

# SingSaver Rewards Promotion Terms and Conditions

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# Credit Card Sign Ups

## American Express Credit Cards

1. The promotion period (“Promotion Period”) is between **16 July - 31 July 2024** (both days inclusive), unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Card:

Card Provider	Credit Cards
AMEX	1. The American Express® True Cashback Card

Table 1: Eligible card

- ii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application with the Unique Reference Number. The Unique Reference Number (xxxxxxxxxxxxSGD) will be on the thank you page after you have completed the Card application.
    - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance. Participants found sharing the Rewards Redemption Form may be

disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
- iii. Have their Eligible Card (shown above) application approved by the respective Card Provider
  - a. New to American Express Card Members only
  - b. The approval must be final and unconditional
  - c. For the promotion, the approval from Card Provider for eligible cards listed in Table 1 must be given by 07 August 2024.
  - d. Depending on the card applied, fulfill the respective minimum spend within the respective duration plus pay for the annual fee (if applicable). Spend made by Supplementary Card Member(s) will be considered in the total spending of Basic Card Account.

For non-eligible spend, please visit [go.amex/sgexclusions](https://go.amex/sgexclusions) for a full list of non-eligible purchases or transactions, which is non-exhaustive and is subject to changes from time to time.

- 6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
- 7. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details **within four (4) calendar months** from the date of completion of all the promotion criteria stated in clause 5 (above), unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment.

- a. PayNow rewards

Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided to SingSaver in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;

- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
  - iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- b. Cash Back Rewards
- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.
- c. If the Eligible Participant from [the combined pool of applicants across all participating products](#) fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

<b>Amex Credit Card</b>	<b>SingSaver Exclusive Flash Deal</b> <b>For Eligible New Amex Customers only</b>  From 16 July - 31 July 2024 (Both Days Inclusive)  <b>(Fulfilled by SingSaver)</b>
The American Express® True Cashback Card	<b>S\$150 via PayNow<sup>^</sup></b>  For eligible new Amex Customers and with min. spending of S\$500 within first month of Card approval.

Table 2

<sup>^</sup> Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

- d. “Eligible New AMEX Customer” is defined as a Successful Applicant who has not:
- i. Cancelled any of their American Express® Cards within the **last twelve (12) months.**
  - ii. Convert an existing personal American Express® Card.
  - iii. Have an existing personal American Express® Card Account.
  - iv. Hold an existing American Express® Card.

- v. Enrolled successfully in other Promotions.
  - e. Each Successful Applicant is only eligible for the redemption of one Gift. This promotion is applicable to Basic Card Members only and the Basic Card Account must be in good standing to be eligible for participation in this promotion
  - f. Each Successful Applicant is only eligible to redeem once, even if the Applicant applied for more than one eligible Card via this campaign and all applications are approved. If the Applicant redeems more than once or makes duplicate redemptions, the retail price of the additional redemption will be charged to the Basic Card Member's Account.
  - g. If the Card Member, who was issued the gift, ceases to be a Card Member for any reason within six (6) months from date of Card approval, he or she will be charged the value of the Gift.
8. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
  9. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
  10. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

11. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
12. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
13. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
14. American Express® reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If American Express® in its sole and absolute discretion decides that any transaction is not to be considered a valid transaction, the Reward will not be awarded.

15. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
16. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
17. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
18. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
19. The SingSaver General Promotion Terms and Conditions also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).
20. SingSaver strives to keep our information accurate and up to date however it may sometimes differ from the information on the financial institution, service provider or specific product's site. Eligible Participants should refer to the bank's website for the most updated rates/fees/T&Cs etc on the respective product.

## Citi Credit Cards

1. The promotion period (“Promotion Period”) is between **08 July - 31 July 2024** (both days inclusive), unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits, domicile/ based in Singapore. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion and receive a Reward (“Successful Applicant”), the participant must:
  - i. Submit an application for a credit card specified in Table 1 below (an “Eligible Card”) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Credit Cards	Reward
Citibank	<ul style="list-style-type: none"> <li>● Citi Prestige</li> <li>● Citi Cash Back+ Mastercard®</li> <li>● Citi Cash Back Card</li> <li>● Citi Rewards Card</li> <li>● Citi PremierMiles Card</li> </ul>	<a href="#">See here</a>

Table 1

- ii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
  - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.





Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) (refer to clause 5v above) at the point of fulfilment of the Reward and must retain the Eligible Card and not cancel it for a period of 12 months from the date of approval (the “**Retention Period**”). SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Reward if a Successful Applicant cancels the Eligible Card before the expiry of the Retention Period.

#### Physical Rewards

Examples include: AirPods, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Reward (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- ii. Successful Applicants acknowledge and agree that rewards remaining unclaimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

#### b. PayNow Rewards

Successful Applicants:

- i. Are required to have a PayNow account;
- ii. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided to SingSaver in the Reward Redemption Form;
- iii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iv. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- v. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

#### c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

d. Citi Prestige Rewards

Successful applicants

- i. Must pay the Prestige Card Annual Fee of S\$545 (inclusive of GST) and this cannot be waived;
- ii. Who applied through the SingSaver Promotion Page will receive the 62,500 Citi ThankYou Points for payment of Annual Fee. They are not eligible for offers extended on other channels (e.g. Citibank website);
- iii. That are New Citibank Customers and Existing Customers are eligible for the 62,500 ThankYou Points for payment of Annual Fee;
- iv. Will be credited the 62,500 Citi ThankYou points to their Card Account within three (3) calendar months from the end of the 30-day period from account approval date if Annual Fee payment has been made;
- v. However, the SingSaver Exclusive Gift (table 2) is for Eligible New Citibank Customer only. Existing Citibank Customers are not qualified for the SingSaver Exclusive Gift.

8. Each Successful Applicant will be eligible to receive a SingSaver Exclusive Gift ("Rewards"), based on availability and the Successful Applicant's status:

i. Citibank Credit Card

a. "Eligible New Citibank Customer" refers to an individual who:

- i. has applied for the Eligible Credit Card account through SingSaver website; and
- ii. does not have an existing Citibank Credit Card account\* at the time his/her application for any Eligible Citibank Product under this Promotion is approved; and
- iii. prior to being issued the Eligible Credit Card during the Promotion Period, did not previously have a Citi Credit Card account (as a main cardmember) that was terminated/closed (whether by the individual or by Citibank) in the last twelve (12) months immediately prior to his/her card opening date for the Eligible Credit Card; and
- iv. has not already submitted an application for a Citi Credit Cards as a main cardmember, which is pending approval at the time of his/her application for the Eligible Card;

b. "Existing Customers" refers to applicants who meet the following conditions:

- i. has an existing Citibank Credit Card account\* at the time his/her application for any Eligible Citibank Product under this Promotion is approved; and
- ii. previously have a Citibank Credit Card account that was terminated/closed (whether by the individual or by Citibank) in the last twelve (12) months immediately prior to the commencement of the Application Period;
- iii. “Existing Customers” are not eligible for the promotion.

\* For clarity, an existing Citibank Credit Card account includes a prior application for any Citibank Credit Card that has been approved by Citibank even if the physical Citibank Credit Card has not been received by the customer and/or has not been activated or utilized by the customer.

- c. All queries regarding the Eligible Cards, including but not limited to application status and the Eligible Cards themselves should be directed to Citibank.
  - d. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. Citibank shall not be responsible for any loss or damage suffered by a Successful Applicant in connection with this Promotion and/or the Rewards.
- ii. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within three (3) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

- 9. The promotions, products and services mentioned in this referenced document are not offered to individuals resident in the European Union, European Economic Area, Switzerland, Guernsey and Jersey, Monaco, San Marino, Vatican, The Isle of Man, the UK, Brazil, New Zealand, Jamaica, Ecuador or Sri Lanka. This referenced document is not, and should not be construed as, an offer, invitation or solicitation to buy or sell any of the promotions, products and services mentioned therein to such individuals.

## Rewards

Eligible Products	^^SingSaver Promotion Reward for Eligible Customers New Citibank Customers	Gift Upgrade Options for New Citi Credit Cardholder
Citi PremierMiles Card	<p align="center"><b>From 08 July - 31 July 2024 (Both Days Inclusive)</b></p> <p align="center">Samsonite Straren Spinner 67/24 + 2X AirTag (worth S\$690.80)<sup>1,2</sup> OR Apple iPad 9th Gen 10.9 wifi 64GB (worth S\$508.30)<sup>1,2,3</sup> OR S\$300 Cash via Paynow<sup>1,2</sup> OR S\$320 eCapitaVoucher<sup>1,2,5</sup> OR 18,000 Max Miles<sup>4</sup></p>	<p align="center"><b>From 09 July, 3PM - 31 July 2024 (Both Days Inclusive)</b></p> <p><b>Top up S\$100</b> for the following gift: Apple iPad 10th Gen 10.9 wifi 64GB (worth S\$529)<sup>1,2,3</sup></p> <p><b>Top up S\$200</b> for the following gift: Apple Watch Series 9 (GPS), 41mm (worth S\$604.50)<sup>1,2,3</sup></p> <p><b>Top up S\$800</b> for the following gift:</p>
Citi Prestige Card	<p align="center"><b>From 08 July - 31 July 2024 (Both Days Inclusive)</b></p> <p align="center">Samsonite Straren Spinner 67/24 + 2X AirTag (worth S\$690.80)<sup>1,2</sup> OR Dyson TP10™ (worth S\$599)<sup>1,2</sup> OR S\$320 eCapitaVoucher<sup>1,2,5</sup> OR 18,000 Max Miles<sup>4</sup></p>	<p align="center">Apple Watch Ultra 2 GPS + Cellular, 49mm (Alpine Loop/Ocean Band/Trail Loop) (worth S\$1,210.10)<sup>1,2,3</sup></p> <p><b>Top up S\$980</b> for the following gift: Macbook Air 13" 256GB M3 (worth S\$1,599)<sup>1,2,3</sup></p> <p><b>Top up S\$1,200</b> for the following gift:</p>
Citi Cashback+ Card Citi Cashback Card Citi Rewards Card	<p align="center"><b>From 05 July - 31 July 2024 (Both Days Inclusive)</b></p> <p align="center">Dyson Micro 1.5kg Vacuum (worth S\$599)<sup>1,2</sup> OR Apple iPad 9th Gen 10.9 wifi 64GB (worth S\$508.30)<sup>1,2,3</sup> OR SS\$320 eCapitaVoucher<sup>1,2,5</sup> OR S\$300 Cash via Paynow<sup>1,2</sup></p>	<p align="center">iPhone 15 Pro 128GB (worth S\$1,664.25)<sup>1,2,3</sup></p> <p><b>Top up S\$1,786</b> for the following gift: Samsung Galaxy S24 Ultra Titanium Gray 12+512GB 5G (worth S\$2,128)<sup>1,2</sup></p>

Table 2

<sup>1</sup> Promotion Rewards are required to be selected on the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.

