Apple Canada Inc. Recalls Beats Pill XL Speakers


Affected products

Beats Pill XL Speakers

Product description

This recall involves the Beats Pill XL Speakers. The recalled products are plastic, capsule-shaped audio speakers with model number B0514. The speakers measure about 4 inches (10 centimeters) tall by 13 inches (33 centimeters) wide by 4 inches (10 centimeters) deep and are black, white, pink, metallic sky or titanium in colour. The affected speakers have a 'b' Beats logo on the speaker grille side and the words 'beats pill XL' on the handle.

Hazard identified

The battery in the speaker can overheat, posing a fire hazard to consumers.

Health Canada has not received any consumer reports of incidents or injuries related to the use of these speakers in Canada.

Apple has received two reports of incidents of the speakers overheating in Canada and six in the United States, including one with a burn to a consumer's finger and one with damage to a consumer's desk.

Number sold

Approximately 11,000 units were sold in Canada and 222,000 units in the United States.

Time period sold

The recalled speakers were sold in Canada and the United States between January 2014 and June 2015 at various retailers and online.

Place of origin

Manufactured in China.

Companies

Importer

Apple Canada
Markham
Ontario
CANADA

What you should do

Consumers should immediately stop using the recalled units and contact Apple for a full refund in the form of an Apple Store credit or an electronic funds transfer.
For more information, consumers may contact Apple Canada Inc. on the company's website to register their product for the refund program or by calling toll-free at 1-800-263-3394.

Consumers may view the release by the US CPSC on the Commission's website.

Please note that the Canada Consumer Product Safety Act prohibits recalled products from being redistributed, sold or even given away in Canada.

Health Canada would like to remind Canadians to report any health or safety incidents related to the use of this product or any other consumer product or cosmetic by filling out the Consumer Product Incident Report Form.