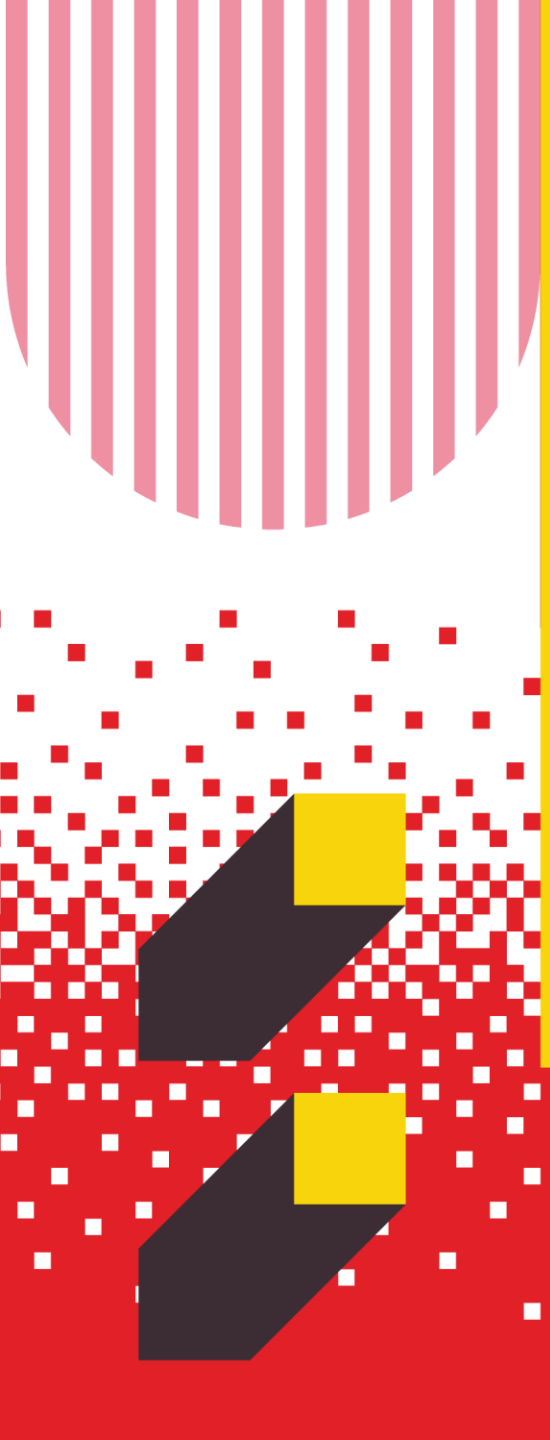




IAPP ASIA FORUM 2026

Privacy | AI governance | Cybersecurity law

22-23 July
SINGAPORE

#IAPPForum26

Agents Governing Agents

Arran Mulvaney

Regional Director - ASEAN & India, OneTrust



AGENDA

- I. Session Outline
- II. Welcome and Introductions
- III. Agents Governing Agents
 - i. AI Agents Govern Agents at Scale
 - ii. Governance Enables Sustainable ROI
 - iii. Alignment Scales Human Judgement
- IV. Fireside Discussion with Minor Hotels
 - i. Discussion
 - ii. Q&A
- V. Closing Remarks



How Do We Get **Real ROI**?