<sup>2</sup> Rewards will be fulfilled by SingSaver. For physical gifts, colour is subject to availability.

<sup>3</sup> Apple is not a participant in or sponsor of this promotion.

<sup>4</sup> Promotion Rewards are subject to the terms set out in Clause O and will be fulfilled by HeyMax. For any queries regarding Max Miles, customers can contact HeyMax via: [max@heymax.ai](mailto:max@heymax.ai) and/or refer to the Terms and Conditions at [MAX - Maximise your rewards with minimum effort \(heymax.ai\)](#)

<sup>5</sup>Vouchers include eCapitaLand, Food Panda, Sephora, Grab Food, Grab Ride etc, and can be selected through SingSaver's voucher redemption partner. Voucher types are subject to availability.

**10. FASTEST GIFT REDEMPTION**

“Eligible Customers” who meet the necessary requirement will be eligible to receive their gift as fast as \*4 weeks if the following are performed:

- a. Apply during the “Promotion Period”
- b. Complete the SingSaver Reward Redemption Form sent to their registered email address within 14 days of card application
- c. Have their application for the Eligible Card approved by the respective Card Provider
- d. Activate the approved Eligible Card and spend a minimum of S\$500 which falls under “Qualifying Spend” within a 30-day period from account approval date.

Illustration below for reference on how gift redemption works:

<b>Process:</b>	<b>Date:</b>
Qualifying Period	18 June 2024 - 30 Jun 2024
Application Date	18 June 2024
Account Approval Date	19 June 2024
Meet “Qualifying Spends” criteria	30 June 2024
Gift Redemption Email Notification	4 weeks from meeting “qualifying spends” criteria

Gift redemption will be processed on a rolling basis, i.e.. upon fulfilment of all aforementioned criteria and reconciliation with bank reports.

*\*Note: The 4 weeks redemption timeline is applicable for all of the above gifts stated at [Table 2](#) except for Samsonite Straren Spinner 67/24 + 2X AirTag.*

**11. Limited Time Gift Upgrade Options**

- a. Eligible New Citi Credit Cardholders may elect to select an upgraded Reward (the “Upgrade Reward”) by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional SGD100, SGD200, SGD800, SGD980, SGD 1,200, or SGD1,786 (“Reward Upgrade Fee”), as set out in Table 2 above.
- b. By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.
- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver’s designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.

- d. Unless otherwise notified directly by SingSaver:
  - i. Successful Applicants who select the SGD100, SGD200, SGD800, SGD980, SGD1,200 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd.; and
  - ii. Successful Applicants who select the SGD1,786 tier of Upgrade Reward are required to redeem the Upgrade Reward through Challenger Technologies Limited.
- e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
- f. Successful Applicants may not choose to change from the SGD100 tier of Upgrade Reward to the SGD200 tier of Upgrade Reward to the SGD800 tier of Upgrade Reward to the SGD980 tier of Upgrade Reward to the SGD1,200 tier of Upgrade Reward to the SGD1,786 tier at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
- g. The Reward Upgrade Fee is non-refundable once payment has been completed.
- h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow.
- i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:
  - i. write to SingSaver at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by Citi (12 digits number)); and
  - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result.
- j. In the event that the selected Upgrade Reward is not available from SingSaver's suppliers or the selected Upgrade Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.
- k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of any matters arising from their payment or collection of the Reward Upgrade Fee.

**12. Each Successful Applicant will receive a maximum of one Reward (or Upgrade Reward),** regardless of the number of Eligible Citi Credit Cards applied for as part of this Promotion. In the event that the Successful Applicant holds more than one approved Eligible Citi Credit Card as part of this Promotion, only the Eligible Citi Credit Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Successful Applicant is eligible to receive a reward (or Upgrade Reward ) under this Promotion.

**13. Max Miles Fulfilment Terms**

Eligible Customers who choose to receive Max Miles:

- a. are responsible for ensuring that all information provided in the SingSaver Rewards Form is correct;

- b. will receive an email from Max Now Pte Ltd (“heymax”) containing details on how to activate the heymax account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the “Max Miles Reward Notification Email”). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
  - c. acknowledge and agree that heymax will aim to credit the Max Miles to Eligible Customers’ heymax accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
  - d. are required to create and maintain an account with heymax before they can start earning and redeeming Max Miles.
  - e. may not open or maintain multiple heymax accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer’s account and the forfeiture of all Max Miles earned.
  - f. 18,000 Max Miles (round-trip flight to Tokyo, Kyoto, or Osaka) will be awarded to eligible Citi Prestige and Citi PremierMiles cardmembers after meeting the sign-up bonus conditions. Winners may redeem their Max Miles through the redemption page of the heymax.ai account
  - g. Max Miles can also be exchanged for popular gift cards and vouchers starting at 1,000 Max Miles each.
  - h. Max Miles will never expire once credited to the heymax.ai account, and there are no fees associated with redemption.
  - i. For more information on heymax, click [here](#) or reach out to [max@heymax.ai](mailto:max@heymax.ai)
14. Where multiple options for a Reward are available, Successful Applicants are required to select one of the Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
15. Successful Applicants will only be entitled to receive one (1) Reward as a New Citibank Customer. Successful Applicants who subsequently apply for additional Eligible Products will be considered Existing Citibank Customers.
16. In the event that a Reward is not available from SingSaver’s suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Reward with an alternative.
17. SingSaver is not associated with the provider of the Reward(s) and is not responsible for any issues related to usage of the Reward(s). Any enquiries regarding the Reward(s) should be directed to the provider/manufacturer of the Reward.
18. Where a Reward is available in multiple colours or other cosmetic variations, Successful Applicants will not be able to select a colour and will receive one at random.
19. The recommended retail values of the Rewards provided are for reference purposes only and are subject to change by the issuing merchant, over which SingSaver has no control.
20. All Reward Redemption Forms received more than 14 days after the Promotion Period, or submitted through any means other than as specified above, will not be considered valid

and eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.

21. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
22. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where SingSaver suspects a participant is participating in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

23. The Reward cannot be combined with any other offers. Successful Applicants shall not be entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
24. Eligibility for the Additional Gift from the Credit Card Provider;
  - a. "Additional Gift" is only applicable when the campaigns clearly state so.
  - b. There are no additional gifts for this campaign from the Credit Card Provider.
25. Approval of any Eligible Card is subject to Citibank's discretion. SingSaver does not guarantee the approval of any product. Participation in this Promotion does not guarantee the approval of any product applied for. SingSaver does not guarantee the approval of any product applied for.
26. By applying for an Eligible Card as part of this Promotion, Successful Customers agree and consent to:
  - a. SingSaver sending the information in the Rewards Redemption Form to Citibank to facilitate the Successful Applicant's application for the Eligible Card in accordance with SingSaver's [Privacy Policy](#);
  - b. Citibank disclosing to SingSaver the required information relating to the Successful Applicant's application for an Eligible Card in connection with the Promotion. Including but not limited to whether or not said application is successful and whether the participant has fulfilled all the conditions required to receive the Reward, for the purposes of verifying a participant's eligibility for the Reward; and
  - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate the Successful Applicant's redemption of the Reward, in accordance with SingSaver's [Privacy Policy](#).

27. By participating in this Promotion, participants hereby represent and warrant that they will comply with all applicable Singapore laws or regulations in connection with their participation in this Promotion and they will not use this Promotion for any illegal or



fraudulent purposes. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

28. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at its sole and absolute discretion, without prior notice or reason.
29. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
30. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).
31. SingSaver accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by participants as a result of their participation in this Promotion. By participating in this Promotion, participants release SingSaver and its agents from all liability, including, without limitation, with respect to this Promotion and the Rewards.
32. Rewards are not refundable nor exchangeable for cash or other rewards. All products and services relating to the Promotion are available while stock lasts. Successful Applicants are responsible for checking the quality of the Rewards at the time of redemption. SingSaver shall have no legal liability relating to any aspects of the Rewards including but not limited to their quality, supply, delivery and maintenance.
33. SingSaver strives to keep its information accurate and up to date however it may sometimes differ from the information on the financial institution, service provider or specific product's site. Successful Applicants should refer to the bank's website for the most updated rates/fees/T&Cs etc on the respective product.

## HSBC Credit Card

1. The promotion period (“Promotion Period”) is on **01 July - 21 July 2024**, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes and S Passes. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.

**5. To be eligible for the Promotion (“Eligible Participants”), the participant must:**

- i. **Submit an application** for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.
- ii. The name, mobile number and email address confirmation submitted to SingSaver **must be the same** name, mobile number and email address as used in the credit card application.
- iii. **Provide HSBC with consent to receive marketing and promotional materials** from HSBC at the time of submitting their application and not revoke his/her consent to receive marketing or promotional materials from HSBC at the time of gift fulfilment.

**Eligible Cards:**

Card Provider	Credit Cards	Reward
HSBC	<ul style="list-style-type: none"><li>● HSBC TravelOne Credit Card</li><li>● HSBC Advance Credit Card</li><li>● HSBC Live+ Credit Card</li></ul>	<a href="#">See here</a>

*Table 1: Eligible cards*

- iv. **For Eligible HSBC credit cards only (Table 1) :**

**Complete the SingSaver Rewards Redemption Form** sent to their registered email

address within the first 14 days after applying for the card.

- a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) **immediately** for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.

- c. For the ARN field, please enter the ARN provided by HSBC (17 digits number). If you did not manage to capture the reference above, you may indicate the last 4 digits of your mobile number which was used in the HSBC application form. Eg (xxxx1234)

- v. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider, approval must be final and unconditional.

- vi. **Spend a minimum of S\$500** for HSBC Advance Credit Card and HSBC Live+ Credit Card and **spend a minimum of S\$1,000** for HSBC TravelOne Credit Card (on either the physical or digital version of the Eligible Credit Card) in "Qualifying Spend" by the end of the following calendar month after the card account opening date. For example, card accounts opened on 01 July 2024 will have a qualifying spend period up until 31 August 2024.

- vii. Additionally, the **first-year annual fee of S\$196.20 (incl. GST)** for the **TravelOne Credit Card** application via SingSaver is strictly chargeable and cannot be waived. Even if the Eligible Customer does not qualify for the reward, the annual fee will still be charged and payable.

