



Product & Ingredient Policy

COTY
SINCE 1904



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October 2024

This document outlines Coty's approach to support product safety and the standards we follow when making ingredient choices.

Coty products are developed, manufactured, packaged, and labelled in compliance with the laws and regulations applicable in the countries where we sell them.

PRODUCT SAFETY ASSESSMENT

Risk Assessment

Coty's Product Global Safety Process determines the workflow for our product risk and related assessments. Our evaluations are conducted by qualified experts, starting at early stages of preconception and development, all the way to production and market surveillance.

New products are reviewed and risk assessed to check if they are safe to use as directed. Coty conducts human health risk assessments as it deems appropriate to support the safety of ingredients we use and Coty products. We also conduct environmental assessments as we deem appropriate on our ingredients.

Coty's Research & Development team follows a four-stage risk assessment approach for our products. This approach is deployed across the life cycle of products.

- (1) **Ingredient properties analysis:** We start with a detailed evaluation of the ingredients and raw materials used in our products, reviewing the toxicological properties of those materials, including all the information provided in the safety data sheets (SDS). We review the latest science and regulatory considerations in this regard.
- (2) **Raw material exposure review:** Each raw material used by Coty is reviewed according to the proposed product use. Different parameters will be reviewed such as the route of exposure (e.g., dermal, oral, inhalation), the concentration of use, the product type, the zone of application, the frequency of use, the duration of exposure etc. This evaluation is an important step to determine appropriate usage levels when our products are used as intended.
- (3) **Product tolerance and consumer acceptance evaluation:** The third step is to confirm the compatibility and acceptability of a product by consumers. To evaluate a new product, we often start with *in vitro* methods as recognized by the Organisation for Economic Co-operation and Development (OECD). We then conduct, on as needed basis, clinical safety-in-use studies with consumers in real conditions of use to confirm a product is acceptable for consumer use. As set out in our [Animal Testing Policy](#), at Coty, we do not test our finished products on animals and we are committed to ending animal testing across the beauty industry. Prior to launch of a product to the market, a Cosmetic Product Safety Report is issued, addressing safety, quality, and efficacy.
- (4) **Post-market monitoring:** Once on the market, we employ a Cosmetovigilance program to monitor the performance our products through consumer feedback. Consumers can share feedback using the contact details on our website. Our Consumer Affairs group monitors and manages queries relating to our products, classifying any complaints by category and severity, and monitoring trends. We have Standard Operating Procedures (SOP) in place for emergencies, including incident investigation with the

implementation of corrective action plans and, if needed, a recall program. The responsibility of Cosmetovigilance and product recall SOP is shared between our Global Quality team and Product Safety team. We monitor and report these cases internally every month and have internal steps in place to ensure continued performance. The Cosmetovigilance practice is established in compliance with local regulations in the countries we operate. Adverse events associated with our products are reported to the Food and Drug Administration or other governmental entities in accordance with applicable law.

Audits

All of our manufacturing sites (Coty owned and third-party manufacturers) operate under Good Manufacturing Practices (GMP) and are audited (internally and/or externally) on a regular basis for GMP Compliance. This helps to ensure that we adhere to comprehensive guidelines that help the cosmetic industry consistently manufacture products that are safe and of high quality. In some markets, we also have local authority inspections auditing compliance with local GMP requirements.

Governance & Training

Product safety and regulatory compliance are under the responsibility of our Chief Scientific Officer who also leads Coty’s R&D function and Sustainability Office.

Our Product Safety team has formalized training on testing and evaluation, ensuring team members are qualified and have the appropriate level of training for their role. Certificates of compliance with these practices are delivered and captured in a training dossier. This team ensures our products are developed in compliance with applicable laws and regulations in the countries where we sell our products governing human and environmental safety.

INGREDIENTS STANDARDS

Our Ingredients Choices

Coty’s ingredients choices are governed by our Ingredients Standards. Coty scientists monitor and carefully consider new scientific literature, regulations, as well as the retailer and consumer landscape to inform these standards. The standards are designed to be dynamic and updated as the regulatory landscape and expectation of our stakeholders evolves. They apply to the ingredients we use for our formula and our packaging.

We are committed to following applicable regulations in the countries we operate when selecting our ingredients. We also endeavor to go beyond regulation in response to scientific data, as well as consumer preferences and trends. This includes restricting or phasing out the use of certain ingredients across our portfolio.

Ingredients we do not use in our products

The list below represents a subset of ingredients that we exclude from intentional use from our product portfolio.

Ingredients
<i>Plastic microbeads*</i>
<i>Heavy metals **</i>
<i>Acetaldehyde**</i>
<i>Toluene**</i>
<i>Bis phenolA*</i>

<i>Butoxyethanol</i>
<i>Triclosan</i>
<i>1, 4 dioxane**</i>
<i>Benzene**</i>
<i>Formaldehyde**</i>
<i>Triclocarban</i>

*These ingredients are prohibited by regulations

** We do not intentionally add these ingredients in our products. However, they may be present in technically unavoidable traces. The presence of these traces complies with applicable regulations in the countries we sell our products and is carefully managed by Coty.

Ingredients List Disclosures

Coty discloses the ingredients lists of each of its products in compliance with applicable laws in the countries where we sell our products. This includes labelling requirements such as listing ingredients on our packaging, brands' website or at point of sale. Consumers can provide their feedback and leave questions via feedback webform <https://coty.cotyconsumeraffairs.com/> on product, ingredients, and any other concerns.