



IMPORTANT ARRIVAL INFORMATION
TAKE THIS WITH YOU TO THE AIRPORT

IMPORTANT TELEPHONE NUMBERS YOU MAY NEED ON ARRIVAL DAY:	
1. Houston Center Help Line.....	1-877-479-5863
2. Uptown Limousine Service.....	1-713-784-1655
3. ELS/Houston Center (open Monday-Friday 8:00 a.m. – 5:00 p.m.)	1-713-331-7690
4. Student Residence Address.....	Greenbriar Park Apartments – 7777 Greenbriar Road

Thank you for choosing ELS Language Centers / Houston! We look forward to welcoming you!
For your safety and convenience, the following instructions will assist you prior to your housing destination:

If you reserved APU:



You must exit the terminal at the “Taxi – Limousine Exit.” Here, you will be met by your driver and can expect him or her to be holding an ELS sign with your name on it.

What if my arrival time or flight changes?

Please call our limousine service at **1-713-784-1655**. Give them your new airline, flight number and arrival time into Houston. The limousine number is answered 24 hours a day.

What if my luggage is lost?



If your luggage is lost, please go to your airline’s counter at the airport. If you are staying in a homestay, we suggest that you telephone your homestay to inform them that you will be arriving later than expected. Luggage is usually found and returned to students within 24 hours.

Your luggage can be delivered to the ELS Language Center between 8:00 AM and 5:00 p.m., Monday through Friday. **The center’s address is ELS Language Centers: 2990 Richmond Ave, Ste 600 - Houston, TX 77098**

Arrival to Homestay:

If your flight plans change, we recommend that you contact your host family to tell them when to expect you. If you have a problem and your homestay host cannot help you, please contact Homestay Coordinator, Vicky Rolater at **1-281-615-3902**.



Arrival to Residence:

Students with confirmed housing at Greenbriar Park Apartments must provide us with a time of arrival in order to have a guaranteed check in. If your arrival time changes, please call our residence assistant, Mr. Burak Irez during arrival weekends at 1-713-360-9190.

IN CASE OF EMERGENCY, please contact the ELS Houston center help line: +1.877.479.5863

This is a free call from any telephone and will reach an ELS Language Centers staff person on duty.