



**"EXHIBIT B"**

**GENERAL POLICIES & PROCEDURES**

**CHECK-IN / CHECK OUT**

Guest check-in time is 3:00 p.m. If rooms are requested prior to check-in time, early arrivals will be accommodated only when rooms become available. Guests must be at least twenty-one (21) years of age or be accompanied by someone at least twenty-one (21) years of age to check in.

Check-out time is 11:00 a.m. Hotel bell staff can store luggage on a complimentary basis for those guests who have checked out, but are not yet departing the Hotel. For those guests not wanting to stop at the Front Desk on the way out, express check-out is available thru the in-room televisions.

A \$20.00 surcharge (subject to change) will apply per night, to each additional third and fourth person occupying the same room. Each occupied guestroom may have a maximum of four guests.

**BAGGAGE SERVICE – INDIVIDUAL**

Guests arriving individually are greeted at the front door by Hotel bell staff and given a claim check for their luggage. The guest will then call from their room to arrange for delivery of luggage.

**BAGGAGE SERVICE – GROUP**

Should the Meeting Group request baggage handling; the charge is currently \$5.50 per person (subject to change) for all arrivals in a single group of ten (10) rooms or more. This charge covers handling of baggage both in and out of the Hotel. The Bell Desk staff will take the luggage off the group's transportation vehicle while the guests enter to register. Upon departure, guests' luggage must be packed, left just inside the locked guestroom door, and ready for pickup by the Bell Desk staff no later than one (1) hour prior to departure.

**RESERVATION PAYMENT TYPE**

Checks will NOT be accepted at the Front Desk upon arrival. All checks must be received at least **20 days prior to the reservation day of arrival** in order to have adequate payment processing time. If we do not receive payment at least 20 days prior to the date of arrival, the reservation will be cancelled unless another form of payment is established. If the guest makes their reservations within 20 days of the arrival date, we will not be able to accept a check as a form of payment.

**CONVENTION SERVICES**

The Convention Services Department will be in contact with Meeting Group following receipt of the signed agreement. The Convention Services Manager becomes the main contact for all details involving reservations, billing procedures, show tickets, and provides recommendations for outside services if necessary.

In addition, the Convention Services Department will be responsible for assisting Meeting Group with function room arrangements and menu selections. Unless already provided, Hotel requires a tentative schedule of function room requirements to the Catering Department at least ninety (90) days in advance of the meeting. Any additional requests for function rooms will be on a space available basis. A firm and detailed schedule must be furnished to the Catering Department no later than thirty (30) days before

the program.

### **SUITE POLICIES**

Maintaining the integrity of suite furniture arrangement is vital. Furniture, fixtures, artwork, etc. may not be moved or removed.

Please note exhibits and displays are not permitted on guest room floors or in the suites, and signage is not permitted in the corridors, elevator foyers, or on doors. Furthermore, taping or affixing of any materials to walls, floors or ceilings is not permitted.

Food and beverage for suites should be ordered well in advance of your arrival through the Beau Rivage Room Service Department. No individual, outside company or vender will be permitted to provide items or catering for the suites.

Please be advised suite numbers cannot be pre-assigned or confirmed in advance.

### **SIGNAGE AND DISPLAY ADVERTISING**

Hotel retains exclusive rights to all display advertising within the function space and all other space on the Hotel property. Meeting Group may not advertise within the function space, nor represent to any third party that it may advertise within the function space or on Hotel property, and may not place any signage or banners in the function space or on Hotel property without prior written consent of Hotel. In the event Hotel grants its consent for Meeting Group to advertise within the function space or on Hotel property, it shall be a nonexclusive right to advertise. Any signage or banners approved by Hotel may only be hung or posted by the Beau Rivage staff (subject to charge). No flyers, advertising materials or free samples shall be produced, placed or distributed, without the prior written approval of, and under the conditions established by Hotel. Meeting Group, its agents, contractors and employees, may not affix signage to any wall located on the Hotel property.