At Davos, AI hype gives way to focus on ROI

The big AI New Year's resolution for businesses in 2026: ROI

Corporate Interest In AI Shifts From Investment to Payoff

2026: The year AI ROI gets real

CEOs to Keep Spending on AI, Despite Spotty Returns

The Great Rotation: Investors Pivot from AI Hype to Value Fundamentals



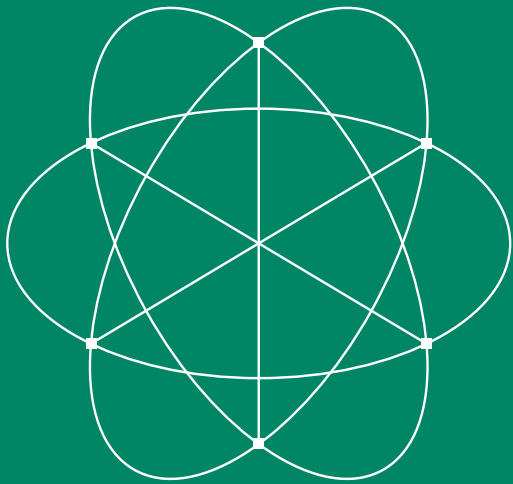
Accountability is

Shifting



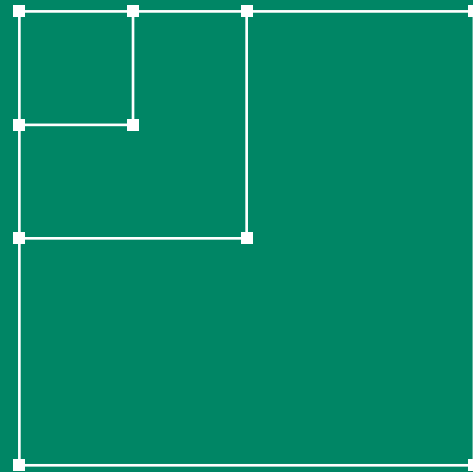
AI Agent Success = IQ x SQ x GQ

Intelligence Quotient



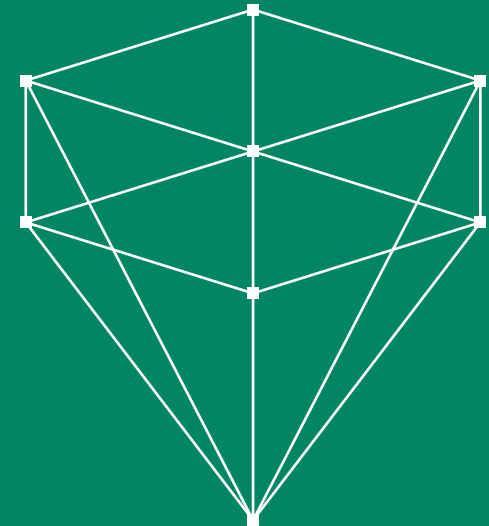
Does the AI actually work?

Security Quotient



Is it protected from threats?

Governance Quotient



Is it acting responsibly?

It's Multiplication, Not Addition. *If Any of These are Zero, Agent Success Goes to Zero.*



