



FEMA

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## News Release

### FEMA Calls May Come from Unfamiliar Phone Numbers

**TALLAHASSEE, Fla.**– After Floridians apply for disaster assistance, FEMA may call them to schedule an inspection of the damaged home, or to obtain more information to process the application. These calls may come from unfamiliar area codes or phone numbers.

It is important to answer the call. A FEMA inspection may be required to determine whether a home is safe, sanitary, functional and accessible. If an inspection cannot be scheduled, that may cause a delay in FEMA's review of the application.

FEMA specialists may call to obtain more information to process an application or they may contact applicants who started an application and did not complete it.

The quickest way to apply for FEMA assistance is to go online to [DisasterAssistance.gov](https://DisasterAssistance.gov). You can also apply using the [FEMA App](#) for mobile devices or calling toll-free **800-621-3362**. The telephone line is open every day and help is available in most languages. If you use a relay service such as VRS, captioned telephone service or others, give FEMA your number for that service. To view an accessible video on how to apply visit [Three Ways to Apply for FEMA Disaster Assistance - YouTube](#). The deadline for applications is Oct. 9, 2024.

For the latest information about Florida's recovery, visit [fema.gov/disaster/4806](https://fema.gov/disaster/4806). Follow FEMA on X at [x.com/femaregion4](https://x.com/femaregion4) or on Facebook at [facebook.com/fema](https://facebook.com/fema).

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*FEMA's mission is helping people before, during and after disasters.*

*FEMA is committed to ensuring disaster assistance is accomplished equitably, without discrimination on the grounds of race, color, nationality, sex, sexual orientation, religion, age, disability, English proficiency, or economic status. Any disaster survivor or member of the public may contact the FEMA Office of Civil Rights if they feel that they have a complaint of discrimination. FEMA's Office of Civil Rights can be contacted at [FEMA-OCR@fema.dhs.gov](mailto:FEMA-OCR@fema.dhs.gov) or toll-free at 833-285-7448.*