



Hillsborough
County Florida

Directory of Services



HCFL.gov





**Hillsborough
County** Florida

Directory of Services

Board of County Commissioners

Frederick B. Karl County Center
601 E. Kennedy Blvd.
Tampa, FL 33602
(813) 272-5900

HCFL.gov

What's in this Book

This directory is a reference guide to the many services offered by your Hillsborough County government. These services are provided to you by your elected Board of County Commissioners and its various departments and offices.

Finding Information Quickly (A-Z)

Information in this directory is arranged alphabetically.

Frederick B. Karl County Center

601 E. Kennedy Blvd., Tampa, FL 33602

County Center serves as the main location for the Board of County Commissioners, the County Administrator, as well as many Constitutional Offices and County departments.



HCFL.gov

You & Hillsborough County Anywhere, Anytime

Hillsborough County's website offers a clean design, easy navigation, and detailed information on County services. A dynamic, mobile-friendly site ensures that you can find the services you need no matter where you are.

- Apply for programs & permits
- Register for classes or camps
- Submit questions
- Request services
- Report concerns
- Pay fees & fines
- View maps & publications
- Find news & community activities

Hillsborough County Information

At Your Service

Hillsborough County's online customer service portal, At Your Service, is available 24 hours-a-day, 7 days-a-week. This digital platform assists residents as they self-serve through the most common inquiries and simplifies submitting requests for service. Registering and creating an account allows customers to directly communicate with County staff and get up-to-date information on their requests.

HCFL.gov/AtYourService

Customer Service

The Hillsborough County Customer Service team provides general information, connects residents and customers to County government and assists residents with service-related issues. Customers calling about service-related matters, or those without digital access, can call the County's main information line, **(813) 272-5900**, to speak to a representative, Monday through Friday, 8 a.m. to 5 p.m. For hearing/voice disability access, call 711.



Wanted: Actively Involved Residents

Learn about community improvements, share feedback, and help make decisions that impact our future on the ***Hillsborough County Engagement & Education Hub***.

HCFL.gov/HCEngage

Holiday Observances

Most
Hillsborough County
offices are closed for:

- New Year's Day
- Martin Luther King Jr. Day
- Memorial Day
- Juneteenth
- Independence Day
- Labor Day
- Veterans Day
- Thanksgiving (Thursday and Friday)
- Christmas (two days)

Additional Hillsborough County Government Offices

Clerk of the Circuit Court

(813) 276-8100
hillsclerk.com

HART Customer Service

HART Info Line
(813) 254-4278

Marion Transit Center
(813) 384-6301
gohart.org

Health Department

(813) 307-8000
hillsborough.floridahealth.gov
Immunizations: (813) 307-8077

Hillsborough County Public Schools

(813) 272-4000
hillsboroughschools.org

Property Appraiser

(813) 272-6100
hcpafl.org

Public Defender

(813) 272-5980
pd13.state.fl.us

Sheriff

(813) 247-8200
teamhcsoc.com

Supervisor of Elections

(813) 272-5850
votehillsborough.gov

Tax Collector

(813) 635-5200
hillstax.org

Get in the Kn[💡]w!

**Connect
with
Hillsborough
County
on
social
media**



Facebook.com/HillsboroughFL



X @HillsboroughFL



YouTube.com/HillsboroughCounty



LinkedIn.com/company/Hillsborough-County



Instagram.com/HillsboroughFL



Nextdoor.com/pages/hillsborough-county-government



Neighbors App @HillsboroughFL



Friday 5 HCFL.gov/Connect

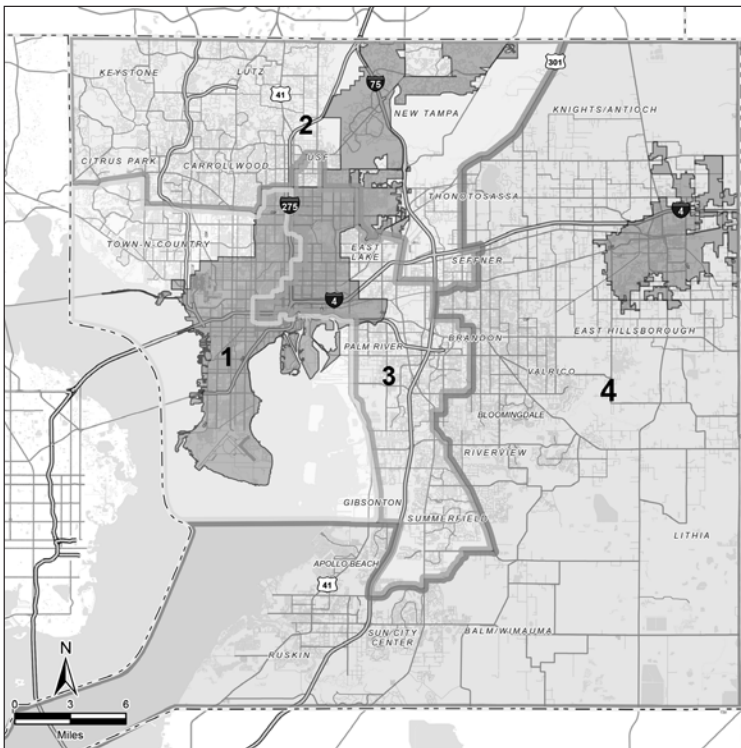
About Hillsborough County

Located midway along the west coast of Florida, Hillsborough County has three incorporated cities – Tampa, Temple Terrace, and Plant City. Hillsborough County is the commercial and industrial heart of Tampa Bay. The fourth largest county in Florida, Hillsborough is home to about 1.5 million residents. Hillsborough County has seven County Commissioners who develop policy for the County and provide direction on programs for continued improvements of the area and for the welfare of its residents. The County's departments work to foster community prosperity and provide a positive quality of life.

Plant City Information: (813) 659-4200

Tampa Information: (813) 274-8211

Temple Terrace Information: (813) 506-6420



The Hillsborough County Board of County Commissioners is comprised of seven members elected from seven districts. **Districts 1-4** are geographic (shown in the map above). Voters within those boundaries elect an individual commissioner to represent their district. **Districts 5-7** are countywide. All voters within the County elect three commissioners to represent the three countywide districts.

About the Hillsborough County Board of County Commissioners

Board of County Commissioners
601 E. Kennedy Blvd., 2nd Floor
Tampa, FL 33602
(813) 272-5660

There are seven members on the Hillsborough County Board of County Commissioners. Four are elected from single-member districts, and three are elected at-large (countywide). The Board approves the County’s operating and capital budgets and the County’s Capital Improvement Program. The Board may take action on programs for the improvement of the County and the welfare of its residents.

Under a Charter Ordinance that went into effect in May 1985, County Commissioners are directed to perform legislative functions of government by developing policy for the management of Hillsborough County. The County Administrator, who is appointed by the Board, and administrative staff are responsible for the implementation of these policies.

Hillsborough County Commissioners



Harry Cohen
District 1

(813) 272-5470



Ken Hagan
District 2

(813) 272-5452



Gwen Myers
District 3

(813) 272-5720



Christine Miller
District 4

(813) 272-5740



Donna Cameron Cepeda
District 5, Countywide

(813) 272-5725



Chris Boles
District 6, Countywide

(813) 272-5730



Joshua Wostal
District 7, Countywide

(813) 272-5735

Board of County Commissioners Meetings and Events

Regular Board meetings are open to the public and are generally held on the first and third Wednesdays of each month, beginning at 9 a.m., on the second floor of County Center.

The Board schedules public hearings and workshops on specific issues during the year and holds informal meetings in different areas of the county.

For agenda details, public hearing schedules, and other Commissioner events, visit HCFL.gov/BOCCMeetings or call (813) 272-5750.

Board meetings are televised live by Hillsborough Television on Frontier channel 22, and Spectrum channel 637. Meetings also are streamed live at HCFL.gov/HTV and on YouTube @[@HillsboroughCountyMeetings](https://www.youtube.com/HillsboroughCountyMeetings).

Administration

County Administrator

Bonnie M. Wise

(813) 272-5750

Hillsborough County's Administrator is an appointed official responsible for carrying out all decisions, policies, ordinances, and motions made by the Board of County Commissioners. The Administrator oversees all County administrative departments, and prepares an annual operating and capital budget.

County Attorney

Christine Beck

(813) 272-5670

The County Attorney is appointed by the Board of County Commissioners to advise and represent the Board, the County Administrator, and County departments. The office also prosecutes and defends legal actions by and against the County as approved or directed by the Board.

County Internal Auditor

Melinda Jenzarli

(813) 274-6796

The Office of the County Internal Auditor was approved by the voters as part of the Hillsborough County Charter revision in 2002. The Auditor is appointed by and reports to the Board of County Commissioners. The Auditor advises and assists the Board by conducting studies of the operation of County programs and services.

History of Hillsborough County

Hillsborough County takes its name from Wills Hill, British Secretary of State to the Colonies from 1768-1772. It was first mapped and explored by the Spanish in the early 16th century. Between 1559 and 1819, the area now called Florida was under the rule of four nations: Spain, France, Great Britain, and the United States. The United States purchased Florida from Spain in 1821 for \$5 million.

On January 25, 1834, the U.S. Legislative Council for the Territory of Florida approved an act organizing Hillsborough as Florida's 19th county. In 1845, Florida was granted statehood.

At that time, Hillsborough County was a sprawling area that included what is now Pinellas, Polk, Manatee, Sarasota, Charlotte, DeSoto, Hardee, and Highlands counties, most of Glades County, and part of Lee County. Despite its size, Hillsborough's population was only 836, not including soldiers or Native Americans.

When the first Commissioners met in 1846, the topics were taxes, transportation, a new courthouse and jail, and downtown development. The County tax raised \$148.69 that year. Commissioners were paid \$2 a day while in session.

In 1846, Commissioners approved plans for a new courthouse after the original building, a small log cabin, was burned during the Second Seminole War. The project was turned over to Capt. James McKay in 1847, and he completed a two-story house, 20 feet by 45 feet, at a cost of \$1,358. Commissioners later paid McKay an extra \$10 for additional work.

In 1851, a red brick courthouse with a silver dome was built, occupying one square block in downtown Tampa. Torn down in 1952, this distinctive courthouse is represented in the County logo. The current courthouse was built in 1952, and a new County government administration building, called County Center, opened in 1994. It was renamed Frederick B. Karl County Center in 2000, in honor of the County Administrator who was instrumental in the purchase of the building.

Hillsborough County Directory

Adopt-A-Pond and Lake Management

See Environmental Services Division

Affordable Housing

601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602

Phone: (813) 612-5397 • Fax: (813) 635-8134

HCFL.gov/AffordableHousing

Affordable Housing Services administers federal, state, and local funding to develop effective, affordable housing and community development strategies for very low-, low- and moderate-income residents. Projects can include, but are not limited to: providing funding for public services, public facilities, neighborhood improvement, multi-family and single-family development.

