

Car Insurance Campaign Terms & Conditions

1. The **Car Insurance Campaign** (hereinafter referred to as “**CISC2108AX-Campaign**”) is organized by Compargo Malaysia Sdn Bhd [201301020939 (1050769-U)] for CompareHero.my (hereinafter referred to as “**CompareHero.my**” or “we”) and in partnership with AXA Affin General Insurance Berhad [197501002042 (23820-W)] as the insurance provider for Car Insurance products (hereafter referred to as the “**Insurance Provider**”).
2. Car insurance plans eligible for **CISC2108AX-Campaign** are **AXA Smart Drive Enhanced** (hereinafter referred to as “**Eligible Car Insurance(s)**”).

Campaign Period

3. The **CISC2108AX-Campaign** comprises of the following periods:
 - a. “**Purchase Period**” runs from **1 August 2021** to **31 October 2021**, both dates inclusive;
 - b. “**Redemption Message**” is the communication sent to each Successful Policy Holder (defined below) by CompareHero.my containing gift redemption instructions;
 - c. “**Redemption Period**” is **thirty (30) days** from the date on which the Redemption Message is sent by CompareHero.my to the Successful Policy Holder.

Campaign Eligibility

4. The **CISC2108AX-Campaign** is open to individuals who:
 - a. Have a residential address in Malaysia; and
 - b. Successfully purchase an Eligible Car Insurance policy from the Insurance Providers through CompareHero.my, provided that the gross premium (excluding Stamp Duty and Service Tax) payable for such Eligible Car Insurance policy is at least RM 500. These individuals will be hereinafter referred to as “**Successful Policy Holders**”.

It is clarified that the issuance of Eligible Car Insurance plans is at the absolute discretion of the Insurance Providers.
5. CompareHero.my reserves the right to reject information submitted on the CompareHero.my website and/or social media if we deem it not legible, in non-English alphabets, to use foul language, or suspect it as spam or of a fraudulent nature.

Campaign Mechanics

6. Successful Policy Holders shall be issued one (1) “**Campaign Gift**”. Campaign Gift is defined as either one of the following:
 - a. **Lazada eVoucher; or**
 - b. **Touch ‘n Go eWallet Credit; or**
 - c. **Shopee eVoucher.**

The Successful Policy Holder may choose either one (1) of the available Campaign Gifts in accordance with the instructions contained in the Redemption Message. The value of the Campaign Gift will be determined by CompareHero.my on the basis of the policy’s gross premium (excluding Stamp Duty and Service Tax) as below:

Gross Premium	Gift Card / eVoucher Value
RM 500 – RM 799	RM 30
RM 800 – RM 1,299	RM 50
RM 1,300 – RM 2,499	RM 100
RM 2,500 and above	RM 200

7. Each Successful Policy Holder may be entitled to and shall only receive one (1) Campaign Gift, per policy.

Campaign Gift Redemption

8. For the avoidance of doubt, it is the Successful Policy Holder's responsibility to redeem the Campaign Gift within their Redemption Period.
9. CompareHero.my will send the Redemption Message to all Successful Policy Holders to redeem the Campaign Gift within 60 days of the issuance of an Eligible Car Insurance policy:
 - a. via email (email address in CompareHero.my's record) with gift redemption instructions; and/or
 - b. via SMS (mobile phone number in CompareHero.my's record).
10. The Campaign Gift cannot be transferred to other parties, is not refundable and are strictly not exchangeable for cash, credit, or other goods.
11. The Campaign Gift is considered redeemed when a Successful Policy Holder responds to the gift redemption instructions before the end of the Redemption Period. Any attempt of gift redemption after the Redemption Period will not be entertained and no Campaign Gift will be issued.
12. Delivery or fulfilment of Campaign Gift is estimated to be 4 weeks from the date the gift is redeemed (subject always to availability of third-party distribution and supply channels, stock availability and/or merchant delivery schedules, over which we have no control).
13. The Campaign Gift choice of size, technical specifications and/or colour is at the discretion of CompareHero.my, based on available stock from the merchant/s. CompareHero.my can replace the Campaign Gift with something of equivalent or higher value if the merchant(s) runs out of stock.
14. The Campaign Gift does not include any accessories or items (unless stated) that may be shown on any marketing materials, as they are for illustration purposes only.
15. The use of the Campaign Gift is subject to terms and conditions of the issuing merchant(s). All additional terms and conditions will be stated in full, upon delivery or fulfilment of Campaign Gift. Additional terms and conditions may include validity dates, spend requirements, applicable or exclusion products and other conditions. The issuing merchant(s) reserves the right to alter, cancel, terminate or suspend the order or any part thereof or any part of the applicable terms and conditions from time to time, with or without any prior notice.
16. All servicing or warranty claims should be directed to the issuing merchant, manufacturer or distributor of the Campaign Gift. Please refer to the warranty card / box / notification attached with the Campaign Gift.
17. CompareHero.my and the Insurance Provider(s) are not in any way endorsing, sanctioning, approving or supporting the brand/s or merchandise of the Campaign Gift. Any query and/or dispute on the usage of the Campaign Gift must be directed to, and resolved directly with the issuing merchant/s.
18. Campaign Gift brand/s or merchandise are not a participant in or sponsor of this **CISC2108AX-Campaign**. The brand/s logo and/or trademarks remains the intellectual property of the brand.
19. By accepting the Campaign Gift, the Successful Policy Holder agrees to give CompareHero.my the discretion to publish their name and masked phone number in a list on all CompareHero.my's website, social media accounts and communication platforms.

