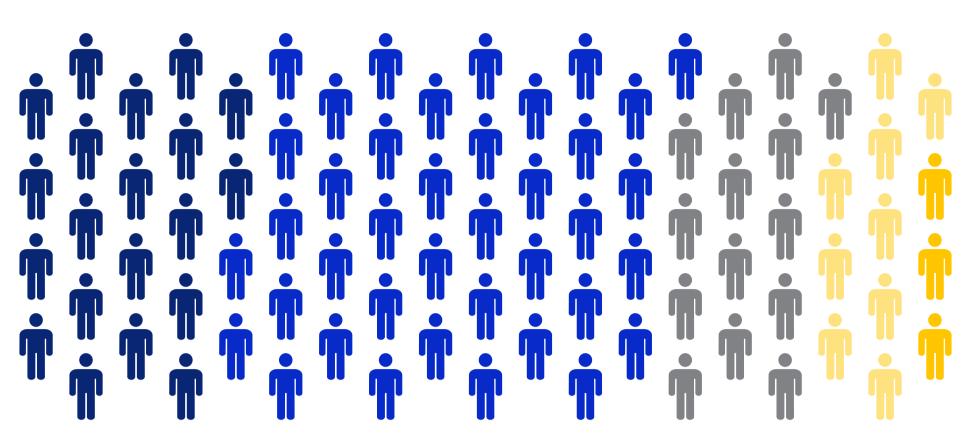
Privacy and **Consumer Trust** in China

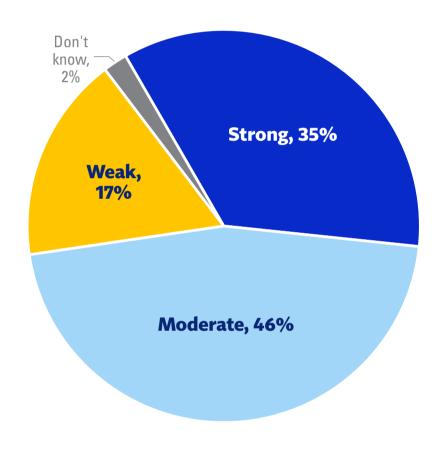
By IAPP Principal Researcher, Privacy Law and Policy, Müge Fazlioglu

Level of concern about online privacy

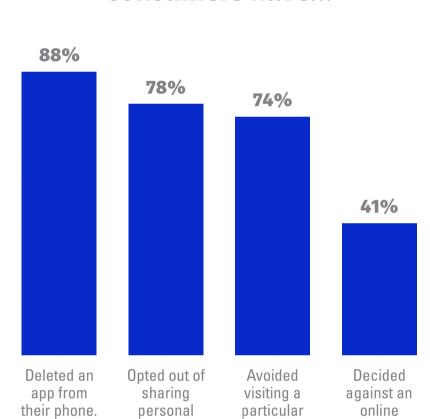


Very concerned: 24% Somewhat concerned: 46% Neutral: 16% Somewhat unconcerned: 10% Very unconcerned: 4%

Level of understanding about data collection and use



Because of privacy concerns, consumers have...



website.

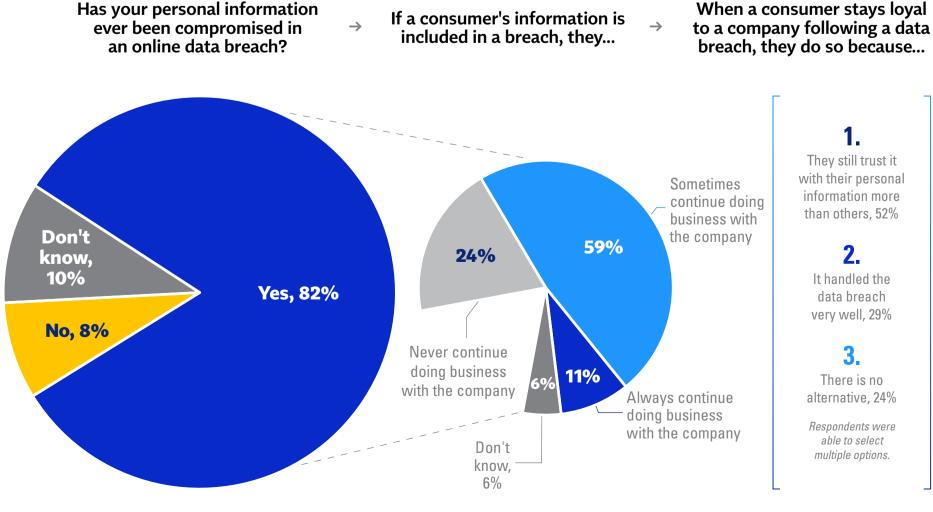
purchase.

information.

Company actions that enhance or diminish consumer trust

Top three trust-enhancing actions When a company gives them When a control of company's the personal clear privacy information information in When a company their account enables them to gives them by allowing them understand how control of their it processes their to update it. privacy settings. personal data.





For more privacy and consumer trust country breakdowns or to view the full report, visit the IAPP Resource Center on our website.