

Thank you for your interest in the insurance product
多謝你對有關保險產品的支持

For more information, please feel free to contact us
如欲瞭解更多詳情，歡迎隨時與我們聯絡



Customer Service Hotline

客戶服務熱線

8209 0098

(Monday to Friday 9:00 am - 6:00pm,
except Public Holidays

星期一至五上午九時至晚上六時
(公眾假期除外)



cs.clubcare@pccw.com

Remarks

HKT Financial Services (IA) Limited ("HKTIA") is a wholly owned subsidiary of HKT Limited (HKT Limited is a company incorporated in the Cayman Islands with limited liability), arranging for a wide range of life insurance and general insurance products under the brand of Club Care. HKTIA is a licensed insurance agency in Hong Kong and regulated by the Insurance Authority of Hong Kong (Licensed insurance Agency License No. FA2474). HKTIA is an appointed licensed insurance agent of FWD Life Insurance Company (Bermuda) Limited (incorporated in Bermuda with limited liability).

備註

HKT Financial Services (IA) Limited (「HKTIA」) 為香港電訊有限公司 (香港電訊有限公司是一家於開曼群島註冊成立的有限公司) 旗下的全資附屬公司，以 Club Care 品牌安排多元化的人壽保險及一般保險產品。HKTIA 為香港的持牌保險代理機構並受香港之保險業監管局監管 (持牌保險代理牌照號碼：FA2474)。HKTIA 獲富衛人壽保險 (百慕達) 有限公司 (於百慕達註冊成立之有限公司) 委任為持牌保險代理人。

Important Notes

- The insurance plan is provided and underwritten by FWD Life Insurance Company (Bermuda) Limited (incorporated in Bermuda with limited liability) ("FWD Life"). Club Care is a service brand operated by HKT Financial Services (IA) Limited ("HKTIA"), a wholly owned subsidiary of HKT Limited (HKT Limited is a company incorporated in the Cayman Islands with limited liability). HKTIA, being registered with the Insurance Authority of Hong Kong ("IA") as a licensed insurance agency (Licensed Insurance Agency Licence No.: FA2474), acts as an appointed licensed insurance agency for FWD Life to distribute and arrange a wide range of insurance products and services.
- The product information is provided by FWD Life. The product information does not contain the full terms and conditions of the relevant insurance plan. For full terms and conditions, details, and risk disclosures and exclusions of the relevant insurance plan, please refer to the relevant policy documents (including the policy provisions and the product brochure). Policy provisions shall prevail in case of inconsistency.
- Please read the related product brochure, policy provisions, Personal Information Collection Statement of FWD Life and Personal Information Collection Statement of HKTIA before purchasing the insurance product. For enquiries relating to the insurance product, please contact Club Care Customer Service Hotline at 8209 0098.
- The premiums of the insurance product will be payable to FWD Life, (or through HKTIA on behalf of FWD Life in respect of online applications made on Club Care's website (where applicable)), and HKTIA will receive commission from FWD Life for acting as an appointed licensed insurance agency for FWD Life.
- The insurance product is intended to be offered in Hong Kong only. The information on Club Care's website are not intended to be used by persons located or resident outside of Hong Kong. The information on Club Care's website shall not be construed as an offer to sell or a solicitation of an offer or recommendation to purchase or sell or provision of any insurance products by FWD Life or HKTIA outside Hong Kong. All selling and application procedures must be conducted and completed in Hong Kong.
- Under the Insurance Ordinance (Cap. 41), the IA has started to collect the levy on insurance premiums from policyholders through insurance companies from January 1, 2018. For more details, please refer to the IA's official website at ia.org.hk/en/levy.
- HKTIA's role is limited to the distribution and arrangement of the insurance products of FWD Life only and HKTIA shall not be responsible for any matters in relation to the provision of the insurance products.
- Insurance products are products and obligations of FWD Life and not of HKTIA.
- Any dispute over the contractual terms of insurance products should be resolved directly between you and FWD Life.
- All insurance applications are subject to FWD Life's underwriting and acceptance.
- FWD Life is solely responsible for all features, policy approvals, coverage, account maintenance and benefit payment in connection with the insurance product.
- HKTIA will not render you any legal, accounting or tax advice. You are advised to check with your own professional advisor for advice relevant to your circumstances.
- You are reminded to carefully review the relevant product materials provided to you and seek independent advice if necessary. In case of any inconsistency between the English and Chinese versions, the English version shall prevail.

重要事項

- 此保險計劃由富衛人壽保險（百慕達）有限公司（於百慕達註冊成立之有限公司）（「富衛人壽」）提供及承保。Club Care 為 HKT Financial Services (IA) Limited（「HKTIA」）所經營的一個服務品牌。HKTIA 為香港電訊有限公司（香港電訊有限公司是一家於開曼群島註冊成立的有限公司）旗下的全資附屬公司。HKTIA 為香港特別行政區保險業監管局（「IA」）下的持牌保險代理機構（持牌保險代理牌照號碼：FA2474），亦獲富衛人壽委任為持牌保險代理機構，代理及安排多元化的保險產品及服務。
- 此產品資訊由富衛人壽提供。產品資訊不包括相關保險計劃的完整條款，有關相關保險計劃的完整之條款、詳細資料、主要風險及不保事項，請細閱相關保單文件（包括保單條款及產品小冊子）；如有不一致之處，應以保單文件為準。
- 購買保險產品前，請參閱相關保險小冊子、保單條款、富衛人壽之個人資料收集聲明及 HKTIA 的個人資料收集聲明。如有關於保險產品的查詢，請致電 Club Care 客戶服務熱線 8209 0098。
- 保險產品之保費將會被支付予富衛人壽（或透過 HKTIA 代富衛人壽於 Club Care 網站完成之網上申請（如適用）），而 HKTIA 作為富衛人壽委任的持牌保險代理機構，將從富衛人壽獲取佣金。
- 此保險產品旨在只於香港境內提供。Club Care 網站上之保險產品資料並不在為位於或居住在香港以外的人仕使用。於 Club Care 網站上之保險產品資料不能被詮釋為在香港以外提供或出售或游說購買富衛人壽或 HKTIA 的任何保險產品的要約、招攬及建議。所有銷售及申請程序必須在香港境內進行及完成。
- 根據《保險業條例》（第 41 章），由 2018 年 1 月 1 日起，IA 開始透過保險公司向保單持有人按保費收取徵費。有關更多詳細資訊，請瀏覽 IA 之官方網站 ia.org.hk/tc/levy。
- HKTIA 之角色只限於富衛人壽的保險產品的代理及安排，而 HKTIA 對有關保險產品的提供的任何事項概不負責。
- 保險產品是富衛人壽之產品和責任，而非 HKTIA 之產品和責任。
- 有關保險產品的合約條款的任何爭議應由您與富衛人壽直接解決。
- 所有保險申請以富衛人壽的承保及接納為準。
- 富衛人壽全面負責一切有關保險產品的所有特點、保單批核、保障、帳戶維護及賠償事宜。
- HKTIA 將不會向您提供任何法律、會計或稅務意見。建議您諮詢自己的專業顧問以獲取與您的情況有關的建議。
- 您應細閱向您提供之有關產品資料並在必要時尋求獨立建議。
- 如中英文版本有任何差異，一概以英文版本為準。

CANsurance Cancer Protection Plan

Making life easier

Medical • Non-participating Life



You may have different goals and dreams at different life stages; whatever they may be, wouldn't you like to have the option to just go for it with all you've got? But can you go far without adequate support?

