

South Shore

FURNITURE

Dear valued customer,

South Shore, Ltd. In cooperation with Health Canada is announcing a voluntary recall of the Summer Breeze 5-drawer chest of drawers. These chests are unstable and can tip-over, posing a tip-over and entrapment hazard that can result in death or injuries to children. The product, model 3746035 was sold on your website from April 2014 through December 2016. The chests measure 44 inches high by 31 inches wide by 16 inches deep.

Since 2010, all our products over 30 inches are delivered with a tip over restraint that complies with the voluntary industry standard (ASTM F3096-14). However, South Shore wishes to contact all consumers that bought this item to:

- 1) Advise consumers that if they have not installed the tip over restraint provided with their product, to stop use and place the recalled chest into an area that children cannot access.
- 2) Contact South Shore for a choice of two options:
 1. Receive a new anchor kit if they have not installed it and no longer have it in their possession. We can provide consumers installation service, free of charge, if consumers are not able to or are uncomfortable installing the anchor kit themselves.
 2. Receive a refund that we would handle should consumers chose to or not feel comfortable with installing an anchor kit themselves.

We agreed with Health Canada to voluntarily recall this product, but to do this, we need to obtain your authorization to directly contact your consumers as defined in the Vendor Agreement we signed with you. Furthermore, we required that you give us such authorization for any case where safety commands us to contact the end-user of our products. Of course, we would inform you of any case where safety is concerned.



We thank you in advance for your willingness to work with us in making sure that consumers are informed about the recall and what consumers can do to make their products safe for use.

We are sorry for any inconvenience that this may have caused.

Regards,



Nicole Basenach

Vice-president Consumer Experience