After-School Programming

See Parks & Recreation

Aging Services

601 E. Kennedy Blvd., 16th floor, Tampa, FL 33602

(813) 272-6630

HCFL.gov/Aging

Aging Services coordinates essential health and wellness services for Hillsborough County residents age 50 and older to encourage maximum independence and prosperity. Aging Services emphasizes the seven dimensions of wellness: physical, emotional, intellectual, social, spiritual, environmental, and financial. The department offers intake and screening assessments, individualized information and referral services, case management, senior centers and adult day care, nutrition services, transportation, in-home services, and a centralized customer care line.

Senior Centers

Senior centers serve as a gateway to the County's aging network, connecting active adults to vital community services that can help them stay healthy and independent. Services include health, fitness, and wellness programs, education and arts programs, nutrition services, public benefits counseling, transportation, recreational activities, special events, and volunteer and civic engagement opportunities.

Brandon Senior Center

612 N. Parsons Ave., Brandon, FL 33510 • (813) 635-8066

Lutz Senior Center

112 First Ave. N.W., Lutz, FL 33548 • (813) 264-3804

Oaks at Riverview Senior Center

101 E. Kirby St., Tampa, FL 33604 • (813) 272-6829

Progress Village Senior Center

8701 Progress Blvd., Tampa, FL 33619 • (813) 671-7773

Ruskin Senior Center

905 6th St. S.E., Ruskin, FL 33570 • (813) 672-1107

Town 'N Country Senior Center

7606 Paula Dr., Tampa, FL 33615 • (813) 873-6336

Wimauma Senior Center

16621 Lagoon Shore Blvd., Wimauma, FL 33598 • (813) 671-7672

Senior Adult Day Care Services

The Hillsborough County Senior Adult Day Care program provides care and companionship for seniors and cognitively impaired adults who need assistance or supervision during the day. The program is offered in a community-based setting and may include care management, personal care, therapeutic activities, health services, and a nutritious hot lunch. Additionally, this program provides caregivers with a needed break while giving older adults a chance to socialize with their peers and alleviate the isolation and loneliness that many experience.

Phyllis Busansky Senior Adult Day Care Center

4102 W. Spruce St., Tampa, FL 33607 • (813) 644-5990

Bloomington Senior Adult Day Care Center

3940 Canoga Park Dr., Brandon, FL 33511 • (813) 330-7964

Plant City Adult Day Services

1205 S. Waller St., Plant City, FL 33566 • (813) 277-1667

Wimauma Senior Adult Day Care Center

16621 Lagoon Shore Blvd., Wimauma, FL 33598 • (813) 307-3321

Nutrition Centers

Hillsborough County offers nutrition centers to promote the general health and well-being of older adults. Services are intended to reduce hunger and food insecurity, promote socialization, and delay the onset of adverse health conditions. Offerings include Silver Platter Social Dining for nutritious lunchtime meals, nutrition education and counseling, wellness programs, transportation, and recreational activities. Home delivered meals are provided to older and disabled adults who are homebound and unable to prepare meals.

Aqua Apts. Nutrition Center

4505 N. Rome Ave., Tampa, FL 33603

Bayshore Apts. Nutrition Center

2909 W. Barcelona St., Tampa, FL 33629

Gardenville Nutrition Center

6215 Symmes Rd., Gibsonton, FL 33534

J.L. Young Apts. Nutrition Center

8220 N. Florida Ave., Tampa, FL 33604

Jewish Towers Apts. Nutrition Center

3001 W. De Leon St., Tampa, FL 33609

Kings Manor Apts. Nutrition Center

2946 W. Columbus Dr., Tampa, FL 33607

Lee Davis Nutrition Center

3402 N. 22nd St., Tampa, FL 33605

Lightfoot Nutrition Center

10901 N. 56th St., Temple Terrace, FL 33617

Mary Walker Apts. Nutrition Center

4912 E. Linebaugh Ave., Tampa, FL 33617

River Pines Apts. Nutrition Center

7517 N. 40th St., Tampa, FL 33604

San Clemente Villas Nutrition Center

1102 N. Alexander St., Plant City, FL 33563

**San Lorenzo Terrace II Apts.
Nutrition Center**

4820 N. Gomez Ave., Tampa, FL 33614

**Silver Tree Senior Apts. Nutrition
Center**

11113 N. Nebraska Ave., Tampa, FL 33612

**Tampa Baptist Manor Apts.
Nutrition Center**

215 W. Grand Central Ave., Tampa, FL
33606

Case Management/In-Home Services

Case managers conduct comprehensive assessments to determine appropriate services to optimize a senior's ability to remain at home and prevent or delay the need for long-term care placement. They coordinate necessary services and provide ongoing monitoring of service provision and the client's needs.

Service providers may include a combination of county, for-profit, nonprofit, and faith-based organizations. For eligible clients, services may include personal care, respite care for caregivers, companionship, housekeeping, shopping, emergency alert system, and pest management.

Agriculture Industry Development

See Extension Service

Animal Adoption

See Pet Resources

**Animal Safety/Enforcement/Cruelty/Neglect
Reporting**

See Code Enforcement

Aquifer Recharge

See Environmental Services Division

Arts Council

601 E. Kennedy Blvd., 20th Floor, Tampa, FL 33602

(813) 571-6991

HCFL.gov/ArtsCouncil

As the designated local arts agency by the State of Florida, the Arts Council of Hillsborough County provides a unified voice for all cultural organizations and activities in the Tampa and Hillsborough County region. The department promotes the good news about the cultural vitality of the community to a national audience while providing grants, unified marketing efforts, research, and advocacy to help the entire cultural community thrive.

Athletic Services

See Parks & Recreation

Bakas Equestrian Center

See Conservation & Environmental Lands Management

Beaches

See Conservation & Environmental Lands Management

Board of County Commissioners Meeting Agenda

See Government Relations & Strategic Services

Boat Ramps

See Conservation & Environmental Lands Management

Boil Water Notices

See Water Resources

Budget

See Management & Budget

Building Permits

See Development Services

Burgert Brothers Photographic Collection

See Library Services

Campgrounds

See Conservation & Environmental Lands Management

Camp Sparks

See Parks & Recreation

Canoe and Kayak Rental

See Conservation & Environmental Lands Management

Children's Services

3191 Clay Mangum Lane, Tampa, FL 33618
Phone: (813) 264-3807 Fax: (813) 264-3874
HCFL.gov/Children

Children's Services offers programs and services designed to empower and protect children, teens, and families on all levels.

Children in Need of Services/Families in Need of Services (CINS/FINS)

Provides youth in Hillsborough County ages 6-17 and their families with residential and community counseling services focused on anger management, problem resolution, family conflict, and coping skills to help reduce juvenile crime and strengthen family bonds.

Case Staffing

Case Staffing is held by a committee and will develop a plan for services, which may include recommending the filing of a CINS petition with the court. The committee may also recommend additional services or referrals to other agencies.

Residential Program

Short-term residential respite program which offers youth ages 10 -17 residential services and counseling. Youth receive:

- Food, clothing, and a safe, comfortable place to sleep
- A positive, productive, and healthy living environment
- Individual, group and family counseling
- On-campus school access or transport
- Youth development programs, supervised recreation, live management, and social skills counseling
- Linkages to community services for aftercare

Community Counseling Program

Trained counselors provide individual and family therapy to youth ages 6 -17 at sites throughout Hillsborough County with flexible daytime and evening hours.

Safe Place

Licensed agency to provide access to immediate help and supportive resources for youth in need. Many of the nearly 200 Safe Place locations throughout the County are open 24/7 for those needing a place to go, no questions asked.

Code Enforcement

3629 Queen Palm Dr., Tampa, FL 33619

(813) 274-6600

HCFL.gov/Code

Code Enforcement is responsible for the compliance and enforcement of numerous codes and ordinances, including the property-maintenance and land-management codes, to preserve the quality and value of public and private property by eliminating conditions that threaten the life, health, safety, and general welfare of residents. Through the effective application of code enforcement practices, investigators oversee property preservation and maintenance, foreclosed property registration, and land use compatibility with zoning regulations.

Residents can report possible code violations in unincorporated Hillsborough County, including property that is unmaintained or is in disrepair, by contacting Code Enforcement by phone at (813) 274-6604 or through the online Customer Service Center at HCFL.gov/AtYourService. Inspections generally are performed within three business days.

Animal Control

A division of Code Enforcement, Animal Control ensures adherence with local and state laws that protect pets and people. Partnering with local law enforcement, public safety duties include:

- Transport of sick, injured and stray pets
- Investigation and reporting of animal bites and dangerous dogs
- Response and investigation of animal neglect/cruelty report
- Issuance of citations and court case presentations

Communications & Digital Media

601 E. Kennedy Blvd., 21st floor, Tampa, FL 33602

(813) 272-5314

HCFL.gov/Media

The Communications & Digital Media department works to provide residents, businesses, and community partners with timely, accurate information related to County government programs, services, and emergency matters. Its expertise fosters two-way communication that is meaningful, clear, and concise. It engages the community using both traditional and digital channels, emerging media, printed material, the County's website, social media, and award-winning television station, HTV. Ensuring a data-driven approach, Communications & Digital Media seeks to incorporate research methods whenever possible. This approach is used with all County internal and external communication initiatives. Public trust and transparency in government are core values that the department seeks to maintain when promoting public information. The department's work

ultimately seeks to raise awareness of the programs and services available to residents, cultivating access to the tools and services that help improve quality of life, grow businesses, and learn about County government.

Hillsborough Television (HTV)

(813) 272-5314

HCFL.gov/HTV

HTV is the 24-hour television station for Hillsborough County, found on Frontier channel 22 and Spectrum channel 637. HTV brings local government to residents with live telecasts and webcasts of government activities and meetings, as well as programming to inform residents about County initiatives and services. All televised meetings are closed captioned for hearing-impaired viewers, and captioned text is available online. All HTV programming is available on demand on YouTube [@hillsboroughfl](https://www.youtube.com/@hillsboroughfl). Viewers can also watch important County meetings at [@hillsboroughcountymeetings](https://www.youtube.com/@hillsboroughcountymeetings).

Community & Infrastructure Planning

601 E. Kennedy Blvd., 18th floor, Tampa, FL 33602

Phone: (813) 635-5400

HCFL.gov/CommunityPlanning

Community & Infrastructure Planning Department works in tandem with various departments and agencies to meet the needs of Hillsborough County's existing and growing communities. The department foresees potential growth, identifies infrastructure opportunities, optimizes land use, and identifies redevelopment opportunities for long-term community prosperity. Using key principles of land use planning and infrastructure planning, the department strives to ensure high-quality, countywide infrastructure investments.

Community Centers

See Parks & Recreation

Community Collection Centers

See Solid Waste Management

Community Development Districts

See Development Services

Community Resource Centers

See Social Services

Community Sustainability Action Plan

See Environmental Services Division

Conservation & Environmental Lands Management

Main office: 13173 N. U.S. Hwy. 301, Thonotosassa, FL 33592

Phone: (813) 829-2626 • Fax: (813) 276-2172

HCFL.gov/Conservation

Conservation & Environmental Lands Management oversees more than 84,000 acres of conservation parks and environmental lands protecting some of the County's most valuable assets - including river floodplains, mangrove swamps, relict scrub communities, and vast areas of longleaf pine sandhills and flatwoods - while providing residents and visitors with opportunities for beach access, wildlife viewing, canoeing/kayaking, fishing, hiking, biking, and horseback riding. The department is also responsible for the management and operations of the Upper Tampa Bay Trail, Bakas Equestrian Center, and all County-owned boat ramps.

