## INCIDENT RESPONSE TEAM ROLES AND CONTACT INFORMATION

| Role  | Contact Name | Contact Information |
|---|--------------|---------------------|
| Incident Response Lead  |              | Office:             |
| Liason between IT & business units. Create and record executive update.   |              | Mobile:<br>E-mail:  |
| Incident Response Coordinator   |              | Office:             |
| Ensure proper execution of IRP. Validate investigation, containment, remediation,   |              | Mobile:             |
| and recovery.   |              | E-mail:             |
| Legal Lead  |              | Office:             |
| Assess legal liabilities and responsibilities during and after an incident. Guide communication with  |              | Mobile:<br>E-mail:  |
| authorities and public.   |              | L man.              |
| Investor Relations Lead   |              | Office:             |
| Create and distribute comms to investors around the incident, status, and conclusion.   |              | Mobile:<br>E-mail:  |
| Public Relations Lead   |              | Office:             |
| Translate events into public-facing documents.  |              | Mobile:             |
| Advise timing and distribution.   |              | E-mail:             |
| Internal Communications Lead  |              | Office:             |
| Create and distribute internal communications regarding the incident. Adhere to obligations for   |              | Mobile:<br>E-mail:  |
| comms to authorities & interested parties.  |              |                     |
| IT Operations Lead  |              | Office:             |
| Responsible for all systems/application ops.  Manage the technical aspects of response &  |              | Mobile:<br>E-mail:  |
| recovery.   |              |                     |
| IT Security Lead  |              | Office: Mobile:     |
| Ensure confidentiality, integrity, and availability of information assets. Liason between outside experts (e.g. Rapid7) and the internal IR team. |              | E-mail:             |
|   |              |                     |
| Loss Prevention Lead  |              | Office: Mobile:     |
| Ensure that physical assets are protected. Act as law enforcement liaison and work closely with IT to preserve relevant data                      |              | E-mail:             |
|   |              |                     |
| Audit Lead  |              | Office: Mobile:     |
| Observe and record issues with the incident response process. Ensure appropriate steps, forms, and documents are completed.                       |              | E-mail:             |
| ising, and accuments are completed.   |              |                     |