

What is MixCare Health?

We're one-stop healthcare solution to keep both your physical and mental wellbeing in check. The fact that SME employees, young freelancers and their family members are barely covered at all. With MixCare Health, you pay only what you need at a discounted and transparent fee directly to our selective healthcare professionals, as opposed to paying a huge upfront premium for medical insurance without fully utilizing it. Preventive care is also another big focus of MixCare Health. Our product puts power back in the hands of people, not systems so that everyone can access quality care at affordable prices.

What is MixCare Health Clinical?

MixCare Health is an affordable and accessible outpatient medical membership made specifically for smart spenders like you. You can enjoy visits to the General Practitioners, Specialists, Physiotherapists, Chinese Doctors and Chiropractors for up to 70% off the consultation price!

How do I sign up for the free membership? (Limited Offer, Sign up Now!)

1. Go to <http://mixcarehealth.com/Moneyhero-x-mixcare/>
2. Click on Sign up and select MixCare Clinical Yearly Plan
3. You will receive your e-medical card after 3 working days

What if I want to sign my family up as well?

We know that you care about your family's well-being as well which is why we are extending a 50% off discount code for the 1-Year MixCare Health Clinical Membership.

MixCare Health is NOT an insurance product

- 1000 + Doctors and Clinics
including GP, SP, Chinese Medicine, Acupuncture, Chiropractor and Physiotherapy.
- Fit for SME employees, freelancers and their family members
MixCare health helps to improve the healthiness of employees and increase the productivity
- MixCare Health is Flexible
No minimum, no commitment and easy to sign up.
- Transparent Pricing
All outpatient and wellness services* fees are clearly listed with no hidden charges*.

Transparent pricing with no hidden charges!

Service	Price	Avg. Discount * Compare with walk-in price
General Practitioners * inclusive of 3 days basic medication	HK\$195	44% off
Specialist Practitioners * inclusive of 4 days basic medication	HK\$480	40% off
Physiotherapy Treatment * per session per region	HK\$300	70% off
Chinese Herbalist * inclusive of 2 days basic medication	HK\$180	40% off
Bonesetter * per session per region	HK\$250	25% off
Chiropractor * per session per region	HK\$450	38% off
Acupuncture * per session per region	HK\$280	30% off
Dental Check-up / Dental Cleaning * once a year	HK\$198	70% off

Accessible outpatient service CLINIC & SERVICE CENTER DISTRIBUTION

Central and Western District	16	Yau Tsim Mong District	58
Kowloon City District	22	Sham Shui Po District	19
Yuen Long District	46	Wan Chai District	21
North District	28	Tsuen Wan District	20
Southern District	6	Kwai Ching District	32
Taipo District	10	Sai Kung District	24
Tuen Mun District	36	Kwun Tong District	33
Eastern District	32	Island District	8
Shatin District	31	Wong Tai Sin District	20

FAQ

Who is entitled to join MixCare Health?

Anyone (Age 0-99) plus dependents are eligible to join the scheme.

Will there any extra cost to be borne by the MixCare member?

For each consultation, you have to pay for the co-payment. If you are going to receive treatment or medications outside the scope above, you have to bear the cost and settle on the spot.

How many visits can I have for different types of consultation each day?

Members can visit general medical practitioners, specialists, Chinese medicine practitioners and physiotherapists one time each per day.

Are there any options for hospitalisation? Are overseas treatments covered?

Not included.

Can I terminate the scheme before my scheme ends?

The scheme has to be continued until the scheme end date, the annual fee is non-refundable.

The range of family members includes?

Family members are defined as immediate family. Immediate family refers to a person's smallest family unit, consisting of the closest relatives, such as parents, siblings, and children.

Is it an insurance plan?

It is not insurance. You can see it as a medical discount card to give an exclusive rate for you to enjoy a medical consultation.

What should I do if I have lost my E medical card?

Please email cs@mixreward.com by the email you bought MixCare. Also, providing your ID Card, full name and phone number so we can check and follow up. Please note that you must use the same email which you used to buy MixCare at first as we would only send you a new E medical card to the email you used when buying MixCare.

How do I prove that he or she is my immediate family?

For MixCare, we don't need any proof to identify the relationship between employee and employee's family members, however, the medical service provider may check by themselves. Applicants have to bear the responsibility and consequence of providing fake information including cancellation of the MixCare membership and all the medical service provided by MixCare.

Terms and Conditions

Please check our website <https://mixcarehealth.com/terms-and-conditions/> for T&C details.