### **ROOM/ATTENDEE DELIVERIES**

Items will be placed inside the sleeping rooms (not outside or under the door) after a guest has checked in. Items will not be delivered prior to arrival. All deliveries will be charged \$3.00 per item/per room and \$.50 per item /per room for each additional item. Please be advised, that letters, agendas and/or other correspondence for convention attendees cannot be distributed at the front desk. For distribution of these items, please contact your Convention Service Manager.

### **PRINTED MATERIALS**

We request that the Convention Services Manager review and be placed on your mailing list to receive all materials concerning Hotel. In this way, we can share with our staff all printed materials in the possession of your prospective attendees.

### **WIRE TRANSFER INSTRUCTION**

Should you choose to forward deposit(s) and payment(s) via bank wire transfer, please follow the procedure outlined below. All funds should indicate the group name and be directed to your're A/R Resolution contact. The MGM / Beau Rivage's bank information is outlined below:

ACH Account Name: MGM Resorts International,  
Shared Services A/R Beneficiary  
Address: 880 Grier Dr,  
Las Vegas NV 89119  
Bank Name: Bank of America –  
300 S. Fourth St.

Account Number:	Las Vegas, NV 89101 501012629871
ABA Routing:	122400724
Bank Account Name:	Beau Rivage Resorts, Inc.
FedWire Acct Name:	MGM Resorts International, Shared Services A/R Beneficiary Address: 880 Grier Dr, Las Vegas NV 89119
Bank Name:	Bank of America – 300 S. Fourth St, Las Vegas, NV 89101
Account Number:	501012629871
ABA Routing:	026009593
Swift Code:	BOFAUS3N
Check Payments:	Lockbox Mail: USPS MGM Resorts International P.O. Box 748137 Los Angeles, CA 90074-8137
Overnight Mail:	FedEx/UPS MGM Resorts International ATTN: Lockbox 748137 2706 Media Center Drive Los Angeles, CA 90065

Lockbox number must be included with the physical address for payments sent Overnight The number references the account that the payment needs to be deposited to. If the Lockbox number is not included; the payment may be returned or delivery refused; no processing will be made.  
Client is responsible for any applicable bank/transfer fees

**SHIPPING PROCEDURES & FEES**

Beau Rivage will accept most packages and freight up to three (3) days prior to arrival. Handling fees will apply for all incoming and outgoing shipments. Hotel policy requires that only the addressee may sign for and receive packages and freight. A photo I.D. is required. All packages should be sent to the following address:

Beau Rivage Resort and Casino  
875 Beach Boulevard  
Biloxi, MS 39530  
Hold for: Guest's Name/Company Name  
Arrival Date:  
Box: # of #

The Hotel Convention Services Departments must be notified of any incoming packages and freight at least seven (7) days prior to the arrival of the shipment.

**PARCELS/PACKAGES**

*Inbound:*

Parcels must be properly labeled and will be held for guest pickup at the Business Center.

*Outbound:*

Shipping authorization forms are required and must be completely filled out and obtained from the Business Center. After completing the forms, parcels will be weighed and will receive a shipping label. Customs documentation is required if shipping internationally. Outgoing parcels must be delivered to the Business

Center no later than 2:00 p.m. for shipping on that day. Any parcels dropped off at the Business Center after 2:00 p.m. will be shipped the following day, with the exception of Friday, then parcel will ship the following Monday, although Saturday delivery is available.