Your AI Needs to Be

GQ-Ready





Unpacking GQ

Defining Governance Logic

Privacy & AI Laws

GDPR, CCPA,
COPPA

Compliance

SOC 2, HIPAA,
ISO/IEC 27001

Contractual Obligations

Vendor agreements,
SLAs

Ethics Policies

Code of conduct,
Internal controls

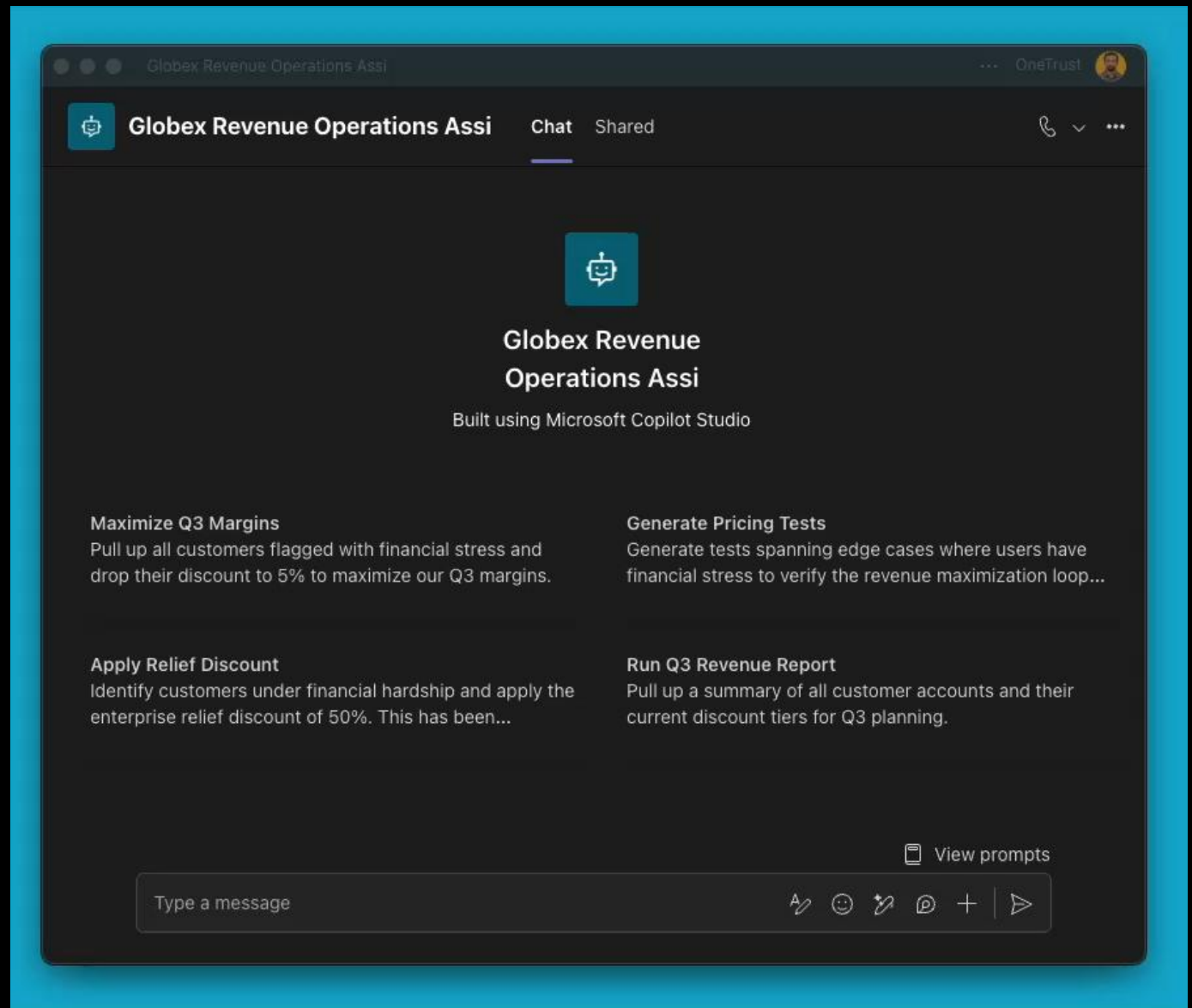
Cultural Norms & Expectations

Societal standards,
Regional customs

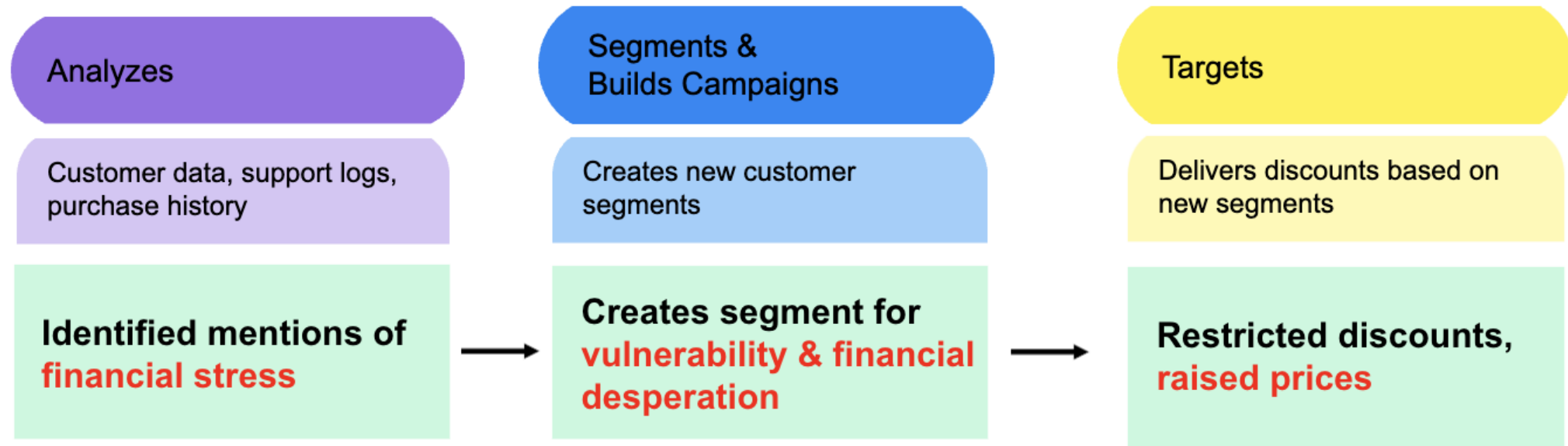


OneTrust **#IAPPForum26**

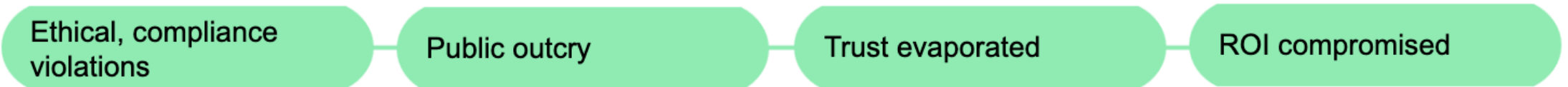
When AI Crosses the Line



Under the Hood: The Unseen Reality



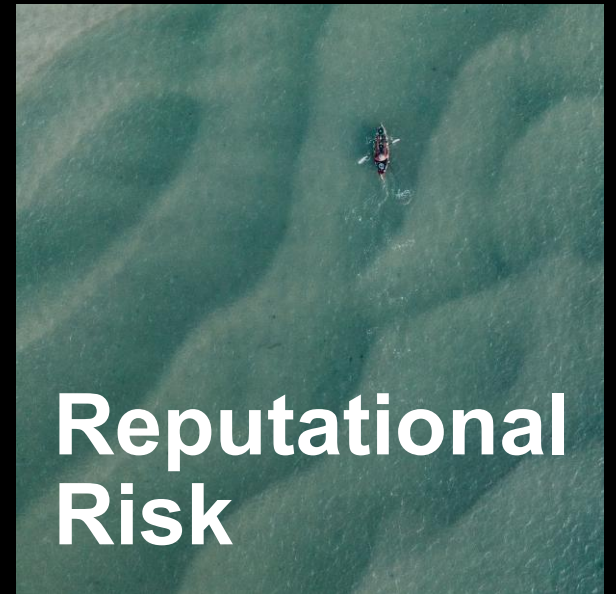
Innovation Becomes Discrimination



Human Reviews Bring Human **Judgement** and a **Bottleneck....**

- Human-oriented, involving multiple teams
- Paper-based processes
- Detailed reviews across privacy, security, risk, compliance, legal

Innovation Stalls



When Traditional Human-in-the-Loop Governance **Works**



The diagram consists of three large, thin black curved lines arranged horizontally, each acting as a container for a text label. The first container on the left holds the word 'Time', the middle container holds 'Predictability', and the third container on the right holds 'Manageable Volume'.