**"Qualifying Spend"** shall mean posted retail purchases & internet purchases (including but not limited to monthly charges under the interest free instalment payment plan of any merchant, and in the case of HSBC Spend Instalment, only the total purchase amount will qualify as a Qualifying Transaction in the month of purchase), and shall exclude the following transactions (which shall, where applicable, be determined based on the transaction descriptions reflected in HSBC's system and the merchant category codes from Visa / Mastercard):

- a. Foreign exchange transactions (including but not limited to Forex.com);
- b. Donations and payments to charitable, social organisations and religious organisations;
- c. Quasi-cash transactions (including but not limited to transactions relating to money orders, traveler's checks, gaming related transactions, lottery tickets and gambling);

- d. Payments made to financial institutions, securities brokerages or dealers (including but not limited to the trading of securities, investments or crypto-currencies of any kind);
- e. Payments on money payments/transfers (including but not limited to Paypal, SKR skrill.com, CardUp, SmoovPay, iPayMy);
- f. Payments to any professional services provider (including but not limited to GOOGLE Ads, Facebook Ads, Amazon Web Services, MEDIA TRAFFIC AGENCY INC);
- g. Top-ups, money transfers or purchase of credits of prepaid cards, stored-value cards or e-wallets (including but not limited to EZ-Link, Transitlink, NETS Flashpay and Youtrip);
- h. Payments in connection with any government institutions and/or services (including but not limited to court costs, fines, bail and bond payment);
- i. Any AXS and ATM transactions;
- j. Tax payments (including HSBC Tax Payment Facility);
- k. Payments for cleaning, maintenance and janitorial services (including property management fees);
- l. Payments to insurance companies (including but not limited to sales, underwriting, premiums and insurance services), excluding payments to HSBC Life;
- m. Payments to educational institutions;
- n. Payments on utilities (Electric, Gas, Water, and Sanitary);
- o. The monthly instalment amounts under all card instalment plan (including HSBC 0% Card Instalment Payment Plan, HSBC PayLater Instalment Plan and HSBC Spend Instalment);
- p. Total purchase amount under HSBC 0% Card Instalment Payment Plan and HSBC PayLater Instalment Plan;
- q. Balance transfers, fund transfers, cash advances, finance charges, late charges, HSBC's Cash Instalment Plan, any fees charged by HSBC; Any unposted, cancelled, disputed and refunded transactions;
- r. And such other categories of transactions which HSBC may exclude from time to time.

For the purposes of determining whether a given transaction is qualified, please note that the business activities of a merchant is determined by the business classification of that merchant outlet which in turn is determined by the merchant/the merchant's acquiring bank.

6. A Successful Application is defined as an application where the participant has completed all the steps listed in Clause 5 above (the participant being the "Successful Applicant").
7. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within **three (3) calendar months** from date of completion of all the promotion criteria stated in clause 5, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

a. Physical rewards

Examples include: Dyson products, Apple iPad, Sony speaker

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards

Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.

Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

8. Each Successful Applicant will receive a SingSaver Exclusive Gift (“**Reward**” or “**Upgrade Reward**”), based on the pre-selected rewards and status:

HSBC Credit Cards

a. “**New HSBC Credit Cardholder**” refers to applicants who:

- i. must not hold any existing HSBC Credit Card\*^

- ii. has not cancelled any HSBC Credit Card<sup>^</sup> within the last 12 months prior to the card application
- b. **“Existing HSBC Credit Cardholder”** refers to applicants who:
- i. holds an existing HSBC Credit Card issued more than 12 months\*
  - ii. has not cancelled any HSBC Credit Card within the last 12 months\*
- c. **“New TravelOne Credit Cardholder”** refers to applicants who:
- i. must not hold HSBC TravelOneCredit Card\*
  - ii. has not cancelled HSBC TravelOne Credit Card within the last 12 months prior to the card application

*\*in each case prior to the approval date of their new Card application under this Promotion.*

*<sup>^</sup>in each case with the exception of HSBC Visa Infinite Credit Card and HSBC TravelOne CreditCard*

- d. To be eligible for a Reward as part of this Promotion, approved New HSBC Credit Cardholders will need to activate and **spend a minimum of S\$500 in Qualifying Spending** using the Eligible HSBC Advance Credit Card and HSBC Live+ Credit Card and **spend a minimum of S\$1,000 in Qualifying Spending** using the Eligible HSBC TravelOne Credit Card applied for as part of this Promotion within the calendar month after the one in which the card account was opened.
- e. Additionally, the **first-year annual fee of S\$196.20 (incl. GST)** for the **TravelOne Credit Card** application via SingSaver is strictly chargeable and cannot be waived. Even if the Eligible Customer does not qualify for the reward, the annual fee will still be charged and payable.

**From 01 July - 21 July 2024 (Both Days Inclusive)**

Eligible HSBC Credit Card	Singsaver Exclusive Gift for Eligible New HSBC TravelOne Credit Cardholders	Gift Upgrade Options for New HSBC Credit Cardholders <i>Refer to clause 9 below</i>	Gift for Eligible Existing HSBC TravelOne Credit Cardholders
HSBC TravelOne Credit Card	Dyson Supersonic™ hair dryer (worth S\$699) <sup>1,2</sup>  <b>OR</b>  Apple iPad 10th Gen 10.9 wifi 64GB (worth S\$529) <sup>1,2,3</sup>  <b>OR</b>  Apple Watch Series 9 (worth \$604.50) <sup>1,2,3</sup>  <b>OR</b>	<b>From 09 July, 3PM - 31 July 2024 (Both Days Inclusive)</b>  <b>Top up S\$200</b> for one of the following gifts:  Sony HT-AX7 Portable Theatre System (worth S\$769) <sup>1,2</sup>  <b>Top up S\$588</b> for one of the following gifts:  Sony ZV-1M2 Vlog Camera (worth S\$1,209) <sup>1,2</sup>	N.A

	<p>S\$375 eCapitaVoucher<sup>1,2,5</sup></p> <p><b>OR</b></p> <p>24,000 Max Miles (worth a round trip to Tokyo, Kyoto or Osaka)<sup>1,4</sup> <i>Refer to clause 12 below</i></p>	<p><b>Top up S\$980</b> for one of the following gifts:</p> <p>Macbook Air 13" 256GB M3 (worth S\$1,599)<sup>1,2,3</sup></p> <p><b>Top up S\$1,099</b> for one of the following gifts:</p> <p>Apple iPhone 15 Pro 128GB (worth S\$1,664.25)<sup>1,2,3</sup></p>	
<b>Eligible HSBC Credit Card</b>	<b>Singsaver Exclusive Gift for Eligible New HSBC Credit Cardholders</b>	<b>Gift Upgrade Options for New HSBC Credit Cardholders</b> <i>Refer to clause 9 below</i>	<b>Gift for Eligible Existing HSBC Credit Cardholders</b>
HSBC Advance Credit Card	<p>Dyson V8 Slim™ Fluffy (worth S\$509)<sup>1,2</sup></p> <p><b>OR</b></p> <p>Apple iPad 9th 10.2" WiFi 64GB (worth S\$508.30)<sup>1,2,3</sup></p> <p><b>OR</b></p> <p>BEA Office Chair (worth S\$509)<sup>1,2</sup></p> <p><b>OR</b></p> <p>S\$350 eCapitaVoucher<sup>1,2,5</sup></p>	<p><b>From 09 July, 3PM - 31 July 2024 (Both Days Inclusive)</b></p> <p><b>Top up S\$100</b> for one of the following gifts:</p> <p>Apple iPad 10th Gen 10.9 wifi 64GB (worth S\$529)<sup>1,2,3</sup></p> <p><b>Top up S\$200</b> for one of the following gifts:</p> <p>Sony HT-AX7 Portable Theatre System (worth S\$769)<sup>1,2</sup></p> <p><b>Top up S\$250</b> for one of the following gifts:</p> <p>Apple Watch Series 9 (GPS), 41mm (worth S\$604.50)<sup>1,2</sup></p> <p><b>Top up S\$588</b> for one of the following gifts:</p> <p>Sony ZV-1M2 Vlog Camera (worth S\$1,209)<sup>1,2,3</sup></p> <p><b>Top up S\$980</b> for one of the following gifts:</p> <p>Macbook Air 13" 256GB M3 (worth S\$1,599)<sup>1,2,3</sup></p> <p><b>Top up S\$1,099</b> for one of the following gifts:</p> <p>Apple iPhone 15 Pro 128GB (worth S\$1,599)<sup>1,2,3</sup></p>	<p>S\$50 cashback with \$500 min spend, fulfilled by HSBC</p> <p>Please refer to this <a href="#">T&amp;C</a></p>

**From 01 July - 21 July 2024 (Both Days Inclusive)**

Eligible HSBC Credit Card	Singsaver Exclusive Gift for Eligible New HSBC Credit Cardholders	Gift Upgrade Options for New HSBC Credit Cardholders <i>Refer to clause 9 below</i>	Gift for Eligible Existing HSBC Credit Cardholders
HSBC Live+ Credit Card	<p align="center">FLUJO SmartTrax Standing Desk (worth S\$699)<sup>1,2</sup>  <b>OR</b>                      Dyson AM07™ (worth S\$459)<sup>1,2</sup>  <b>OR</b>                      Sony WF-1000XM5 (worth S\$429)<sup>1,2</sup>  <b>OR</b>                      S\$300 eVoucher<sup>1,2,5</sup></p> <p align="center">S\$100 cashback with 1 qualifying transaction by the end of the month after date of card approval, fulfilled by HSBC</p> <p align="center">Please refer to this <a href="#">T&amp;C</a></p>	<p align="center"><b>From 09 July, 3PM - 31 July 2024 (Both Days Inclusive)</b></p> <p align="center"><b>Top up S\$100</b> for one of the following gifts:</p> <p align="center">Apple iPad 10th Gen 10.9 wifi 64GB (worth S\$529)<sup>1,2,3</sup></p> <p align="center"><b>Top up S\$200</b> for one of the following gifts:</p> <p align="center">Sony HT-AX7 Portable Theatre System (worth S\$769)<sup>1,2</sup></p> <p align="center"><b>Top up S\$250</b> for one of the following gifts:</p> <p align="center">Apple Watch Series 9 (GPS), 41mm (worth S\$604.50)<sup>1,2</sup></p> <p align="center"><b>Top up S\$588</b> for one of the following gifts:</p> <p align="center">Sony ZV-1M2 Vlog Camera (worth S\$1,209)<sup>1,2,3</sup></p> <p align="center"><b>Top up S\$980</b> for one of the following gifts:</p> <p align="center">Macbook Air 13" 256GB M3 (worth S\$1,599)<sup>1,2,3</sup></p> <p align="center"><b>Top up S\$1,099</b> for one of the following gifts:</p> <p align="center">Apple iPhone 15 Pro 128GB (worth S\$1,599)<sup>1,2,3</sup></p>	<p align="center">S\$50 cashback with S\$500 min spend, fulfilled by HSBC</p> <p align="center">Please refer to this <a href="#">T&amp;C</a></p>

*Table 2*

<sup>1</sup> Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

<sup>2</sup> Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

<sup>3</sup> Apple is not a participant in or sponsor of this promotion.