Environmental Lands Management Division

(813) 672-7876

Working with other government agencies and citizen groups, the Environmental Lands Management division administers the Jan K. Platt Environmental Lands Acquisition and Protection Program (ELAPP) to acquire and manage environmentally sensitive lands. Through 2024, the program has helped preserve more than 64,000 acres and provides passive recreational experiences at these preserves:

Alafia River Corridor Nature Preserve - North

9256 South County Rd. 39, Plant City, FL 33567

Alafia River Corridor Nature Preserve - South

12098 S. County Rd. 39, Lithia, FL 33547

Alafia Scrub Nature Preserve

10243 Elbow Bend Rd., Riverview, FL 33578

Alderman's Ford Nature Preserve

8911 Turkey Creek Rd., Plant City, FL 33567

Apollo Beach Nature Preserve

6760 Surfside Blvd., Apollo Beach, FL 33572

Bahia Beach Nature Preserve

2513 Shell Point Rd., Ruskin, FL 33570

Balm Boyette Nature Preserve - South (Mountain Biking)

15102 County Rd. 672, (Mountain Biking Entrance), Wimauma, FL 33598

Bell Creek Nature Preserve

10940 McMullen Rd., Riverview, FL 33569

Blackwater Creek Nature Preserve

2469 Patrinoastro Rd., Plant City, FL 33565

Brooker Creek Headwaters Nature Preserve

18102 Ramblewood Rd., Odessa, FL 33556

Camp Bayou Nature Preserve & Outdoor Learning Center

4140 24th St. SE, Ruskin, FL 33570

Cockroach Bay Nature Preserve

3839 Gulf City Rd., Ruskin, FL 33570

Cockroach Creek Greenway Nature Preserve

4110 Valroy Rd., Ruskin, FL 33570

Cypress Creek Nature Preserve

18000 Lizard's-Tail Rd., Tampa, FL 33647

Diamondback Nature Preserve

5602 W. Gray St., Tampa, FL 33609

FishHawk Creek Nature Preserve North

3931 Lithia Springs Rd., Lithia, FL 33547

FishHawk Creek Preserve South

16640 Boyette Rd., Riverview, FL 33569

Fred & Ida Schultz Nature Preserve

5906 Kracker Ave., Gibsonton, FL 33534

Golden Aster Scrub Nature Preserve

12181 East Bay Rd., Gibsonton, FL 33534

Jeanie and Pete Johnson Nature Preserve

11002 Ekker Rd., Gibsonton, FL 33534

Lake Dan Nature Preserve

19116 Huckavalle Rd., Odessa, FL 33556

Lake Frances Nature Preserve

11009 Tarpon Springs Rd., Odessa, FL 33556

Little Manatee River Corridor Nature Preserve - Leonard Lee Trailhead

2510 Leonard Lee Rd., Wimauma, FL 33598

Little Manatee River Corridor Nature Preserve - 579 Trailhead

2608 S. County Road 579, Wimauma, FL 33598

Lower Green Swamp Nature Preserve

3540 East Knights Griffin Rd., Plant City, FL 33565

Rhodine Scrub Nature Preserve

12108 Rhodine Rd., Riverview, FL 33579

Rocky Creek Trails Nature Preserve

7415 Manhattan Dr., Tampa, FL 33625

Town 'N Country Nature Preserve

8304 Montague St., Tampa, FL 33635

Triple Creek Nature Preserve

13305 Balm Boyette Rd., Riverview, FL 33579

Violet Cury Preserve

1802 Sinclair Hills Rd., Lutz, FL 33549

Wolf Branch Creek Nature Preserve

481 Villemaire Rd., Apollo Beach, FL 33572

Conservation Parks Division

(813) 635-3520

Conservation Park Services administers 12 conservation parks that serve millions of visitors each year by providing picnic areas, family and group campgrounds, swimming, fishing, canoeing, kayaking, and access to acres of natural beauty.

Alderman's Ford Park

100 Alderman's Ford Park Dr., Plant City, FL 33567 • (813) 757-3801

Boardwalk and pedestrian/bicycle trails connect to a picnic area on the Alafia River. The 1,141-acre park is a popular canoe site.

Winter hours: 8 a.m. to 6 p.m.; **summer hours:** 8 a.m. to 7 p.m.

Edward Medard Park

6140 Turkey Creek Rd., Plant City, FL 33567 • (813) 757-3802

Popular freshwater fishing reservoir also features campgrounds and picnic area. A favorite park for large group picnics and other gatherings.

Winter hours: 8 a.m. to 6 p.m.; **summer hours:** 8 a.m. to 7 p.m.

E.G. Simmons Park

2401 19th Ave. N.W., Ruskin, FL 33570 • (813) 671-7655

Boating, swimming, fishing, and camping draw people to this 469-acre facility on Tampa Bay. Bird watching is popular in the shallow mangrove swamps.

Eureka Springs Park

6400 Eureka Springs Rd., Tampa, FL 33610 • (813) 744-5536

The 31-acre botanical garden includes rare and unusual plants, a greenhouse, trellised walkways, a boardwalk, and a picnic area.

Lake Park

17302 N. Dale Mabry Hwy., Lutz, FL 33549 • (813) 264-3806

This 600-acre park has five lakes, pine flatwoods, and hardwood hammocks. Activities include fishing and picnicking. The park also features a BMX course, a radio-controlled car track, an archery range, and an equestrian area.

Lake Rogers Park

9010 N. Mobley Rd., Odessa, FL 33556 • (813) 264-3917

This 274-acre park is centered on an 80-acre lake. Hiking, off-road bicycle trails, picnic areas, fishing, and youth group primitive camping are available.

Lettuce Lake Park

6920 Fletcher Ave., Tampa, FL 33637 • (813) 987-6204

The park has a picnic area and a boardwalk leading to an observation tower. Bicycle and pedestrian trails meander through the park.

Lithia Springs Park

3932 Lithia Springs Rd., Lithia, FL 33547 • (813) 744-5572

A natural spring provides 72-degree water year-round for swimming. A bathhouse, playground, picnic facilities, and camping are available.

Northwest Equestrian Trail

10711 S. Mobley Rd., Odessa, FL 33556 • (813) 855-1765

The 6-mile trail that is popular with horseback riders and hikers. The park's trails meander through cypress and hardwood swamps, freshwater marshes, and oak hammocks.

Pebble Park

9955 Riverview Dr., Riverview, FL 33578 • (813) 672-7876

This 27-acre park is located in Riverview on the Alafia River. It has a 0.25-mile paved walking trail and a .5-mile natural surface hiking trail. Pavilions and picnic tables are available.

Sydney Dover Park

536 N. Dover Rd., Tampa, FL 33527 • (813) 744-5978

This 7.5-mile equestrian trail, located east of Brandon, and is high and dry most of the year. The trail has changes in contour because of its history as a reclaimed phosphate mine. The trailhead has plenty of space for horse trailers, plus an informational kiosk and trail map.

Upper Tampa Bay Park

8001 Double Branch Rd., Tampa, FL • (813) 855-1765

This 2,144-acre park and preserve features an environmental study center, picnic areas, fishing, hiking, and boardwalks with views of Tampa Bay.

The Wilderness Park System includes 17,000 acres and was developed in cooperation with the Southwest Florida Water Management District, the U.S. Army Corps of Engineers, and the City of Tampa. It includes the following sites:

- **Dead River Park**

15098 Dead River Road, Thonotosassa, FL 33592 • (813) 987-6210

- **Flatwoods Park**

14302 Morris Bridge Rd., Thonotosassa, FL 33592 • (813) 987-6211

- **John B. Sargeant Park**

12702 U.S. 301 N., Thonotosassa, FL 33592 • (813) 987-6208

- **Harney Boat Ramp**

17115 U.S. Hwy. 301 N., Thonotosassa, FL 33592

- **Morris Bridge Park**

13630 Morris Bridge Rd., Thonotosassa, FL, 33592 • (813) 987-6209

- **Morris Bridge Biking Area**

12651 Morris Bridge Rd., Thonotosassa, FL 33592

- **Old Fort King Trail** running south from Hillsborough River State Park to John B. Sargeant Park.

- **Trout Creek Park**

12550 Morris Bridge Rd., Thonotosassa, FL 33592 • (813) 987-6200

- **Veterans Memorial Park**

3602 U.S. Hwy. 301 N., Tampa, FL 33619 • (813) 635-8316

Upper Tampa Bay Trail

(813) 801-6729

The Upper Tampa Bay Trail is located in northwest Hillsborough County. It extends from a trailhead of Memorial Highway/Montague Street to Peterson Road Park. A separate section of trail continues north from Van Dyke Road, then east to the Lutz Lake Fern Road trailhead, connecting to the Suncoast Trail at the Veterans Expressway.

Trailheads are located at:

- **Channel Park Trailhead**, 9201 W. Waters Ave., Tampa, FL 33615
- **Lutz Lake Fern Trailhead**, 7020 Lutz Lake Fern Rd., Odessa, FL 33556
- **Memorial Trailhead**, 7499 Montague St., Tampa, FL 33635
- **Peterson Park**, 8203 Peterson Rd., Odessa, FL 33556
- **Wilsky Boulevard Trailhead**, 10314 Wilsky Blvd., Tampa, FL 33625

Bakas Equestrian Center

11510 Whisper Lake Trail, Tampa, FL 33626 • (813) 264-3890

The Bakas Equestrian Center offers horseback riding to children and adults with disabilities of all levels. The program provides group riding lessons, trail rides, carriage riding, parties, and special events.

Boat Ramps

- **Alafia River Boat Ramp**, 4014 Alafia Blvd., Brandon, FL 33511
- **Baker Creek Boat Ramp**, 12095 Thonotosassa Rd., Thonotosassa, FL 33592
- **Cockroach Bay Boat Ramp**, 5299 Cockroach Bay Rd., Ruskin, FL 33570
- **Courtney Campbell Boat Ramp**, 12030 West Courtney Campbell Causeway, Tampa, FL 33579
- **Domino Boat Ramp**, 2200 8th St. S.W., Ruskin, FL 33570
- **E.G. Simmons Boat Ramp**, 2401 19th Ave. N.W., Ruskin, FL 33570
- **Gandy Boat Ramp**, 5108 West Gandy Blvd., Tampa, FL 33611
- **Harney Bypass Canal**, 7115 U.S. Hwy. 301 N., Tampa, FL 33610
- **John B. Sergeant Boat Ramp**, 12856 U.S. Hwy. 301 N., Thonotosassa, FL 33592
- **Lake Park Boat Ramp**, 17302 North Dale Mabry Hwy., Lutz, FL 33549
- **Lake Weeks Boat Ramp**, 901 Lakeside Dr., Seffner, FL 33584
- **Medard Boat Ramp**, 5726 Partner Loop, Plant City, FL 33567
- **Morris Bridge Boat Ramp**, 13330 Morris Bridge Rd., Thonotosassa, FL 33592
- **Riverview Boat Ramp**, 11020 Park Dr., Riverview, FL 33569
- **Ruskin Commongood**, 1106 1st Ave. N.W., Ruskin, FL 33570
- **Wildcat Creek Boat Ramp**, 110 Stephens Rd., Ruskin, FL 33570
- **Williams Boat Ramp**, 8749 U.S. Hwy. 41, Riverview, FL 33578

Conservation Parks

See Conservation & Environmental Lands Management

Your Annual Pass to Conservation Parks

Explore Hillsborough County's Conservation Parks and save on entrance fees with an annual pass.