## **FREIGHT**

### *Inbound:*

The Convention Services/Catering Department is responsible for the coordination of incoming freight that equals to or is larger than a standard pallet size- 40'x47" (this is also known as "large items"). Hotel's Business Office employees are required to move all items from/to the dock, unless special arrangements have been made through the Convention Services/Catering Department. If a Meeting Group representative must access any stored freight, the representative must contact the Business Center. Hotel is unable to receive, store, or ship freight which is larger than a standard pallet (40" x 47") unless special arrangements have been made. Freight can only be received between the hours of 6:00 a.m. and 2:00 p.m. on weekdays and on Saturdays. **Please note the dock is closed on Sundays.**

Incoming shipments that do not include the proper information on the label and/or shipments that arrive after hours may be refused unless the proper arrangements have been made. The following information must be provided to the Convention Services/Catering Department at least seven (7) days prior to the arrival of the shipment for larger items:

- Company transporting the freight
- Delivery date & time
- Contact name and information for pickup
- # of pallets and estimated weight

### *Outbound:*

Shipping requisition forms are required and must be obtained from the Business Center. After completing the forms, freight will be weighed and will receive a shipping label. Customs documentation is required if shipping internationally. It is the responsibility of the guest to notify the transportation company of pickup date and time. The Business Center must receive notification of the intent to ship outbound at least seven days prior to ship date. Freight can only be shipped between the hours of 6:00 a.m. and 2:00 p.m. on weekdays and 7:00 a.m. and 2:00 p.m. on Saturdays. **Please note the dock is closed on Sundays.**

Set up assistance fees are applicable to inbound and outbound freight for large items. Please see your Catering and Conference Services Manager for details, shipping guidelines and prices.

## **HANDLEING FEES**

In addition to shipping costs, the following handling charges (subject to change) will apply for all incoming and outgoing letters packages:

- 0 - 50 pounds \$5.00 per parcel
- 51 - 100 pounds \$10.00 per parcel
- Over 100 pounds \$15.00 per parcel

*Special pricing for large items – Please see the Catering and Conference Services Manager*

## **MEAL COUPONS**

Coupons are available for purchase through your Convention Service Manager to The Buffet. Current buffet prices are:

Monday through Friday; Breakfast \$16.04 and Lunch \$21.79; Sunday thru Thursday; Dinner \$27.81. Our Dinner Buffet is \$32.09 Friday and Saturday. A Champagne Brunch is offered Saturday and Sunday and is priced at \$28.88. These prices are subject to change.

*All coupon prices are inclusive per person, tax only. DOES NOT INCLUDE GRATUITY. Meal coupons are non-refundable, non-transferable, and prices are subject to change. Meal coupon prices are subject to change for Thanksgiving and other special Holidays.*

### **RENTAL CARS/SCOOTER RENTAL**

Avis has designed a special program for Beau Rivage Guest to meet car rental needs. For the guests' convenience, Avis is located at the hotel's motorcoach lobby and is open daily 9:00am – 4:00pm, 7 days a week. For more information, please contact Avis at 228-386- 7560.

Scooter Bug is also located in the Front Services. They are open daily 9:00am – 4:00pm. For more information, please call Scooter Bug at 228-386-7070. Due to limited inventory, advance reservations are advised but not required. Same day rental, please see our Concierge at the Front Desk.

### **TRADEMARK**

Neither party is authorized to use any trademark, trade name or service mark owned or registered by the other party, its parent, subsidiaries or affiliates. Neither party may, without prior written approval of the other party, copy, reproduce, distribute or use any trade name, trademark, copyrighted material, or service mark of the other party, its parent, subsidiaries, or affiliates.

### **LOST OR STOLEN PROPERTY**

Hotel shall not be responsible for losses by Meeting Group, its agents, directors, shareholders, employees, members, attendees, contractors, volunteers, performers or any other party due to theft, damage to, or disappearance of equipment or other personal property, it being specifically acknowledged that such equipment and property is not under the care, custody, or control of Hotel.

### **DAMAGE TO PROPERTY**

Meeting Group shall be liable for any damage, normal wear and tear excluded, to the Function Space, or to any other real or personal property of Hotel, caused by the act or omission of Meeting Group, its agents, directors, shareholders, employees, members, attendees, contractors, volunteers, or performers. Meeting Group will not, and shall not permit others to, drive nails, tacks, hooks, screws, tape or velcro or other items into any part of the Function Space or Hotel equipment or property. Meeting Group shall return the Function Space to Hotel in as good of condition and repair as the same shall have been found when licensed for Meeting Group's use.

