

Angelcare®

Monday, November 11th, 2013

URGENT - IMPORTANT SAFETY NOTICE

RE: Angelcare Movement and Sound Monitors (Models listed below)

Dear Retailer:

We would like to inform you that Angelcare Monitors Inc., in cooperation with *Health Canada*, will be announcing a voluntary recall to provide cord covers to consumers who purchased an Angelcare Monitor that includes a sensor pad. The cord attached to the baby monitor's sensor pad that is placed under the crib mattress can present a potential strangulation risk if the child pulls the cord into the crib and it becomes wrapped around the neck.

The item numbers involved in the recall are the following:

AC 1100 Series

1100-CA-1GB, 00AC1100

AC 201 Series

201R-CA-1CC, 201-CA-1GB, 201-CA-1SB, 201R-CA-OCG, 201-CA-1CC

AC 300 Series

300-CA-GB

AC 301 Series

301-CA-1CS, 301-CA-1FB, 301R-CA-1CS, 00AC301, 00AC301RC

AC 401 Series

401-2PU-CA-1GB, 401-2PU-CA-2SB, 401-CA-1FB, 401-CA-1FBV, 401-CA-1GBV,
00AC401, 00AC4012P, 00AC401V

AC 601 Series

601-CA-1GB

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We ask that you conduct an immediate **STOP SALE** of the above items. Please review your inventory and call our Retailer Phone Line that was specifically created for this issue, at **1-855-281-8828 between 8am to 8pm EST** from Monday through Friday or email at retailers@angelcare.ca with the model and amount of inventory you have left in stock to determine their handling. If you require kits for your customers, you may also request them using the same Retailer Phone Line. Please note that this recall will be supervised by inspectors from Health Canada.

Consumers should immediately make sure cords are placed out of reach of the child and to contact Angelcare toll-free at **1-855-355-2643 between 8 a.m. and 8 p.m. EST** Monday through Friday, email at consumers@angelcare.ca or visit the safety notice section firm's website at <http://angelcarebaby.com> to order the free cord cover kit. Consumers should not return product to the store.

In the recent weeks, Angelcare has created new model numbers including an A in the model number and new UPC codes that have been provided to you. These models are not part of the recall as they already contain the cord covers required.

As always, we would like to thank you for your cooperation and apologize for any inconvenience.



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