Family Park Pass \$100

Entrance for up to eight people in the vehicle. \$1 each additional person.

Individual Park Pass \$50

Entrance for pass holder. \$1 each additional person.

Passes can be purchased in person at the **Conservation Parks Administrative Office**, 13173 N. U.S. Hwy. 301 in Thonotosassa
Monday - Friday, 8 a.m. to 4 p.m. or call (813) 829-2626

or the **Bell Creek Nature Preserve Office**, 10940 McMullen Rd., in Riverview
Monday - Friday, 8 a.m. to 4 p.m. or call (813) 672-7876

Check HCFL.gov/Conservation to see if you're eligible for a Parks Pass discount.

Construction Code

See Development Services

Consumer Confidence Report

See Environmental Services Division

Consumer Protection

(813) 635-8316

HCFL.gov/Consumer

Hillsborough County Consumer Protection investigates consumer complaints and potential fraud with the goal of returning goods, money, or services to citizens and visitors. Community outreach and education efforts aimed at preventing victimization are conducted regularly to include informational topics such as home improvement contracting, identity theft prevention, telemarketing scams, and the county's Wage Recovery Program. The department may coordinate with law enforcement, state, federal or other partners. Consultations are always free – legal advice is not rendered.

Consumer Protection – (Main Office) South Shore Regional Service Center

410 30th St. S.E., Suite 104, Ruskin, FL 33570

Monday - Friday, 8 a.m. to 4:30 p.m.

Phone (813) 635-8316 • Fax (813) 272-5002

Consumer Protection – Brandon Regional Service Center

311 Pauls Dr., #100, Brandon, FL 33511

Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.

Phone (813) 635-8316 • Fax (813) 272-5002

Consumer Protection – Veterans Resource Center

Veterans Memorial Park & Museum

3602 U.S. 301 N., Building 3610, Tampa, FL 33619

Monday-Friday, 8 a.m. to 4:30 p.m.

Phone (813) 635-8316 • Fax (813) 272-5002



Unpaid Wages?

Wage theft is when an employer fails to pay the full amount earned. You may qualify for free help to recover missing wages.

For more information, call
Hillsborough County Consumer Protection
at (813) 635-8316.

If you earned it, you deserve it.

HCFL.gov/WageRecovery

Community Housing Solutions Center

See Homeless Services

Contractor Licensing

See Development Services

Cooking Oil Recycling Effort

See Environmental Services Division

Corporate Business Development

See Economic Development

Criminal Justice

See Management & Budget

Customer Service & Support

601 E. Kennedy Blvd., 28th floor, Tampa, FL 33602

(813) 272-5900

711 (hearing/voice disability access)

HCFL.gov/AtYourService

Customer Service & Support has two unique divisions, Customer Service and Customer Engagement & Support, that provide both internal and external support to residents, businesses, neighborhood organizations, the Board of County Commissioners (BOCC), and County staff.

At a high level, the Customer Service team supports the County's main information line **(813) 272-5900**, by providing general information about County government services, initiatives, and programs and assists residents with service-related concerns. In addition to managing the main information line, this section provides initial customer support for three key public-facing departments (Public Works, Code Enforcement and Pet Resources) and serves as the main contact for non-life-threatening public safety concerns.

Neighborhood Relations

601 E. Kennedy Blvd., 28th floor, Tampa, FL 33602

(813) 272-5860

Neighborhood-Relations@HCFL.gov

HCFL.gov/Neighborhoods

Neighborhood Relations, a section of the Customer Engagement division, serves as the liaison to County government for neighborhood organizations and civic associations. The section helps support and strengthen neighborhoods through educational and informational programs and projects throughout the year in order to help foster healthy, engaged communities across the county. In addition, the section seeks to connect with neighborhoods that might not be yet engaged with county services and programs.

Hillsborough Backstage Pass

Hillsborough Backstage Pass is an interactive program designed to give residents an insight into the operation of various County departments and agencies. Department leaders and staff will host sessions and showcase a number of programs and services the county provides to its residents.

Death Investigations

See Medical Examiner

Development Services

601 E. Kennedy Blvd., 19th floor, Tampa, FL 33602

Phone: (813) 272-5600

HCFL.gov/Development

Development Services administers the Hillsborough County Land Development Code and provides planning, zoning, development review, permitting, and building inspection services for unincorporated Hillsborough County. Development Services' responsibilities include review and processing of rezoning requests and applications for other development orders, review and permitting of site development plans and proposed subdivisions of land, and administration and enforcement of the Florida Building Code. This includes issuance of building permits, inspection of permitted work, and administration of the impact fee program.

Hillsborough County Development Services

Hillsborough County's Development & Improvement Solutions

- Building Permits
- Trade Permits
- Contractor Licensing
- Zoning Counseling & Application Intake
- Natural Resource Permits
- Right-of-Way & Driveway Connections Permits
- Site/Subdivision Counseling & Project Intake

HCFL.gov/Development | (813) 272-5600

Developments of Regional Impact

See Development Services

Minority-Owned Business Enterprise Program

See Economic Development

Women-Owned Business Enterprise Program

See Economic Development

Disaster Preparedness

See Emergency Management

Dog Parks

See Parks & Recreation

Don't Flush It

See Environmental Services Division

Down Payment Financial Assistance

See Affordable Housing Services

Drinking Water

See Water Resources

Economic Development

601 E. Kennedy Blvd., 20th floor, Tampa, FL 33602

Phone: (813) 272-7232 • Fax: (813) 276-2638

HCFL.gov/EcoDev

Economic Development focuses on supporting the 10 drivers of economic development identified in the County's Comprehensive Economic Development Strategy, which are: Competitive Sites & Redevelopment; Technology & Innovation; Entrepreneurial & Small Business Ecosystem; Infrastructure; Economic Gateways; Quality Places; Targeted Industries; Conventions, Tourism, and Sports; Workforce & Knowledge Infrastructure; and Competitive Positioning. While the department is engaged in support of several of the 10 drivers, many of the driver goals are achieved through intra-County departmental teams and through the department's contractual relationships and partnerships.

Economic Development Innovation Initiative (EDI2)

The Economic Development Innovation Initiative (EDI2) is a comprehensive program to drive the growth of technology and innovation start-ups and small businesses. The first of its kind in the state, the program addresses the need for financial, technical, and infrastructure support for the technology and innovation ecosystem.

Minority Women-Owned Business Enterprise (MWBE) and Small Business Enterprise (SBE) Programs

The Minority Women-Owned Business Enterprise (MWBE) and Small Business Enterprise (SBE) Programs provide opportunities for minority/women-owned and small businesses to do business with the County, which includes construction, contractual services, professional consulting services, and commodities.

Entrepreneur Collaborative Center (ECC)

The ECC is a “one-stop shop” for entrepreneurs seeking a collaborative workspace, meeting facilities, and access to free technical assistance from a variety of service providers, including the Florida Small Business Development Center (SBDC) at Hillsborough County.

Florida Small Business Development Center (SBDC) at Hillsborough County

The Florida Small Business Development Center (SBDC) at Hillsborough County provides entrepreneurs with professional business consulting at no cost, management training, and vital information they need to grow and succeed in a complex and competitive global environment.

Economic Development Innovation Initiative (EDI2)

See Economic Development

Emergency Management

See Fire Rescue

Emergency Operations Center

See Fire Rescue

Employment with Hillsborough County

See Human Resources

Entrepreneur Collaborative Center

See Economic Development



The **Entrepreneur Collaborative Center** unlocks Hillsborough County's growth potential and helps strengthen the local entrepreneurial ecosystem.



- One-stop shop for entrepreneurial resources and information, collaboration, and mentoring
- State-of-the-art technology and collaborative space for local nonprofits and agencies to host networking and engagement events
- Home of the Florida SBDC at Hillsborough County

2101 E. Palm Ave. in Tampa | (813) 204-9267 | HCFL.gov/ECC

Environmental Lands Acquisition and Protection Program (ELAPP)

See Conservation & Environmental Lands Management

Environmental Programs

See Environmental Services Division

Environmental Services Division

332 North Falkenburg Rd., Tampa, FL 33619

Phone: (813) 307-1000

The Environmental Services Division maintains regulatory compliance for environmentally permitted, County-owned infrastructure; handles compliance and monitoring for drinking water, groundwater, wastewater, groundwater recharge, solid waste, closed landfills, and stormwater quality; maintains permitting for wastewater, groundwater recharge, and stormwater quality; provides quality assurance and quality control for the environmental laboratory; provides oversight for phosphate mining and subsequent land reclamation and aquifer recharge projects; reviews development projects for stormwater quality concerns; manages the Industrial Pretreatment Program; operates a certified environmental laboratory; manages innovation and resiliency objectives for County operations as well as the Local Mitigation Strategy; and provides environmental community outreach programs for preventing wastewater system blockages from commercial and residential fats, oils, grease, wipes, and other unflushables, stormwater protection, and water conservation. The County uses the Cross-Connection Control program, mandated by the Safe Drinking Water Act, it prevents potable water contamination by eliminating unprotected connections to potential contaminants. This is ensured through the installation and annual testing of backflow prevention devices.

Community Involvement

Adopt-A-Pond and Lake Management

Hillsborough.WaterAtlas.USF.edu • (813) 744-5671

The Adopt-A-Pond Program partners with communities to improve the water quality, wildlife habitat, and appearance of stormwater ponds.

Community Sustainability Action Plan

HCFL.gov/Sustainability

Hillsborough County's Sustainability Action Plan helps residents and business owners identify initiatives to efficiently utilize the region's resources to save money and energy while preserving quality of life in their neighborhoods now, and for future generations.

Cooking Oil Recycling Effort

HCFL.gov/CORE

Hillsborough County's Cooking Oil Recycling Effort (CORE) Program has cabinets located in 25 locations around the unincorporated area of Hillsborough County for the collection of residential cooking oil. When used cooking oil is disposed of down the sink it can cause clogs that are costly to the homeowner and the County.

These clogs can also contribute to sanitary sewer overflows that are harmful to the public and the environment. Residents are asked to place the oil in glass or plastic containers with a lid prior to placing in the cabinets, as these containers are recycled. The collected used cooking oil is recycled by a third-party vendor into products such as animal feed supplements and on and off-road diesel and jet fuel.

Low-Volume Irrigation Mini-Grant Program

HCFL.gov/Neighborhoods

The Office of Neighborhood Relations, in partnership with the Environmental Services Division, offers funding to qualified neighborhood, civic, and homeowner associations and special taxing districts for qualified projects that facilitate water conservation through the installation of efficient low-volume irrigation systems in community-maintained areas.

