

OUTNUMBERED, NOT ALONE: HOW RAPID7 MDR CUSTOMERS TOOK COMMAND

Delivering at Scale and at Speed – With Security That Keeps Up

Background

Evri is the UK's largest parcel delivery company, moving over 700 million packages a year via 18,000 couriers across more than 220 countries and territories. Its network is vast, its infrastructure complex, and the threat landscape evolving fast.

When Security Operations Manager Matthew Garvey joined, Evri's tooling was disconnected, data was siloed, and teams were spending too much time on manual response. They needed a platform that could centralize intelligence, automate response, and help them stay ahead without slowing down.

What changed

Evri turned to Rapid7 to modernize their security operations. Through the Command Platform, the team unified detection, automation, and reporting - and drastically cut down the time they spent on repetitive work.

Manual triage became machine-driven. Alerts became signals. And playbooks became proactive.

The Rapid7 MDR experience

The results were immediate. Garvey's team automated repetitive flows, including malicious domain takedown (once a fully manual effort) and freed up critical time for strategy and response.

They also improved how they report risk internally. Customized dashboards in the Command Platform help translate risk into metrics that make sense to senior leaders - improving visibility, trust, and executive understanding.

As Director of Engineering and Cyber Security Richa Bhuttar put it: "We've got a structure in place and named people we reach out to who actually know our business. That was key to working with a partner rather than a supplier."

Built for What's Next

As Evri expands its footprint, security continues to scale alongside it. With Rapid7 MDR and automation working in concert, the team can stay proactive, stay fast, and stay focused — delivering security at the same speed they deliver everything else.

“Rapid7 helps us go faster, with fewer hands, and greater confidence.”

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Ready to Make the Switch?

Find out how Rapid7 MDR helps security teams eliminate blind spots, reduce noise, and accelerate response - with trusted experts by your side.

[Learn more →](#)

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ABOUT RAPID7

Rapid7 is creating a more secure digital future for all by helping organizations strengthen their security programs in the face of accelerating digital transformation. Our portfolio of best-in-class solutions empowers security professionals to manage risk and eliminate threats across the entire threat landscape from apps to the cloud to traditional infrastructure to the dark web. We foster open-source communities and cutting-edge research—using these insights to optimize our products and arm the global security community with the latest in attacker methodology. Trusted by more than 11,000 customers worldwide, our industry-leading solutions and services help businesses stay ahead of attackers, ahead of the competition, and future-ready for what's next.

RAPID7

SECURE YOUR

Cloud | Applications | Infrastructure | Network | Data

ACCELERATE WITH

[Command Platform](#) | [Exposure Management](#) | [Attack Surface Management](#) | [Vulnerability Management](#) | [Cloud-Native Application Protection](#) | [Application Security](#) | [Next-Gen SIEM](#) | [Threat Intelligence](#) | [MDR Services](#) | [Incident Response Services](#) | [MVM Services](#)

Results at a glance

- Phishing domain takedown fully automated
- Manual workloads reduced through automation
- Executive reporting transformed with real-time dashboards
- Strong partnership with Rapid7 SOC and engineering teams

SECURITY BUILT TO OUTPACE ATTACKERS

Try our security platform risk-free - start your trial at rapid7.com

