

A photograph of three office workers in a meeting. A man in a white checkered shirt is on the left, a woman with glasses in a beige cardigan is in the center, and a man in a blue shirt is on the right. They are sitting at a desk with papers and laptops in a modern office setting. The 8x8 logo is overlaid on the top left of the image.

Global Presence in Asia-Pacific

Unique solution for multinational organizations

International coverage and reach

Customers with operations, offices, and people, based in the major business hubs of Asia-Pacific can provide their local employees with access to high-quality telephony and collaboration capabilities, powered by the 8x8 XCaaS platform. 8x8's X Series service plans offer a variety of options for business communications, group chat and analytics, as well as integrations with business apps like 8x8 Voice for Microsoft Teams.

8x8 can provide a 100% cloud solution for both inbound and outbound calling services around the world, with a global reach of over 55 countries, including China, Hong Kong, Singapore, Indonesia, Thailand, Malaysia, Japan, South Korea, Philippines, Taiwan, Australia, and New Zealand.

High call quality

- Enhanced telephony services supported via 8x8's single-cloud platform with 35 cloud regions across five continents
- Services enabled via local interconnect with leading local carriers in each supported country
- International calls connected using 8x8-patented geo-routing via the nearest in-region point-of-presence

Unified user experience

- Standardized communications with the 8x8 Work desktop and mobile app worldwide for all employees
- Consistent remote working environment that motivates productivity and fosters staff well-being
- Empowered distributed contact center teams using the same 8x8 Agent Console and supervisor reporting tools

Local numbers

- Geographic PSTN numbers for key metropolitan areas in each country
- Inbound cloud services with DID numbers for most major cities in countries where 8x8 PSTN is available
- Toll-free and emergency service numbers available, where national coverage is required.

Unlimited regional calling

- Country-specific, uncapped calling plans included, as standard, with all X Series plans from X2 upwards
- Unlimited calls to the following countries in Asia with the X4 service plan: China, Hong Kong, Taiwan, South Korea, Singapore, Thailand, Malaysia, Indonesia, India, Russia, and Japan
- The US, the UK, Canada, and Australia included in all X Series unlimited calling plans
- Extension-to-extension dialing available to all employees, regardless of location
- Choice of tiered international calling options with competitive metered calling rates to over 200 worldwide destinations

For more information, call 1 866 879 8647 or visit [8x8.com](https://www.8x8.com).

Consistent experience

8x8 service plans provide a localized experience for office-based or roaming users alike. 8x8 Work provides a common user interface for calls, chat, and meetings, for both desktop or mobile devices.

8x8 also supports a catalog of premium-branded third-party devices, from cordless to desktop and conference phones, to help businesses standardize offices and remote-working environments.

Lower management cost

With a unique 100% cloud solution, a customer premises gateway is no longer required. There are no call termination charges for DID numbers and no local carrier charges when calling locally. By centrally managing additional remote employees and offices without local intervention, businesses can reduce

company operational overhead and improve the deployment speed.

Global implementation and support

8x8 has deployment teams located in every geographic region to provide effective local support. This includes the ability to provide on-site training that can help to accelerate user adoption.

8x8 provides 24x7x365, follow-the-sun support with 10 multilingual customer support teams, strategically located worldwide.

Data sovereignty

8x8 data centers are distributed across five continents, with a presence in the US, Canada, UK, Australia, and Hong Kong for region-specific jurisdiction.



8x8 offers PSTN replacement in 12 countries within the APAC region.