Water Quality Reports

HCFL.gov/WaterQualityReport

Hillsborough County's annual Water Quality Report (Consumer Confidence Report) provides customers with important information about how the high-quality potable (drinking) water that Hillsborough County delivers meets or exceeds health-based standards from the U.S., EPA, and the State of Florida.

Watering Restrictions

HCFL.gov/WaterRestrictions

Year-round conservation measures limit outdoor watering use by water source, method, and use. Users are subject to specific allowable watering days and times. Users can look up their allowable watering days and times online. Violations can be reported online at HCFL.gov/AtYourService or by calling (813) 224-8993.

**HCFL
alert**



**Get Connected.
Stay Alert.**

Sign up today for emergency notifications.



HCFL.gov/HCFLAlert

Equal Opportunity Administrator (EOA)

See Government Relations & Strategic Services

Extension Service

5339 S. County Road 579, Seffner, FL 33584

Phone: (813) 744-5519 • Fax: (813) 744-5776

HCFL.gov/Extension

Hillsborough County Extension is a partnership of Hillsborough County, the University of Florida-Institute of Food & Agricultural Sciences (UF/IFAS), and the U.S. Department of Agriculture. It provides research-based information and education in family and consumer sciences, horticulture, agriculture, natural resources, and youth development. It conducts educational programs, seminars and demonstrations; distributes publications and produces videos; offers advice to residents; and coordinates a network of volunteers. It administers the 4-H Program, Master Gardener programs, Green Industries Best Management Practices training, pesticide licensing training and testing, the Expanded Food and Nutrition Education program for limited-income families, Food Systems program and Agriculture Industry Development program.

Facilities Management & Real Estate Services

601 E. Kennedy Blvd., 23rd floor, Tampa, FL 33602

Phone: (813) 272-5810

The Facilities Management & Real Estate Services (FMRES) department provides a full range of services for Hillsborough County-owned facilities, all Board of County Commissioners departments and agencies, Courts, Constitutional Officers, and 501c3 nonprofit partners.

Facility maintenance services include custodial, parking, energy programs, surplus assets and records management, security, leasing, and property management. The Repair, Replacement, Renovation and Maintenance section (R3M) replaces, repairs, or renovates existing County facilities, separate from routine or recurring maintenance. The team focuses on air conditioning systems, roofs, paving, playgrounds, fencing, and other equipment or systems associated with longer term preservation of the County's buildings and facilities.

The Real Estate Division provides full-service technical and transactional support for County departments and agencies. Services include selling surplus County-owned real property, processing vacating petitions and right-of-way use permits, providing information about the County's real estate transactions, and providing real estate support for County agencies.

Additionally, FMRES oversees the Public Private Partnership program allowing the County to offer additional services and assets to the residents of Hillsborough County.

Where to Park when visiting County Center?

The County Center Public Parking Garage, called *Pierce Street Garage*, is located at 319 N. Pierce St. The garage is available to visitors to Frederick

B. Karl County Center. It offers hourly rates with the first hour free and \$1.00 for each half-hour after that. The garage accepts credit cards and debit cards. Hours are Monday through Friday from 7 a.m. – 6 p.m. and closed on weekends. Additional parking is available at metered spaces along the streets, nearby garages operated by the City of Tampa, and private parking lots.

Fair Housing

See Government Relations & Strategic Services

False Burglar Alarms

See Code Enforcement

False Fire Alarms

See Fire Rescue

Fire Inspections

See Fire Rescue

Fire Marshal

See Fire Rescue

Fire Prevention Programs

See Fire Rescue

Fire Rescue

9450 E. Columbus Dr., Tampa, FL 33619

Non-Emergency Line: (813) 272-5665

HCFL.gov/Fire

Hillsborough County Fire Rescue provides fire prevention, suppression, and emergency medical services for the unincorporated areas of Hillsborough County. Fire Rescue has certified paramedic firefighters to ensure advanced life support arrives on the scene of a medical emergency, even if a rescue transport unit has not yet arrived. The Special Operations Division includes HazMat response, technical rescue, marine rescue and firefighting, and SWAT paramedics who align with the Sheriff's Office. Fire Rescue also provides fire-safety programs, free smoke alarms through Project SAFE, and safety training to the public.

Emergency Dispatch Communications

9450 E. Columbus Dr.

Tampa, FL 33619

Phone: (813) 272-6600

In the event of an emergency, call 9-1-1.

A section of Hillsborough County Fire Rescue, Emergency Dispatch Communications receives and dispatches 9-1-1 responses for medical

and fire assistance in the unincorporated areas of the county, and provides pre-arrival medical instructions. The section coordinates all **call operations** in times of natural disaster and/or mass casualty emergencies.

Fire Marshal's Office

9450 E. Columbus Dr., Tampa, FL 33619

Phone: (813) 744-5541

A section of Hillsborough County Fire Rescue, the Fire Marshal's Office performs fire investigations, fire-prevention inspections, enforces the Florida Fire Prevention Code, reviews plans for new buildings and renovations, and performs acceptance inspections for safety systems.

Emergency Management

9450 E. Columbus Dr., Tampa, FL 33619

Phone: (813) 272-6900

HCFL.gov/Emergency

A section of Hillsborough County Fire Rescue, the Office of Emergency Management coordinates actions to prepare for, respond to, recover from, and mitigate natural or man-made disasters that might affect the health, safety, or general welfare of residents. It manages the County Emergency Operations Center, the central direction and control facility for all disaster activities. It plans and conducts emergency operations and coordinates emergency management functions, including serving as a liaison between state and federal agencies.

Flooding

See Public Works

Florida Building Code

See Development Services

Florida Small Business Development Center (SBDC) at Hillsborough County

See Economic Development

Food Safety

See Extension Service

Genealogy Research

See Library Services

Government Relations & Strategic Services

(813) 276-2640

HCFL.gov/departments/government-relations-strategic-services

Government Relations & Strategic Services provides an array of important services and functions, including government relations at all levels, administrative services, including agenda management, strategic projects,

HIPAA compliance, investigative services, and professional staffing of boards and councils appointed by the Board of County Commissioners.

The Government Relations team develops and coordinates the state and federal legislative programs on behalf of the Board of County Commissioners and the County Administrator.

Administrative Services involves the coordination and development of meeting materials for Board of County Commissioners regular meetings and workshops. The team also is responsible for maintenance and management of administrative order and administrative directives which define the structure and operation of county departments and functions.

The Investigative Services team provides assistance to County residents who believe they have been discriminated against because of race, color, gender, age, national origin, religion, disability, marital or familial status, sexual orientation, or gender identity or expression. The Office investigates employment, housing, credit extension, contracting, and other practices, and provides training to residents, businesses, and organizations.

The Equal Opportunity Administrator's Office provides assistance to County residents who believe they have been discriminated against because of race, color, gender, age, national origin, religion, disability, marital or familial status, sexual orientation, or gender identity or expression. The Office investigates employment, housing, credit extension, contracting, and other practices, and provides training to residents, businesses, and organizations.

The Health Insurance Portability and Accountability Act (HIPAA) Privacy Officer is responsible for ensuring compliance of the following Hillsborough County departments/offices: Aging Services, Children's Services, Fire Rescue, and Health Care Services.

Head Start/Early Head Start

Lee Davis Community Resource Center
3402 North 22nd St., Tampa, FL 33605
Phone: (813) 272-5140 • Fax: (813) 975-2161
HCFL.gov/HeadStart

Hillsborough County's Head Start and Early Head Start programs provide early childhood development and education; medical, dental, and mental health; nutrition; parent involvement opportunities; as well as family support services specific to men, women, relationships, and expectant mothers. The program serves low-income families with children ages 0 through 5, including those with special needs.

County-Operated Head Start/Early Head Start Centers:

Bealsville

5100 Horton Rd., Bealsville, FL 33567 • (813) 757-3733

Brandon Community

9547 E. Columbus Dr., Tampa, FL 33619 • (813) 744-5321

Building Blocks

2911 N. 33rd St., Tampa, FL 33605 • (813) 276-8539

Church Park

5657 Webb Rd., Tampa, FL 33615 • (813) 554-5401

Deborah McNair Calhoun

2911 E. Henry Ave., Tampa, FL 33610 • (813) 273-3687

Grant Park

4422 E. Columbus Dr., Tampa, FL 33605 • (813) 272-5140

Kimmins

1502 E. 2nd Ave., Tampa, FL 33605 • (813) 272-6128

La Paloma

3419 N. Nebraska Ave., Tampa, FL 33603 • (813) 276-8539

Lee Davis Community Resource Center

3402 N. 22nd St., Tampa, FL 33605 • (813) 273-3689

Mango

11210 Broadway Ave., Seffner, FL 33584 • (813) 744-5683

McCloud

2103 N. Rome Ave., Tampa, FL 33607 • (813) 273-3688

MOSI

4901 Fowler Ave., Tampa, FL 33617 • (813) 987-6202

North Tampa

14013 N. 22nd Ave., Tampa, FL 33613 • (813) 903-3492

NYE Park

630 Sunset Ln., Lutz, FL 33549 • (813) 903-2206

Plant City

1302 Alsobrook St., Plant City, FL 33563 • (813) 757-3845

Robles Park

3814 N. Central Ave., Tampa, FL 33603 • (813) 272-6448

South County

215 S. 14th Ave. S.E., Ruskin, FL 33570 • (813) 671-7662

Strawberry Hills

701 Tillman Pl., Plant City, FL 33566 • (813) 757-3934

Tampa Heights

175 E. Frances Ave., Tampa, FL 33602 • (813) 671-7662

Town 'N Country Commons

7606 Paula Dr., Tampa, FL 33615 • (813) 554-5096

Contracted Head Start/Early Head Start Locations:

Bible Based Fellowship Church of Temple Terrace Vision of Excellence

8732 N. 46th St., Tampa, FL 33617 • (813) 980-0559

King's Kids

3000 N. 34th St., Tampa, FL 33605 • (813) 272-5140

County-Delegated Head Start/Early Head Start Locations:

Tampa Metropolitan Area YMCA (in Family Child Care Homes, year round)
110 E. Oak Ave., Tampa, FL 33602 • (813) 224-9622

Lutheran Services Florida

(in Family Child Care Homes, year round)

3627A West Waters Ave., Tampa, FL 33614 • (813) 875-1408

School District of Hillsborough County

(in elementary schools, during the school year)

4350 E. Ellicott St., Tampa, FL 33610 • (813) 740-7870

Health Care Services

601 E. Kennedy Blvd., 16th floor, Tampa, FL 33602

Phone: (813) 272-5040 • Fax: (813) 276-2865

HCFL.gov/HealthCare

Health Care Services focuses on the overall well-being of Hillsborough County residents through an innovative health care plan, healthy living initiative, and programs to ensure effective and cost-efficient health care assistance.

Hillsborough County Health Care Plan

Comprehensive managed health care plan program for Hillsborough County residents that covers primary and specialty care, inpatient and outpatient treatment, dental, vision, pharmaceuticals, behavioral health services, and other needs that are medically necessary. Income Eligibility: At 175% of the Federal Poverty Guidelines.

