 33614</td>
</tr>
<tr>
<td>Florida History &amp; Genealogy Library</td>
<td>900 N. Ashley Dr., Tampa, FL 33602</td>
</tr>
<tr>
<td>James J. Lunsford Law Library</td>
<td>701 E. Twiggs St., Tampa, FL 33602</td>
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<tr>
<td>Jan Kaminis Platt Regional Library</td>
<td>3910 S. Manhattan Ave., Tampa, FL 33611</td>
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<tr>
<td>Jimmie B. Keel Regional Library</td>
<td>2902 W. Bearss Ave., Tampa, FL 33618</td>
</tr>
<tr>
<td>John F. Germany Public Library (main library)</td>
<td>900 N. Ashley Dr., Tampa, FL 33602</td>
</tr>
<tr>
<td>Library Name</td>
<td>Address</td>
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<td>--------------------------------------------------</td>
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<tr>
<td>Lutz Branch Library</td>
<td>101 Lutz-Lake Fern Rd. W., Lutz, FL 33548</td>
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<tr>
<td>Maureen B. Gauzza Library</td>
<td>11211 Countryway Blvd., Tampa, FL 33626</td>
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<tr>
<td>New Tampa Regional Library</td>
<td>10001 Cross Creek Blvd., Tampa, FL 33647</td>
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<tr>
<td>Norma &amp; Joseph Robinson Partnership Library at Sulphur Springs</td>
<td>8412 N. 13th St., Tampa,</td>
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<tr>
<td>North Tampa Branch Library</td>
<td>8916 N. Blvd., Tampa, FL 33604</td>
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<tr>
<td>Port Tampa City Library</td>
<td>4902 W. Commerce St., Tampa, FL 33616</td>
</tr>
<tr>
<td>Riverview Public Library</td>
<td>9951 Balm Riverview Rd., Riverview, FL 33569</td>
</tr>
<tr>
<td>Robert W. Saunders, Sr. Public Library</td>
<td>1505 Nebraska Ave., Tampa, FL 33602</td>
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<tr>
<td>Ruskin Branch Library</td>
<td>26 Dickman Dr. S.E., Ruskin FL 33570</td>
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<tr>
<td>Seffner-Mango Branch Library</td>
<td>410 N. Kingsway Rd., Seffner, FL 33584</td>
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<tr>
<td>Seminole Heights Branch Library</td>
<td>4711 Central Ave., Tampa, FL 33603</td>
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<tr>
<td>SouthShore Regional Library</td>
<td>15816 Beth Shields Way, Ruskin, FL 33573</td>
</tr>
<tr>
<td>Temple Terrace Public Library</td>
<td>202 Bullard Pkwy., Temple Terrace, FL 33617</td>
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<tr>
<td>Thonotosassa Branch Library</td>
<td>10715 Main St., Thonotosassa, FL 33592</td>
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<tr>
<td>Town 'N Country Regional Public Library</td>
<td>7606 Paula Dr., Suite 120, Tampa, FL 33615</td>
</tr>
<tr>
<td>West Tampa Branch Library</td>
<td>2312 W. Union St., Tampa, FL 33607</td>
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</tbody>
</table>
Local Mitigation Strategy
See Environmental Services Division

Locksmith Ordinance
See Code Enforcement

Lost/Stray Pets
See Pet Resources

Low-Volume Irrigation Mini-Grant Program
See Environmental Services Division

Management & Budget
601 E. Kennedy Blvd., 26th floor, Tampa, FL 33602
(813) 272-5890
HCFLGov.net/Budget

Management & Budget prepares budget materials and develops sound financial and management policies and practices to effectively allocate and utilize resources. The department is responsible for developing a biennial budget, a financial plan to fund the multiyear Capital Improvement Program, and the updated five-year financial forecasts. It conducts management studies and fiscal impact analyses, evaluates revenue alternatives, and conducts oversight for dependent special districts. Budget documents are available online.

