

PLEASE PRINT THIS FORM AND INCLUDE WITH YOUR SHIPMENT

How to admit your American Girl doll

- Complete this admission form. If sending more than one doll, please complete a separate admission form for each one.
- Place your undressed doll and this form (with attached personal check or money order) in a sturdy box.
- 3. Tape the provided shipping label to your package.
- **4.** Ship your doll to us through your preferred carrier.

Note: Please allow two to four weeks for treatment, and an additional week for Create Your Own dolls.

Doll's name		
Hair color Eye color		
Bill to:		
Adult's first and last name		
Address		
Apt./Suite (optional)		
City Prov Postal code		
Country:		
Email address		
Phone #		
Ship to (complete if different from "Bill to" address):		
First and last name		
Address		
Apt./Suite (optional)		
City Prov Postal code		
Country:		
Payment method:		

Invoice will be mailed to purchaser as order confirmation.
Enclose your personal check or money order.
Make checks payable to American Girl.

Questions or concerns? Call us at 800-845-0005

Comments:

Choose ONLY ONE treatment and any additional services (ear piercing and/or hearing aids where available). All treatments include a wellness visit: cleansing of surface dirt from skin*, brushing and re-styling of hair**, and tightening of limbs if necessary.

18" American Girl® doll treatment options (includes historical characters, Girl of the Year", Truly Me", and Create Your Own)	
Refresh & Renew - \$45 (PLEASE INDICATE ALL SERVICES REQUIRED)	
O Replace eyes O Reattach head O Reattach limbs O Wellness visit only	
Care & Repair - \$50 (PLEASE INDICATE ALL SERVICES REQUIRED)	
O Replace one body part	
CHOOSE ONE: O Head O Body (torso & limbs) O Torso only O Limbs only	
Advanced Care & Repair - \$88 (PLEASE INDICATE ALL SERVICES REQUIRED)	
Replace two or more body parts	
CHOOSE TWO OR MORE: O Head O Body (torso & limbs) O Torso only O Limbs only	
○ Additional services:	
O Ear piercing - \$16 O Hearing aid(s) - \$14	
O Left ear O Right ear O Both	
WellieWishers™ treatment options	
Refresh & Renew - \$30 (INCLUDES WELLNESS VISIT)	
○ Advanced Care & Repair - \$44 (INCLUDES REPLACEMENT OF HEAD AND BODY)	
○ Additional service:○ Ear piercing - \$16	
Bitty Baby [™] and Bitty Twins [™] treatment options	
Refresh & Renew - \$35 (PLEASE INDICATE ALL SERVICES REQUIRED)	
O Replace eyes O Reattach head O Wellness visit only	
Care & Repair - \$40 (PLEASE INDICATE ALL SERVICES REQUIRED)	
Replace one body part	
CHOOSE ONE: O Head OBody	
Advanced Care & Repair - \$44 (COMPLETE RE-BUILD OF HEAD AND BODY)	
Shipping	
Standard shipping and processing	FREE
Subtotal:	
Add 12% of subtotal for Canada delivery fees	
Express shipment to Canada + \$10.00 per doll For international shipments other than Canada, add \$52	
(We no longer provide services to dolls submitted from the United Kingdom)	
Total: (all prices in US currency)	

Special notes:

- We cannot guarantee replacement parts will be available for dolls archived more than 15 years ago.
- Admission of a complete doll (head and body) is required to purchase a new head or body.
- Altered or unidentifiable dolls may not be accepted.
- Parts replaced through surgery will not be returned.
- We reserve the right to refuse repairs at any time for any reason.
- Shipping and processing fees are non-refundable.
- Eyes will be replaced with same color.

[†] Canada delivery fees Include costs paid to a customs broker, enabling delivery to your door

^{*}Skin cleaning will remove most surface dirt from the doll's vinyl skin but is not likely to remove ink or dye stains.
**Hair brushing will improve the appearance of the doll's hair but will not make a well-played-with doll's hair look brand new.



Clip and tape the mailing label to your package to send your doll to the hospital via a traceable method.

Send to:



DOLL HOSPITAL 8350 Fairway Place Middleton, WI 53562 United States of America