

Important Safety Notice

FLIR Lorex, Inc. recalls certain batches of the LW2751, LW2752 and LW2962H Video Monitors

June 12, 2018

Dear Valued Customer:

In cooperation with the U.S. Consumer Product Safety Commission and Health Canada, FLIR Lorex, Inc. has announced a voluntary recall for certain batches of three its Home Video Monitors, model numbers LW2751, LW2752 and LW2962H. The detailed information can be found below.

Batteries in the affected monitors can overheat and expand, posing a potential burn hazard to consumers.

Lorex Security Monitors with the following model numbers, monitor sizes and serial numbers are subject to this recall:

Model Numbers	Monitor Size	Serial Numbers
LW2751	7 inch (18 centimetres)	WA01140315501-WA01140319000 WA02140417501-WA02140419000 WA0314050251-WA0314051250 WA0314060001-WA0314061500 WA03140627347-WA03140629346 WA03141222601-WA03141223169 WA04141223170-WA04141223350
LW2752	7 inch (18 centimetres)	WA01140422265-WA01140423264 WA0214065501-WA0214066500 WA02140629347-WA02140630346 WA03141121501-WA03141122000
LW2962H	9 inch (23 centimetres)	WA01140329001-WA01140332400 WA02140419001-WA021404220500 WA02140422001-WA02140422100 WA0314051251-W0314053250 WA0314061501-WA0314061618 WA0414061619-WA0414063000 WA04140623347-WA04140625346 WA0514112501-WA0514114000 WA05141122501-WA05141125000

The model and serial numbers can be found on stickers on the back or underside of the unit.

What you should do

Customers should immediately stop using the affected Lorex Video Monitors and contact FLIR Lorex, Inc. for return instructions to receive a full refund.

For more information, consumers may contact FLIR Lorex, Inc. by telephone toll-free at 1-844-265-7388 from Monday to Friday between 9:00 a.m. and 5:00 p.m. ET or by visiting the company's [website](#) (company to provide link).