At FWD, we understand that life is full of uncertainties, and having the flexibility in making life choices would help us stay focus on our dreams, but for dreams to come true, health should come first.

Hassle free with additional cancer coverage

So when you're striving hard in achieving the best for yourself, don't forget to take good care of your own health as well.

You may think that you are already protected under your group medical plan, yet when critical illnesses like cancer strike, the coverage is far from enough. Thanks to medical advancements in recent years, cancer treatment isn't just about curing the disease. Instead, it includes health consultations and rehabilitation support to promise a well-rounded aftercare.

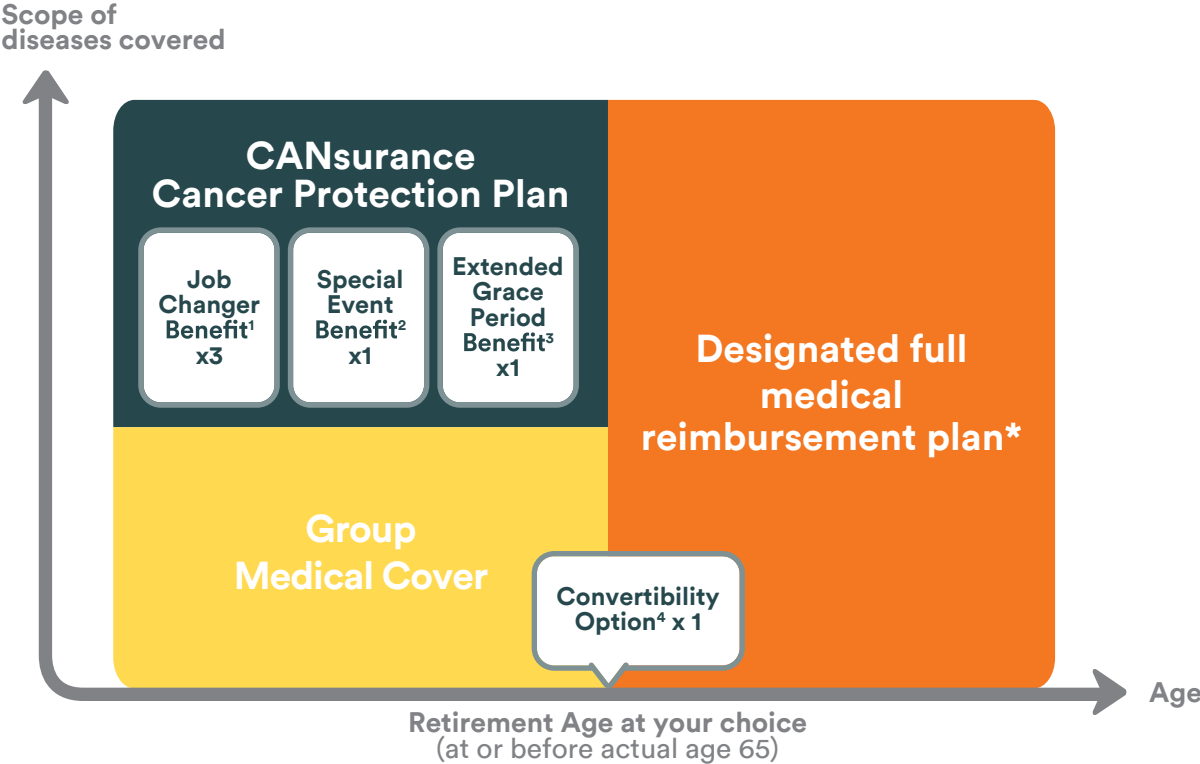
Sheltering you with the necessary coverage regardless the changes in your life

CANsurance Cancer Protection Plan (“the Plan”, “this Plan” or “this Product”) which is underwritten by FWD Life Insurance Company (Bermuda) Limited (incorporated in Bermuda with limited liability) (“FWD”) can help you go forward in the pursuit of your dreams and compensate for insufficient group medical coverage, so you can enjoy a smart and seamless coverage. Plan early so you can go full steam ahead with no worries!

Modern medical technology brings you the privilege to choose the best treatment for yourself in case cancer strikes, as we will ease your medical expenses with a financial safety net. You can rest assured to concentrate on your medical treatment.

To cope with changes and needs during different stages in life, we’re offering flexible medical solutions to accompany you through the ups and downs in your life. Whether you are in between jobs, unemployed, or getting married, you can still enjoy medical coverage, or have the option to apply for waiving or deferring your premium for a certain period.

Smart and Seamless Coverage



* Assuming that you have exercised the Convertibility Option⁴ in CANsurance Cancer Protection Plan.

CAN have comprehensive protection

The key to a speedy recovery is being without financial worries. You can take the policy as an add-on to your current medical coverage to power up your cancer coverage with its essential coverage of Covered Cancer⁵ and Lifetime Cancer Limit⁶ as high as 1.5 million.

CAN cope with changing needs



The Plan gives you coverage with a savvy edge that can cater to your changing needs at different life stages. You can have Additional Benefits without additional charges, such as waiving premium for 1 year when you wish to pursue further full time education, undertake a working holiday or you become involuntarily unemployed; deferring premium payments for 1 year when you get married or become parent; or even enjoy seamless coverage with temporary cover under a designated full medical reimbursement plan when you are changing jobs and do not have group cover. When you retire, you can also permanently convert the Plan to a designated full medical reimbursement plan.

CAN secure complementary support

In addition, the diversified supportive health care professional consultations covered by the Plan aims to give you an extra helping hand in your path to full recovery. You may plan for the most suitable and preferable combination of professional consultations during or after cancer treatment. The Plan even subsidises transportation expenses during treatment.

CAN enjoy personalised assistance

CANcierge⁷ is here to provide you with end-to-end health coaching. Once you are diagnosed with a Covered Cancer⁵, a professional health management team will customise one-stop services specifically for your needs, from cancer treatment and hospitalisation to post-treatment supportive therapies and consultations. You can then concentrate on receiving treatments without additional burdens.

Yes you CAN, with CANsurance

Take the weight off your shoulders today. Simply apply online by answering to a few questions. No medical examination and any proof of health are required.



Let's check out below how Jason could benefit from CANsurance Cancer Protection Plan.

Example

Jason, at age 26 (age next birthday), has just entered the workforce. He is aware that cancer is a major critical illness and wishes to top up his group medical cover. However, he is only able to afford an entry level medical insurance plan at this stage, so he's decided to take out CANsurance Cancer Protection Plan to enhance cancer protection.



At age 26 (age next birthday)

Jason enrolled in **CANsurance Cancer Protection Plan – Economy Plan**.



At age 30 (age next birthday)

Jason decided to take a career break to pursue a full time master's degree. He applied for the **Special Event Benefit²** so that he could still be protected with medical coverage under this Plan but be exempted from paying the premium for 1 year during the course of his study.