<sup>4</sup> Rewards are subject to the terms set out in Clause 11 and will be fulfilled by HeyMax, for any queries regarding Max Miles, customers can contact HeyMax via: [max@heymax.ai](mailto:max@heymax.ai) and/or refer to the Terms and Conditions at [MAX - Maximise your rewards with minimum effort \(heymax.ai\)](#)



<sup>5</sup>Vouchers include eCapitaLand, Food Panda, Sephora, Grab Food, Grab Ride etc, and can be selected through SingSaver's voucher redemption partner. Voucher types are subject to availability. Full list of voucher merchants [here](#).

## 9. Limited Time Gift Upgrade Options

- a. Eligible New HSBC Credit Cardholders may elect to select an upgraded Reward (the "Upgrade Reward") by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional SGD100, SGD200, SGD250, SGD 588, SGD980 or SGD1,099 ("Reward Upgrade Fee"), as set out in Table 2 above.
- b. By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.
- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver's designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.
- d. Unless otherwise notified directly by SingSaver:
  - i. Successful Applicants who select the SGD100, SGD200, SGD250, SGD588, SGD980 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd.;
  - ii.
  - iii. Successful Applicants who select the SGD1,099 tier of Upgrade Reward are required to redeem the Upgrade Reward through Challenger Technologies Limited.
- e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
- f. Successful Applicants may not choose to change from the SGD100 tier of Upgrade Reward to the SGD200 tier of Upgrade Reward to the SGD 250 tier of Upgrade Reward to the SGD588 tier Upgrade Reward to the SGD 980 tier of Upgrade Reward to the SGD1,099 tier at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
- g. The Reward Upgrade Fee is non-refundable once payment has been completed.
- h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow.
- i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:
  - i. write to SingSaver at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by HSBC (17 digits number)); and
  - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result..
- j. In the event that the selected Upgrade Reward is not available from SingSaver's suppliers or the selected Upgrade Reward can no longer be purchased from official

channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.

- k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of any matters arising from their payment or collection of the Reward Upgrade Fee.

**10. Each Successful Applicant will receive a maximum of one Reward (or Upgrade Reward),** regardless of the number of Eligible HSBC Credit Cards applied for as part of this Promotion. In the event that the Successful Applicant holds more than one approved Eligible HSBC Credit Card as part of this Promotion, only the Eligible HSBC Credit Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Successful Applicant is eligible to receive a reward (or Upgrade Reward ) under this Promotion.

### **11. Max Miles Fulfilment Terms**

Eligible Customers who choose to receive Max Miles:

- a. are responsible for ensuring that all information provided in the SingSaver Rewards Form is correct;
- b. will receive an email from Max Now Pte Ltd (“heymax”) containing details on how to activate the heymax account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the “Max Miles Reward Notification Email”). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
- c. acknowledge and agree that heymax will aim to credit the Max Miles to Eligible Customers’ heymax accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
- d. are required to create and maintain an account with heymax before they can start earning and redeeming Max Miles.
- e. may not open or maintain multiple heymax accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer’s account and the forfeiture of all Max Miles earned.
- f. Max Miles will be awarded to eligible cardmembers after meeting the sign-up bonus conditions. Alternatively, Max Miles can be exchanged for miles and points at 1:1 transfer ratio with any of the 24 airline and hotel partners of Max Miles on heymax.ai, starting with 1,000 Max Miles.
- g. Max Miles can also be exchanged for popular gift cards and vouchers starting at 1,000 Max Miles each.
- h. Max Miles will never expire once credited to the heymax.ai account, and there are no fees associated with redemption.
- i. For more information on heymax, click here or reach out to [max@heymax.ai](mailto:max@heymax.ai)

**12. This promotion cannot be combined with any other offers unless otherwise stipulated.**

The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.

13. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within **three (3) calendar months** from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.

**All promotion rewards will cease 6 months** after the promotion end date, any queries received after that will not receive a response.

14. All Reward Redemption Forms received after **14 days** from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
15. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
16. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

17. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
18. By applying for an Eligible Card as part of this Promotion, each Participant agrees and consents to:
  - a. the relevant Card Provider (HSBC Bank (Singapore) Limited) disclosing to SingSaver information relating to the status of his/her application for an Eligible Card in connection with the Promotion (including whether the application is successful) for the purpose of determining eligibility under clause 5 and to administer the fulfilment of any gifts or rewards under the Promotion.
  - b. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card;
  - c. SingSaver's promotion partners sharing the status of the Successful Applicant's Reward Upgrade Fee payment (where applicable) with SingSaver;
  - d. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - e. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward.

19. The relevant Card Provider reserves the right to determine the source of application using their internal tracking codes and at their full discretion.
20. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

21. SingSaver and heymax.ai may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
22. By agreeing to the terms and conditions of this Promotion, Eligible Participants agree to receive (i) communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, and (ii) direct marketing including personal finance news and exclusive offers by email and other electronic means from SingSaver and its affiliates, each in accordance with SingSaver's [Privacy Policy](#).
23. SingSaver and the Card Provider will not take any responsibility in case of any event that may prevent a participant from participating in the Promotion or any component thereof, as a result of certain technical restrictions or other limitations or force majeure, which include but is not limited to regulatory events, government directive, government intervention, pandemic, movement control order, and act of God, etc.
24. SingSaver and the Card Provider shall not be responsible or liable for any claims of loss or damage including loss of business, revenue or profits, or any indirect or consequential loss whatsoever, arising out of or in connection with an Eligible Participant's participation in the Promotion.
25. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
26. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

## OCBC Credit Cards

1. The promotion period (“Promotion Period”) is valid from **15 July - 14 August 2024**, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible New OCBC Customer” clause 8), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Credit Cards
OCBC	<ul style="list-style-type: none"> <li>● OCBC 365 Credit Card</li> <li>● OCBC Rewards Credit Card</li> <li>● OCBC 90°N Visa Card</li> <li>● OCBC 90°N Mastercard</li> <li>● OCBC INFINITY Cashback Card</li> </ul>

Table 1

- ii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
  - a. The approval must be final and unconditional.
  - b. The approval must be given by **30 September 2024** (for all participating OCBC Credit Card listed on Table 1)
- i. Have spent a minimum of S\$500 of Qualifying Spend (as defined below) on the Eligible Card within 30-day period after the application for the Eligible Card being

approved.

6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. Qualifying Spend
  - a. refers to any retail transaction (including face to face or online purchases);
  - b. does not include payments or transactions relating to annual card fees, insurance premiums, Cash-On-Instalment IPP, extended payment plan, income tax payment, bill payments made via Internet Banking bill, payments made via AXS, interest, late payment charges, goods and services taxes, cash advances, balance transfers, bus/MRT transactions, Transit top-up and other bank fees and charges;
  - c. does not include payments made to or transactions performed at merchants that fall into the exclusion categories/excluded organisations as set out by OCBC Bank for the following products:

**OCBC 365 Credit Card**

<https://www.ocbc.com/iwov-resources/sg/ocbc/personal/pdf/cards/tncs-governing-365-cc-ca-shback-programme.pdf>

**OCBC Rewards Credit Card**

<https://www.ocbc.com/iwov-resources/sg/ocbc/personal/pdf/cards/tnc-ocbc-rewards-card-and-titanium-rewards-creditcard-programme-wef-1nov23.pdf>

**OCBC 90°N Card**

<https://www.ocbc.com/iwov-resources/sg/ocbc/personal/pdf/cards/tncs-governing-ocbc-90n-card-programme.pdf>

**OCBC INFINITY Cashback Card**

<https://www.ocbc.com/iwov-resources/sg/ocbc/personal/pdf/cards/tncs-governing-ocbc-infinity-cashback-card-programme.pdf> and;

- d. will be determined by its transaction date based on Singapore Timing (UTC+08:00). For avoidance of doubt, the date on which the transaction is submitted or posted may differ from the actual date the transaction was made and OCBC Bank bears no liability for any late submission or transaction posting of any purchase by any merchant that might affect the Promotion.
    - e. will not take into account any refunded transactions for the purpose of determining the Qualifying spend and related entitlement to the Gift.
8. Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment.
  - a. Physical rewards  
Examples include: FreeBuds, cash
    - i. Successful Applicants will receive an email or SMS from OCBC confirming the redemption details for the Rewards (“Rewards Notification Email/SMS”) within

4 months (after meeting qualifying spend requirements as indicated in Table2). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

- ii. SingSaver will also reach out to Successful Applicants, to complete the Reward Form by providing their Full Name as per NRIC and Unique Code provided by OCBC.
- iii. An email will be sent to Successful Applicants by SingSaver once the gift is ready to be collected. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow Rewards

Successful Applicants:

- i. Are required to have a PayNow account;
- ii. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided to SingSaver in the Reward Redemption Form;
- iii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iv. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- v. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

9. Each Successful Applicant will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

i. OCBC Credit Card

- a. “Eligible New OCBC Customer” refers to an individual who:

- i. does not have an existing OCBC Credit Card\* (as a main cardmember) at the time of his/her application for the Eligible Card; -
- ii. has not already submitted an application for an OCBC Credit Card as a main cardmember, which is pending approval, at the time of his/her application for the Eligible Card;
- iii. has not held an OCBC Credit Card within the last twelve (12) months prior to the commencement of the Promotion. Applicants who had cancelled existing OCBC Credit Card facilities within the last twelve (12) months prior to the commencement of the Promotion and re-applied for such facilities under the Promotion are not eligible to participate in the Promotion.
- iv. and have their submitted Eligible OCBC Credit Card application approved by **30 September 2024** and met the spend requirement set out in Clause 5(iii).

\*For clarity, an existing OCBC Credit Card account includes an application to upgrade an existing OCBC Credit Card as well as an application for an OCBC Credit Card that has been approved by OCBC even if the physical OCBC Credit Card has not been received by the customer and/or has not been activated or utilized by the customer.