Health Care Responsibility Act

Provides state-required payment for costs associated with the emergency care of low-income, uninsured residents who are hospitalized while visiting other Florida counties.

Healthy Living Program

Provides guidance and resources for a healthy lifestyle to residents through local, on-site services. Resources include an exercise room, educational activities, group exercise sessions, nutritional counseling, and health screenings at Healthy Living Centers throughout Hillsborough County.

Ryan White Program

Addresses the need for HIV/AIDS-related services among the economically disadvantaged and underserved residents of the

community. Provides for those who do not have sufficient health care coverage or financial resources coping with HIV and fills gaps in care not covered by other sources.

EMS & Trauma Systems Management

Provides oversight and management of the Emergency Medical Planning Council (EMPC), ambulance Certificates of Public Convenience and Necessity (COPCN), Trauma Agency Coalition (TAC), and overall administration of the County's Emergency Medical Services (EMS) and Trauma Care systems.

SOAR Program (SSI/SSDI Outreach, Access, and Recovery)

National program designed to increase access to the disability income benefits programs administered by the Social Security Administration for eligible adults experiencing or at risk of homelessness and who have a serious mental illness, medical impairment, and/or a co-occurring substance use disorder.

Health Insurance Portability and Accountability Act (HIPAA) Compliance

See Government Relations & Strategic Services

HTV/Hillsborough Television

See Communications & Digital Media

Historic Preservation Challenge Grant

See Economic Development

Historic Preservation Matching Grant

See Development Services

THE HIVE Makerspace and Innovation Center

See Library Services

Homeless & Community Services

601 E. Kennedy Blvd., 24th Floor, Tampa, 33602

(813) 274-6834

HCFL.gov/Homeless

Homeless & Community Services leverages County and community resources to implement best practices and support strategies to reduce and end homelessness among families and individuals in Hillsborough County.

Emergency Bridge Housing

Provides residents with emergency, short-term housing, case management, and supportive services through partner agency

contracts.

Cold Weather Shelters

Coordinates a community led effort that provides temporary shelter for vulnerable populations who either lack shelter or who live in homes without adequate heat.

Community Services

Support community outreach events and special initiatives that address homelessness.

Horseback Riding

See Conservation & Environmental Lands Management

Household Hazardous Waste Collections

See Solid Waste Management

Housing Grants

See Affordable Housing Services

Housing Rehabilitation Owner-Occupied

See Affordable Housing Services

Human Resources

601 E. Kennedy Blvd., 17th floor, Tampa, FL 33602

Main: (813) 272-5130 • Recruitment: (813) 274-6547

HCFL.gov/Jobs

Human Resources provides all personnel services for departments under the County Administrator in order to attract, retain, and engage employees in public service, and to ensure equal opportunity for employees.

These services include the recruitment and compensation, training and organizational development, career development, employee and labor relations, performance management and maintenance of employee records and HRIS. The department is also responsible for the administration of employee benefits, the wellness program, and Workers Compensation for the County Administrator and certain agencies and Constitutional Officers. Employment opportunities are listed on the County's website, and applications are accepted through an online process.



WE'RE
Hiring!
Apply Today!

**Make a Difference in
Your Community**

HCFL.gov/Jobs

Jobs

See Human Resources

Lake Management

See Environmental Services Division

Landscaping

See Extension Service

Leash Laws

See Pet Resources

Library Services

Phone: (813) 273-3652

Fax: (813) 612-7921

hcplc.org

Tampa-Hillsborough County Public Library has been serving the educational, recreational, and cultural needs of people of all ages for over a century. Through a network of 29 community libraries and one mobile library, the Public Library offers a wide variety of materials to borrow and download as well as innovative, hands-on learning experiences and cultural events, collaborative workspaces and community meeting rooms, computer and internet access, and many other valuable business, career, legal and travel resources. Tampa - Hillsborough County Public Library is part of the Hillsborough County Public Library Cooperative in partnership with the public libraries of Temple Terrace and Plant City, offering 24/7 access to resources and digital collections via the Online Library—HCPLC.org. Professionally trained staff assists customers in learning, using technology, and locating quality information. All of this is FREE to Hillsborough County residents with a library card.

Hillsborough County Public Library Cooperative Locations:

78th Street Community Library

7625 Palm River Rd., Tampa, FL 33619

Arthenia L. Joyner University Area Community Library

13619 N. 22nd St., Tampa, FL 33613

Austin Davis Public Library

17808 Wayne Rd., Odessa, FL 33556

Bloomingdale Regional Public Library

1906 Bloomingdale Ave., Valrico, FL 33596

Brandon Regional Library

619 Vonderburg Dr., Brandon, FL 33511

Bruton Memorial Library

302 W. McLendon St., Plant City, FL 33563

C. Blythe Andrews, Jr. Public Library

2607 E. Dr. Martin Luther King Jr. Blvd., Tampa, FL 33610

Charles J. Fendig Public Library

3909 Neptune St., Tampa, FL 33629

Egypt Lake Partnership Library

3403 W. Lambright St., Tampa, FL 33614

Florida History & Genealogy Library

900 N. Ashley Dr., Tampa, FL 33602

James J. Lunsford Law Library

701 E. Twiggs St., Tampa, FL 33602

Jan Kaminis Platt Regional Library

3910 S. Manhattan Ave., Tampa, FL 33611

Jimmie B. Keel Regional Library

2902 W. Bearss Ave., Tampa, FL 33618

John F. Germany Public Library (main library)

900 N. Ashley Dr., Tampa, FL 33602

Lutz Branch Library

101 Lutz-Lake Fern Rd. W., Lutz, FL 33548

Maureen B. Gauzza Public Library

11211 Countryway Blvd., Tampa, FL 33626

New Tampa Regional Library

10001 Cross Creek Blvd., Tampa, FL 33647

North Tampa Branch Library

8916 N. Boulevard, Tampa, FL 33604

Port Tampa City Library (*Closed for restoration*)

4902 W. Commerce St., Tampa, FL 33616

Riverview Public Library

9951 Balm Riverview Rd., Riverview, FL 33569

Robert W. Saunders, Sr. Public Library

1505 Nebraska Ave., Tampa, FL 33602

Ruskin Branch Library

26 Dickman Dr. S.E., Ruskin FL 33570

Seffner-Mango Branch Library

410 N. Kingsway Rd., Seffner, FL 33584

Seminole Heights Branch Library

4711 Central Ave., Tampa, FL 33603

SouthShore Regional Library

15816 Beth Shields Way, Ruskin, FL 33573

Temple Terrace Public Library

202 Bullard Pkwy., Temple Terrace, FL 33617

Thonotosassa Branch Library

10715 Main St., Thonotosassa, FL 33592

Town 'N Country Regional Public Library

7606 Paula Dr., Suite 120, Tampa, FL 33615

West Tampa Branch Library

2312 W. Union St., Tampa, FL 33607

Local Mitigation Strategy

See Environmental Services Division

Locksmith Ordinance

See Consumer Protection

Lost/Stray Pets

See Pet Resources

Low-Volume Irrigation Mini-Grant Program

See Environmental Services Division

Management & Budget

601 E. Kennedy Blvd., 26th floor, Tampa, FL 33602

(813) 272-5890

HCFL.gov/Budget

Management & Budget prepares budget materials and develops sound financial and management policies and practices to effectively allocate and utilize resources. The department is responsible for developing a biennial budget, a financial plan to fund the multiyear Capital Improvement Program, and the updated five-year financial forecasts. It conducts management studies and fiscal impact analyses, evaluates revenue alternatives, and conducts oversight for dependent special districts. Budget documents are available online.

Criminal Justice and Grants Management Office

601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602

Criminal Justice Section

(813) 276-2888

Grants Management Section

(813) 307-3664

Grants@HCFL.gov

A section of Management & Budget, the Criminal Justice and Grants Management Office represents the County in public safety, criminal justice, juvenile justice, mental health, and substance abuse issues to ensure the County's interests are represented. By collaborating with stakeholders and the community, this office has created, enhanced, and sustained projects that improve public safety, reduce crime, and prevent recidivism. The Criminal Justice and Grants Management Office also oversees the County's grant enterprise and provides technical assistance to County departments, governmental agencies, and community partners in locating and evaluating grant opportunities.

The department does not directly issue grants

Master Gardener

See Extension Service

Medical Examiner

11025 N. 46th St., Tampa, FL 33617

Phone: (813) 914-4500

Death Investigations: (813) 914-4567

The Medical Examiner investigates deaths occurring in the county under a specific set of circumstances defined in Chapter 406, Florida Statutes, and determines the cause and manner of death. Death investigations frequently include examination of the bodies, autopsies, and review of medical records conducted by medical examiners, who are physicians specializing in forensic pathology. The department also manages and arranges disposition of all bodies that are unclaimed in Hillsborough County, including the identification of human remains.

Minority Business Program

See Economic Development

Mosquito Management Services

See Public Works

Neighborhoods

See Customer Service & Support

Nutrition Centers

See Aging Services

Parking Garage

See Facilities Management & Real Estate Services

Parks & Recreation

6105 E. Sligh Ave., Tampa, FL 33617

(813) 744-5595 • Fax: (813) 744-5967

HCFL.gov/Parks

Parks & Recreation develops, operates, and programs over 170 neighborhood parks and playgrounds, 49 sports complexes, 22 regional recreation centers supporting an additional 50 satellite sites, 10 dog parks, six splashpads, five skate parks, three cultural centers, and one performing arts center throughout Hillsborough County.

Adaptive Services

(813) 744-5978

Therapeutic Services provides recreation, sports, and social activities for young people with physical and mental disabilities.

Lesley "Les" Miller Jr. All People's Community Park & Life Center

6105 E. Sligh Ave., Tampa, FL 33617

Carrollwood Meadows

13918 S. Farmington Blvd., Tampa, FL 33625

Athletic Services

(813) 635-3500

Athletic Division manages and schedules activities for 49 sports complexes providing a variety of competitive and non-competitive youth and adult sports leagues at over 270 fields.

Dog Parks

Apollo Beach

664 Golf & Sea Blvd., Apollo Beach, FL 33572

Bertha and Tony Saladino Park

1705 Bryan Rd., Brandon, FL 33511

Carolyn Meeker Dog Park

122 First Ave. S.W., Lutz, FL 33548

Carrollwood Village Park

4680 W. Village Dr., Tampa, FL 33624

Church Park

5631 E. Webb Rd., Tampa, FL 33615

J.B. Gibson Park

10017 Vaughn St., Gibsonton, FL 33534

Logan Gate

7374 Monterey Blvd., Tampa, FL 33610

Mango Dog Park

11717 Clay Pit Rd., Seffner, FL 33584

New Tampa Dog Park

8551 Hunters Village Rd., Tampa, FL 33647

Northwest County Dog Park

8951 W. Waters Ave., Tampa, FL 33615

Saladino Dog Park

1705 Bryan Rd., Brandon, FL 33511

West Dog Park

6402 Occident St., Tampa, FL 33614

New Tampa Performing Arts Center

8550 Hunters Village Rd., Tampa, FL 33647

(813) 829-2760 • NewTampaArtsCenter.org

The New Tampa Performing Arts Center is a 20,000-square-foot facility that houses a multipurpose theater, rehearsal studio spaces, and more. Visitors can explore and enjoy the arts through educational programs and theatre, dance, and arts events.