At age 31 (age next birthday)

After graduating from his master's degree, Jason has started a new job.



At age 32 (age next birthday)

With his outstanding performance, Jason got scouted by another company to take up a higher position. He applied for the **Job Changer Benefit¹** during his job change period so that he could still be covered under a designated full medical reimbursement plan in addition to this Plan.



At age 35 (age next birthday)

Jason planned to get married. He applied for the **Extended Grace Period Benefit³** to defer his premium payment for a year to enjoy financial flexibility.



At age 46 (age next birthday)

Unfortunately, Jason is diagnosed with lung cancer. We will cover his medical expenses* for cancer treatment including target therapy, hospitalisation, surgery and post-treatment Chinese medicine practitioner consultation.

Furthermore, we will provide professional consultations and **CANcierge⁷** service to assist him to obtain proper treatment during his recovery journey.

* Subject to Lifetime Cancer Limit⁶ and Per Covered Cancer Limit⁸.

The above is for illustrative purpose only and assuming that a) all premiums and levies are paid in full when due, b) the definitions and claims requirements of the benefits are fulfilled, and c) this Plan is in force and has not been surrendered throughout the policy term.

Does this Plan suit you?

If you answer yes to any of the statements below, the Plan is for you.



You are looking for a comprehensive cancer reimbursement plan to meet your healthcare needs.



You are looking for cancer protection with affordable premiums.



You hope that the coverage is flexible to cope with changes and needs in your life.

This product material is for reference only and is indicative of the key features of the Product. For the exact terms and conditions and the full list of exclusions of the Product, please refer to the policy provisions of this Product. In the event of any ambiguity or inconsistency between the terms of this leaflet and the policy provisions, the policy provisions shall prevail. In case you want to read the terms and conditions of the policy provisions before making an application, you can obtain a copy from FWD. The policy provisions of the Product are governed by the laws of Hong Kong.



The Plan's coverage is limited to Reasonable and Customary charges or expenses incurred as a result of services which are Medically Necessary. For the definition of "Medically Necessary" and "Reasonable and Customary", please refer to the "Important Words" section below.

Reasonable and Customary⁹ charges will be reimbursed according to the Plan Summary.

Plan Summary	
Plan Level	Economy
Plan Type	Basic Plan
Issue Age (age next birthday)	19 to 55
Benefit Term	Guaranteed yearly renewable ¹⁰ to age 100 (age next birthday)
Premium Payment Term	To age 100 (age next birthday)
Premium Structure	<ul style="list-style-type: none"> Based on Insured's issue age, gender, smoking habit and selected plan level Renewal premiums are non-guaranteed and will be increased yearly according to the Insured's age next birthday at the time of renewal
Premium Payment Mode	Monthly
Currency	HKD
Area of Cover	Asia ¹¹
Room Level of Hospitalisation	Standard Ward Room ¹²
A. Cancer Benefits	
1. Diagnostic Benefit	Full cover
2. Cancer Treatment Benefits <ul style="list-style-type: none"> 2.1 Hospitalisation and Surgical Benefits <ul style="list-style-type: none"> a) Room and Board b) Physician's or Specialist's Hospital Visit c) Intensive Care Unit ("ICU") Charges d) Hospital Companion Bed (including 1 extra bed for 1 person who accompanies the Insured while hospitalised) e) Surgical Expenses (including Surgeon's fee, Anaesthetist's fee and operating theatre fee) f) Miscellaneous Hospital Medical Charges 2.2 Treatment Benefits <ul style="list-style-type: none"> a) Non-surgical Cancer Treatment (including Chemotherapy, Radiotherapy, Target Therapy, Cancer Hormonal Therapy and prescribed medications) b) Palliative Cancer Care c) Pre or Post-treatment Consultation (incurred by consultation with a physician before or after the active treatment or palliative treatment) 	Full cover

What this Plan covers

Plan Summary

Plan Level	Economy
Area of Cover	Asia ¹¹
Room Level of Hospitalisation	Standard Ward Room ¹²
3. Reconstructive Surgery Benefit (head or breast)	Full cover
4. Monitoring Benefit (up to 5 years since completion of active treatment)	Full cover
Per Covered Cancer Limit ⁸	HK\$500,000
Lifetime Cancer Limit ⁶	HK\$1,500,000
B. Additional Cancer Care Benefit (maximum limit per Covered Cancer⁵)	
5. Daily Hospital Cash for Hospitalisation: a) Hospitalisation in an ICU; or b) Hospitalisation in general ward of a public Hospital in Hong Kong; or c) Hospitalisation expenses that have been paid by another insurance company where FWD has not paid any benefit under Section A Cancer Benefits	HK\$500
• maximum no. of days per Covered Cancer ⁵	30 days
6. Chinese Medicine Practitioner Consultation (including acupuncture treatments or prescribed Chinese medicines) (per visit)	HK\$500
• 1 visit per day & maximum no. of visits per Covered Cancer ⁵	20 visits
7. Physiotherapist Consultation (including acupuncture and chiropractic services) / Occupational Therapy / Speech Therapy (per visit)	HK\$500
• 1 visit per day & maximum no. of visits per Covered Cancer ⁵	20 visits
8. Dietician Consultation (per visit)	HK\$500
• 1 visit per day & maximum no. of visits per Covered Cancer ⁵	20 visits
9. Psychological Counselling (for Insured and/ or immediate family members) (per visit)	HK\$1,000
• 1 visit per day & maximum no. of visits per Covered Cancer ⁵	20 visits
10. Post-hospitalisation Home Nursing (per day)	HK\$1,000
• maximum no. of days per Covered Cancer ⁵	30 days

Plan Summary

Plan Level	Economy
Area of Cover	Asia ¹¹
Room Level of Hospitalisation	Standard Ward Room ¹²
11. Transportation Fee Subsidy (per day)	HK\$300
• maximum no. of days per Covered Cancer ⁵	20 days
12. Medical Appliances	HK\$5,000
C. Death Benefit	
13. Compassionate Death Benefit	HK\$10,000
D. Additional Benefits	
14. Convertibility Option ⁴ : you may apply to convert the policy to a designated full medical reimbursement plan for the Insured while CANsurance Cancer Protection Plan policy is in force without providing further health evidence	Once per policy
15. Job Changer Benefit ¹ : you may apply for the Insured to enjoy a 6 months' temporary coverage under a designated full medical reimbursement plan with a simple health declaration and without additional charges if you or the Insured change full time permanent job	3 times per policy
16. Special Event Benefit ² : you may apply to waive premium of CANsurance Cancer Protection Plan policy for 1 year if you become involuntarily unemployed, wish to pursue further full time education or undertake a working holiday	Once per policy
17. Extended Grace Period Benefit ³ : you may apply for an extension of grace period of up to 1 year ("Extended Grace Period") (including the usual 30-day grace period) if you get married or become parent	Once per policy
E. Ancillary Services	
i) Second Medical Opinion Service ¹³	Service Program
ii) International SOS 24-hour Worldwide Assistance Program ¹³	Service Program
iii) CANcierge ⁷	Service Program