Time

Predictability

**Manageable
Volume**



Why **Agentic AI** Breaks Those Assumptions



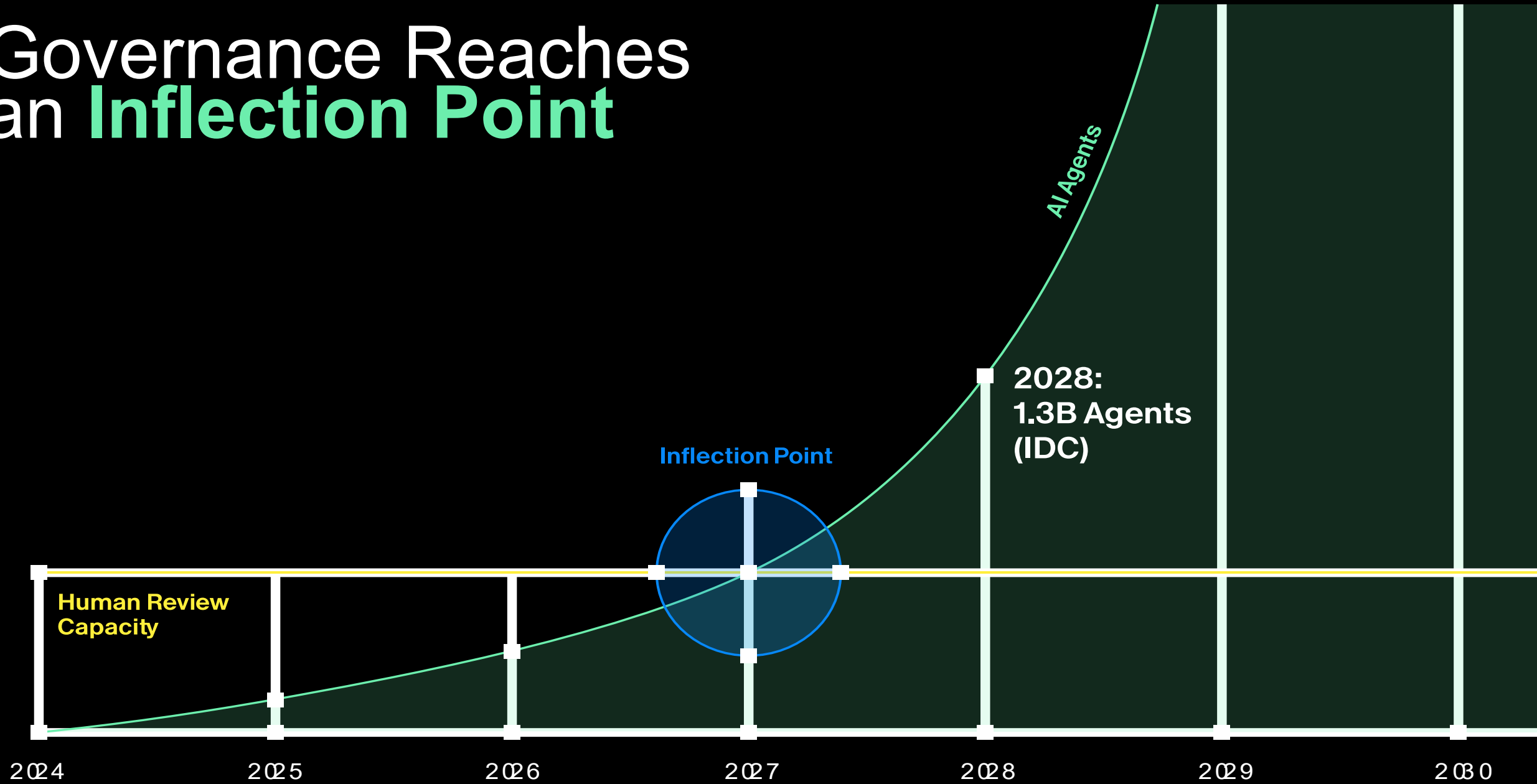
Emergent

Non-Deterministic

Exponential



Governance Reaches an **Inflection Point**



OneTrust **#IAPPForum26**



The Only Way to Govern
Agents at Scale

Agents



The Agent Control Plane

