

December 13, 2016

**IMPORTANT SAFETY INFORMATION**

Re: Voluntary Product Recall of Riveted Cutting Blades in Certain Cuisinart® Food Processors

Dear Consumer:

Conair Consumer Products ULC (Cuisinart), in cooperation with Health Canada, is conducting a voluntary recall of **riveted** cutting blades in certain Model and Series Numbers of Cuisinart® Food Processors listed below.

Cuisinart is instituting this voluntary recall because in rare circumstances cracks may be found in riveted blades from use of the food processor over time, which could on rare occasion lead to a portion of the blade to detach.

The recall applies only to the **riveted blades** of specific Cuisinart food processors sold in the Canadian marketplace since 1996.

To identify the relevant model numbers, please check for any models as noted below. Model numbers are located on the bottom of the food processor or on the front panel of the instruction booklet.

**Model Number: Riveted Blade for Food Processor that begin with the following:**

CFP-11, DFP-11, DFP-14, DFP-7

DLC-10, DLC-2007, DLC-2009, DLC-2011, DLC-2014, DLC-5, DLC-7, DLC-8, DLC-XP

EV-10, EV-11, EV-7, MP-14

If there are no Rivets on your blade, your Food Processor blade is **NOT** involved in this recall. You may continue to use your Food Processor blade.

If you have a Food Processor that is one of the Models listed above, and it contains a riveted blade, please contact Cuisinart's customer service team for a free replacement blade. **Consumers should not return the Food Processors to the retailer.**

**RIVETED BLADE**

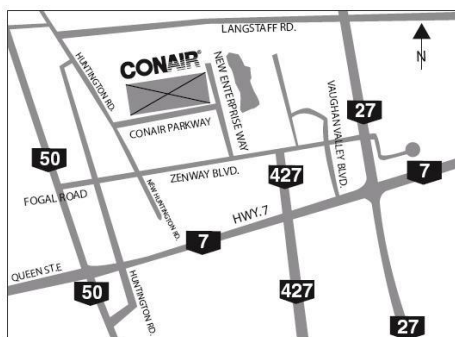
**Examples of Cuisinart Food Processors with Riveted Blade**



If there are no Rivets on your blade, your Food Processor blade is **NOT** involved in this recall. You may continue to use your Food Processor blade.

*Please contact Cuisinart Customer Service Team for a free replacement blade by one of our options below:*

1. For further information, please visit our website: <http://www.cuisinart.ca/recall/>
2. Please email us at [consumer\\_recall@cuisinart.ca](mailto:consumer_recall@cuisinart.ca) with your full contact information (name, mailing address, telephone) and Cuisinart will respond immediately with instructions.
3. Please call our **Toll-free number 1-866-729-2389** to speak with a representative in our Warranty Care Centre.
4. If you are in the greater Toronto area, you are welcome to visit our **Warranty Care Centre at 100 Conair Parkway, Woodbridge, ON L4H 0L2.** Hours of operation for the Warranty Care Centre are weekdays from 9:30am to 4:30pm, please see map below for details.



We apologize for any inconvenience and appreciate your cooperation during this recall. Cuisinart is proud to consistently produce high quality appliances and we assure you, our valued customer, that we will continue to strive to meet your expectations and high standards for quality products.

Sincerely,

Conair Consumer Products ULC