Important to know

Remarks

1. The policy must be in effect for at least 3 consecutive years from the policy date or the date of last reinstatement, whichever is later. This option is only available if FWD offers a designated full medical reimbursement plan at the time of application and subject to FWD's rules at that time. The policy must remain in effect during the temporary coverage period and all premiums still need to be paid when due. You must inform FWD within 31 days immediately before or after the employment termination date and must provide proof of the change in this employment. This benefit is only available if you or the Insured are changing from a full time employment to any full time employment. This option may be exercised up to 3 times per policy, but you may only make a further application after 3 years has passed from the date of the start of the previous temporary coverage period. This benefit will expire at the earlier of following conditions: i) Insured reaches 65 years old (actual age) or; ii) the policy is terminated. You cannot exercise this benefit in conjunction with Convertibility Option, Special Event Benefit or Extended Grace Period Benefit. vCANSurance Medical Plan (a VHIS Certified Plan, Certification Number: F00051) is currently the designated full medical reimbursement plan of the Plan and FWD can revise from time to time without prior notice. FWD is a VHIS provider with registration number 00036.
2. The policy must be in effect for at least 3 consecutive years from the policy date or the date of last reinstatement, whichever is later. You must provide FWD with all documents and information FWD requires within 30 days from the date you first receive relevant proof. This benefit will expire at the earlier of following conditions: i) Insured reaches 65 years old (actual age) or; ii) the policy is terminated. You cannot exercise this benefit in conjunction with Convertibility Option, Job Changer Benefit or Extended Grace Period Benefit.
3. The policy must be in effect for at least 3 consecutive years from the policy date or the date of last reinstatement, whichever is later. You must provide FWD with all documents and information FWD requires within 30 days from the date you first receive relevant proof. If the premium is not paid at the end of the Extended Grace Period, you will be in default and the policy will end. This benefit will expire at the earlier of following conditions: i) Insured reaches 65 years old (actual age); or ii) the policy is terminated. You cannot exercise this benefit in conjunction with Convertibility Option, Job Changer Benefit or Special Event Benefit.
4. You may apply to convert the policy to a designated full medical reimbursement plan if the policy has been in effect for at least 9 consecutive years from the policy date or the date of last reinstatement, whichever is later. This option is only available if FWD offers a designated full medical reimbursement plan at the time of conversion and subject to FWD's rules at that time. You may apply when the Insured is aged between 38 and 64 years old (both actual ages inclusive) and within 31 days immediately before or after the respective policy anniversary without providing further health evidence from the Insured. Once approved, conversion will take effect on next policy anniversary and you cannot withdraw the application. The policy will be terminated once the policy is converted. Any claims for any Covered Cancer made under the Plan or the converted policy of designated full medical reimbursement plan are subject to the Lifetime Cancer Limit. FWD will not cover any illness or injury (including pre-existing conditions) under the designated full medical reimbursement plan if it occurred before the policy date or the date of last reinstatement (whichever is later) of the Plan. Premium payable under the designated full medical reimbursement plan is not guaranteed and will be determined on conversion. You cannot exercise this benefit in conjunction with Job Changer Benefit, Special Event Benefit or Extended Grace Period Benefit. vCANSurance Medical Plan (a VHIS Certified Plan, Certification Number: F00051) is currently the designated full medical reimbursement plan of the Plan and FWD can revise from time to time without prior notice. FWD is a VHIS provider with registration number 00036.
5. Covered Cancer refers to the first symptoms that occur no earlier than 90 days after the policy date or the date of last reinstatement, whichever is later, and are subsequently confirmed by a specialist as meeting the definition of Cancer or Carcinoma-in-situ. Please refer to Policy Provisions for the definitions of Cancer and Carcinoma-in-situ.
6. Lifetime Cancer Limit refers to the maximum total amount per Insured that FWD will pay under Section A of the Plan Summary for all Covered Cancers from the Plan. If the Insured is insured under multiple CANSurance Cancer Protection Plan policies, the Lifetime Cancer Limit will apply across all of these policies, even those policies that have terminated. Once the total amount paid or payable under Section A of the Plan Summary reaches the Lifetime Cancer Limit, the policy will terminate.
7. CANcierge is currently provided by HealthMutual Group Limited ("HMG") and its healthcare network team, it is not a part of the policy or benefit item under the Policy Provisions of the Plan and it is not guaranteed renewable. FWD reserves the right to terminate or vary CANcierge in its sole discretion without further notice. FWD will not be responsible for any act, negligence or failure to act on the part of HMG and its healthcare network team. For details, please refer to the attached brochure of CANcierge.
8. Per Covered Cancer Limit refers to the maximum total amount for any single Covered Cancer that FWD will pay under Section A of the Plan Summary. If the Insured is insured under multiple CANSurance Cancer Protection Plan policies, the Per Covered Cancer Limit will apply across all policies under the Plan, even those policies that have terminated.
9. Only Reasonable and Customary charges for the above benefits will be paid by FWD. Reasonable and Customary refers to a fee or expense which:
 - a. is actually charged for Medically Necessary treatment, supplies or medical services;
 - b. does not exceed the usual or reasonable average level of charges for similar treatment, supplies or medical services in the location where the expense is incurred;
 - c. does not include charges that would not have been made if no insurance existed.FWD may adjust benefit(s) payable under the policy of the Plan for fees or expenses that FWD judges not to be Reasonable and Customary after comparing with fee schedules used by the government, relevant authorities or recognised medical association in the location where the fee or expense is incurred.

Remarks

10. Lifetime guaranteed renewal is subject to the continual availability of the Plan offered by FWD, terms and conditions applicable, benefits, and premium rates at the time of renewal. Renewal premiums are not guaranteed and the premiums for each renewal are determined based on the age at next birthday and the premium table applicable when the policy is renewed each year. Premium table is subject to change based on factors including but not limited to age, medical inflation, claims experience and policy persistency in the same portfolio. FWD reserves the right to revise the benefit payable, terms and conditions and premiums any time at renewal. The policy will expire on the policy anniversary immediately following the Insured's 99th birthday.
11. Asia includes Afghanistan, Bangladesh, Bhutan, Brunei, Cambodia, Hong Kong, India, Indonesia, Japan, Kazakhstan, Kyrgyzstan, Laos, Macau, Mainland China, Malaysia, Maldives, Mongolia, Myanmar, Nepal, North Korea, Pakistan, Philippines, Singapore, South Korea, Sri Lanka, Taiwan, Tajikistan, Thailand, Timor-Leste, Turkmenistan, Uzbekistan, and Vietnam.
12. Standard Ward Room refers to a room type in a hospital that is of a quality below a Standard Semi-Private Room. Standard Semi-Private Room refers to a single or double occupancy room in a hospital, with a shared bath/shower room.
13. The services are currently provided by International SOS and are not guaranteed renewable. All relevant fees and charges (if any) of these services must be paid by you. FWD shall not be responsible for any act or failure to act on the part of International SOS and/or any of its affiliates. Details of the services may be revised from time to time without prior notice from FWD.

Key Product Risks

Credit risk

This Product is an insurance policy issued by FWD. The application of this insurance product and all benefits payable under your policy are subject to the credit risk of FWD. You will bear the default risk in the event that FWD is unable to satisfy its financial obligations under the insurance contract.