Criminal Justice and Grants Management Office
601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602

Criminal Justice Section
(813) 276-2888

Grants Management Section
(813) 307-3664
Grants@HCFLGov.net

A section of Management & Budget, the Criminal Justice and Grants Management Office represents the County in public safety, criminal justice, juvenile justice, mental health, and substance abuse issues to ensure the County’s interests are represented. By collaborating with stakeholders and the community, this office has created, enhanced, and sustained projects that improve public safety, reduce crime, and prevent recidivism. The Criminal Justice and Grants Management Office also oversees the County’s grant enterprise and provides technical assistance to County departments, governmental agencies, and community partners in locating and evaluating grant opportunities.

*The department does not directly issue grants*
Master Gardener
See Extension Service

Medical Examiner
11025 N. 46th St., Tampa, FL 33617
Phone: (813) 914-4500
Death Investigations: (813) 914-4567

The Medical Examiner investigates deaths occurring in the county under a specific set of circumstances defined in Chapter 406, Florida Statutes, and determines the cause and manner of death. Death investigations frequently include examination of the bodies, autopsies, and review of medical records conducted by medical examiners, who are physicians specializing in forensic pathology. The department also manages and arranges disposition of all bodies that are unclaimed in Hillsborough County, including the identification of human remains.

Minority Business Programs
See Economic Development

Mosquito Management Services
See Public Works

Neighborhoods
See Customer Service & Support

Nutrition Centers
See Aging Services

Parking Garage
See Facilities Management & Real Estate Services

Connecting You to Legal Resources
Here’s what you’ll find at the Public Law Library

• Free access to legal services.
• Help available to the general public, self-represented litigants, business owners, and anyone who wants to know more about their rights and how to access the legal system.
• Up-to-date printed and online research materials.
• Meeting rooms and work spaces.

James J. Lunsford Law Library
701 E. Twiggs St., Tampa, FL 33602
Monday - Saturday 8 a.m. to 5 p.m.
(813) 272-5818
Parks & Recreation
6105 E. Sligh Ave., Tampa, FL 33617
(813) 744-5595 • Fax: (813) 744-5967
HCFLGov.net/Parks

Parks & Recreation develops, operates, and programs over 170 neighborhood parks and playgrounds, 11 regional recreation centers supporting an additional 50 satellite sites, five skate parks, and eight dog parks throughout Hillsborough County.

Adaptive Services
(813) 744-5978
Therapeutic Services provides recreation, sports, and social activities for young people with physical and mental disabilities.

Lesley "Les" Miller Jr. All People's Community Park & Life Center
6105 E. Sligh Ave., Tampa, FL 33617

Carrollwood Meadows
13918 S. Farmington Blvd., Tampa, FL 33625

Athletic Services
(813) 744-5595 • Fax: (813) 744-5967
Athletic Services manages and schedules activities for 35 complexes providing a variety of competitive and non-competitive youth and adult sports leagues.

Dog Parks

Apollo Beach
664 Golf & Sea Blvd., Apollo Beach, FL 33572

Bertha and Tony Saladino Park
1705 Bryan Rd., Brandon, FL 33511

Carolyn Meeker Dog Park
122 First Ave. S.W., Lutz, FL 33548

Carrollwood Village Park
4680 W. Village Dr., Tampa, FL 33624

Logan Gate
7374 Monterey Blvd., Tampa, FL 33610

Mango Dog Park
11717 Clay Pit Rd., Seffner, FL 33584

New Tampa Dog Park
8551 Hunters Village Rd., Tampa, FL 33647

Northwest County Dog Park
8951 W. Waters Ave., Tampa, FL 33615

West Dog Park
6402 Occident St., Tampa, FL 33614
Recreation Services
(813) 744-5595 opt. 2

The Recreation Services staff provides support to the community through each of our Regional Recreation Centers, neighborhood parks, dog parks, and skate parks.

