

What is Jitsi?

Jitsi (a trademark of 8x8, Inc.) is the name of an open-source platform for video conversations. This name is also often used to refer to meet.jit.si, a service which lets users conduct conferences over the Internet.

Your request specifically relates to alleged illegal activity suspected to have occurred on the meet.jit.si platform. Importantly, meet.jit.si's Terms of Service (<https://jitsi.org/meet-jit-si-terms-of-service/>) explicitly prohibit and require users to agree not to use the service to promote or participate in any illegal act, as well as prohibiting number of other activities or uses, regardless of legality.

Secure Meeting Options:

Many of the requests for meet.jit.si user information stem from the allegation or observation of suspected illegal activities of another user whose identity is unknown to the observer and/or accuser.

There are several features on meet.jit.si that, when utilized, can significantly reduce the likelihood that an uninvited and undesired individual can obtain access to a meeting.

- **Meeting name guidance**
 - o Jitsi Meet's Security & Privacy web page (<https://jitsi.org/security/>) provides guidance regarding naming meetings in ways that are likely to prevent uninvited and undesired participants from joining.
 - o Meeting names in occurrences giving rise to requests for user information often do not follow the recommended guidelines for meeting name creation.

- **Bad Meeting Name Detector**
 - o A "Bad Meeting Name Detector" feature has been deployed on meet.jit.si.
 - o This feature alerts participants if their meeting name doesn't meet minimum standards deemed likely to keep uninvited participants from being able to obtain access.

- **Examples of additional meet.jit.si privacy controls/settings**

- Meetings can be set up with passwords so that only users who have been given the password can join.
- All meet.jit.si users have moderator abilities and can quickly remove an uninvited individual or one who is behaving inappropriately.

What User Information is Collected and How is it Stored?

Different categories of relevant user/meeting information are listed below along with associated retention period (if any) and additional details related thereto:

- **User IP addresses – (not collected/stored)**
 - Jitsi Meet does not collect/retain user IP addresses.
 - ***meet.jit.si user IP address information is not in 8x8's possession or control and cannot be provided in response to requests for data.***
- **Name, email address, chat, and other meeting data (e.g., speaker stats) – (not retained beyond end of meeting)**
 - Simply participating in meet.jit.si calls does not require registration or account creation with Jitsi.
 - However, since August of 2023, the person starting a meeting on meet.jit.si needs to log in via Google, Facebook, or GitHub credentials. Any other such information users choose to enter is purely optional and unverified.
 - For meetings created after August of 2023, Jitsi would have the log-in information for the person who started the meeting, but would not necessarily have information for any other participants of the meeting.
 - While any other voluntarily-entered information is “retained” until the meeting ends, even for that duration, the information is not stored in a way that has an export or retention mechanism.
 - ***The above-listed categories of information cannot be provided in response to requests for data.***
- **Video recordings of meetings – (Up to 24 hours from end of meeting)**
 - Meetings are only recorded when the record function is enabled.
 - All participants are made aware if the recording function has been enabled.
 - Recordings are kept on the user device
 - ***8x8 is therefore unable to provide video recordings of meet.jit.si meetings in response to requests for data.***

- **Phone numbers and meeting URL – (1 year from meeting end)**
 - o Only the phone numbers that show in 8x8 records as being used by participants who've joined a meeting via telephone are stored.
 - o If you believe an individual who is suspected of committing a criminal act over meet.jit.si joined that meeting by phone, please reply with the phone number that you believe was used and 8x8 will seek to determine whether any individuals connected to the meeting in question via that phone number.

In summary, other than phone numbers and meeting URL, all other data is either not collected by 8x8 or deleted no later than 24 hours after meeting end with 8x8 having no means of access or the ability to retain the data differently from any other Jitsi user. For the avoidance of doubt, even if 8x8 received and processed a lawful request to obtain and preserve the above-listed information for an upcoming or a still-active meeting, meet.jit.si is not configured to allow 8x8 to obtain or preserve that information in a manner other than any other user who's logged into the meeting in question.

Please accept this document as 8x8's response to your request. Additional information may be found at the links provided above.