

To ensure HIPAA compliance and incidental disclosure of PHI, member search options in Availity will require one of the following combinations, which include member ID:

- Member ID, Member Last Name, Member First Name, Member Date of Birth
- Member ID, Member Last Name, Member First Name
- Member ID, Member Last Name, Member Date of Birth
- Member ID, Member First Name, Member Date of Birth
- Member ID, Member Date of Birth

The requirement to use Member ID is the same for all lines of business including Arkansas Blue Cross and Blue Shield, Health Advantage, Blue Advantage Administrators, Blue Medicare, Federal Employee Program, and Skai Blue Cross. Blue Card members have historically required member ID.