

IAPP UK Intensive 2026

Privacy | AI governance | Cybersecurity law

Training 23-24 February

Workshops 24 February

Conference 25-26 February

LONDON

#IAPPIntensive26

Empowering business teams to issue-spot, triage and troubleshoot



#IAPPIntensive26

Welcome and introductions



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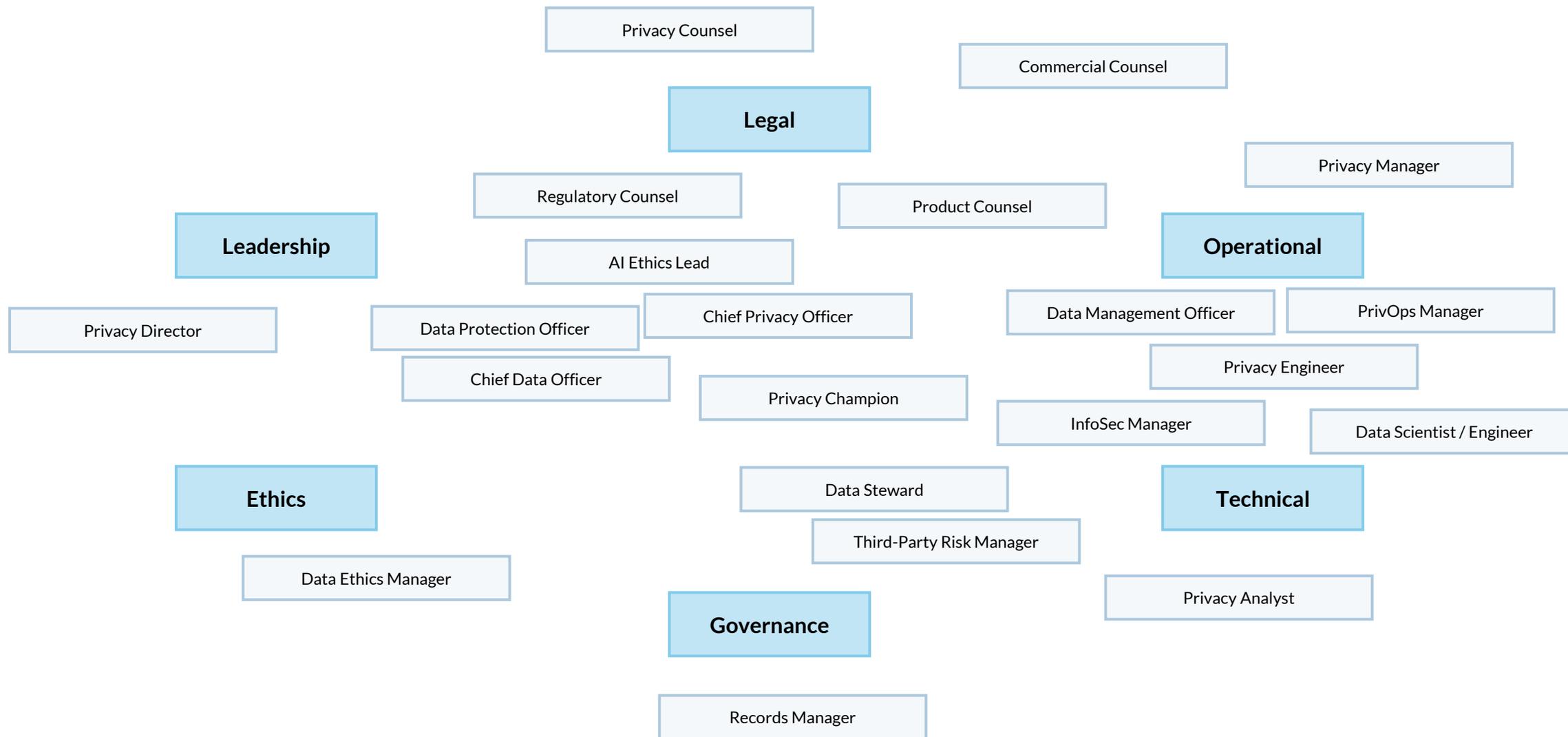


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Agenda

Session outline

- I. Setting the scene
- II. A practical framework for repeatable triage
- III. Panel discussion
- IV. Audience Q&A
- V. A five-step plan



A practical guide for
business and engineering
teams before escalation



Repeatable triage

UNDERSTAND THE *why* – Purpose

- **Outcome and beneficiary:** What is the business trying to achieve, for whom, and by when?
- **Drivers:** What is driving this now? (client, regulatory, leadership, operational, technology?)
- **Success and decision:** What does “good” look like, and what decision is needed today?

CLARIFY THE *what* – Data and Processing

- **Data in scope:** What personal data is in scope? Where does it come from, how does it flow and where does it end up?
- **Change & impact:** is there anything new, expanded, automated or combined?

IDENTIFY THE *who* – People Who Know and People Who Decide

- **Who owns the business process?**
- **Who can approve or change the approach?**

SEND A CLEAN ESCALATION REQUEST

Privacy and AI professionals can only answer quickly if they receive the following:

- Purpose
- Data and Subjects Involved
- Stakeholders and roles
- Decision needed and deadline
- **Red flags**



SPOT THE RED FLAGS



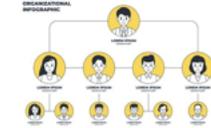
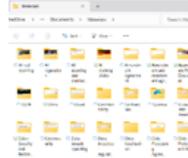
Escalate immediately if there is:

- Profiling or automated decision making
- Monitoring (employee or public spaces)
- Use of sensitive data (e.g. health, biometric, children)
- New technology (e.g. AI)
- Specific countries (e.g. Works Council countries)

If you know the *why*, understand the *what*, and align the *who*, the privacy team can deliver the *how* – quickly, safely, and with fewer escalations.



A five-step plan



1

Track

- Log issues / escalations
- Rate business / risk impact
- Assign keywords or categories
- Identify repeat issues

Excel, Airtable, Jira, Power BI

2

Analyse

- Where are the top 10 repeat issues coming from?
- What are underlying people / process / tools / policy factors?
- What are the broad themes?

Fishbone diagram

3

Templatise

- FAQs
- QRGs / one-pagers / training videos
- Template DPIAs, DTIAs, AIAs tailored to each business line
- Clause and precedent banks

Document automation, SharePoint

4

Streamline

- Playbooks
- Intake forms
- Train an AI agent based on FAQs and other materials
- Embed triggers into business teams' existing workflows

Copilot

5

Allocate

- Group issues thematically
- Assign coverage areas across your team
- Establish touchpoints between your team and their business stakeholders

Loop, Trello, Asana



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Thank you!



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