Regional Recreation Centers:

**Brandon Community Center**
502 E Sadie St., Brandon, FL 33510 • (813) 635-8179

**Emanuel P. Johnson Progress Village**
5855 S. 78th St., Tampa, FL 33619 • (813) 671-7700

**Gardenville**
6219 Symmes Rd., Gibsonton, FL 33534 • (813) 672-1120

**Jackson Springs**
8620 Jackson Springs Rd., Tampa, FL 33615 • (813) 554-5004

**Keystone**
17928 Gunn Hwy., Odessa, FL 33556 • (813) 264-3819

**Lesley "Les" Miller Jr. All People's Community Park & Life Center**
6105 E. Sligh Ave., Tampa, 33617 • (813) 744-5978

**Northdale**
15550 Hooting Owls Pl., Tampa, FL 33624 • (813) 264-8956

**Roy Haynes**
1902 South Village Ave., Tampa, FL 33612 • (813) 903-3480

**Ruskin**
901 6th St. S.E., Ruskin, FL 33570 • (813) 672-7881

**Thonotosassa**
10132 Skewlee Rd., Thonotosassa, FL 33592 • (813) 987-6206

**Westchase**
9791 Westchase Dr., Tampa, FL 33626 • (813) 964-2948

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**Wellness Access Pass**

The *Wellness Access Pass* gives guests 18 years old and up access to specific indoor amenities, programs, and fitness rooms at select Parks & Recreation locations. The pass is $10 + tax per month and allows users to participate in activities like indoor pickleball, badminton, volleyball, and more at one location.

[HCFLGov.net/Parks](http://HCFLGov.net/Parks)
Permitting
See Development Services

Michael S. Merrill Pet Resource Center
440 N. Falkenburg Rd., Tampa, FL 33619
(813) 301-PETS (7387)
HCFLGov.net/Pets
Shelter: 10 a.m. - 5 p.m. (Mon. - Sat.)
Administrative Offices: 8 a.m. - 5 p.m. (Mon. - Fri.)

Pet Resource Center (PRC) is the only “open-admission” shelter in Hillsborough County. PRC accepts domestic animals regardless of breed, size, or medical condition. PRC is dedicated to pet adoption and maximizing positive outcomes for the cats and dogs that pass through the center. In addition to housing and providing veterinary care to all pets brought to the shelter, Pet Resources works together with Animal Control and assists with caring for animal cruelty investigations. PRC collaborates with Pet Placement Partners to expand reach in getting as many pets as possible into good homes through adoption, fostering, and rescue.

Services offered:
• Pet adoptions (ready-to-go and pre-adoptions)
• Turn-ins (strays and owner surrenders)
• Pet fostering program
• Pet tag registration, as well as animal-related fines
• Spay and neuter voucher program for income-qualifying residents
• Shelter for lost pets
• Information on disaster preparedness for pet protection and sheltering
• Volunteer opportunities

Picnic Shelters
See Parks & Recreation
See Conservation & Environmental Lands Management

Looking for a furry friend? Adopt today!
Browse the virtual kennel to give a pet a new “furever” home.
HCFLGov.net/Adopt
Procurement Services
601 E. Kennedy Blvd., 25th floor, Tampa, FL 33602
Phone: (813) 272-5790  Fax: (813) 272-6290
HCFLGov.net/Procurement

The Procurement Services department procures required goods and services in a timely manner and provides professional support for all County departments and agencies to enhance and improve the level of service provided to the residents and guests of Hillsborough County. To complete this important work, Procurement staff are empowered to take the actions necessary to exceed our customers’ expectations, add value, and make a positive difference in every transaction within the confines of applicable law, policies, and procedures. Questions regarding active solicitations can be directed to the buyer identified in the bid details or emailed to ProcurementServices@HCFLGov.net. Questions related to suppliers can be directed to HCFLGov.net/Vendors, (800) 354-8010, or Support@gobonfire.com.

Property Maintenance
See Code Enforcement

Public Meeting Rooms
See Parks & Recreation
See Social Services
See Library Services

Doing Business with Hillsborough County is easy.

Register with Bonfire e-procurement platform now to see procurement solicitations and submit offers.

We have contracts with hundreds of diverse businesses that provide vital products and services.

