OUTNUMBERED, NOT ALONE:
HOW RAPID7 MDR CUSTOMERS TOOK COMMAND

Protecting Patient Data and Productivity With Rapid7 MDR

Background

AMN Healthcare provides total talent solutions to the healthcare sector — from staffing and workforce technology to credentialing and scheduling. Its expanding digital ecosystem supports 3,000 clients, 40,000 clinicians, and sensitive healthcare data across cloud, on-prem, and remote environments.

With threat activity accelerating and business units growing, AMN's security team needed to scale detection and response without adding headcount or complexity.

What changed

While AMN had already built strong foundational defenses, including EDR and automation, they needed MDR to close the loop to ensure threats were triaged, contained, and communicated faster and with greater clarity.

"We didn't want to be the team that just looked at dashboards. We needed to drive real outcomes."

"Rapid7 helps us go faster, with fewer hands, and greater confidence."

The Rapid7 MDR experience

Rapid7 MDR brought consistency, visibility, and a trusted second set of eyes. In the first year:

- The MDR team performed 1,236 investigations
- 90% of threats resolved in under 60 minutes
- All were confirmed as addressed or contained on machines with the Rapid7 agent

Beyond the numbers, it's the partnership that matters most.

Rapid7 helps AMN mature their detection and response posture while keeping the internal team focused on strategic growth.

> "
> Our Rapid7 team is fantastic. I've never had a bad engagement. They're professional, knowledgeable, and know our environment."

Security that scales with care

AMN Healthcare knows that behind every clinician is a system that must perform. Rapid7 MDR makes sure that when threats arise, they're handled quickly, quietly, and collaboratively so care can continue without disruption.

"Rapid7 gives us a high level of trust. We know if something's wrong, we'll hear about it fast and we'll know it's real."

Ready to Make the Switch?

Find out how Rapid7 MDR helps security teams eliminate blind spots, reduce noise, and accelerate response - with trusted experts by your side.

Learn more →

Request a demo →

Results at a glance

- **1,236** investigations supported in one year
- **90%** resolved within **30–60** minutes
- Confirmed containment across all agent-managed endpoints
- High-touch support from named SOC analysts
- Increased visibility across hybrid healthcare infrastructure

ABOUT RAPID7

Rapid7 is creating a more secure digital future for all by helping organizations strengthen their security programs in the face of accelerating digital transformation. Our portfolio of best-in-class solutions empowers security professionals to manage risk and eliminate threats across the entire threat landscape from apps to the cloud to traditional infrastructure to the dark web. We foster open-source communities and cutting-edge research–using these insights to optimize our products and arm the global security community with the latest in attacker methodology. Trusted by more than 11,000 customers worldwide, our industry-leading solutions and services help businesses stay ahead of attackers, ahead of the competition, and future-ready for what's next.

RAPID7

SECURE YOUR

Cloud | Applications | Infrastructure | Network | Data

ACCELERATE WITH

Command Platform | Exposure Management | Attack Surface Management | Vulnerability Management | Cloud-Native Application Protection | Application Security | Next-Gen SIEM | Threat Intelligence | MDR Services | Incident Response Services | MVM Services

SECURITY BUILT TO OUTPACE ATTACKERS

Try our security platform risk-free - start your trial at **rapid7.com**