Recreation Services

(813) 744-5595 opt. 2

The Recreation Division staff provides support to the community through each of its regional recreation centers, neighborhood parks, dog parks, and skate parks. Many recreation centers have playgrounds, trails, afterschool and summer camps programs, and offer room and picnic shelter rentals. For more information on programs, amenities, and rentals at your local recreation center, please contact the recreation center directly.

Lesley "Les" Miller Jr. All People's Community Park & Life Center

6105 E. Sligh Ave., Tampa, FL 33617 • (813) 744-5978

Alexander Recreation Center

5602 N. Lois Ave., Tampa, FL 33614 • (813) 352-0758

Apollo Beach Recreation Center/Skate Park

664 Gulf & Sea Blvd., Apollo Beach, FL 33572 • (813) 671-7635

Balm Recreation Center

14747 Balm Wimauma Rd., Wimauma, FL 33598 • (813) 671-7671

Bealsville Recreation Center

5009 Nesmith Rd., Plant City, FL 33567 • (813) 650-0285

Brandon Park

502 E. Sadie St., Brandon, FL 33510 • (813) 635-8179

Carrollwood Meadows Recreation Center

13918 Farmington Blvd. Tampa, FL 33625 • (813) 557-2569

Country Place Recreation Center

15728 Country Lake Dr., Tampa, FL 33624 • (813) 264-8956

Egypt Lake Recreation Center

3126 W. Lambright St., Tampa, FL 33614 • (813) 975-2103

Emanuel P. Johnson Recreation

5855 S. 78th St., Tampa, FL 33602 • (813) 671-7700

Gardenville Recreation Center

6219 Symmes Rd., Gibsonton FL 33534 • (813) 672-1120

Jackson Springs Recreation Center

8620 Jackson Springs Rd., Tampa, FL 33615 • (813) 554-5004

Keystone Recreation Center

17928 Gunn Hwy., Odessa, FL 33556 • (813) 264-3819

Kenly Park

3101 N. 66th St., Tampa, FL 33619 • (813) 744-5531

Mango Recreation Center

11717 Clay Pit Rd., Seffner, FL 3584 • (813) 635-7489

Northdale Recreation Center

15510 Hooting Owls Pl., Tampa, FL 33624 • (813) 264-8956

Roy Haynes Recreation Center

1902 S. Village Ave., Tampa, FL 33612 • (813) 903-3480

Ruskin Recreation Center

901 6th St., Ruskin, FL 33570 • (813) 672-7881

Thonotosassa Recreation Center

10132 Skewlee Rd., Thonotosassa, FL 33592 • (813) 987-6206

Victor Crist Community Center Complex

14013 N 22nd St., Tampa, FL 33613 • (813) 558-5212

Westchase Recreation Center

9791 Westchase Dr., Tampa, FL 33626 • (813) 964-2948

Wellness Access Pass

The **Wellness Access Pass** gives guests 18 years old and up access to specific indoor amenities, programs, and fitness rooms at select Parks & Recreation locations. The pass is \$10 + tax per month and allows users to participate in activities like indoor pickleball, badminton, volleyball, and more at one location.

HCFL.gov/Parks



Skate Parks

Think you've got what it takes to learn how to ollie, kickflip, or drop-in? Then you should try out for the HC Skateboard Team, compete in the Best Shredder Contest, or visit one of the County skate parks.

Apollo Beach Skate Park

664 Golf and Sea Blvd. Apollo Beach, FL 33572 • (813) 671-7635

FishHawk Skate Park

5720 Osprey Ridge Dr., Lithia, FL 33547 • (813) 744-5319

Carrollwood Village Skate Park

4680 West Village Dr., Tampa, FL 33624 • (813) 269-2466

Jackson Springs Skate Park

8612 Jackson Springs Rd., Tampa, FL 33615 • (813) 554-5004

Providence Skate Park

5720 Providence Rd., Riverview, FL 33578 • (813) 744-5319

Splash Pads

Hillsborough County has many splash pads throughout the county for those seeking to cool off and have fun!

All Persons Rotary Park

800 S. Parsons Rd., Brandon, FL 33511 • (813) 744-5978

Apollo Beach Recreation Center/Skate Park

664 Gulf & Sea Blvd. Apollo Beach, FL 33572 • (813) 671-7635

Branchton Park

15504 Morris Bridge Rd. Thonotosassa, FL 33592 • (813) 744-5978

Emanuel P. Johnson Recreation

5855 S. 78th St., Tampa, FL 33602 • (813) 671-7700

Lesley "Les" Miller Jr. All People's Community Park & Life Center

6105 E. Sligh Ave., Tampa, FL 33617 • (813) 744-5978

Northdale Recreation Center

15510 Hooting Owls Pl., Tampa, FL 33624 • (813) 264-8956

Carrollwood Village Park

4680 West Village Dr., Tampa, FL 33624 • (813) 269-4712

Permitting

See Development Services

Michael S. Merrill Pet Resource Center

440 N. Falkenburg Rd., Tampa, FL 33619

(813) 301-PETS (7387)

HCFL.gov/Pets

Shelter: 10 a.m. - 5 p.m. (Mon. - Sat.)

Administrative Offices: 8 a.m. - 5 p.m. (Mon. - Fri.)

Pet Resource Center (PRC) is the only “open-admission” shelter in Hillsborough County. PRC accepts cats and dogs regardless of breed, size, age, or medical condition. PRC is dedicated to pet adoption and maximizing positive outcomes for the pets that pass through the center. In addition to housing and providing veterinary care to all pets housed at the shelter, Pet Resources works together with Animal Control and assists with caring for animals from cruelty investigations. By collaborating with Pet Placement Partners, PRC continues to expand our reach to get as many pets as possible into good homes through adoption, fostering, and rescue.

Services offered:

- Pet adoptions (ready-to-go and pre-adoptions)
- Pet Support Program for owner surrenders
- Pet fostering program
- Pet tag registration, as well as animal-related fines
- Spay and neuter voucher program for income-qualifying residents
- Shelter for lost pets
- Information on disaster preparedness for pet protection and sheltering
- Volunteer opportunities
- Public outreach in communities, schools, clubs, and neighborhoods
- Wellness and behavior programs to help animals overcome challenges.

Picnic Shelters

See Parks & Recreation

See Conservation & Environmental Lands Management

Playgrounds

See Parks & Recreation

See Conservation & Environmental Lands Management

Looking for a furry friend? Adopt today!

Browse the virtual kennel to give a pet a new “furever” home.

HCFL.gov/Adopt



Preserves

See Conservation & Environmental Lands Management

Procurement Services

601 E. Kennedy Blvd., 25th floor, Tampa, FL 33602

Phone: (813) 272-5790 Fax: (813) 272-6290

HCFL.gov/Procurement

Procurement Services procures required goods and services in a timely manner and provides professional support for all County departments and agencies to enhance and improve the level of service provided to the residents and guests of Hillsborough County within the confines of applicable law, policies, and procedures. For vendor information, go to HCFL.gov/Vendors.

eProcurement Platform

Procurement Services administers the eProcurement platform (Bonfire), built to emphasize customer-focused public procurement that provides for increased competition, data tracking, reporting, easy electronic submission process for vendors, and correspondence capabilities for vendors at no cost to them.

Construction Apprenticeship Program (CAP)

The CAP program is intended to increase the number of skilled workers available for County construction projects by incentivizing the use of apprentices and providing opportunities for training and experience that will assist in ensuring that a trained workforce will be available in the future.

Vendor Engagement

Vendor engagement staff cultivate meaningful and strategic business partnerships that maximize value and support sustainable community prosperity by:

- facilitating monthly, hands-on doing business with Hillsborough County procurement workshops.
- participating in events, such as trade shows, and vendor forums, where potential suppliers can showcase their products and services and engage with decision-makers.
- joining local business associations to provide direct access to a pool of reputable vendors.

Property Maintenance

See Code Enforcement

Public Meeting Rooms

See Parks & Recreation

See Social Services

See Library Services

Public Works

601 E. Kennedy Blvd., 22nd floor, Tampa, FL 33602
HCFL.gov/PublicWorks

For Service Requests: (813) 635-5400, or HCFL.gov/AtYourService

Transportation or Traffic Emergencies: Report hazardous conditions, malfunctioning traffic signals, or knocked down traffic signs to (813) 635-5400.

Public Works operates, maintains, manages, and engineers County roadway systems and rights of way to provide safe travel, stormwater systems to convey runoff and reduce flooding, and mosquito management to protect public health. Residents can report transportation and stormwater issues involving County-owned bridges, roads, sidewalks, trails, drainage systems, and traffic control devices. Services provided for structures within the County's right of way include traffic investigations, traffic signal and sign maintenance, pothole repair, sidewalk and roadway maintenance, drainage ditch and canal cleaning, and tree trimming and removal.

Mosquito Management Services

6527 Eureka Springs Rd., Tampa, FL 33610

For Service Requests: (813) 635-5400 or HCFL.gov/Mosquito

Mosquito Management Services is a section under Public Works that protects the health of Hillsborough County residents by controlling nuisance and disease-transmitting mosquitoes through the use of integrated pest-management practices. Residents can report standing water, request a property inspection and mosquitofish, or submit a request for their neighborhood to be sprayed. Mosquito Management offers educational information and presentations upon request and provides service for all of Hillsborough County, including Plant City, Tampa, Temple Terrace, and MacDill Air Force Base.

Purchasing

See Procurement

Rabies Vaccinations/Tags

See Pet Resources

Rebates (not bill related)

See Environmental Services Division

Reclaimed Water

See Water Resources

Reclaimed Water Notice

See Environmental Services Division

Recreation Centers

See Parks & Recreation

Recycling

See Solid Waste Management

Redevelopment

See Economic Development

Rental Facilities

See Parks & Recreation

See Library Services

Right of Way Management

See Public Works

Roads, Streets, and Sidewalks

See Public Works

Ryan White Program

See Health Care Services

Sea Level Rise

See Environmental Services Division

Senior Centers

See Aging Services

Sewer Pipe Breaks

See Water Resources

Site Development

See Development Services

Skate Parks

See Parks & Recreation

Small Business Programs

See Economic Development

Smoke Alarms

See Fire Rescue

Social Services

601 E. Kennedy Blvd., 24th floor, Tampa, FL 33602

Phone: (813) 272-5220

HCFL.gov/SocialServices

Social Services serves the most vulnerable residents in the county requiring stability or long-term, comprehensive case-management services,

including basic living needs, housing, education, and training. Services and programs are available by contacting the department's Call Center at (813) 272-5220 ext. 2, Monday through Friday, 8 a.m. – 5 p.m. In addition, Social Services is the lead for the County's Mass Care during a declared disaster.

Eviction Prevention Assistance

Provides short-term shelter payment assistance to stabilize housing for low-income residents facing eviction or foreclosure. Income Eligibility: At or below 150% of the Federal Poverty Guidelines.

Utility Bill Assistance

Serves as a bridge, allowing low-income households to avoid utility service interruption so they do not have to make difficult choices between paying their utility bill(s) or other necessities such as food and prescriptions drugs.