HCFLGov.net/Vendors
Public Works
601 E. Kennedy Blvd., 22nd floor, Tampa, FL 33602
HCFLGov.net/PublicWorks

For Service Requests: (813) 635-5400, or HCFLGov.net/AtYourService

Transportation or Traffic Emergencies: Report hazardous conditions, malfunctioning traffic signals, or knocked downed traffic signs to (813) 635-5400.

Public Works operates, maintains, manages, and engineers County roadway systems and rights of way to provide safe travel, stormwater systems to convey runoff and reduce flooding, and mosquito management to protect public health. Residents can report transportation and stormwater issues involving County-owned bridges, roads, sidewalks, trails, drainage systems, and traffic control devices. Services provided for structures within the County’s right of way include traffic investigations, traffic signal and sign maintenance, pothole repair, sidewalk and roadway maintenance, drainage ditch and canal cleaning, and tree trimming and removal.

Mosquito Management Services
6527 Eureka Springs Rd., Tampa, FL 33610

For Service Requests: (813) 635-5400 or HCFLGov.net/Mosquito

Mosquito Management Services is a section under Public Works that protects the health of Hillsborough County residents by controlling nuisance and disease-transmitting mosquitoes through the use of integrated pest-management practices. Residents can report standing water, request a property inspection and mosquito fish, or submit a request for their neighborhood to be sprayed. Mosquito Management offers educational information and presentations upon request and provides service for all of Hillsborough County, including Plant City, Tampa, Temple Terrace, and MacDill Air Force Base.

Purchasing
See Procurement

Rabies Vaccinations/Tags
See Pet Resources

Rebates (not bill related)
See Environmental Services Division

Reclaimed Water
See Water Resources

Reclaimed Water Notice
See Environmental Services Division

Recreation Centers
See Parks & Recreation
Recycling
See Solid Waste Management

Redevelopment
See Economic Development

Rental Facilities
See Parks & Recreation
See Library Services

Right of Way Management
See Public Works

Roads, Streets, and Sidewalks
See Public Works

Ryan White Program
See Health Care Services

Sea Level Rise
See Environmental Services Division

Senior Centers
See Aging Services

Sewer Pipe Breaks
See Water Resources

Hillsborough County’s residential single-stream recycling program means you can mix all items in the blue, all-in-one roll cart, without sorting first. It’s easy!

Put these items loose in your blue cart, with no bags:

- Plastic bottles and containers
- Aluminum, steel, and tin cans
- Corrugated cardboard boxes (flattened to fit in the cart)
- Clean, dry paper that tears (mail, magazines, newspapers, office paper)
- Aseptic containers, gable top cartons (milk jugs, juice boxes)
- Paperboard (cereal boxes, food and beverage boxes)
- Glass bottles and jars

HCFLGov.net/Recycling
Social Services

601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602
Phone: (813) 272-5040  Fax: (813) 276-2865
HCFLGov.net/SocialServices

Social Services serves the most vulnerable residents in the county requiring stability or long-term, comprehensive case-management services, including basic living needs, housing, education, and training. Services and programs are available by contacting the department’s Cell Center at (813) 272-5220 ext. 2, Monday through Friday, 8 a.m. – 5 p.m. In addition, Social Services is the lead for the County’s Mass Care during a declared disaster.

Eviction Prevention Assistance
Provides short-term shelter payment assistance to stabilize housing for low-income residents facing eviction or foreclosure. Income Eligibility: At or below 150% of the Federal Poverty Guidelines.

Utility Bill Assistance
Serves as a bridge, allowing low-income households to avoid utility service interruption so they do not have to make difficult choices between paying their utility bill(s) or other necessities such as food and prescriptions drugs. Income Eligibility: At or below 150% of the Federal Poverty Guidelines.

Community Services Block Grant
Offers a wide-wage range of community-based activities to reduce poverty. The block grant requires activities to be focused on reduction of poverty; revitalization of low-income communities; removing obstacles that block achievement of self-sufficiency; and empowerment of low-income families to increase participation in the affairs of community. Income Eligibility: 125% of the Federal Poverty Guidelines.