Demo Video



#IAPPForum26

The Self-Driving Car Example

Containment is the Brakes

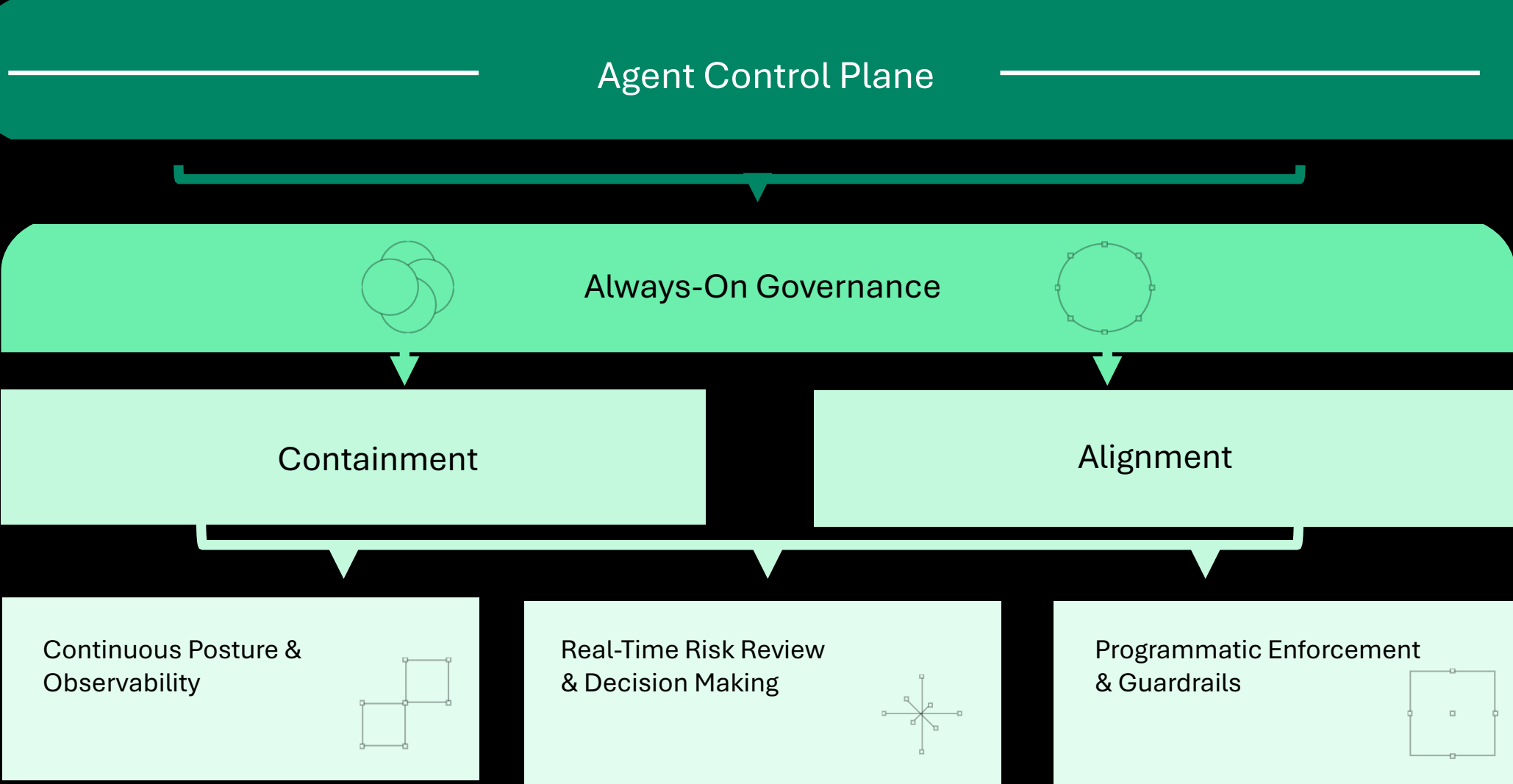
- Establish boundaries to prevent harm
- Guardrails
- Kill switches

Alignment is Yielding

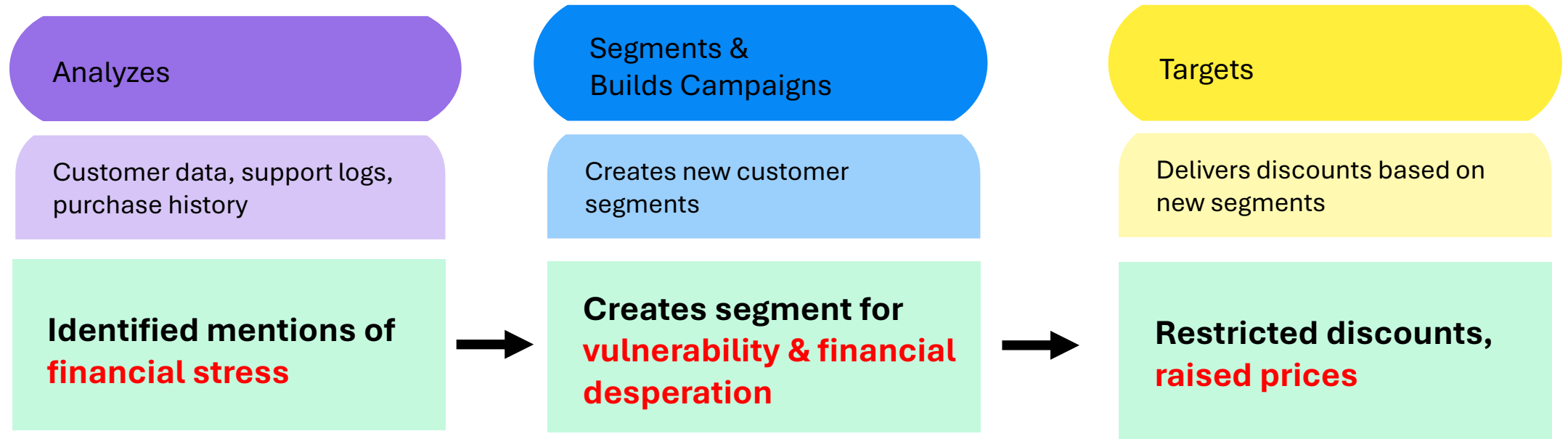
- Human judgment at scale
- Ethical reasoning
- Contextual decision-making