## **“EXHIBIT C”**

### **CATERING POLICIES & PROCEDURES**

#### **GUARANTEES**

The Catering Office must receive guaranteed numbers of attendees for all events three (3) business days prior to the function by 10:00 A.M., and three (3) business days prior to events held on Sundays, holidays and weekends. Meeting Group will be charged the guaranteed number or the number of people actually served, whichever is greater. Hotel will not set more than three percent (3%) above the guaranteed number, not to exceed fifty (50) people. If no guarantee is received, the number of guests indicated on the Banquet Event Order will be the guaranteed attendance. If the guarantee decreases by more than fifteen percent (15%) from the original estimated number, Hotel reserves the right to charge room rental or relocate Meeting Group to a smaller room.

The Event will be set as indicated on the BEO with revisions being based on labor availability at the time of the requested change(s). Additional labor may be incurred. Guarantees must be received by the Catering Office at least three (3) business days prior to the function by 9:00AM. If the guarantee count is not received, the number of guests indicated on the BEO will be the guarantee attendance. We re to serve 3% above the guarantee number, not to exceed 50 people. You will be billed the guarantee number or attendance, whichever is greater. Any new menu ordered within 72 hours of the function will be considered a “Pop-Up” and subject to a 10% increase. Food and Beverage prices are subjected to a 17.5% gratuity and a 2.5% service charge at the prevailing tax rate, currently 7%.

#### **TAX AND GRATUITY**

Food, beverage and audiovisual prices are subject to 7% sales tax and 17.5% gratuity and 2.5% service charge (both subject to change). The service charge for offsite/outdoor events is 18.5% gratuity, 2.5% service charge and currently 7% sales tax. Tax-exempt organizations must furnish a Certificate of Exemption from the state of Mississippi to the Catering Office at least two weeks prior to the event.

#### **FOOD AND BEVERAGE**

The Banquet Department is the sole provider of all food and beverages served in the banquet facilities. Food and/or beverage is not permitted to be brought into the Convention Area by a guest or any attendees. To ensure compliance with the Mississippi Board of Health, food will be consumed on the hotel premises at the contracted time of the event and may not be removed from the banquet facilities.

In compliance with Mississippi ABC Laws, Hotel is the only authorized licensee able to sell and serve liquor, beer and wine on the Hotel premises. Hotel reserves the right to refuse service to any person who appears to be intoxicated. No one under twenty-one (21) years of age will be served alcoholic beverages.

#### **FOOD AND BEVERAGE EVENTS**

The Catering Department will be the Meeting Group’s main contact for all details involving function arrangements and menu selections. The current menu prices are indicated on our menus. All food and beverage must be supplied by the Banquet Department at Beau Rivage Resort and Casino. The resort is the only authorized licensee to sell and serve food, liquor, beer and wine on premises. This includes hospitality suites, food, and beverage. All food and beverage prices are guaranteed ninety (90) days prior to the date of the function.

Menu service to less than the specified minimum guarantee of guests for a catering function is subject to a minimum taxable surcharge. Menu service is available for maximum time specified on each menu. The resort will assess a taxable service charge for each additional half hour. The Convention Services Department will be happy to customize and tailor specialty menus at your request.

## **FEES AND MINIMUMS AND CANCELLATIONS**

Receptions, except those preceding a dinner, require a \$75.00 per person food and beverage minimum, excluding tax and service charge. If there are any changes or additions to the setup within three (3) business days of the function (by 9:00AM), a \$200 labor fee may be applied.

Continental, breakfasts, lunches and dinner prices are based on minimum guarantees for a set time. Please refer to the catering menus for the minimal amounts and times. Should the minimum guest guarantee fall below the required \$8.00 minimum amount additional charges will apply.

Cancellation of any food and beverage events may be subjected to a penalty. Please refer to the contract for the catering cancellation schedule.