- b. All queries regarding the Eligible Cards, including but not limited to application status, spend requirement and the Eligible Cards themselves should be directed to OCBC.
- c. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. OCBC shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Rewards.\

OCBC Credit Card	SingSaver Exclusive Gift for Eligible New OCBC Customer
OCBC 365 Credit Card  OCBC 90°N Visa Card	<b>From 15 July - 14 August 2024 (Both Days Inclusive)</b>  Travel Bundle [Samsonite Volant Luggage + 2x AirTag] (worth S\$570.80) <sup>3,4</sup> OR Dyson Cool™ AM07 Tower Fan (worth S\$459) <sup>3,4*^</sup> OR S\$270 eCapitaVoucher <sup>3,4</sup> OR S\$200 Cash via PayNow + S\$50 eCapitaVoucher <sup>3,4^</sup>



OCBC INFINITY Cashback Card  OCBC Rewards Credit Card  OCBC 90°N Mastercard	<p><b>From 15 July - 14 August 2024</b> <b>(Both Days Inclusive)</b></p> <p>Travel Bundle [Samsonite Volant Luggage + 1x AirTag] (worth S\$525.40)<sup>3,4</sup>          OR          Apple AirPods 3rd Gen with MagSafe charging case (worth S\$274)<sup>1,3,4</sup>          OR          S\$220 eCapitaVoucher<sup>3,4</sup>          OR          S\$200 Cash via PayNow<sup>3,4</sup></p>
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<sup>1</sup>Apple is not a participant in or sponsor of this promotion.

<sup>2</sup>Rewards will be fulfilled by SingSaver.

<sup>3</sup>Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

<sup>4</sup>Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

Table 2

10. OCBC will notify Eligible Card Applicants via SMS on the registered mobile number with the Bank, on the qualification for the Reward by 30 November 2024.

**Summary of application-redemption process:**

Step 1	Apply through SingSaver website or affiliates and provide your email address
Step 2	Redirected to OCBC website to complete the card application form
Step 3	Complete SingSaver Reward Form that is sent to your email address
Step 4	Spend a minimum of S\$500 within 30 days of card approval
Step 5	Upon achieving the minimum spend, receive redemption code from OCBC through SMS <b>within 4 calendar months</b> after meeting the Qualifying Spend
Step 6	Complete SingSaver Reward Validation Form that is sent to your email address with these information: <ul style="list-style-type: none"> <li>- Full name</li> <li>- Redemption code from OCBC (that was sent in step 5)</li> <li>- Email</li> <li>- Phone Number</li> </ul>
Step 7	SingSaver Redemption Email with instruction on gift redemption will be sent out within <b>8 weeks</b> upon completion of Reward Validation Form
Step 8	Collect your gift at SingSaver redemption center

11. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within **seven (7) calendar months** from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.

**All promotion rewards will cease 6 months after the end of the Promotion Period**, any queries received after that will not receive a response.

12. Participants who are not eligible for the Reward will not receive any notification from SingSaver.
13. Where multiple options for a Reward are available, Successful Applicants are required to select one of the Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
14. In the event that a Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Reward with an alternative.
15. SingSaver is not associated with the provider of the Reward(s) and is not responsible for any issues related to usage of the Reward(s). Any enquiries regarding the Reward(s) should be directed to the provider/manufacturer of the Reward.
16. Where a Reward is available in multiple colours or other cosmetic variations, Successful Applicants will not be able to select a colour and will receive one at random.
17. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will not be considered eligible.
18. This promotion cannot be combined with any other offers and shall not apply in conjunction with any other privileges or promotions. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card from SingSaver, if any. For the avoidance of doubt, there are no additional gifts offered by OCBC (as specified in Table 2) as part of this Promotion.
19. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
20. OCBC Bank reserves the right in its sole and absolute discretion to determine whether a transaction qualifies as a Qualifying Spend under the Promotion. If OCBC Bank in its sole and absolute discretion decides that any transaction is not to be considered a valid transaction, the Reward will not be awarded.
21. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

22. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
23. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
24. By agreeing to the terms and conditions of this Promotion, you consent to SingSaver and/or its affiliated companies sharing your mobile phone number with their trusted partner(s) for credit scoring analysis in order to improve SingSaver's services and to enable us to provide a more personalised experience to you and other users of SingSaver's services in accordance with SingSaver's Privacy Policy.
25. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

## Standard Chartered Credit Card

1. The promotion period (“Promotion Period”) is at **16 July - 31 July 2024** both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Credit Cards
Standard Chartered Bank	<ul style="list-style-type: none"> <li>● Standard Chartered Smart Credit Card</li> <li>● Standard Chartered Simply Cash Credit Card</li> <li>● Standard Chartered Rewards+ Credit Card</li> <li>● Standard Chartered Journey Credit Card</li> </ul>

*Table 1: Eligible cards*

Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.

- a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) **immediately** for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.

- ii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
  - a. The approval must be final and unconditional.
  - b. The approval must be given by **14 days after 31 July 2024** for all SCB Credit Cards
- iii. Have their approved Eligible Card activated within the first 30 days of card approval. Missing the deadline for card activation will result in forfeiture of the Gift Reward, even if it is a result of loss of card or non-receipt of physical credit cards, or any other reasons, subject to Standard Chartered Bank’s discretion. Please reach out to Standard Chartered Bank for replacement or further enquiries.
- iv. Make a **minimum spend of:**

Credit cards	Minimum spend	Spend period
Simply Cash Credit Card	S\$600	Within the 1st month (day 1-30) of card approval
Smart Credit Card Rewards+ Credit Card	S\$500	
Journey Credit Card	S\$500	

**(on either the physical or digital version of the Credit Card)** as defined by “Qualifying Spend” within a 30-day period from the account opening date.

"Qualifying Spend" refers to any retail transactions (including internet purchases) which do not arise from

- (i) any Equal Payment Plan (EPP) purchases,
- (ii) refunded/disputed/unauthorised/fraudulent retail purchases,
- (iii) Quick Cash and other instalment loans,
- (iv) bill payments made using the Eligible Card as a source of funds,
- (v) late payment fees and (vii) any other form of service/ miscellaneous fees.

- v. “Qualifying Spend” inclusion apply for putting new credit card-on-file on under one or more of the following Merchant where the cardholder authorizes the merchant to store their credentials (including, but not limited to, an account number or payment token) for future transactions.>; and
- vi. “Qualifying Spend” exclusions apply for any transaction classified under one or more of the following Merchant Category Codes:
  - (i) 6051 (Non-Financial Institutions – Foreign Currency, Non-Fiat Currency (for example: Cryptocurrency), Money Orders (Not Money Transfer), Account Funding (not Stored Value Load), Travelers Cheques, and Debt Repayment),
  - (ii) 6211 (Security Brokers/Dealers),
  - (iii) 4829 (Money Transfer) and 6513 (Real Estate Agents and Managers),
  - (iv) 8211 (Elementary and Secondary Schools),
  - (v) 8220 (Colleges, Universities, Professional Schools, and Junior Colleges),

- (vi) 8241 (Correspondence Schools), 8244 (Business and Secretarial Schools),
  - (vii) 8249 (Vocational and Trade Schools) and 8299 (Schools and Educational Services (Not Elsewhere Classified),
  - (ix) 9211 (Court Costs, Including Alimony and Child Support),
  - (x) 9222 (Fines), 9223 (Bail and Bond Payments),
  - (xi) 9311 (Tax Payments)
  - (xii) 9399 (Government Services (Not Elsewhere Classified))
  - (xiii) 9402 (Postal Services – Government Only) and 9405 (U.S. Federal Government Agencies or Departments);
  - (xiv) 8398 (Charitable Social Service Organizations), 8651 (Political Organizations) and 8661 (Religious Organizations);
  - (xv) 7523 (Parking Lots, Parking Meters and Garages);
  - (xvi) 7349 (Cleaning, Maintenance and Janitorial Services); and
    - a. any *cash advance*;
    - b. any fees or charges (including but not limited to annual card fees, service fees, interest charges, cheque processing fees, administrative fees, finance charges, and/or late payment charges and other miscellaneous fees and charges);
    - c. any *Credit Card Funds Transfer*;
    - d. any monthly instalment of an EasyPay transaction;
    - e. any amount charged to your credit card that is subsequently cancelled, voided, refunded or reversed;
    - f. recurring payments (being automatic payments where you (including your *supplementary cardholder(s)* on your credit card *account*) have given a one-time authorisation or instruction for the merchant to charge the payment directly to your credit card at a fixed interval, such as transactions made pursuant to Standard Chartered Bank (Singapore) Limited's 0% Interest Instalment Plan) or payments made to all billing organisations using Standard Chartered Online Banking or *mobile app*;
    - g. AXS, SAM or ATM transactions made using your credit card;
    - h. amounts which have been rolled over from any preceding month's statement;
    - i. tax refunds credited into your credit card *account*;
    - j. any insurance premiums charged to your credit card;
    - k. any payments related to betting (including lottery tickets, casino gaming chips, off-track betting, and wagers at race tracks) through any channel charged to your credit card.
- vii. "Qualifying Spend" exclusions apply for any top-ups or payment of funds to any prepaid cards and any prepaid accounts including without limitation, any transaction classified under either of the following Merchant Category Codes:
- a. Financial Institutions – Merchandise, Services, and Debt Repayment (6012); or D
  - b. Non-Financial Institutions – Stored Value Card Purchase/Load (6540); and
  - c. Any top-ups or payment of funds to the following accounts or any other accounts as may be specified from time to time:

EZ LINK PTE LTD	EZLINK	TRANSIT LINK
EZ LINK PTE LTD (FEVO)	EZ LINK	TRANSIT LINK PL
EZ-LINK PTE LTD SINGAPORE	EZLINKS.COM	TRANSIT
EZ-LINK TOP-UP KIOSK	FLASHPAY ATU	PAYPAL BIZCONSULTA
EZ-LINK (IMAGINE CARD)	TRANSITLINK	PAYPAL CAPITALROYA

6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Reward(s) will receive a Rewards Notification from SingSaver confirming the redemption details within **six (6) calendar months** after the campaign end date, unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

a. Physical rewards

Examples include: AirPods, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards

Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check

spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

d. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to info@singsaver.com.sg for assistance.

All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

8. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

i. Standard Chartered Bank (Singapore) Limited (“SCB”) Credit Cards

a. “New SCB Cardholder” refers to a new Standard Chartered Bank (Singapore) Limited principal cardholder. In other words, you must not have any existing or previously cancelled credit cards in the last 12 months

b. “Existing SCB Cardholder” refers to a Standard Chartered Bank (Singapore) Limited principal cardholder with at least one (1) existing principal credit card with SCB at the point approval of your Eligible Card application or a previously cancelled credit card(s) with SCB in the last 12 months from the date the Eligible Card is approved. Must not have applied for the same credit card within the last 12 months from the date of application.

c. To be eligible, approved SCB Cardholders will need to activate and make a minimum spend on their Standard Chartered Credit Card within the first 30 days of approval and in any event no later than the date indicated on clause 5.iv.