General Campaign Terms and Conditions

20. The use of the CompareHero.my website and services constitutes the acceptance of the general [Terms and Conditions](#) and [Privacy Policy](#).
 - a. For the avoidance of doubt, during the course of using CompareHero.my services, individuals that have registered their interest and/or have applied for an Eligible Car Insurance(s) listed on CompareHero.my, are

deemed to have given explicit consent to the collection, use and sharing of their personal data between CompareHero.my and the Insurance Provider(s), for the purposes of the administration of this Campaign, including application status, activation status, and other qualifying criteria.

21. CompareHero.my reserves the right to (at its own discretion) disqualify any participant and/or withhold or confiscate in full or part any Campaign Gift if:
 - a. the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any CompareHero's processes, or website); and/or
 - b. the redemption request is found to have been made via other channels, made outside of the Redemption Period, or are fraudulent, against the spirit of the Campaign, or non-compliant with the Campaign terms and conditions.
22. In the event of disputes, CompareHero.my's decision shall be final.
23. Where we suspect a participant is participating in any form of unlawful and/or fraudulent activity, we reserve the right to report such activity or suspicions to the police or relevant authorities.
24. CompareHero.my reserves the right as it deems fit to vary or change any of these Campaign terms and conditions from time to time or cancel, terminate, withdraw, suspend and/or replace this Campaign with another similar Campaign with prior notice. Such variation, changes, cancellation, termination, withdrawal, suspension and/or replacement will be notified by posting on CompareHero.my website, social media or in any other manner as CompareHero.my deems fit.
25. CompareHero.my reserves the right to change the Purchase Period or the Redemption Period at its sole discretion and shall have no liability for the same.
26. In this respect, the participants of this Campaign also signifies their agreement to access the CompareHero.my website and/or social media at regular intervals to view these terms and conditions and to ensure that they are kept up-to-date with any variations or changes which CompareHero.my may effect from time to time. Participants also agree that their continued participation in this Campaign will constitute their acceptance of these terms and conditions (as varied from time to time).
27. Any cancellation, termination, withdrawal or suspension by CompareHero.my of this Campaign will not entitle participants to any compensation against CompareHero.my for any and all loss or damage that may be suffered or incurred by the participant as a direct or indirect result of the act of cancellation, termination, withdrawal or suspension.
28. The decisions of CompareHero.my and the Insurance Provider(s) in relation to every aspect of the Campaign, including but not limited to the definition of Successful Policy Holders, shall be deemed final and conclusive under any circumstance and no further appeal, enquiry and/or correspondence will be entertained.
29. These Campaign terms and conditions are governed by and construed under the laws of Malaysia.

CompareHero.my's Privacy Policy

Our goal is to maintain your trust and confidence when handling personal information about you. The security of your personal information is our priority. We protect this information by maintaining procedural safeguards that meet Malaysia's PDPA (Personal Data Protection Act 2010) law. We train our employees in the proper handling of personal information. When we use other companies to provide services for us, we require them to protect the confidentiality of personal information they receive as well.

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