



USA Artistic Swimming Refund & Cancellation Policy

Effective Date: September 1, 2026

USA Artistic Swimming (USAAS) is committed to maintaining clear and consistent refund practices for memberships, events, camps, clinics, trials, and other USAAS programs. By completing a registration, purchasing a membership, or submitting payment to USAAS, the purchaser acknowledges and agrees to the following policy.

Event, Camp, Clinic & Trial Registration Fees

All registration and entry fees paid directly to USA Artistic Swimming for national events, camps, clinics, trials, and other USAAS programs are non-refundable and non-transferable unless otherwise specifically stated in the applicable event or program materials.

Refunds will not be issued for scratches, withdrawals, schedule conflicts, travel disruptions, failure to attend, changes in participation, or other circumstances that prevent a registered participant from attending or participating.

In extreme and exceptional circumstances, such as a serious medical condition that prevents participation, a registrant may submit a written request for consideration of a refund. Requests must be submitted to USA Artistic Swimming and should include an explanation of the circumstances and any supporting documentation requested by USAAS.

All exception requests will be reviewed on a case-by-case basis at the sole discretion of USA Artistic Swimming. Submission of a request does not guarantee approval of a full or partial refund.

If USAAS cancels an event or program, USAAS will communicate directly with registered participants regarding applicable refund, credit, transfer, or rescheduling options.

Membership Fees

USA Artistic Swimming membership fees are non-refundable and non-transferable once purchased, except as specifically provided below for automatic membership renewals.

Members enrolled in automatic renewal may request cancellation and a refund of an automatically renewed membership within 30 calendar days of the date the renewal payment is processed.

Requests received after the 30-day period will not be eligible for a refund, and the membership will remain active for the applicable membership season.

The 30-day automatic renewal refund provision applies only to membership fees charged through USAAS automatic renewal and does not create a general 30-day refund period for memberships purchased or renewed manually by a member.

If a member uses their automatically renewed membership during the 30-day period to register for or participate in a sanctioned competition, event, camp, clinic, trial, or other activity requiring an active USAAS membership, USAAS reserves the right to deny the refund request.

How to Request a Refund

All eligible refund or exception requests must be submitted in writing to memcoord@usaartisticswim.org and include the member or participant's name, USAAS Member ID (if applicable), transaction or registration information, reason for the request, and any requested supporting documentation.

Approved refunds will be returned to the original form of payment whenever possible, less any processing fees.

USA Artistic Swimming reserves the right to review individual circumstances and make final determinations regarding refund eligibility in accordance with this policy.

Questions regarding this policy may be directed to: memcoord@usaartisticswim.org