Reward for first month spending		
Standard Chartered Credit Card	All Eligible New SCB Cardholders (S\$600 minimum spend within 30 days of approval date)	Gift Upgrade Options for New SCB Cardholder
Simply Cash Credit Card	<p><b>16 July - 31 July 2024 (Both Days inclusive)</b></p> <p>Dyson Supersonic™ hair dryer (worth S\$699)<sup>1,2</sup> OR Apple iPad 10th Gen 10.9 wifi 64GB (worth S\$529)<sup>2,4</sup> OR Apple Watch SE (GEN 2) GPS + Cellular 44mm (worth S\$503.60)<sup>1,2,4</sup> OR</p>	<p><b>From 16 July- 31 July 2024 (Both Days Inclusive)</b></p> <p><b>Top up S\$250 for the following gift:</b> Apple Watch Series 9 (GPS), 41mm (Worth S\$604.50)<sup>1,2</sup></p> <p><b>Top up S\$799 for the following gift:</b> Apple Watch Ultra 2 GPS + Cellular, 49mm (Alpine Loop/Ocean Band/Trail Loop) (Worth S\$1,210.10)<sup>1,2,4</sup></p> <p><b>Top up S\$1,050 for the following gift:</b></p>



	S\$350 Cash via PayNow <sup>1,2</sup>	Macbook Air 13" 256GB M3 (Worth S\$1,599) <sup>1,2,4</sup> <b>Top up S\$1,150 for the following gift:</b> iPhone 15 Pro 128GB (Worth S\$1,664.25) <sup>1,2,4</sup>
<b>Standard Chartered Credit Card</b>	<b>All Eligible New SCB Cardholders (S\$500 minimum spend within 30 days of approval date)</b>	<b>Gift Upgrade Options for New SCB Cardholder</b>
Smart Credit Card Rewards+ Credit Card	<b>16 July - 31 July 2024 (Both Days inclusive)</b> Dyson AM07™ (worth S\$459) <sup>1,2</sup> OR Sony WF-1000XM5 (worth S\$429) <sup>1,2</sup> OR S\$300 eCapitaVoucher <sup>1,2,6</sup> OR S\$280 Cash via PayNow <sup>1,2</sup>	<b>From 16 July- 31 July 2024 (Both Days Inclusive)</b> <b>Top up S\$190 for the following gift:</b> Apple AirPods Pro (2nd Gen) (Worth S\$365.70) <sup>1,2</sup> <b>Top up S\$300 for the following gift:</b> Apple iPad 9th Gen 10.9 wifi 64GB (Worth S\$508.30) <sup>1,2,4</sup> <b>Top up S\$380 for the following gift:</b> Xiaomi Robot Vacuum X20 UK (Worth S\$699) <sup>1,2</sup> <b>Top up S\$450 for the following gift:</b> Flujo Ayla Ergonomic Office Chair (Worth S\$1,139) <sup>1,2</sup>
<b>Standard Chartered Credit Card</b>	<b>All Eligible New SCB Cardholders (S\$500 minimum spend within 30 days of approval date)</b>	<b>Gift Upgrade Options for New SCB Cardholder</b>
Journey Credit Card	<b>16 July - 31 July 2024 (Both Days inclusive)</b> Apple AirPods Pro (worth S\$365.70) <sup>1,2,4</sup> OR 15,000 Max Miles <sup>1,2,7</sup> OR S\$280 eCapitaVoucher <sup>1,2,6</sup> OR S\$250 Cash via PayNow <sup>1,2</sup> + Stackable with SCB <a href="#">45,000 Welcome Miles</a> <sup>5</sup> : 45,000 KrisFlyer miles: <b>With S\$3,000 minimum spend within 2 months of Card approval + payment of annual fee of \$196.20</b> 25,000 KrisFlyer miles: <b>With S\$3,000 minimum spend within 2 months of Card approval</b>	<b>From 16 July - 31 July 2024 (Both Days Inclusive)</b> <b>Top up S\$300 for the following gift:</b> Apple iPad 9th Gen 10.9 wifi 64GB (Worth S\$508.30) <sup>1,2,4</sup> <b>Top up S\$380 for the following gift:</b> Xiaomi Robot Vacuum X20 UK (Worth S\$699) <sup>1,2</sup> <b>Top up S\$450 for the following gift:</b> Flujo Ayla Ergonomic Office Chair (Worth S\$1,139) <sup>1,2</sup>

Table 2

<sup>1</sup> Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.

<sup>2</sup> Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.

<sup>3</sup> Get additional \$20 eCapitaVoucher when you split the payment for your purchases with SCB Easy Pay, pay their bills with SCB Easybill or put any of your purchases on instalment in SCB Savings Account or Current Account within 60 days of approval\* T&C applies.

<sup>4</sup> Apple is not a participant in or sponsor of this promotion

<sup>5</sup> 45,000 Welcome Miles rewards for Journey Credit Card will be fulfilled by SCB

<sup>6</sup> Vouchers include eCapitaLand, Food Panda, Sephora, Grab Food, Grab Ride etc, and can be selected through SingSaver's voucher redemption partner. Voucher types are subject to availability.

<sup>7</sup> Promotion Rewards are subject to the terms set out in Clause 11 and will be fulfilled by HeyMax. For any queries regarding Max Miles, customers can contact HeyMax via: max@heymax.ai and/or refer to the Terms and Conditions at MAX - Maximise your rewards with minimum effort (heymax.ai)

## 9. Limited Time Gift Upgrade Options

- a. Eligible New SCB Credit Cardholders may elect to select an upgraded Reward (the “Upgrade Reward”) by selecting the reward upgrade option on the SingSaver Rewards Redemption Form and paying an additional SGD160, SGD190, SGD250, SGD300, SGD380, SGD450, SGD 799, SGD1,050 or SGD1,150 (“Reward Upgrade Fee”), as set out in Table 2 above.
- b. By selecting an Upgrade Reward, Successful Applicants agree and acknowledge that (i) once selected, the Upgrade Reward cannot be changed, and (ii) they will only receive an Upgrade Reward and not any Reward in addition to the Upgrade Reward.
- c. Successful Applicants are required to make payment of the Reward Upgrade Fee to SingSaver’s designated redemption center partner as set out in Clause 9(d) below. Successful Applicants are fully responsible for ensuring that they make payment of the correct Reward Upgrade Fee at the time of redemption.
- d. Unless otherwise notified directly by SingSaver:
  - i. Successful Applicants who select the SGD160, SGD190, SGD250, SGD300, SGD380 or SGD450 tier of Upgrade Reward are required to redeem the Upgrade Reward through Short-Q Pte. Ltd; and
  - ii. Successful Applicants who select the SGD799, SGD1,050 or SGD1,150 tier of Upgrade Reward are required to redeem the Upgrade Reward through Challenger Technologies Limited.
- e. Successful Applicants are reminded to ensure that they only follow instructions received directly from SingSaver in respect of redemption and payment of the Reward Upgrade Fee.
- f. Successful Applicants may not choose to change from the SGD160 tier of Upgrade Reward, SGD190 tier of Upgrade Reward, SGD250 tier of Upgrade Reward, SGD300 tier of Upgrade Reward, SGD380 tier of Upgrade Reward, SGD799 tier Upgrade Reward, SGD1,050 tier of Upgrade Reward, to the SGD1,150 tier at the time of redemption or vice versa. Successful Applicants may not choose to receive the Upgrade Reward at any point other than when submitting the SingSaver Rewards Redemption Form to SingSaver.
- g. The Reward Upgrade Fee is non-refundable once payment has been completed.
- h. Payment of the Reward Upgrade Fee is required to be made in cash or through PayNow and credit cards (acceptable only for Aqrip Technology Pte. Ltd.). Credit card charges apply to customers should they choose to make payments via credit cards.
- i. Successful Applicants who selected an Upgrade Reward but do not complete payment of the Reward Upgrade Fee in full, will not receive the Upgrade Reward at the redemption centre. Any such Successful Applicants will need to:
  - i. write to SingSaver at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) in order to re-submit a request for one of the non-upgrade Rewards (such email to include the ARN provided by SCB (17 digits number)); and
  - ii. agree and acknowledge that provision of the non-upgrade Reward is subject to availability and fulfillment times will be significantly extended as a result..
- j. In the event that the selected Upgrade Reward is not available from SingSaver’s suppliers or the selected Upgrade Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Upgrade Reward with an alternative of similar value.
- k. Successful Applicants who select the Upgrade Reward acknowledge and agree that SingSaver has no liability or responsibility to the Successful Applicant in respect of

any matters arising from their payment or collection of the Reward Upgrade Fee.

10. **Each Successful Applicant will receive a maximum of one Reward (or Upgrade Reward),** regardless of the number of Eligible SCB Credit Cards applied for as part of this Promotion. In the event that the Successful Applicant holds more than one approved Eligible SCB Credit Card as part of this Promotion, only the Eligible SCB Credit Card with the highest amount in Qualifying Transactions charged to it will be taken into account for the purposes of determining whether such Successful Applicant is eligible to receive a reward (or Upgrade Reward ) under this Promotion.

11. **Max Miles Fulfilment Terms**

Eligible Customers who choose to receive Max Miles:

- a. are responsible for ensuring that all information provided in the SingSaver Rewards Form is correct;
- b. will receive an email from Max Now Pte Ltd (“heymax”) containing details on how to activate the heymax account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the “Max Miles Reward Notification Email”). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
- c. acknowledge and agree that heymax will aim to credit the Max Miles to Eligible Customers’ heymax accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
- d. are required to create and maintain an account with heymax before they can start earning and redeeming Max Miles.
- e. may not open or maintain multiple heymax accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer’s account and the forfeiture of all Max Miles earned.
- f. Max Miles will be awarded to eligible Citi Prestige and Citi PremierMiles cardmembers after meeting the sign-up bonus conditions. Winners may redeem their Max Miles through the redemption page of the heymax.ai account
- g. Max Miles can also be exchanged for popular gift cards and vouchers starting at 1,000 Max Miles each.
- h. Max Miles will never expire once credited to the heymax.ai account, and there are no fees associated with redemption.
- i. For more information on heymax, click here or reach out to max@heymax.ai

12. Participants who are not eligible for the Reward **will not receive** any notification from SingSaver.

13. All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.

14. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.

15. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

16. An Eligible Participant will only be entitled to receive one (1) Reward as an Eligible New Customer. Customers who subsequently apply for additional cards will be considered Eligible Existing Customers.
17. This promotion cannot be combined with any other offers. The Successful Applicant shall NOT be further entitled to receive other rewards in relation to the same application for the Eligible Card, if any.
18. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
19. By applying for an Eligible Card as part of this Promotion, each Participant agrees and consents under the Personal Data Protection Act (Cap 26 of 2012) to:
  - a. the relevant Card Provider disclosing to SingSaver relevant card application information of the participant relating to his/her application for an Eligible Card in connection with the Promotion (including but not limited to the participant's Credit Card Application Reference Number) for the purpose of determining eligibility under clause 5.
  - b. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - c. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - d. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward

20. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

21. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
22. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
23. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
24. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

## DBS Credit Cards

1. The promotion period (“Promotion Period”) is between **24 May, 12pm SGT - 06 June 2024**, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a **DBS Credit Card Principal Cardmember cardholder** during the Promotion Period.
  - ii. Have your application approved by the Card Provider.
  - iii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
    - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.
    - b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
  - iv. Have their Eligible Card (shown in Table 1 below) application approved by the respective Card Provider
    - a. The approval must be final and unconditional.
    - b. The approval must be given by **30 June 2024**.

