



# CallCabinet for 8x8 Operator Connect and Microsoft Teams

Microsoft Teams-Certified Compliance Call Recording

**Experience seamless Microsoft Teams call recording integrated with 8x8 and built on Azure to enhance compliance, quality assurance, and business intelligence**

CallCabinet is a Microsoft Teams-certified compliance call recording, analytics and automated QA solution for 8x8 Operator Connect for Microsoft Teams' voice, video and screen sharing. CallCabinet fills every interaction's compliance gap, leveraging detailed policy settings which support the world's most heavily regulated industries.

Using CallCabinet's app add-in for Teams, users can easily manage recording features from within Teams. These features include

- The ability to control active calls (pause, resume and cancel)
- Tag calls
- Locate, view, and play recent recordings

## Transform Every Interaction into Actionable Insights

Built in the same Azure fabric as Teams, CallCabinet is a cloud-native solution that provides seamless, real-time and compliant recording of every interaction. CallCabinet works with desktop phones, softphones, cell phones or any combination to ensure your business records every interaction, however they happen.

CallCabinet can be deployed in minutes and allows for the migration of legacy data to turn voice data insights into business intelligence.

## Key benefits

- **Future-proof your organization** by staying in control of enterprise-wide compliance.
- **Gain actionable insights** by gathering AI-driven business intelligence from every conversation.
- **Enhance quality assurance** and internal training to improve customer experience.
- **Seamlessly connect hybrid environments** with one unified solution.
- **Increase business agility** by making data-driven decisions from end-to-end communication insights.

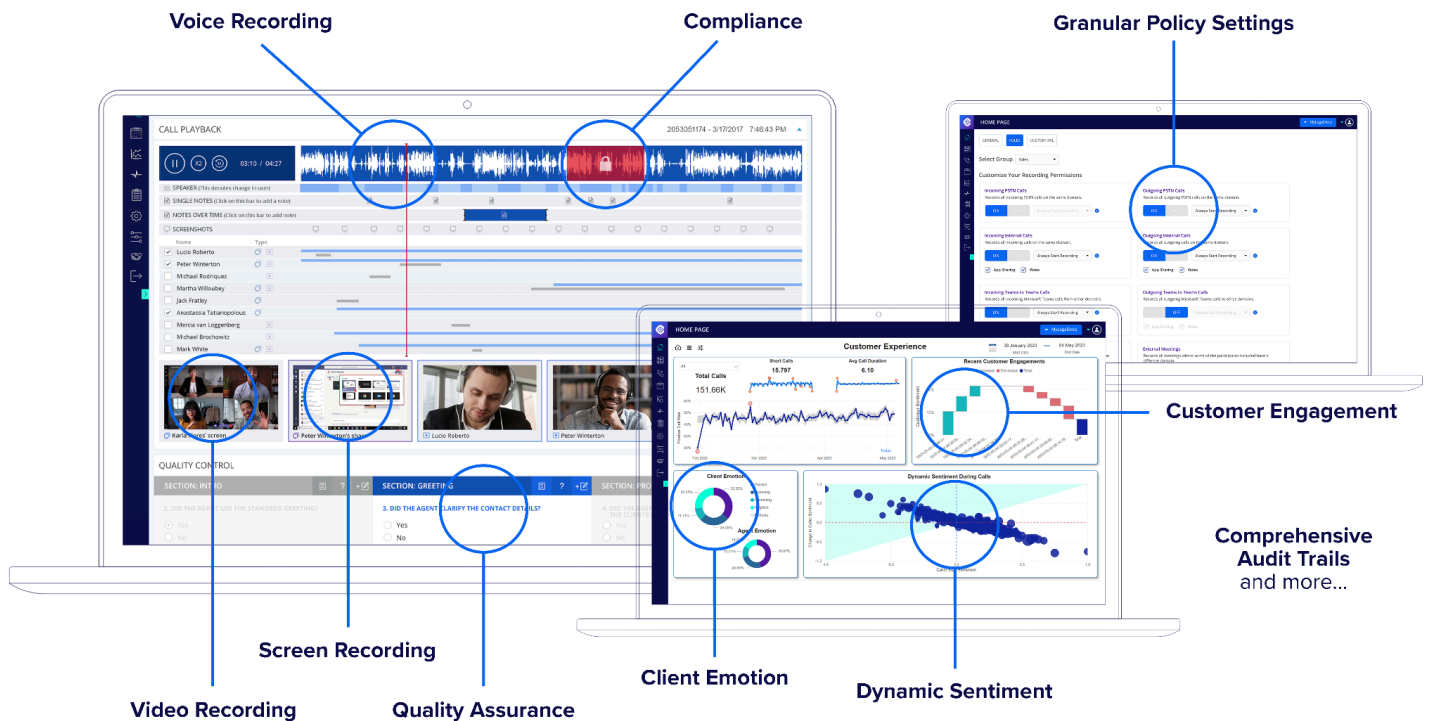
## Features

- Compliant Call Recording
- Cloud, Hybrid, Premise Deployments
- Advanced Playback & Tagging
- Screen Capture and/or Video Recording
- Unlimited Audio Storage
- Customizable Retention Policies
- Compliant Call Sharing
- Legal Hold
- Call Reporting Dashboards

# Secure Communication Made Simple

CallCabinet for 8x8 Operator Connect and Microsoft Teams delivers a powerful, seamless solution that addresses the growing need for compliance, data security, and operational efficiency in today's hybrid and remote work environments. Both CallCabinet and 8x8 are committed to equipping businesses with the tools they need to communicate securely, efficiently, and in full compliance with industry regulations.

Empower your workforce to stay fully compliant with ease, improve customer experiences through quality assurance, and gain valuable insights to drive business intelligence — all while simplifying the management of communications.



Ready to see what CallCabinet and 8x8 can do for your organization? [Learn more](#)

