

# Public Retailer Notice: Basis Peak Watches

## **Notice: Important information for Basis Peak watch users**

A small number of people have reported that their Basis Peak watches overheated, and in some cases caused discomfort, blistering or burns on their wrist under the watch body. Basis Science has stopped sales of Basis Peak watches until further notice, and is offering refunds to Basis Peak watch users who are dissatisfied with their watches for any reason.

To obtain a refund visit <https://support.mybasis.com> or call 1 (844) 622-7472 between 7AM and 5PM PST.

More information on this situation is at <http://www.mybasis.com/overheated>.