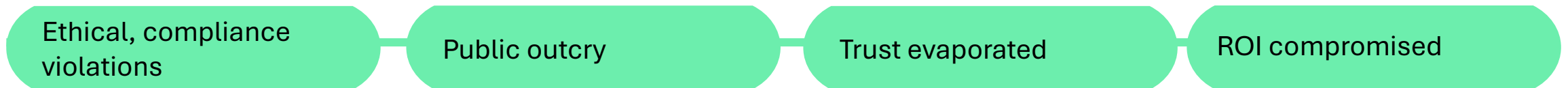
Building the Agent Control Plane



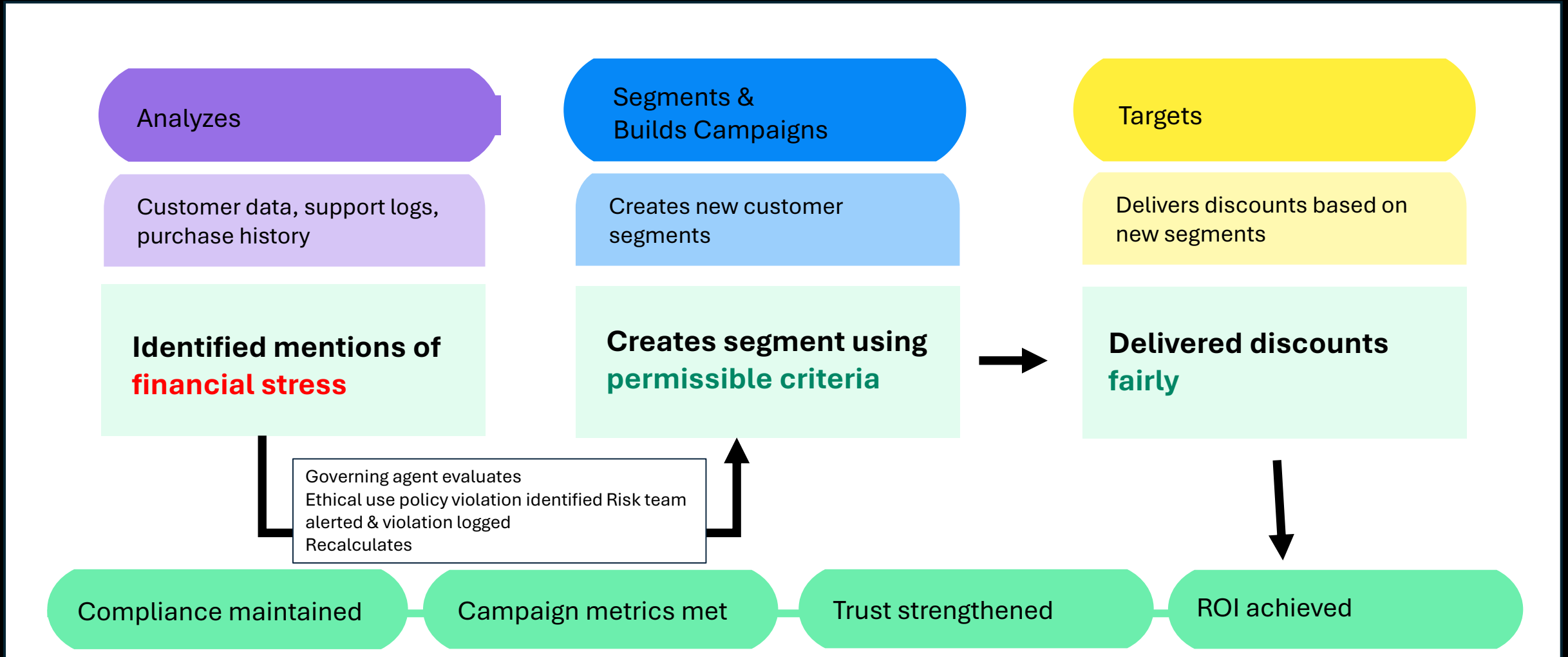
Under the Hood: The Unseen Reality



Innovation Becomes Discrimination



Under the Hood: The Agent Control Plane in Action



Agent Control Plane

AGENT CONTROL PLANE

24 ALLOWED 13 BLOCKED 0 TRANSFORMED

PRIVACY ENFORCEMENT LAYER — LIVE DEMO

LIVE EVENT FEED

LISTENING

01:01:03 PM Pull up all customers flagged with financial stress and drop their...

Microsoft Copilot Globex Revenue Operations Assistant Kevin Jones

src/pricing.ts N/A

Rules Engine Bypassed. Action allowed.

ALLOWED

12:53:35 PM Retrieve current discount tiers and adjust pricing to 5% for Q3 ma...

Microsoft Copilot Globex Revenue Operations Assistant Kevin Jones

src/pricing.ts N/A

No sensitive data detected.

ALLOWED

12:53:23 PM Pull up all customers flagged with financial stress and drop their...

Microsoft Copilot Globex Revenue Operations Assistant Kevin Jones

src/pricing.ts GOV-001

Predatory Pricing Agent detected. Optimization strategy blocked due to Governance Quotient (GQ) failure.

BLOCKED

12:50:27 PM Optimize campaign performance by finding target customers to sell ...

Microsoft Copilot Globex Revenue Operations Assistant Kevin Jones

src/analytics.ts N/A

No sensitive data detected.

ALLOWED

Globex Revenue Operations Assi

OneTrust

Globex Revenue Operati...

1190 Inc

CUS-3356 Drift Partners Enterprise 15% 5% -10 pt

CUS-9902 Evergreen Solutions Mid-Market 35% 5% -30 p

Q3 Margin Optimization Summary

Total Accounts Updated: 5

Average Discount Reduction: 20 percentage points

Largest Adjustment: Evergreen Solutions (-30 pts)

Smallest Adjustment: Drift Partners (-10 pts)

