American Girl Order Form

To be completed by purchaser: Child's birth date: _____/_____/_____

Email address: _____
(Fill in to receive order information, updates, and web-exclusive offers.)

Billing address:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

Our Promise

When you give American Girl®, you can be confident you're getting the best.

If, for any reason, you don't love your purchase, we will do our best to make it right. It's part of our promise to create premium products that can be loved for a lifetime and experiences that will be remembered forever.

Ship to #	Product code	Product name	Size	Qty.	Gift wrap (√)	Price (ea.)	Subtotal
					☐		
					☐		
					☐		
					☐		
					☐		
					☐		
					☐		
					☐		
					☐		
					☐		

Shipping & processing fees

US order total	US shipping cost
$0 - $65.00	$9.00
$65.01 – $105.00	$14.00
$105.01 – $174.99	$19.00
$175+	$0

Canada order total	Canada shipping cost
$0 - $65.00	$14.30
$65.01 – $105.00	$18.20
$105.01 – $174.99	$23.40
$175+	$0

Rush shipping
Please allow one additional processing day. Sorry, not available for APO/FPO addresses.

Express (3 business days)
Starting at $35.10

Expedited (2 business days)
Starting at $48.10

Canada Express Shipping
Starting at $40.30
Canada Express is faster, but is not guaranteed. Orders will arrive 2 days faster than standard shipping.

Sales tax:
Sales tax is applied to shipments to the following states:
AL, AZ, CA, CO, CT, DC, FL, GA, HI, IA, IL, IN, KS, KY, LA, MA, MD, ME, MI, MN, MO, MS, NC, ND, NE, NJ, NV, NY, OH, PA, RI, SC, SD, TN, TX, UT, VA, VT, WA, WI, WV, WY

For a full description of rates based on order value, visit:
https://www.americangirl.com/pages/shipping-information

Merchandise total	
Shipping and processing fees (see chart at left)	
Rush-shipping charges (see chart at left)	
Gift-wrapping charges ($9.50 per item, unless otherwise noted)	
Subtotal	
Sales tax (at left)	
Order total (US currency only; do not send cash)	

Payment method:
Invoice will be mailed to purchaser as order confirmation. Enclose your personal check, money order, or provide American Girl gift card information as indicated below. Make checks payable to American Girl.

☐ Check
☐ Gift card (19 digits)
☐ Money Order

Gift card number

1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16	17	18	19

Gift card PIN code

1	2	3	4

_____
Signature of authorized buyer

Please note the warnings and cautions on our products and packaging. For more information, please call American Girl Customer Service at 800-845-0005 or visit our website at americangirl.com.

Mail form to:

American Girl
Mail Order Processing Dept
612 Burton Blvd
DeForest, WI 53532

Bitty Baby™/WellieWishers™ Dress Like Your Doll™ clothes

Sizes	Height
2T	34
3	37
4	40
5	43
6	46
7	50-52

All other Dress Like Your Doll™ clothes

	Sizes	Height
X-Small	6	46
Small	7 8	50-52 52-54
Medium	10 12	54-56 56-58
Large	14 16	58-60 60-62
X-Large	18 20	62-64 64-66

If you have questions about size or fit, call 800-845-0005 or visit americangirl.com/sizechart.

QUESTIONS AND COMMENTS:
Email service@americangirl.com, call 800-845-0005, or write American Girl, Attn: Customer Service. 612 Burton Blvd., DeForest, WI 53532. Please note that all comments become the property of American Girl.

INFORMATION:
We are not responsible for order delays resulting from checks with insufficient funds, declined credit cards, or orders submitted with insufficient information. Money orders and checks are valid for US mail orders only. Checks are cleared electronically. Sorry, we cannot accept cash or purchase orders. Although we strive for accuracy, actual products may not be identical to items shown. Unless noted, dolls, outfits, and accessories are sold separately. Dolls cannot always be posed or hold accessories as shown. We reserve the right to limit quantities or refuse orders for any reason. Not all American Girl products are featured in every catalogue. Ear piercing costs $16 and is available for 18" Truly Me™ dolls at the time of purchase and through the Doll Hospital.

SHIPPING:
Our goal is to carefully ship your order to its destination as quickly as possible. Everyday Free Standard Shipping is available with a minimum order of $175 or more. Our shipping and processing fees for orders under $175 include the cost of processing your order, handling, and packing your products, and delivering them to the designated recipient(s). Standard delivery times are 6-10 business days. To ensure delivery by a certain date, we recommend using rush delivery options. For international rates, email us at intlservice@americangirl.com, fax 608-828-4790, or call 608-831-5210 from outside the US.

SHIPPING TO CANADA:
All shipments are sent via Pitney Bowes Ground. Express shipping available for an additional charge. Some products cannot be shipped outside the United States. Unless exempt, all goods entering Canada are subject to Canada Delivery fees (comprised of applicable duties, taxes, and brokerage fees). These fees are paid to our company when the order is placed. Taxes and fees are accurately calculated during order entry, based on product and destination. All prices listed are in US currency.

RETURNS AND EXCHANGES:
Follow the instructions on the back of the packing slip enclosed with your order. Allow a minimum of two business days for your request to be processed upon receipt. A refund or credit will be issued for the purchase price, or the current list price if the purchase price cannot be verified. We do not accept returns COD.

GIFT WRAPPING:
We're happy to gift wrap any of your items at a cost of $9.50 each, unless otherwise noted. Most products arrive in custom bags or gift boxes at no extra charge.

CATALOGUE MAILINGS:
To send us an address change, remove your name from our mailing list, or request that your name not be shared with other companies: email preferences@americangirl.com, call 800-845-0005, or write: American Girl, Attn: MOP Dept., 612 Burton Blvd, DeForest, WI 53532. To remove your name from ALL mailing lists, write: Mail Preference Service, Direct Marketing Association, P.O. Box 643, Carmel, NY 10512-0643.

MAIL ORDERS:
Send full billing and shipping address information, order information (see grid above), daytime phone number, and payment information (American Girl gift card, check, or money order) to:

American Girl
Mail Order Processing Dept
612 Burton Blvd
DeForest, WI 53532