Community Resource Centers:
- Lee Davis Community Resource Center
  3402 N. 22nd St., Tampa, FL 33605
Solid Waste Management
332 N. Falkenburg Rd., Brandon, FL 33619
(813) 272-5680
HCFLGov.net/SolidWaste

Solid Waste Management is responsible for the handling of more than 1 million tons of solid waste (garbage, recyclables, and yard waste) generated in the county every year. The integrated system includes the Resource Recovery Facility, Southeast County Landfill, Transfer Stations, Community Collection Centers, recycling services, Household Hazardous Waste Collection Events, a biosolids composting facility, and the Yard and Wood Waste Processing Facilities.

Customers receive two collections of garbage, one collection of recyclables and one collection of yard waste each week. Clean, empty, and dry materials accepted for recycling include paper, cardboard, paperboard such as cereal and shoe boxes, plastic bottles and containers, metal and tin cans, glass jars and bottles, and milk and juice cartons. Collection hours are 6 a.m. to 4:30 p.m. There is no garbage, recycling or yard waste collection on Martin Luther King, Jr. Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. A service charge for collection and disposal is regulated by the Board of County Commissioners and is paid yearly as a non-ad valorem assessment on the property tax bill.

By contract with the County, the following companies provide residential garbage, recycling, and yard waste collection in unincorporated Hillsborough County solid waste service area, which includes, New Tampa, Hunter’s Green, and Tampa Palms:

- Waste Management of Florida, Inc. (813) 621-3053
- Republic Waste Services (813) 265-0292
- FCC Environmental Services (813) 999-0078

Find your collection days, identify your hauler, and review cart use guidelines at HCFLGov.net/SolidWaste.
Community Collection Centers
Residents may dispose of items here that are not collectible at the curb. All Community Collection Centers (CCCs) are open Monday through Saturday, 7:30 a.m. to 5 p.m., and accept collectible waste (household garbage for exempt customers only) and non-collectible waste (furniture, appliances, scrap metal, tires, rechargeable and lead acid batteries, and more). Residential customers who are billed the annual solid waste collection and disposal assessment or receive an exemption from curbside pickup must show a copy of their tax bill and photo ID for free disposal of these materials. Household paint and electronics are accepted for free disposal at the CCCs by all Hillsborough County residents by showing a valid photo ID only.

- **Alderman Ford Facility**, 9402 C.R. 39, Plant City, FL 33567
- **Hillsborough Heights Facility**, 6209 C.R. 579, Seffner, FL 33584
- **Northwest County Facility**, 8001 W. Linebaugh Ave., Tampa, FL 33625
- **South County Facility**, 13000 U.S. Hwy. 41, Gibsonton, FL 33534
- **Wimauma Facility**, 16180 West Lake Dr., Wimauma, FL 33598

Household Hazardous Waste Collection Events
A service available to all Hillsborough County residents with a valid photo ID, includes regular collections of paint, solvents, used motor oil, pool chemicals, hobby and craft supplies, lawn and garden chemicals, and more. There is no additional fee for this service. No items will be accepted from commercial interests. Household Hazardous Waste is accepted 8 a.m. to 2 p.m. at the following facilities:

<table>
<thead>
<tr>
<th>First Saturday of the month:</th>
<th>Second Saturday of the month:</th>
<th>Third Saturday of the month:</th>
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<tbody>
<tr>
<td><strong>Sheldon Road Facility</strong></td>
<td><strong>South County Facility</strong></td>
<td><strong>Hillsborough Heights Facility</strong></td>
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<tr>
<td>9805 Sheldon Rd., Tampa, FL 33635</td>
<td>13000 U.S. Hwy. 41, Gibsonton, FL 33534</td>
<td>6209 C.R. 579, Seffner, FL 33584</td>
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</tbody>
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Spay/Neuter Voucher Program
*See Pet Resources*

Stormwater
*See Water Resources*

Stormwater Protection
*See Environmental Services Division*

Streets & Addresses
*See Public Works*

Street Signs and Signals
*See Public Works*
Sunshine Line
3402 N. 22nd St., 1st floor, Tampa, FL 33605
Phone: (813) 272-7272  Fax: (813) 272-5131
HCFLGov.net/SunshineLine

Sunshine Line provides door-to-door transportation and bus passes to residents who need assistance with transportation to medical appointments, grocery stores, senior centers, and other locations that allows a person to be as self-sufficient as possible.