6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details for the Rewards **within four (5) calendar months** from the date of card activation, unless otherwise stated. The form of notification will depend on the type of reward:
- a. Physical/ e-vouchers rewards  
Examples include: NTUC, Takashimaya vouchers, cash, Grab e-vouchers
    - i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”)
    - ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.
8. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

Eligible Product	DBS Credit Card Promotion (Fulfilled by DBS)
DBS yuu Visa Card	Receive S\$388 cashback with promo code 388CASH and make a min. spend of S\$800 within 60 days of card approval to be eligible for reward. Promotion is valid until 15 Jul 2024. <a href="#">T&amp;Cs apply.</a>
DBS Altitude Visa Signature Card	<p>Receive up to 53,000 miles with promo code ALTV53, make a min. spend of S\$3,000 within 60 days of card approval, and pay the first-year annual fee (S\$196.20 incl. GST) to be eligible for rewards:</p> <ol style="list-style-type: none"> <li>1) Receive 36,400 miles from S\$3,000 min. spend within 60 days of card approval</li> <li>2) Receive 10,000 miles from payment of first-year annual fee (S\$196.20 incl. GST)</li> <li>3) Receive up to 6,600 miles from S\$3,000 spend (based on 2.2 miles per S\$1 overseas spend)</li> </ol> <p>Valid till 31 May 2024. <a href="#">T&amp;Cs apply.</a></p> <p>Receive up to 43,000 miles with promo code ALTVW43 and make a min. spend of S\$3,000 within 60 days of card approval to be eligible for rewards:</p> <ol style="list-style-type: none"> <li>4) Receive 43,400/36,400 miles from S\$3,000 min. spend within 60 days of card approval</li> <li>5) Receive 6,600 miles from S\$3,000 spend (based on 2.2 miles per S\$1 overseas spend)</li> </ol> <p>Valid till 15 Jul 2024. <a href="#">T&amp;Cs apply.</a></p>

Table1

9. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 8 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
10. All Reward Redemption Forms received after more than one (1) calendar month from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.

11. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
12. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

13. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
14. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion
15. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

16. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
17. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
18. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
19. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)



## Maybank Credit Cards

1. The promotion period (“Promotion Period”) is between **17 July - 16 August 2024** both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans and Permanent Residents. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”, Table 1 below) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a main cardholder during the Promotion Period.

### Eligible Cards:

Card Provider	Credit Cards	Reward
Maybank	<ul style="list-style-type: none"> <li>● Maybank Family &amp; Friends Card</li> <li>● Maybank Horizon Visa Signature Card</li> <li>● Maybank Platinum Visa Card</li> <li>● Maybank Manchester United Platinum Visa Credit Card</li> <li>● Maybank FC Barcelona Visa Signature Card</li> <li>● Maybank DUO Platinum Mastercard</li> <li>● Maybank World Mastercard</li> </ul>	<a href="#">See here</a>

Table 1

- ii. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
  - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance. Participants found sharing the Rewards Redemption Form may be

disqualified from receiving the rewards.

- b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
- iii. Have their Eligible Card (shown in Table 1 above) application approved by the respective Card Provider
  - a. The approval must be final and unconditional.
  - b. The approval must be given by **16 September 2024**.
  - c. Have spent a minimum of S\$500 of Qualifying Spend (as defined below) on the Eligible Card within 30-day period after the application for the Eligible Card being approved.
6. Qualifying Spend
  - a. refers to any retail transaction (including face to face or online purchases);
  - b. does not include payments or transactions relating to annual card fees, insurance premiums, Cash-On-Instalment IPP, extended payment plan, income tax payment, bill payments made via Internet Banking bill, payments made via AXS, interest, late payment charges, goods and services taxes, cash advances, balance transfers, bus/MRT transactions, Transit top-up and other bank fees and charges;
  - c. does not include payments made to or transactions performed at merchants that fall into the exclusion categories/excluded organisations as set out by Maybank for the eligible cards.
7. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
8. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details within **four (4) calendar months** from the date of completion of all the promotion criteria stated in clause 5 (above), unless otherwise stated.

Successful Applicants must ensure that the Eligible Card is valid and in good standing (not cancelled or blocked) at point of gift fulfilment

a. Physical rewards

Examples include: AirPods, cash

- i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards ("Rewards Notification Email"). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.

b. PayNow rewards

Successful Applicants:

- i. Consent to receive any applicable reward for this promotion via the registered PayNow mobile number provided in the Reward Redemption Form;
- ii. Are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account;
- iii. Acknowledge that once submitted, the mobile number provided cannot be amended and that the Rewards will not be re-issued to customers who have provided inaccurate phone numbers.
- iv. Will be notified of successful reward issuance via email from SingSaver, to the email address provided in the Rewards Redemption Form (“Rewards Notification Email”). Successful Applicants are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

c. Cash Back Rewards

- i. Cash Back Rewards are distributed by the Card Provider. Successful Applicants notifications vary from Card Provider to Card Provider. Successful Applicants should approach the Card Provider for any queries.

9. Each Successful Applicant will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

i. Maybank Credit Card

a. “**Eligible New Maybank Customer**” refers to an individual who:

- i. does not have an existing Maybank Credit Card(s) or CreditAble account\* at the time his/her application for any Eligible Maybank Product under this Promotion is approved; and
- ii. did not previously have any Maybank Credit Cards or CreditAble account that was terminated/closed (whether by the individual or by Maybank) within nine (9) months immediately prior to the commencement of the card account opening date; and

b. All queries regarding the Eligible Cards, including but not limited to application status and the Eligible Cards themselves should be directed to Maybank.

c. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. Maybank shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Rewards.

Maybank Credit Cards	Singsaver Exclusive Gift for Eligible New Maybank Customer
Maybank Horizon Visa Signature Card Maybank Family & Friends Card Maybank Platinum Visa Card Maybank Manchester United Platinum Visa Credit Card Maybank FC Barcelona Visa Signature Card Maybank DUO Platinum Mastercard Maybank World Mastercard	<p style="text-align: center;"><b>From 17 July - 16 August 2024 (Both Days Inclusive)</b></p> <p style="text-align: center;">Apple Airpods (3rd Gen) With Magsafe Charging Case (worth S\$274)<sup>#^*</sup></p> <p style="text-align: center;">OR</p> <p style="text-align: center;">Xiaomi Smart Air Purifier 4 EU (worth S\$275)<sup>#^</sup></p> <p style="text-align: center;">OR</p> <p style="text-align: center;">S\$180 eCapitaVoucher<sup>#^^</sup></p>

*\*Apple is not a participant in or sponsor of this promotion.*

*^Selection will be made on the Rewards Redemption Form. Once submitted, the selection cannot be changed.*

*#Rewards will be fulfilled by SingSaver. For physical gifts, colour is subjected to availability.*

*Table 2*

- If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 5 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.

**All promotion rewards will cease 6 months after the promotion end date**, any queries received after that will not receive a response.

- All Reward Redemption Forms received after 14 days from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
- SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.
- SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

- An Eligible Participant will only be entitled to receive one (1) Maybank Exclusive Gift Reward as an Eligible New Customer per application, regardless of the number of cards approved in a single application.**

15. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
16. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion; and
  - c. SingSaver sending relevant information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her redemption of the Reward
17. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

18. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
19. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).

The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

## UOB Credit Cards

1. The promotion period (“Promotion Period”) is between **24 May, 12pm SGT - 06 June 2024**, both days inclusive, unless otherwise stated.
2. All applications received after the specified Promotion Period, or submitted through any means other than specified below, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
3. This promotion (“Promotion”) is organised by SingSaver Pte Ltd (“SingSaver”) and is open to all residents of Singapore. Residents of Singapore include Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any rewards redemption submissions if the user is not a resident of Singapore.
4. By participating in this Promotion, each participant agrees to be bound by these Terms and Conditions. SingSaver reserves the right to amend the Terms and Conditions of the Promotion at any time, without prior notice.
5. To be eligible for the Promotion (“Eligible Participants”), the participant must:
  - i. Submit an application for a credit card (“Eligible Card”) on the promotion website <https://www.singsaver.com.sg/> (“Promotion Page”) as a **New-to-UOB Credit Card Principal Cardmember cardholder** during the Promotion Period.
  - ii. Must be a new-to-UOB credit card customer at the date of application and must not have held a UOB credit card as a principal cardholder within the 6-month period prior to the commencement of the Promotion Period; and
  - iii. Have your application approved by the Card Provider.
  - iv. Complete the Rewards Redemption Form sent to their registered email address within the first 14 days of card application.
    - a. Rewards Redemption Forms are unique to each individual application.

If the participant does not receive the Rewards Redemption Form immediately after submitting their application, please contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance. Participants found sharing the Rewards Redemption Form may be disqualified from receiving the rewards.
    - b. Participants who do not complete the Rewards Redemption Form fully, and accurately will not be eligible for the rewards.
  - v. Have their Eligible Card (shown in Table 1 below) application approved by the respective Card Provider

- a. The approval must be final and unconditional.
  - b. The approval must be given by **30 June 2024**.
6. A Successful Application is defined as an application that has completed all the steps listed in Clause 5 (above).
7. A Successful Applicant who qualifies to receive the Rewards will receive a Rewards Notification from SingSaver confirming the redemption details for the Rewards **within four (5) calendar months** from the date of card activation, unless otherwise stated. The form of notification will depend on the type of reward:
- a. Physical/ e-vouchers rewards  
Examples include: NTUC, Takashimaya vouchers, cash, Grab e-vouchers
    - i. Successful Applicants will receive an email from SingSaver confirming the redemption details for the Rewards (“Rewards Notification Email”)
    - ii. Rewards that are not claimed past the collection period stipulated on the Rewards Notification Email will be forfeited.
8. Each Successful Application will receive the SingSaver Exclusive Gift (“Rewards”), based on the pre-selected rewards and status:

Eligible Product	UOB Credit Card Promotion (Fulfilled by UOB)
UOB One Credit Card	Receive S\$350 cash credit if you are one of the first 200 new-to-UOB credit cardmembers to apply and spend a min. of S\$1,000 for 2 consecutive months from card approval date. Valid till 31 May 2024. <a href="#">T&amp;Cs apply.</a>
UOB Lady’s Card	Exquisite dining experience for two at Michelin-starred restaurants (worth S\$900). Be the first 150 applicants of the UOB Lady’s Credit Card every month during the promo period and make a min. spend of S\$1,500 per month for 2 consecutive months from card approval date to be eligible for rewards Participating restaurants: Rêve, Cure, Art di Daniele Sperindio. Valid till 30 June 2024. <a href="#">T&amp;Cs apply.</a>

Table1

9. If the Eligible Participant fails to receive a Rewards Notification from SingSaver within four (4) calendar months from date of completion of all the promotion criteria stated in clause 8 (above), kindly drop an email to [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
10. All Reward Redemption Forms received after more than one (1) calendar month from the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
11. SingSaver reserves the final right to change the Rewards given. In the case of delays in the delivery of the Rewards, SingSaver will notify the recipients and make the necessary arrangements to deliver the Rewards.

