



## 2026 Nexus Refund Policy

Via the new membership management system Sport:80, registration insurance was offered at the time of checkout. If you purchased this optional insurance, your registration fees may be protected as long as you meet the insurer's claim requirements. If you purchased insurance, please follow the prompts from the insurance company. If you need further assistance reach out to: [refunds@eosclaims.com](mailto:refunds@eosclaims.com).

The policy shared below applies only to participants who did not purchase registration insurance, or whose claim does not qualify under the insurance provider's terms.

Requests for refunds, including medical withdrawals, for the 2026 Nexus Program will only be accepted when the Nexus [Request for Refund Form](#) is fully completed and submitted. All required fields must be completed for a request to be reviewed. Submission of a request does not guarantee approval. All refund decisions are at the sole discretion of USA Field Hockey.

The 2026 Nexus Program consists of three weekends, totaling six (6) weekend training days.

### 1. Non-Medical Refund Requests

Refund requests not related to injury or medical conditions must be submitted on or before March 1, 2026. Requests submitted after this date will not be considered.

### 2. Medical or Injury-Related Refund Requests

Refund requests due to an injury or medical condition must include a medical opinion or doctor's letter supporting the withdrawal.

Approved medical-based requests are eligible for a refund of \$75 per weekend day missed.

### 3. Important Notes

-Athletes who received financial assistance or used alternative payment methods are not eligible for refunds or for any credit toward the 2027 Nexus Program.

-No refunds will be issued for missed sessions, including those missed due to date changes or location changes.

-A 5% processing fee applies to all registrations and is non-refundable.