Exchange rate and currency risk

The application of this insurance product with the policy currency denominated in a foreign currency is subject to that foreign currency's exchange rate and currency risk. The foreign currency may be subject to the relevant regulatory bodies' control (for example, exchange restrictions). If your home currency is different from the policy currency, please note that any exchange rate fluctuation between your home currency and the policy currency of this insurance product will have a direct impact on the amount of premium required and the value of benefit(s) to be received. For instance, if the policy currency of the insurance product depreciates substantially against your home currency, there is a negative impact on the benefits you receive from the Product. If the policy currency of the insurance product appreciates substantially against your home currency, your burden of the premium payment is increased.

Inflation risk

The cost of living in the future may be higher than now due to the effects of inflation. Therefore, the benefits under the Plan may not be sufficient for the increasing protection needs in the future even if FWD fulfils all of its contractual obligations.

Exclusions

Except Compassionate Death Benefit, CANSurance Cancer Protection Plan does not cover any Covered Cancer⁵ resulting directly or indirectly from or in respect of any of the following:

1. any Covered Cancer⁵ in the presence of any HIV Infection and/or any AIDS related illness. HIV Infection refers to an infection where blood or other relevant test(s) indicate, in FWD's opinion, either the presence of any Human Immunodeficiency Virus, antigens or antibodies to such virus; or
2. any drug or alcohol abuse unless the first symptoms of a relevant Covered Cancer⁵ caused by such drug or alcohol abuse occurs 2 years after the policy date or the date of last reinstatement, whichever is later.

Key Product Risks

Suicide

If the Insured commits suicide (whether sane or insane at that time) within 13 calendar months from the Policy Date, FWD will refund all premiums that FWD has received without interest, less any Policy benefits that FWD has paid and any amounts owed to FWD.

Premium adjustment

The premium is non-guaranteed and will be determined annually based on the age of the Insured on his or her next birthday at the time of renewal. The premium may increase significantly due to factors including but not limited to age, medical inflation, claims experience and policy persistency in the same portfolio.

Premium term and non-payment of premium

The premium payment term of the policy ends on the policy anniversary immediately preceding the Insured's 100th birthday. FWD allows a grace period of 30 days (or Extended Grace Period for the Plan) after the premium due date for payment of each premium. If a premium is still unpaid at the expiration of the grace period, the policy will be terminated from the date the first unpaid premium was due. Please note that once the policy is terminated on this basis, you will lose all of your benefits.

Termination conditions

The policy of the Plan will automatically end on the earliest of the following:

1. If the Insured dies;
2. The policy anniversary immediately following the Insured's 99th birthday;
3. You surrender the policy. FWD will determine the surrender date based on the rules and regulations of FWD at that time;
4. If the change of place of residence or occupation means that the residence or occupation is not insurable according to FWD's underwriting rules, FWD may terminate the policy or refuse to pay benefits under relevant policy after the change;
5. If you refuse to accept the revisions including the adjusted premium and if you have not paid the premium for 30 days from when it was due;
6. If a claim is false, fraudulent, intentionally exaggerated or if any person has used fraudulent means to attempt to claim a benefit, premium paid will not be refunded and any benefit paid because of such means will be recovered;
7. The premium grace period (or Extended Grace Period for CANSurance Cancer Protection Plan) expires and FWD has not received the premium payment;
8. If FWD ceases to offer relevant plan at each policy renewal;
9. The date the total amount paid under Section A in Plan Summary under all policies under the Plan that apply to the Insured reach the Lifetime Cancer Limit⁶;
10. When you convert the Plan to a designated full medical reimbursement plan by exercising Convertibility Option⁴.

Important Notes

Policy Renewal

The period of cover is 1 year, and the policy will be automatically renewed at each Policy Anniversary. FWD can revise, amend or modify this Policy, including the premium, once FWD notifies you in writing at least 30 days before the Policy Anniversary after which the revisions will take effect.

Cancellation Right within Cooling-off Period

If you are not fully satisfied with this policy, you have the right to change your mind. We trust that this policy will satisfy your financial needs. However, if you are not completely satisfied, you have the right to cancel and obtain a full refund of the insurance premium paid by you and levy paid by you without interest by giving us written notice. Such notice must be signed by you and received directly by the office of FWD within 21 calendar days immediately following either the day of delivery of the policy or a cooling-off notice to you or your nominated representative, whichever is the earlier. The notice is the one sent to you or your nominated representative (separate from the policy) notifying you of your right to cancel within the stated 21 calendar day period. No refund can be made if a claim payment under the policy has been made prior to your request for cancellation. Should you have any further queries, you may (1) call our Customer Service Hotline on 3123 3123; (2) visit our FWD Insurance Solutions Centres; (3) email to cs.hk@fwd.com and we will be happy to explain your cancellation rights further.

Cancellation Right after Cooling-Off Period

To surrender the Policy, the Policy Owner needs to send FWD a completed surrender form or by any other means acceptable by FWD.

Obligation to Provide Information

FWD is obliged to comply with the following legal and/or regulatory requirements in various jurisdictions as promulgated and amended from time to time, such as the United States Foreign Account Tax Compliance Act, and the automatic exchange of information regime ("AEOI") followed by the Inland Revenue Department (the "Applicable Requirements"). These obligations include providing information of clients and related parties (including personal information) to relevant local and international authorities and/or to verify the identity of the clients and related parties. In addition, our obligations under the AEOI are to:

- I. Identify accounts as non-excluded "financial accounts" ("NEFAs");
- II. Identify the jurisdiction(s) in which NEFA-holding individuals and NEFA-holding entities reside for tax purposes;
- III. Determine the status of NEFA-holding entities as "passive NFEs" and identify the jurisdiction(s) in which their controlling persons reside for tax purposes;
- IV. Collect information on NEFAs ("Required Information") which is required by various authorities; and
- V. Furnish Required Information to the Inland Revenue Department.

You must comply with requests made by FWD to comply with the above Applicable Requirements.

Double Insurance

If you can obtain a refund of any expenses in the Benefit Provisions of policy provisions from any other sources, FWD will only pay for any excess costs of these expenses up to the limit set out in the Policy Schedule or any Endorsement.

You must tell FWD if the Insured can obtain a refund of all or part of expenses specified in the Benefit Provisions of policy provisions from any other sources. If FWD has paid a benefit which is recoverable from another source, you must refund this amount to FWD.

Notice of Claim

You must inform FWD as soon as possible, and no later than 6 months of the Insured's discharge from hospital, surgery date, or the date of Insured's death, for which a claim will be made on this Policy. FWD has the right to reject any written claims submitted after this 6-month notice period.

Important Notes

Incorrect Disclosure or Non-Disclosure

Your policy is based on the information you and the Insured gave FWD during the application process. It is important that you and the Insured were truthful and accurate with all of the information you provided, as this information helped FWD to decide if you and they were eligible for the policy, and what you need to pay.

You or the Insured are/is required to disclose all material facts in response to FWD's underwriting questions. Material facts are the facts, information or circumstances, in particular medically-related facts, e.g. medical history, smoking status, etc., that would influence the judgment of FWD in setting the premium, or in determining whether to insure the risk. If you or the Insured are/is uncertain as to whether or not a certain piece of information is material, please take a cautious approach and disclose it to FWD.

