# Key Takeaways from the 2023 RISE Performance Improvement Activity



The 2023 RISE Performance Improvement Activity uses evidencebased quality performance measures and quality improvement interventions/changes to help providers strategically identify and improve areas of patient care. The following key takeaways were identified based on RISE registry users' participation in the activity.

# Takeaway #1: Increased confidence in knowledge and/or abilities to:

- Assess performance on Quality measures and identify which measures need performance improvement
- Identify and implement change(s) in practice to improve Quality measure performance
- Reassess Quality measure performance after implementing the change(s) and summarize the outcome that resulted from implementing the change(s)

# **Takeaway #2: Quality Measure Performance Increases**

RISE registry users collectively worked to improve their performance on a total of 13 quality measures in RISE. Some participants selected only one measure to track changed performance, while others chose numerous measures. All participants documented their quality measure performance percentages both before and after implementing changes in their practice to improve performance and patient care. Across the 13 measures in which we observed performance both before and after changes were implemented, there was an **increase** in measure performance on 12 of the 13 quality measures [92%] after providers introduced interventions in their practice.

### Takeaway #3: Identified Changes Most Effective in Improving Quality Measure Performance

**RISE registry users identified and implemented changes** in their practice to improve their quality measure performance and quality of patient care. The following are examples of changes the RISE users identified as **most effective** in improving their performance:

- "Obtaining specific workflows within the EMR to make sure that all information was entered correctly so that measures would be accurate."
- "The pop up we created to flag us on every Hydroxychloroguine patient."
- "Making sure we recognize patients not meeting quality measure criteria and implementing changes or future chart messages about drawing appropriate labs."
- "The pop up so I can go look at when their last uric acid was drawn."
- "Reviewing dosages at each appointment."
- "Ability to measure the progress of the disease in my patients."
- "I trained my staff in implementing these changes and that was effective."

#### **Additional Resources**

RISE Registry
RISE for Practices
2024 RISE Quality Measures
2024 RISE QCDR Measures
Quality Payment Program

Don't Forget to Register for the 2024 RISE Performance Improvement Activity!

Register for the 2024 RISE Performance Improvement Activity via the <u>ACR Education</u> <u>Center</u>

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# **Takeaway #4: Popular Quality Measures**

The following five measures were selected by RISE registry participants as most popular to improve performance:

ACR10: Hepatitis B Safety Screening
 ACR 14: Gout: Serum Urate Target

3) ACR 15: Safe Hydroxychloroquine Dosing

4) QPP130: Documentation of Current Medications in the Medical Record

5) **QPP178:** Rheumatoid Arthritis (RA): Functional Status Assessment

### **Takeaway #5: Participant Satisfaction with the Activity**

**Of all RISE participants who completed the activity,** 100% indicated they were either satisfied or very satisfied with the activity meeting their educational needs, and 94% indicated they would recommend the activity to a friend or colleague.