Community Services Block Grant

Offers a wide-range of community-based activities to reduce poverty. The block grant requires activities to be focused on reduction of poverty; revitalization of low-income communities; removing obstacles that block achievement of self-sufficiency; and empowerment of low-income families to increase participation in the affairs of their community.

Community Resource Centers:

- **Lee Davis Community Resource Center**
3402 N. 22nd St., Tampa, FL 33605
- **Plant City Community Resource Center**
307 N. Michigan Ave., Plant City, FL 33566
- **SouthShore Community Resource Center**
201 14th Ave. S.E., Ruskin, FL 33570
- **University Community Resource Center**
13605 N. 22nd St., Tampa, FL 33613
- **West Tampa Community Resource Center**
2103 N. Rome Ave., Tampa, FL 33607

Solid Waste Management

332 N. Falkenburg Rd., Brandon, FL 33619
(813) 272-5680
HCFL.gov/SolidWaste

Solid Waste Management is responsible for the handling of more than 1 million tons of solid waste (garbage, recyclables, and yard waste) generated in the county every year. The integrated system includes the Resource Recovery Facility, Southeast County Landfill, Transfer Stations, Community Collection

Centers, recycling services, donation program, Household Hazardous Waste Collection Events, a biosolids composting facility, and the Yard and Wood Waste Processing Facilities.

Customers receive two collections of garbage, one collection of recyclables and one collection of yard waste each week. Recyclables should be loose in the cart, not in a bag, clean, empty, and dry. Accepted recyclables include paper, cardboard, paperboard such as cereal and shoe boxes, plastic bottles and containers, metal and tin cans, glass jars and bottles, and milk and juice cartons. Collection hours are 6 a.m. to 4:30 p.m.

There is no garbage, recycling or yard waste collection on Martin Luther King, Jr. Day, Memorial Day, Juneteenth, Independence Day, Labor Day, Thanksgiving Day, and Christmas Day. There is no garbage collection on New Year's Day, only regular recycling and yard waste collection. A service charge for collection and disposal is regulated by the Board of County Commissioners and is paid yearly as a non-ad valorem assessment on the property tax bill.

By contract with the County, the following companies provide residential garbage, recycling, and yard waste collection in unincorporated Hillsborough County solid waste service area, which includes New Tampa, Hunter's Green, and Tampa Palms:

- **WM** (813) 621-3053
- **Republic Waste Services** (813) 265-0292
- **FCC Environmental Services** (813) 999-0078

Find your collection days, identify your hauler, and review cart use guidelines at [HCFL.gov/SolidWaste](https://www.hcfl.gov/SolidWaste).

Community Collection Centers

Residents may dispose of items here that are not collectible at the curb. **All Community Collection Centers (CCCs) are open Monday through Saturday, 7:30 a.m. to 5 p.m.,** and accept collectible waste (household garbage for exempt customers only) and non-collectible waste (furniture, appliances, scrap metal, tires, rechargeable and lead acid batteries, and more). Hillsborough County residential customers who are billed the annual solid waste collection and disposal assessment or receive an exemption from curbside pickup must show a copy of their tax bill and photo ID for free disposal of these materials. Household paint and electronics are accepted for free disposal at the CCCs by all Hillsborough County residents by showing a valid photo ID only.

- **Alderman Ford Facility**, 9402 C.R. 39, Plant City, FL 33567
- **Hillsborough Heights Facility**, 6209 C.R. 579, Seffner, FL 33584
- **Northwest County Facility**, 8001 W. Linebaugh Ave., Tampa, FL 33625
- **South County Facility**, 13000 U.S. Hwy. 41, Gibsonton, FL 33534
- **Wimauma Facility**, 16180 West Lake Dr., Wimauma, FL 33598

Household Hazardous Waste Collection Events

A service available to all Hillsborough County residents with a valid photo ID, includes regular collections of paint, solvents, used motor oil, pool chemicals, hobby and craft supplies, lawn and garden chemicals, and more. There is no additional fee for this service. No items will be accepted from commercial interests. Household Hazardous Waste is accepted 8 a.m. to 2 p.m. at the following facilities, excluding severe weather:

First Saturday of the month:

Sheldon Road Facility

9805 Sheldon Rd.,
Tampa, FL 33635

Second Saturday of the month:

South County Facility

13000 U.S. Hwy. 41,
Gibsonton, FL 33534

Third Saturday of the month:

Hillsborough Heights Facility

6209 C. R. 579
Seffner, FL 33584

Multi-Family Disposal Options

For a nominal fee, residents of multifamily developments can dispose of bulk-waste items such as furniture and household items at one of Hillsborough County's two transfer stations or the Southeast County Landfill. Construction and demolition debris are accepted at the Southeast County Landfill.

South County, 13000 U.S. Hwy. 41, Gibsonton, FL 33534

Northwest, 8001 N. Linebaugh Ave., Tampa, FL 33625

Southeast County Landfill, 15960 C.R. 672, Lithia, FL 33547

Spay/Neuter Voucher Program

See Pet Resources







Stormwater

See Public Works

Recycle That!

Hillsborough County's residential single-stream recycling program means you can mix all items in the blue, all-in-one roll cart, without sorting first. It's easy!

Put these items loose in your blue cart, with no bags:

-  Plastic bottles and containers
-  Aluminum, steel, and tin cans
-  Corrugated cardboard boxes (flattened to fit in the cart)
-  Clean, dry paper that tears (mail, magazines, newspapers, office paper)
-  Paperboard (cereal boxes, food and beverage boxes)
-  Glass bottles and jars



HCFL.gov/Recycling

Stormwater Protection

See Public Works

Streets & Addresses

See Public Works

Street Signs and Signals

See Public Works

Sunshine Line

3402 N. 22nd St., 1st floor, Tampa, FL 33605

Phone: (813) 272-7272 Fax: (813) 272-5131

HCFL.gov/SunshineLine

Sunshine Line provides door-to-door transportation and bus passes to residents who need assistance with transportation to medical appointments, grocery stores, senior centers, and other locations that allows a person to be as self-sufficient as possible.

Door-to-Door Transportation

Provides transportation for qualified residents from their home to medical and social service appointments, grocery stores, health and wellness appointments, personal business, and more. Eligibility for the program is based on income, age, disabilities, available transportation, and where the transportation is needed.

Bus Passes

Provides HART bus passes to qualified residents who are able to ride HART and can travel within three-quarters of a mile from a HART bus route. Eligibility for the program is based on income, and available transportation.

Sustainable Water Resources

See Environmental Services Division

Swim Areas

See Conservation & Environmental Lands Management

Therapeutic Recreation Services

See Parks & Recreation

Tourist Development

See Economic Development

Traffic, Traffic Lights

See Public Works

Trails

See Parks & Recreation

See Conservation & Environmental Lands Management

Trash

See Solid Waste Management

Vendor Opportunities with Hillsborough County

See Procurement Services

Veterans Memorial Park

See Consumer & Veterans Services

See Conservation & Environmental Lands Management

Veterans Services

HCFL.gov/Veterans

Hillsborough County Veterans Services assists Veterans, their dependents, and survivors in accessing federal, state, and local benefits. Staff supports and manages various Veteran activities, including events at Veterans Memorial Park and Museum. The department acts as a single point of contact for military members and their families seeking assistance with outside agencies for benefits including disability compensation, pension, education, assisted living and home health care, burial/flags, employment/transition, and more. Accredited Veteran Service Officers serve those who served at no charge.

Veterans Resource Center (Main Office)

Veterans Memorial Park & Museum

3602 U.S. 301 N., Building 3610, Tampa, FL 33619

Monday - Friday, 8 a.m. to 4:30 p.m.

Phone: (813) 635-8316 • Fax: (813) 272-5002

South Shore Regional Service Center

410 30th St. S.E. #104, Ruskin, FL 33570

Monday - Friday, 8 a.m. to 4:30 p.m.

Phone: (813) 635-8316 • Fax: (813) 272-5002

Brandon Regional Service Center

311 Pauls Dr., #100, Brandon, FL 33511

Monday - Friday, 8 a.m. to 4:30 p.m.

Phone: (813) 635-8316 • Fax: (813) 272-5002

James A. Haley VA Hospital Primary Care Annex

13515 Lake Terrace Ln., Tampa, FL 33637

Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.

Phone: (813) 635-8316 • Fax: (813) 272-5002

VA South Hillsborough (“SoHi”) Outpatient Clinic
 12920 Summerfield Crossing Blvd., Riverview, FL 33579
 Tues/Wed/Thurs, 8 a.m. to 4:30 p.m.
 Phone: (813) 635-8316 • Fax: (813) 272-5002

Violations/Citations

See Code Enforcement
See Development Services

Wage Recovery Program

See Consumer & Veterans Services

Wastewater

See Water Resources

Water Bills

See Water Resources

Water Conservation

See Environmental Services Division

Water Meter Reading

See Water Resources

Water Quality Reports

See Environmental Services Division

Hillsborough County At Your Service

Go online 24/7 to get the assistance you need and submit requests to Hillsborough County.



**Animal
Services**



**Roads and
Traffic
Concerns**



**Building &
Construction**



**Social
Services**



**Park
Services**



**Trash &
Recycling**



**Report a
Violation**



**Water &
Sewer**



HCFL.gov/AtYourService

Water Resources

332 N. Falkenburg Rd., Tampa, FL 33619

Phone: (813) 272-5977 • Fax: (813) 635-7387

HCFL.gov/departments/water-resources

Water Resources provides drinking water, wastewater treatment, and conservation programs in service areas that are primarily in unincorporated Hillsborough County. The department operates four major water treatment plants, five regional wastewater treatment plants, over 900 lift stations, and a number of administrative and field-support facilities. Public Utilities has one full-service center available to customers.

South-Central Customer Service

Brandon Support Operations Complex

332 N. Falkenburg Rd., Brandon, FL 33619

Residents can start, stop, or transfer service online, by calling (813) 307-1000. Customers can pay their utility bill either by phone, by calling (813) 307-1000, online at HCFL.gov/Waterbill, at South-Central office (drive-up teller), at any local AMSCOT location or payment Kiosks around the county in the following locations:

SouthShore Regional Library: 15816 Beth Shields Way, Ruskin, FL 33573

Jimmie B. Keel Library: 2902 W. Bearss Ave., Tampa, FL 33618

Watering Restrictions

See Environmental Services

Workforce Development

See Economic Development

Zoning

See Development Services



Are you a Veteran in need of assistance?

Veterans Services connects heroes and their families
to federal, state, and local benefits.

Call (813) 635-8316 or visit HCFL.gov/Veterans




HOME *sweet* HILLSBOROUGH

Are you a new Hillsborough County resident? Welcome to the community!

Check out Home Sweet Hillsborough, Hillsborough County's welcome guide to everything you and your family need to know about the community.

HCFL.gov/HomeSweetHillsborough

Find information on parks, pets, emergency preparedness, family resources, and setting up basic services.





**There's a world out there...
But there's a County right here!**



hello Hillsborough

Conversations. Community. Connections.



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HCFL.gov/Podcast







SM

Hillsborough
County Florida