You should let us know immediately if the information you or the Insured gave us was inaccurate, misleading, or exaggerated. If you or the Insured did not provide accurate and truthful information, or you or they gave misleading or exaggerated information, your benefits or premium under your policy may be affected, and in some cases we may cancel your policy.

Waiting Period

A 90-day waiting period is applicable for the benefits, except the specific waiting periods of other Additional Benefits and Compassionate Death Benefit.

Important Words

First Symptoms

refers to the first time that the Insured experiences a physical symptom that would cause a reasonable and prudent person to seek medical advice, diagnosis or treatment, or where a medical examination or investigation shows the likely presence of a medical condition.

Medically Necessary

is a medical recommendation by Physician, Surgeon or Specialist as part of his/her diagnosis and/or treatment of a Covered Cancer. The medical recommendation must meet each of the following criteria:

1. The Insured's medical condition will be adversely affected if the medical recommendation is not followed;
2. The recommendation is widely accepted within the medical profession in Hong Kong or the country of treatment as being effective, appropriate and essential to diagnose, relieve or cure the Insured's Covered Cancer based on recognised western medical standards of the specialty involved;
3. The recommended medical management and/or treatment is not experimental in nature; and
4. The recommended diagnosis and/or treatment is not preventative, investigational or screening in nature, is not opted or selected by the Insured alone, nor is for the personal convenience or comfort of the Insured or any medical service provider. This precludes:
 - general check-up unrelated to a Covered Cancer;
 - preventative screening or check-ups looking for the presence of Covered Cancer where there are no symptoms or history of Covered Cancer;
 - vaccinations for the prevention of a Covered Cancer;
 - convalescence, custodial or rest care unrelated to the Covered Cancer;
 - cosmetic surgery for aesthetic purposes.

Important Words

Reasonable and Customary

refers to a fee or expense which:

1. is actually charged for Medically Necessary treatment, supplies or medical services;
2. does not exceed the usual or reasonable average level of charges for similar treatment, supplies or medical services in the location where the expense is incurred;
3. does not include charges that would not have been made if no insurance existed.

We may adjust benefit(s) payable under this Policy for fees or expenses that We judge not to be Reasonable and Customary after comparing with fee schedules used by the government, relevant authorities or recognized medical association in the location where the fee or expense is incurred.

Declarations

- This Product is underwritten by FWD. FWD is solely responsible for all features, policy approval, coverage and benefit payment under this Product. FWD recommends you carefully consider whether the Product is suitable for you in view of your financial needs and that you fully understand the risk involved in the Product before submitting your application. You should not apply for or purchase this Product unless you fully understand it and you agree it is suitable for you. Please read through the following related risks before making any application for the Product.
- This product material is issued by FWD. FWD accepts full responsibility for the accuracy of the information contained in this product material. This product material is intended to be distributed in the Hong Kong Special Administrative Region (“Hong Kong”) only and shall not be construed as an offer to sell, a solicitation to buy or the provision of any insurance products of FWD outside Hong Kong. All selling and application procedures of the Product must be conducted and completed in Hong Kong.
- This Product is an insurance product. The premium paid is not a bank savings deposit or time deposit. The Product is not protected under the Deposit Protection Scheme in Hong Kong.
- This Product is an individual indemnity hospital insurance plan without any savings element. The costs of insurance and the related costs of the policy are included in the premium paid despite the product brochure/leaflet and/or the illustration documents of the Plan having no schedule/section of fees and charges or no additional charge noted other than the premium.
- All underwriting and claims decisions are made by FWD. FWD relies upon the information provided by you and the Insured in the insurance application to decide to accept or decline the application with a full refund of any premium paid and any insurance levy paid without interest. FWD reserves the right to accept/reject any insurance application and can decline your insurance application without giving any reason.
- All the above benefits and payments are paid after deducting policy debts (if any, e.g. unpaid premiums or premium loan and the interest of the loan).

For more information

Please contact your financial advisor,
call our Service Hotline or
simply check out our website.

fwd.com.hk



Service Hotline
3123 3123



Learn more about
CANsurance
Cancer Protection Plan

揀易保癌症保障計劃(經濟計劃) CANsurance Cancer Protection Plan (Economy Plan)

基本計劃(港元)年供保費表(中國內地人士除外)
Basic Plan (HKD) Annual Premium Table (excluding Mainland Chinese)

投保年齡 為19至55歲(下次生日) Issue age 19 to 55 (next birthday)

投保年齡(下次生日) Issue Age (Next Birthday)	非吸煙 Non-smoker		吸煙 Smoker	
	男性 Male	女性 Female	男性 Male	女性 Female
19	429	455	432	458
20	454	517	464	530
21	456	579	475	605
22	465	610	490	645
23	470	645	503	689
24	491	689	534	747
25	512	752	566	830
26	533	796	596	888
27	541	840	614	952
28	553	894	635	1,027
29	598	932	697	1,100
30	642	989	757	1,214
31	657	1,025	786	1,306
32	671	1,085	812	1,436
33	688	1,158	844	1,592
34	719	1,237	901	1,753
35	776	1,349	996	1,961
36	790	1,473	1,038	2,195
37	831	1,640	1,117	2,503
38	879	1,837	1,211	2,873
39	919	2,016	1,295	3,224
40	945	2,179	1,360	3,564
41	1,023	2,329	1,505	3,894
42	1,076	2,453	1,505	4,189
43	1,129	2,586	1,618	4,514
44	1,205	2,695	1,735	4,739
45	1,317	2,800	1,890	4,895
46	1,468	2,923	2,396	5,083
47	1,578	3,139	2,628	5,431
48	1,708	3,363	2,900	5,787
49	1,814	3,555	3,139	6,166
50	1,915	3,660	3,373	6,455
51	2,209	3,786	3,969	6,794
52	2,398	3,898	4,379	7,124
53	2,633	4,008	4,893	7,457
54	2,881	4,121	5,402	7,730
55	3,203	4,228	6,006	7,932
56 [^]	3,619	4,373	6,787	8,204
57 [^]	4,013	4,483	7,532	8,415
58 [^]	4,488	4,619	8,423	8,670
59 [^]	4,921	4,769	9,237	8,952
60 [^]	5,277	4,927	9,909	9,250
61 [^]	5,530	5,211	10,382	9,782
62 [^]	5,950	5,420	11,173	10,177
63 [^]	6,349	5,591	11,926	10,500
64 [^]	6,748	5,776	12,676	10,846
65 [^]	7,194	5,992	13,514	11,252
66 [^]	6,558	5,444	12,320	10,223
67 [^]	7,001	5,957	13,152	11,186
68 [^]	7,873	6,204	14,789	11,651
69 [^]	8,859	6,478	16,642	12,165
70 [^]	10,080	6,916	18,942	12,989
71 [^]	11,031	7,270	20,725	13,656
72 [^]	11,635	7,418	21,863	13,932
73 [^]	12,278	7,710	23,072	14,481
74 [^]	12,911	8,042	23,923	14,899
75 [^]	13,594	8,409	24,515	15,158
76 [^]	14,251	8,785	25,006	15,411
77 [^]	14,998	9,202	25,610	15,709
78 [^]	15,759	9,610	26,183	15,965
79 [^]	16,444	9,995	26,531	16,124
80 [^]	17,218	10,467	26,914	16,360
81 [^]	17,755	10,861	26,891	16,449
82 [^]	18,381	11,224	26,971	16,470
83 [^]	19,029	11,605	27,055	16,494
84 [^]	19,406	11,899	27,163	16,654
85 [^]	19,413	12,021	27,171	16,824
86 [^]	19,433	12,158	27,200	17,015
87 [^]	19,441	12,272	27,211	17,175
88 [^]	19,444	12,409	27,214	17,368
89 [^]	19,581	12,554	27,409	17,571
90 [^]	19,791	12,686	27,701	17,755
91 [^]	20,017	12,794	28,018	17,906
92 [^]	20,251	12,945	28,347	18,116
93 [^]	20,513	13,054	28,712	18,270
94 [^]	20,765	13,231	29,066	18,518
95 [^]	21,047	13,380	29,461	18,727
96 [^]	21,321	13,528	29,845	18,933
97 [^]	21,615	13,700	30,255	19,174
98 [^]	21,899	13,855	30,652	19,391
99 [^]	22,217	14,047	31,098	19,660

