

At ASUS, consumer safety is our number one priority. On July 6<sup>th</sup>, 2017 we were made aware that there had been a reported case of a ZenFone 3 Laser device in Canada being unable to complete an emergency 911 call. We want our customers to rest assured that we have taken immediate action to investigate this matter, and are working with the phone carriers and providers to determine the cause. For up to date information, please contact ASUS Support at 888-678-3688 (English) or 888-616-2787 (French). We will be issuing further communication once we have received additional information surrounding the incident and its cause.