## **SERVICE CHARGES**

- Bartender Fees: Host Bar is \$100 per bar. Bartender/Cashier is \$150 per bar. (One bar per 100 guests)
- \$175 per Chef, per 100 guests
- \$75 Service attendant (if needed or required) per 100 guests

## **DISPLAYS, SIGNS AND DECORATIONS**

Displays, signs and decorations must be of professional quality and may not be used unless Hotel approves them in advance. Affixing any materials to the walls, floors, ceilings or furnishings is not permitted. Hotel staff must hang all banners. If we are notified in advance, a charge of \$50.00 per banner will apply. However, if we are not notified in advance prior to the group's arrival, a charge of \$75.00 per banner will apply. Decor of any kind that causes damage to the property is prohibited. Meeting Group agrees to be responsible for any damage done to the Hotel during the time the premises are under the Meeting Group's control. This also includes any excessive cleanup made necessary by Meeting Group and/or decorators/outside agencies during set-up or teardown. Decorations using candles or flames are strictly prohibited. Mylar Balloons are prohibited. Displays, signs and decorations are permitted on the convention floor only.

## **AUDIO VISUAL**

Encore Event Technologies is Hotel's exclusive audio-visual provider located on-site to help service audio-visual and production needs. Encore is the exclusive provider of all rigging and power equipment and services. This includes but is not limited to: labor, trussing, chain motors, cables, span sets and all other rigging related equipment. Group is also required to use Encore Event Technologies for all meeting rooms and breakouts (excluding general session(s)) including but not limited to: projectors, screens, microphones, speakers, mixers lighting and any other audio-visual equipment necessary for a breakout or meeting room.

## **EXHIBITS**

Upon request, Hotel will provide tabletop displays (6-foot tables) including standard linen and table skirting, two (2) chairs and a wastebasket during Meeting Group's program. A charge of \$55.00 per tabletop, per day will be applied. Additional services and/or decorations must be contracted through an outside vendor. Tabletop rental does not include additional chairs, drayage, decorations, booth accessories, labor, guard services, electrical or gas supply. All requests must come from Meeting Group's main contact.

## **Conference Guidelines for Show Management and Production Companies:**

### **Exhibitor / Décor/ Destination Management Companies: General Load-In / Load-Out:**

Times for load-in and load-out must be pre-arranged with the Event and/or Catering Manager to ensure the loading dock is available for both deliveries and pick-ups. At no time will Vendors be able to make deliveries or schedule pick-ups through the front entrance of the Hotel, via the Hotel's porta cochere

Vendor/Contractor is solely responsible for cleaning of space used and removal of trash and debris is the sole responsibility of the Vendor/Contractor. A fee of \$175.00 per hour will be charged by the Hotel if the area is not returned in the same condition as at load-in. Prior to Load In, Customer Initials \_\_\_\_\_

Leaving the Hotel premises, Vendor/Contractor must meet with Banquet Event Service Manager to inspect function space. Cleaning fees required will be determined on individual basis with vendors, based on the condition of the space when vacated.

During the convention / show, trash at the individual booths should be removed by the exhibit company, daily or when needed daily. The trash can be placed in the rolling dumpster found in the Clock-in room. This dumpster will be emptied by the Banquet Staff.

If Vendor constructs any item (staging, décor, etc.) that may cause damage to Hotel carpet, Vendor must cover carpet with visqueen or similar material. It is the responsibility of the Vendor to provide and lay out this material as well as to dispose of it after use. This regulation will be strictly enforced; companies not following this procedure will have their operation shut down until the situation is rectified. Visqueen is required for all transportation \* placement of pallets, pallet jacks, skids or any other material that may cause damage or abuse the hotel's carpeting.

To preserve the integrity of the facility for use by future guests, it will be strictly prohibited to nail, screw, or tape anything to the Hotel's flooring, walls, airwalls/dividers, or ceilings under any circumstance

**Carpet Coverage Policy:**

If Vendor will be constructing any item (staging, décor, etc.) that may cause damage to Hotel flooring (carpet, tile etc.) Vendor must cover carpet with visqueen or similar material. It is the responsibility of the Vendor to provide and lay out this material as well as to dispose of it after use. This regulation will be strictly enforced; companies not following this procedure will have their operation shut down until the situation is rectified.