[^] 續保保費以供參考
Renewal premium for reference only

重要事項 Important Notes:

- 本保費表的上次更新日期為2023年8月1日。
The last update date of the above premium tables is 1 August 2023.
- 本保費表只供參考，並不能作為富衛人壽保險(百慕達)有限公司(於百慕達註冊成立之有限公司)('富衛')與任何人士或團體所訂立之任何合約或該合約的任何部份。有關揀易保癌症保障計劃之詳情，請參閱產品冊子及保單條款。
The premium tables are for reference only and not regarded as a contract or any part thereof between FWD Life Insurance Company (Bermuda) Limited (Incorporated in Bermuda with limited liability) ('FWD') and any other parties. Please refer to the product brochure and policy provisions for the details of CANsurance Cancer Protection Plan.
- 續保保費並非保證及每次續保之保費將根據被保人於續保時的下次生日年齡及當時的保費表釐定。保費表根據各因素，包括但不受限於年齡、醫療通脹及同一類別保單的索償經驗及保單續保情況釐定。富衛保留隨時作出修改於續保時的保單權益、條款及條文及保費的權利。
Renewal premiums are not guaranteed and the premiums for each renewal are determined based on the age at next birthday and the premium table applicable at that time when the policy is renewed. Premium tables are subject to change based on factors including but not limited to age, medical inflation, FWD's medical claim experience and policy persistency in the same portfolio from time to time. FWD reserves the right to revise the benefit payable, terms and conditions and premiums any time at renewal.
- 月供保費 = 年供保費 x 0.09。
Monthly Premium = Annual Premium x 0.09.
- 保費表內的保費乃按標準費率收費並僅供參考，實際保費必需經富衛承保後方可作實。
The premiums in the premium table are calculated based on standard rates and are for reference only. The actual premium will be determined by FWD upon policy approval.

揀易保癌症保障計劃(經濟計劃) CANsurance Cancer Protection Plan (Economy Plan)

基本計劃(港元)年供保費表(中國內地人士)
Basic Plan (HKD) Annual Premium Table (Mainland Chinese)

投保年齡為19至55歲(下次生日) Issue age 19 to 55 (next birthday)

投保年齡(下次生日) Issue Age (Next Birthday)	非吸煙 Non-smoker		吸煙 Smoker	
	男性 Male	女性 Female	男性 Male	女性 Female
19	536	568	540	572
20	567	645	579	662
21	569	724	594	757
22	581	763	612	806
23	588	806	629	861
24	613	861	667	934
25	640	940	707	1,037
26	666	994	744	1,110
27	676	1,050	768	1,190
28	691	1,117	794	1,284
29	747	1,164	871	1,375
30	803	1,237	945	1,517
31	820	1,282	983	1,632
32	839	1,356	1,015	1,795
33	860	1,448	1,055	1,989
34	899	1,546	1,125	2,190
35	970	1,686	1,244	2,451
36	986	1,841	1,297	2,744
37	1,038	2,050	1,396	3,129
38	1,099	2,296	1,514	3,591
39	1,149	2,520	1,619	4,030
40	1,181	2,724	1,700	4,455
41	1,279	2,911	1,881	4,867
42	1,345	3,066	2,021	5,235
43	1,412	3,232	2,169	5,642
44	1,505	3,369	2,361	5,923
45	1,645	3,499	2,634	6,119
46	1,835	3,653	2,995	6,353
47	1,973	3,924	3,285	6,788
48	2,135	4,204	3,625	7,233
49	2,268	4,444	3,924	7,695
50	2,394	4,575	4,215	8,067
51	2,761	4,732	4,951	8,493
52	2,998	4,872	5,474	8,905
53	3,291	5,010	6,116	9,321
54	3,601	5,151	6,752	9,662
55	4,003	5,284	7,508	9,914
56 [^]	4,523	5,466	8,484	10,255
57 [^]	5,017	5,604	9,415	10,518
58 [^]	5,610	5,774	10,528	10,837
59 [^]	6,151	5,961	11,546	11,190
60 [^]	6,597	6,159	12,386	11,562
61 [^]	6,912	6,514	12,978	12,228
62 [^]	7,437	6,775	13,966	12,721
63 [^]	7,937	6,989	14,907	13,125
64 [^]	8,435	7,220	15,844	13,557
65 [^]	8,992	7,490	16,893	14,065
66 [^]	8,196	6,805	15,400	12,779
67 [^]	8,751	7,446	16,439	13,983
68 [^]	9,841	7,755	18,486	14,564
69 [^]	11,073	8,097	20,802	15,205
70 [^]	12,599	8,644	23,677	16,235
71 [^]	13,788	9,087	25,906	17,070
72 [^]	14,544	9,272	27,328	17,415
73 [^]	15,348	9,637	28,840	18,102
74 [^]	16,138	10,052	29,903	18,624
75 [^]	16,992	10,512	30,643	18,947
76 [^]	17,813	10,981	31,257	19,264
77 [^]	18,748	11,502	32,013	19,636
78 [^]	19,698	12,012	32,729	19,956
79 [^]	20,555	12,493	33,163	20,155
80 [^]	21,522	13,084	33,642	20,450
81 [^]	22,193	13,576	33,614	20,560
82 [^]	22,976	14,030	33,713	20,587
83 [^]	23,785	14,505	33,817	20,617
84 [^]	24,257	14,874	33,953	20,817
85 [^]	24,266	15,025	33,964	21,029
86 [^]	24,290	15,197	34,000	21,269
87 [^]	24,300	15,339	34,013	21,468
88 [^]	24,304	15,511	34,017	21,710
89 [^]	24,475	15,693	34,260	21,964
90 [^]	24,738	15,857	34,626	22,193
91 [^]	25,020	15,992	35,022	22,382
92 [^]	25,314	16,181	35,434	22,645
93 [^]	25,641	16,317	35,890	22,837
94 [^]	25,957	16,538	36,333	23,147
95 [^]	26,308	16,725	36,825	23,408
96 [^]	26,651	16,909	37,306	23,666
97 [^]	27,018	17,124	37,818	23,968
98 [^]	27,374	17,319	38,316	24,238
99 [^]	27,770	17,558	38,873	24,575