Door-to-Door Transportation
Provides transportation for qualified residents from their home to medical and social service appointments, grocery stores, health and wellness appointments, personal business, and more. Eligibility for the program is based on income, age, disabilities, available transportation and where the transportation is needed.

Bus Passes
Provides HART bus passes to qualified residents who are able to ride HART and can travel within three-quarters of a mile from a HART bus route. Eligibility for the program is based on income, and available transportation.

Sustainable Water Resources
See Environmental Services Division

Swim Areas
See Conservation & Environmental Lands Management

Therapeutic Recreation Services
See Parks & Recreation

Tourist Development
See Economic Development

Traffic, Traffic Lights
See Public Works

Trails
See Parks & Recreation
See Conservation & Environmental Lands Management

Trash
See Solid Waste Management

Vendor Opportunities with Hillsborough County
See Procurement Services
Veterans Memorial Park
See Consumer & Veterans Services
See Conservation & Environmental Lands Management

Veterans Services
HCFLGov.net/Veterans

Hillsborough County Veterans Services assists Veterans, their dependents, and survivors in accessing federal, state, and local benefits. Staff supports and manages various Veteran activities, including events at Veterans Memorial Park and Museum. The department acts as a single point of contact for military members and their families seeking assistance with outside agencies for benefits including disability compensation, pension, education, assisted living and home health care, burial/flags, employment/transition, and more. Accredited Veteran Service Officers serve those who served at no charge.

Veterans Resource Center (Main Office)
Veterans Memorial Park & Museum
3602 U.S. 301 N., Building 3610, Tampa, FL 33619
Monday - Friday, 8 a.m. to 4:30 p.m.
Phone: (813) 635-8316 • Fax: (813) 272-5002

South Shore Regional Service Center
410 30th St. S.E. #115, Ruskin, FL 33570
Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
Phone: (813) 635-8316 • Fax: (813) 272-5002

Brandon Regional Service Center
311 Pauls Dr., #100, Brandon, FL 33511
Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
Phone: (813) 635-8316 • Fax: (813) 272-5002

James A. Haley VA Hospital Primary Care Annex/Charlie Clinic
13515 Lake Terrace Ln., Room 2a-201g, Tampa, FL 33637
Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
Phone: (813) 635-8316 • Fax: (813) 272-5002

VA South Hillsborough (”SoHi”) Outpatient Clinic
12920 Summerfield Crossing Blvd., Riverview, FL 33579
Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
Phone: (813) 635-8316 • Fax: (813) 272-5002

Violations/Citations
See Code Enforcement
See Development Services

Wage Recovery Program
See Consumer & Veterans Services
Water Resources
925 E. Twiggs St. Tampa, FL 33602
Phone: (813) 272-6680 • Fax: (813) 272-5589
HCFLGov.net/Water

Water Resources provides drinking water, wastewater treatment, and conservation programs in service areas that are primarily in unincorporated Hillsborough County. The department operates four major water treatment plants, five regional wastewater treatment plants, over 850 lift stations, and a number of administrative and field-support facilities. Public Utilities has one full-service centers available to customers.

South-Central Customer Service
Brandon Support Operations Complex
332 N. Falkenburg Rd. Brandon, FL 33619

Northwest – Drop Box Only
15610 Premiere Dr., Tampa, FL 33624

Residents can start, stop, or transfer service online, by calling (813) 307-1000. Customers can pay their utility bill either by phone, by calling (813) 307-1000, online at HCFLGov.net/Waterbill, at South-Central office (drive-up teller) at Northwest (drop box), or at any local AMSCOT location.

Watering Restrictions
See Environmental Services

Workforce Development
See Economic Development

Zoning
See Development Services