



Service & Warranty

- Leesa has a designated email address for warranty. If you are unable to reach a warranty member via phone, please email the address below and include the requested information and someone from our team will reply.
- Leggett warranty customer service number: 800-888-3078
- For the Leesa team to communicate to our warranty customer service center for service requests: Leesa.adjbedwarranty@leggett.com
- For Accessory Orders: Adjustablebed.PO@leggett.com
- When emailing our warranty team or calling in, our team will need the following information from the customer in order to process the service:
 - Customer's name
 - Customer's contact number (best number to call to schedule service)
 - Serial # of the adjustable base – this is imperative to have because this serial number will pull up the base model, when it was manufactured etc. and the team member can identify and address the parts needed and/or next steps to get this customer taken care of
 - Detailed description of the issue the customer is having and/or what is not functioning on the base, so they have what is needed to order the correct parts
- The service request is processed in 24-48 hours depending on when it is received, and parts are shipped out in 2-3 business days directly to the service tech. Once the service tech receives the parts they will contact the customer to schedule the service at a convenient time for the customer. Some of these lead times can vary depending on the location of the service and if we have a tech close to the area, etc.

Headboard bracket (#4B9312) – \$30.00 – [Headboard bracket installation video](#)

Links for the set-up and syncing videos:

- This is the setup video link with the Flight (sportster frame): [Flight Setup on Vimeo](#)
- Here is our current generic remote programming video: [OEM Remote Control Programming from Leggett & Platt on Vimeo](#)