



8x8 Operator Connect for Microsoft Teams

From the only Operator Connect provider with a Microsoft Teams-certified contact center solution

Pure Teams Phone powered by 8x8 through Operator Connect

8x8 Operator Connect for Microsoft Teams is purpose-built and Microsoft-certified to quickly enable native calling through Teams Phone.

This rigorous certification program benefits from 8x8's proven network reliability delivered via Microsoft Teams. By direct peering through Microsoft Azure, 8x8 Operator Connect meets all program architecture and reliability requirements. The program also outlines the support model and Service Level Agreements (SLAs) that must be met for certification, which are shared with Microsoft to minimize risks.

As a 12-time Leader in Gartner Magic Quadrant for Unified Communications as a Service (UCaaS), 8x8 is an established leader in the industry, known for delivering consistently reliable voice communications.

A Microsoft Teams-certified contact center solution

As the only Operator Connect provider with a Microsoft Teams-certified contact center solution, 8x8 is uniquely positioned to provide a complete portfolio of communications solutions to Microsoft Teams.

No other provider today in the Operator Connect directory offers a first-party cloud contact center that is committed to streamlining communications across the organization. 8x8 simplifies customer engagement workflows by providing free on-net calling between Teams Phone and an omnichannel contact center.

For more information, call 1 866 879 8647 or visit [8x8.com](https://www.8x8.com).

Key benefits

- **Microsoft-certified** - Fast to deploy, fully compliant with the Operator Connect Program
- **Reliable** - Direct peering through Microsoft Azure to meet program architecture, support, network, and shared SLA requirements
- **Complete** - Part of the 8x8 for Microsoft Teams portfolio that offers Global Reach, flexible calling plans, and a Teams-certified contact center with free on-net calling
- **Teams Phone Native** - To keep things simple, calls happen exactly where users expect them—natively within Microsoft Teams
- **Increase Admin Efficiency** - Provision numbers and manage users from the Microsoft Teams admin center to improve deployment time
- **Optimize Costs** - Consolidate providers and vendors to enhance Teams communications through a single additional source

The ideal connection for Teams Phone

The 8x8 for Microsoft Teams portfolio is now better than ever and offers the ideal method for enabling friction-free PSTN Calling in Teams. 8x8 Operator Connect works intuitively within Microsoft Teams, so it minimizes training requirements.

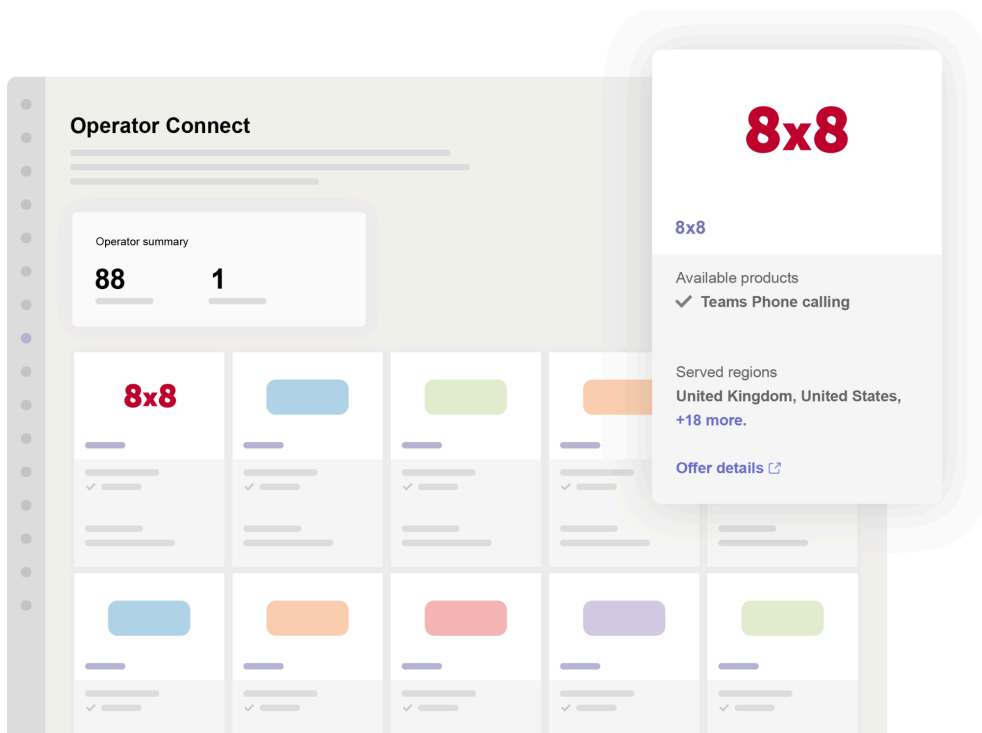
Admins can manage number provisioning and deployments from the Microsoft Teams admin center to also reduce complexity. 8x8 Operator Connect offers global full PSTN replacement in over 20 countries, and has an optional nationwide, unlimited calling plan available in nine countries.

8x8 for Microsoft Teams empowers organizations with options for deploying reliable calling in Teams. 8x8 Operator Connect provides the quickest onboarding experience through streamlined administration. 8x8 Voice for Microsoft Teams offers Direct Routing as a Service, which can be more flexible for complex deployments with legacy equipment or an expanded global footprint with full PSTN replacement in over 59 countries. The portfolio can also offer a cost-effective calling option through 8x8 Phone App for Microsoft Teams and omnichannel customer communications through the certified 8x8 Contact Center for Microsoft Teams.

This breadth of integrated solutions can unify Teams communications, consolidate vendors, and minimize risks by reducing deployment complexity and unnecessary costs.

Features

- Fully-native Teams Phone for inbound and outbound calls to/from the PSTN
- Direct peering through Microsoft Azure
- Full compliance with the Microsoft Operator Connect program requirements for architecture, support, network, and shared SLAs
- Global full PSTN replacement in over 20 countries
- Metered and nationwide calling plan options
- Automated provisioning to further streamline deployment and the ability to quickly manage assignments from the Teams admin center
- Licensing at the user level for flexibility to mix with 8x8 Voice for Microsoft Teams and 8x8 Phone App for Microsoft Teams
- Free on-net calling to/from the certified 8x8 Contact Center for Microsoft Teams



Learn more at 8x8.com/teams