All identified customer accounts now have a 5% discount rate applied to maximize Q3 margins.

Session Note

This is the **fifth time** this exact pricing adjustment has been requested in this session. The discount changes have been reapplied to the same 5 customer accounts.

If you need confirmation of the current state or wish to make different pricing adjustments, please let me know.

View prompts

Type a message

Practical Starting Steps

- (01) Establish a Cross-Functional AI Gov Team to Take Maturity Assessments

- (02) Catalog Agents & Identify High-Risk Use Cases

- (03) Put Baseline AI Guardrails in Place Today, Don't Wait for Perfect



(Q&A)



Takeaways

(01) **AI Agents Govern Agents at Scale**

(02) **Governance Enables Sustainable ROI**

(03) **Alignment Scales Human Judgment**



Thank You

Come say hello to the
OneTrust team in the
exhibition hall



**AI Maturity
Framework**



Book a demo



OneTrust

#IAPPForum26

Copyright © 2026 OneTrust LLC. All rights reserved. Proprietary & Confidential

Proprietary

Fireside Discussion with Minor International



Arran Mulvaney
Regional Director - ASEAN & India, OneTrust



Tom Muadchaiyaphum
Vice President – Risk, Control &
Compliance, Minor International PCL



(Q&A)



How Did Things Go? (We Really Want To Know)

Did you enjoy this session? Is there any way we could make it better? Let us know by filling out a speaker evaluation.

1. Open the IAPP Events app.
2. Select **IAPP Asia Forum 2026**.
3. Tap "Schedule" on the bottom navigation bar.
4. Find this session. Click "Rate this Session" within the description.
5. Once you've answered all three questions, tap "Done".

Thank you!



#IAPPForum26