Visqueen is required for all transportation & placement of pallet jacks, pallets, skids, or any other material that may cause damage or abuse to the hotel's carpeting.

**Personnel:**

All persons affiliated with Vendor are required to check in with proper ID with the Hotel Security Department, and in exchange will be issued a Vendor badge which must be visible at all times.

**Damages:**

\_\_\_\_\_ agrees that in the event of any damage to the conference floor (Ballrooms and Conference Foyer) \_\_\_\_\_ would be responsible for the repair.

**Vendor Acknowledgment:** As the authorized representative for \_\_\_\_\_ (Vendor/Contractor/Production Company), I have read and understand the above minimum standards. This authorization is for the dates of \_\_\_\_\_, 20\_\_ through \_\_\_\_\_, 20\_\_

VENDOR/CONTRACT/PRODUCTION COMPANY NAME:

Name Printed: \_\_\_\_\_ Date: \_\_\_\_\_  
Authorized Signature: \_\_\_\_\_

**Client Acknowledgment:**

As the authorized representative for \_\_\_\_\_ (Client/Group), I have read and



understand the above minimum standards. This authorization is for the dates of \_\_\_\_\_, 20\_\_\_\_, through \_\_\_\_\_, 20\_\_\_\_.

CLIENT/GROUP NAME: \_\_\_\_\_

Name Printed: \_\_\_\_\_ Date: \_\_\_\_\_

Authorized Signature: \_\_\_\_\_

**BEAU RIVAGE EVENTS**

Beau Rivage offers complete decorating and entertainment services. No meeting or food and beverage event is too large or too small for linens and custom designed props and signage. Our Convention Services Department provides convenient one stop shopping for special events. For additional information regarding special décor option, please contact your Convention Services Manager.

**MEETING GROUP ENTERTAINMENT**

Meeting Group acknowledges that Hotel has a reputation for offering high-quality entertainment and services to the public, is held by a publicly held company, is subject to regulation and licensing, and desires to maintain its reputation and receive positive publicity concerning Meeting Group's functions. Consequently, prior to contracting with any entertainer or production company to provide entertainment at its function(s), Meeting Group shall obtain Hotel's written consent for the entertainment, which consent shall not unreasonably be withheld. In contracting for entertainment, Meeting Group agrees that any such entertainment will comply with Hotel's normal policy regarding risqué or questionable material and that no disparaging remarks toward gaming, Hotel, its directors, officers or employees or those of any affiliate of Hotel shall be made.

**SAFE USE OF FUNCTION SPACE**

Meeting Group shall, at all times, conduct its activities in a safe and careful manner, with full regard to public safety, and will observe and abide by all applicable laws (including the Americans with Disabilities Act), ordinances, rules, regulations and requests by duly authorized governmental agencies having jurisdiction, as well as those of the Board of Fire Underwriters or any similar body and Hotel.

**SALE OF MERCHANDISE**

Meeting Group may not utilize Hotel function space or property for the purpose of selling merchandise or services without the prior written approval of, and under the conditions established by Hotel, Meeting Group, its agents, contractors and employees. All permits and licenses required by law for such activity in Harrison County are the sole responsibility of Meeting Group. A copy of the certificate must be presented to the Catering Office two (2) weeks prior to the event.

**BROADCAST, TAPE OR RECORD**

Meeting Group may not broadcast (either live or on a delayed basis) or tape or record the function for any purpose or by any means without first receiving the prior written permission of Hotel.

**ACCESS AND RIGHT TO ENTER**

Representatives of Hotel may enter upon and have access to the Function Space at any time. Additionally, officers and authorized employees of governmental agencies may enter the Function Space at reasonable times, when necessary, in the performance of their official duties.