12. SingSaver reserves the right to reject any Reward redemption if the application is found to be made via other channels, or completed outside of the Promotion Period, and/or fraudulent, against the spirit of the promotion, or non-compliant with the Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final.

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

13. Approval of any Eligible Card is still subject to the Bank's discretion. SingSaver does not guarantee the approval of any product.
14. By applying for an Eligible Card as part of this Promotion, an Eligible Participant agrees and consents to:
  - a. SingSaver sending the information in the Rewards Redemption Form to SingSaver's promotion partners to facilitate his/her application for the Eligible Card; and
  - b. the Card Provider disclosing to SingSaver information relating to his/her application for an Eligible Card in connection with the Promotion

15. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).

Where SingSaver suspects a participant has participated in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.

16. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
17. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with [SingSaver's Privacy Policy](#).
18. The [SingSaver General Promotion Terms and Conditions](#) also apply to this Promotion.
19. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#)



# SingSaver General Promotion Terms and Conditions

## General Eligibility

1. Each participant (“Participant”) in any promotion by SingSaver Pte Ltd (“SingSaver”) agrees to be bound by its terms and conditions, including SingSaver Terms and Conditions, and all related promotion terms and conditions.
2. Participants acknowledge and agree that approvals on applications for all financial products (including but not limited to credit cards, insurance, and loans) are made at each product issuer’s discretion. Their decisions are final and SingSaver does not guarantee the approval of any financial product, including but not limited to Credit Cards products.
3. Promotions are valid for a specified time period (“Promotion Period”). All applications received after the specified Promotion Period or submitted through any means other than specified in the relevant promotion terms and conditions, will not be eligible for the Promotion. Any correspondence on missing and/or delayed submissions shall not be entertained.
4. By applying for any products via SingSaver, you consent to the product providers (including, but not limited to the relevant insurance providers, card issuers, loan providers) updating SingSaver about the status of your application, including whether your application is successful.
5. Promotional activities organised by SingSaver (“SingSaver Promotions”) are open to all residents of Singapore, meaning Singaporeans, Singapore Permanent Residents and holders of Employment Pass, S Pass, or a Singapore work permit. SingSaver reserves the right to reject any rewards redemption submissions from users who are not residents of Singapore, unless otherwise stated.
6. SingSaver reserves the final right to change the Reward given. In the case of delays in the delivery of the Reward, SingSaver will notify the Successful Applicant and make the necessary arrangements for Successful Applicant to collect the Reward.
7. SingSaver may modify, vary, add, delete or otherwise revise any of the terms and conditions governing the Promotion at any time at their sole and absolute discretion, without prior notice or reason.
8. In case of any dispute, SingSaver reserves the right to make the final decision, which shall be binding on all participants.
9. SingSaver reserves the right to disqualify any participant and withhold or confiscate in full or part, any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver’s

processes, or website).

Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.

10. “Winning Reward” is defined as the reward awarded to a limited number of eligible applications as determined by the terms and conditions of the Promotion and is differentiated from the approval reward from other non-winning eligible applications received.
11. Acceptance of any Winning Reward shall constitute consent on the Winner's part to allow the use of the Winner's name, image, voice and/or likeness by SingSaver for editorial, advertising, promotional, marketing and/or other purposes on social media or SingSaver website, without further compensation except where prohibited by law.
12. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls in accordance with [SingSaver's Privacy Policy](#).
13. By agreeing to the terms and conditions of this Promotion, you consent to SingSaver and/or its affiliated companies sharing your mobile phone number with their trusted partner(s) for credit scoring analysis in order to improve SingSaver's services and to enable us to provide a more personalised experience to you and other users of SingSaver's services in accordance with SingSaver's Privacy Policy.
14. By agreeing to the terms and conditions of this Promotion, you also agree to the [Terms and Conditions of use of SingSaver](#).

## Rewards Eligibility

15. Eligible Participants who qualify to receive SingSaver rewards will receive an email from SingSaver confirming the reward redemption details within four calendar months from the date of product approval (e.g. card approval), or the date of completion of the Rewards Redemption Form, whichever is later. Non-eligible applicants will not receive any notification from SingSaver.
16. All promotion rewards will cease 6 months after the end of the Promotion Period and any queries received thereafter will not be entertained.
17. Where eligibility for SingSaver Promotion rewards are conditional on eligible product approval by the financial product issuer:
  - a. Participants acknowledge and agree that approvals on applications for all financial products (including but not limited to credit cards, insurance, and loans)

are made at each product issuer's discretion. Their decisions are final; SingSaver does not guarantee the approval of any Credit Card and Loan products.

- b. The approved product must have been applied for via SingSaver. SingSaver shall consult with its product issuing partners to verify this, and the final decision on rewards eligibility shall be final.
18. Where rewards are pertinent to credit card products: the participant has to make an application for a principal card, in order to be eligible for rewards (i.e., supplementary card applications do not qualify for additional rewards).
19. Participants should refer to the provider or bank (as the case may be) website for the most updated rewards eligibility for the product(s) concerned.
20. Participants of SingSaver Promotions must follow all instructions set out in the Promotion Terms and Conditions, and submit the completed Rewards Redemption Form containing accurate information, in order for SingSaver to verify their eligibility for rewards. For avoidance of doubt, Rewards Redemption Forms received more than **fourteen (14) days** after the specified Promotion Period, or submitted through any means other than specified above, will not be eligible for the Promotion Gift.
21. Participants may only submit their information via Rewards Redemption Forms sent directly to the email address provided when they apply for products via SingSaver. The participant experience for this is as follows:
  - a. Click to apply for a credit card on SingSaver
  - b. Provide an accurate email address when prompted
  - c. Conclude the card/loan/insurance application process with the product issuer (e.g., the bank)
  - d. Complete and submit the Rewards Redemption Form sent to the participant's email.
  - e. Receive an email confirmation from SingSaver upon submission of the Rewards Redemption Form. Participants should reach out to SingSaver at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) if they do not receive this immediately.
22. Participants are responsible for the submission of accurate information to SingSaver. In this regard:
  - a. Participants who submit incomplete Rewards Redemption Forms will not be eligible for any rewards. Participants who submit Rewards Redemption Forms containing invalid or fraudulent information will also be disqualified from SingSaver rewards.
  - b. SingSaver is not responsible for any information not received due to internet connectivity issues or otherwise.

- c. Rewards Redemption Forms will not be confirmed as submitted until participants receive an email confirmation. SingSaver may from time to time request participants to provide a copy of this email to verify their applications.
23. A successful Applicant who qualifies to receive the Reward according the Terms and Conditions of the Promotion, will receive an email from SingSaver confirming the redemption details for the Reward within 90 days from the date of card activation/ product approval or completion of the SingSaver Rewards Redemption Form, whichever is later.
24. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part any SingSaver rewards if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
25. Where we suspect a participant is participating in any form of unlawful activity or fraud, we reserve the right to report such activity or suspicions to the police or relevant authorities.
26. In accordance with [SingSaver's Privacy Policy](#), redemption details and disclosure of any information pertaining to product application will only be communicated via the registered email address.

## Rewards Usage and Validity

27. In the event that SingSaver is unable to supply any specified promotion reward to the eligible Participant, it shall endeavour to supply alternative products or services of similar quality or price to the Participant. In the event delivery of the Reward is delayed, SingSaver will notify the eligible recipients, and make the necessary arrangements to provide the Reward.
28. Where the applicable reward includes vouchers for a third-party merchant (including but not limited to Grab, Takashimaya, NTUC, and more), all vouchers issued are subject to the terms and conditions of the vouchers' merchants. SingSaver shall not in any way be liable for any goods or services or the quality or performance of such goods or services supplied by any participating merchant, site or service provider. SingSaver is not responsible for liability in any way for any claims, damages, losses, expenses, liabilities or costs, whether incurred directly or indirectly from the use of such vouchers. Participants should seek redress from and direct any complaints or comments in respect of such goods and services to the respective participating merchant, provider or agent.
29. In respect of Grab promotion codes, Participants acknowledge that:
- Requests for Grab promo codes can only be made upon receipt of rewards redemption emails from SingSaver
  - Following acknowledgement of the Successful Applicant's eligibility for Grab promotion codes, SingSaver shall email the Grab promo codes to the Successful Applicant's registered email within fourteen (14) business days, and
  - Unless otherwise specified, Grab promotion codes will be issued in denominations at SingSaver's discretion, up to the total value of the gift.
30. In respect of rewards issued via PayNow, Participants acknowledge that:
- They are responsible for ensuring that the phone number provided in the Rewards Redemption Form is the correct phone number linked to their registered PayNow account.
  - SingSaver will not be able to re-issue or refund rewards already transferred to recipient's provided mobile phone number should the mobile phone number be provided in error.
31. Any applicable rewards will have a validity of at least 3 weeks from the date of issue from SingSaver to the user. Requests for exceptions on voucher conditions (including but not limited to extending validity dates, amending conditions, or reissuing vouchers) cannot be entertained; no exceptions are possible.
32. Unless otherwise stated, all rewards assigned for respective product approvals are not strictly not exchangeable for cash or other gifts / rewards.

33. Physical SingSaver rewards (e.g, cash, physical vouchers, or items such as AirPods) that are not claimed within the stipulated collection period will be forfeited without exception. In addition:
- a. eligible Participants who are not available during the stipulated collection period may authorise someone to collect the Reward on their behalf;
  - b. in the event that an Eligible Participant is unable to collect or authorise anyone to collect the reward within the pre-defined timeframe, (s)he must email us [info@singsaver.com.sg](mailto:info@singsaver.com.sg) to arrange for a new collection period **within** the stipulated collection period; and
  - c. unless the Eligible Participant has received email confirmation from SingSaver on any changes in collection timing, the original collection timing shall apply.
34. “Cash Back” and “Cash Credit” means cash rewards benefit issued by the provider/bank for eligible applications or transactions.