

Re: Evenflo Pillo Napper, Model Number 12132125

Dear Valued Evenflo Canadian Retailer:

Due to a noncompliance observed by Health Canada under the Cribs, Cradles and Bassinets Regulations, Evenflo Company, Inc. has agreed to voluntarily recall the Pillo Napper in Canada. One model sold between June 2017 and May 2019 is impacted: #12132125. Our records show that there is extremely low inventory of the Pillo at retail. The product was sold primarily online and such sales have been halted.

In a recent Health Canada review, Evenflo could not demonstrate the compliance of the Pillo Napper to the Cribs, Cradles and Bassinets Regulations, but instead had tested the product to meet an ASTM standard for inclined sleep products, the standard used in the United States. Importantly, the required recline of the back support under the two standards is so different that both standards could not be met simultaneously. Accordingly, Evenflo agreed to recall and no longer sell the product in Canada, but will continue sales in the United States and elsewhere. **Importantly, there have been no injuries associated with the use of this product—in Canada or elsewhere.**



Consumers in Canada who have purchased the Pillo Napper may contact Evenflo at 1-937-773-3971 between 9 a.m. and 5 p.m. EST for more information about the recall and to receive a credit for another Evenflo product.

Please contact your Evenflo sales representative with questions. We anticipate minimal disruption associated with this recall and look forward to our continued partnership.

Please note that units sold in the United States are not subject to this recall.