[^] 續保保費以供參考
Renewal premium for reference only

重要事項 Important Notes:

- 本保費表的上次更新日期為2023年8月1日。
The last update date of the above premium tables is 1 August 2023.
- 本保費表只供參考，並不能作為富衛人壽保險(百慕達)有限公司(於百慕達註冊成立之有限公司)('富衛')與任何人士或團體所訂立之任何合約或該合約的任何部份。有關揀易保癌症保障計劃之詳情，請參閱產品冊子及保單條款。
The premium tables are for reference only and not regarded as a contract or any part thereof between FWD Life Insurance Company (Bermuda) Limited (Incorporated in Bermuda with limited liability) ('FWD') and any other parties. Please refer to the product brochure and policy provisions for the details of CANsurance Cancer Protection Plan.
- 續保保費並非保證及每次續保之保費將根據被保人於續保時的下次生日年齡及當時的保費表釐定。保費表根據各因素，包括但不受限於年齡、醫療通脹及同一類別保單的索償經驗及保單續保情況釐定。富衛保留隨時作出修改於續保時的保單權益、條款及條文及保費的權利。
Renewal premiums are not guaranteed and the premiums for each renewal are determined based on the age at next birthday and the premium table applicable at that time when the policy is renewed. Premium tables are subject to change based on factors including but not limited to age, medical inflation, FWD's medical claim experience and policy persistency in the same portfolio from time to time. FWD reserves the right to revise the benefit payable, terms and conditions and premiums any time at renewal.
- 月供保費 = 年供保費 x 0.09。
Monthly Premium = Annual Premium x 0.09.
- 保費表內的保費乃按標準費率收費並僅供參考，實際保費必需經富衛承保後方可作實。
The premiums in the premium table are calculated based on standard rates and are for reference only. The actual premium will be determined by FWD upon policy approval.

CANCIERGE

One Plan One Team One Stop Solution

Everyone would like to be along with a reliable partner, so as to focus on their recovery and enjoy life even when facing any health problems. As your trusted partner, in addition to providing you with comprehensive medical protection, FWD also customises dedicated health services especially for your needs. CANcierge¹ gives you priority treatment from a professional health management team with a one stop approach, helping you when you need it most. You can relax knowing FWD is there to take care of all aspects of your health.

Professional & Experienced Medical Team as your Partner

A professional medical service provider is undoubtedly the best option to provide prompt & suitable medical advice and treatment. That's why CANcierge¹ provides you with a dedicated network of specialists so you can receive the most efficient treatment from the best-suited doctor. With this professional team of experts as your guardian angel, you can be hassle free even when faced with illnesses or diseases.

Tailor-made Support and Hospitalisation Arrangement

CANcierge¹ always puts your interest first. Should you require hospitalisation and/or treatment due to a Covered Cancer² as diagnosed by CANcierge's doctor, the team of specialists will arrange for you to be admitted to hospital and receive tailor-made treatment, as well as provide follow-up consultation and supportive therapies. You can then continue to live your life.

Efficient and Seamless Claims Resolution and Cashless Facility³

CANcierge's team of specialists will assist you to apply for Cashless Facility³ to FWD if you are diagnosed with a Covered Cancer². Upon successful arrangement of whole process of this resolution, FWD would then provide Cashless Facility³ and pay the hospitalisation, treatment and supportive therapies' fees & charges on your behalf. Payment and claim requests for such fees can be dispensed and you can manage your cash reserve more effectively!

Let CANcierge be your partner in safeguarding your health!

CANcierge Hotline:

Hong Kong: (852) 8120 9066

Toll-free number for Mainland: 400 9303078

24-hour full support⁴

For any enquiries about policy information, please contact your advisors or our customer service hotline 3123 3123.

Note:

- The claimable amount of medical expenditure is subject to the benefits of Eligible Plans, including but not limited to benefit items and benefit amounts.
- Please seek a doctor's individual advice on appropriateness of any medical service to be provided. Doctors of HMG and its healthcare network team are all individual healthcare personnel instead of employees or representatives of FWD. FWD shall not be responsible for any act, negligence or omission of any medical service or treatment provided by them.
- You are required to consent to FWD, HMG and its healthcare network team, recording, sharing, using and archiving your personal data in pursuance of CANcierge¹ being offered to you as well as for their training and quality assurance purposes. Failure to provide the relevant personal data may result in the said service providers being unable to provide the relevant services to you.

The information above is for reference only and none of the above is binding upon FWD or HMG.

The above information is for reference only and is indicative of the key features of CANcierge¹ and not the benefits of Eligible Plans. For a complete explanation of the terms and conditions of Eligible Plans, please refer to the Policy Provisions.

The service is provided by HMG and it is not guaranteed renewable. FWD shall not be responsible for any act or failure to act on the part of HMG and the professionals. FWD reserves the right to amend, suspend or terminate CANcierge and to amend the relevant terms and conditions at any time without prior notice.

This flyer is issued by FWD. It is intended to be distributed in Hong Kong only and shall not be construed as an offer to sell, a solicitation to buy or the provision of any insurance products of FWD outside Hong Kong. All selling and application procedures of the promotion must be conducted and completed in Hong Kong.

¹ CANcierge, provided by HealthMutual Group Limited ("HMG") and its healthcare network team, is not a part of the Policy or benefit item under the Policy Provisions and only applicable to CANSurance Cancer Protection Plan and designated insurance basic plans or riders ("Eligible Plans"). FWD Life Insurance Company (Bermuda) Limited (Incorporated in Bermuda with limited liability) ("FWD") reserves the right to terminate or vary CANcierge in its sole discretion without further notice. FWD shall not be responsible for any act, negligence or failure to act on the part of HMG and its healthcare network team. CANcierge is only available in the Hong Kong region.

² Covered Cancer refers to the first symptoms that occur no earlier than 90 days after the policy date or the date of last reinstatement (whichever is later) and are subsequently confirmed by a specialist as meeting the definition of Cancer or Carcinoma-in-situ. Please refer to Policy Provisions for the definitions of Cancer and Carcinoma-in-situ.

³ Cashless Facility is an administrative arrangement to pay the covered expenditures when the insured is hospitalised, but not a benefit item under Policy Provisions or guaranteed successful arrangement. Cashless Facility is only applicable if the insured requires hospitalisation, treatment and supportive therapies due to a Covered Cancer. FWD reserves the right to terminate or vary CANcierge in its sole discretion without further notice. FWD would pay the medical cost to the relevant hospital on behalf of the insured after successful arrangement of Cashless Facility. If the medical cost paid by FWD is higher than the maximum amount of benefit, FWD will seek reimbursement from the policyowners for such amount.

⁴ This hotline is operated by HMG. Please note that this hotline is for non-emergent reservation of doctor consultation instead of for emergencies.