

Last updated as of 2 Jan 2025

Terms and Conditions of **SingSaver “Sure Win, Sure Huat” Chinese New Year Campaign** (the “**Promotion**”)

This Promotion is organized by SingSaver Pte. Ltd and SingSaver Insurance Brokers Pte. Ltd (“**SingSaver**”)

1. Promotion Period

- i. 8 January 2025 09:00 AM - 26 January 2025 11:59 PM, both days inclusive, unless otherwise stated.

2. Eligible Participants

In order to participate in the Promotion and to comprise an “Eligible Participant”, a user is required to:

- i. Be a “Resident of Singapore”, which includes Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits, aged 21 or above;
- ii. Not be an undischarged bankrupt;
- iii. Start and submit an application for an Eligible Product through SingSaver during the Promotion Period;
- iv. Provide consent to receive direct marketing messages from SingSaver;
- v. Fully complete and submit the SingSaver Rewards Redemption Form with full name as per NRIC (which shall be sent to the email address provided to SingSaver) (a) within 14 days after completing their application for the Eligible Product, or (b) before the end of the Promotion Period, whichever is earlier;
- vi. Have their application for the Eligible Product approved by the Product Provider, where the approval given is final and unconditional; and
- vii. Fulfil any additional conditions for the Eligible Product applied for as set out in Clause 5 below.

3. Eligibility and Rewards

- i. For the purposes of this Promotion, the Eligible Products and corresponding number of Red Packets received are as follows:

Product Type	Product Provider	Eligible Product	No. of Red Packets given per Eligible Product Application
Credit Cards (must be New-to-Bank)	Citibank	Citi PremierMiles Card Citi Prestige Card Citi Cash Back Card Citi Cash Back+ Card Citi Rewards Card Citi SMRT Card Citi MI Card	1 Red Packet
	Standard Chartered	Standard Chartered Simply Cash Credit Card Standard Chartered Smart Credit Card Standard Chartered Rewards+ Credit Card Standard Chartered Journey Credit Card	
	HSBC	HSBC Live+ Credit Card HSBC Revolution Credit Card HSBC TravelOne Credit Card HSBC Advance Credit Card	
	Maybank	Maybank Family & Friends Card Maybank Horizon Visa Signature Card Maybank Platinum Visa Card	

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		<p>Maybank Manchester United Platinum Visa Card</p> <p>Maybank Barcelona Visa Signature Card</p> <p>Maybank World Mastercard</p>
Personal Loans	CIMB	CIMB Personal Loan
	Standard Chartered	Standard Chartered CashOne Personal Loan
	UOB	UOB Personal Loan
	HSBC	HSBC Personal Loan
	Trust Bank	Trust Bank Instant Loan
Online Brokerage Accounts (must be New-to-Brokerage)	CMC Invest	CMC Invest
	CMC Markets	CMC Markets
	Longbridge	Longbridge
	moomoo	Moomoo SG
	WeBull	WeBull Singapore
	Tiger Brokers	Tiger Brokers
	uSmart	uSMART Securities
Travel Insurance	Starr	<p>Starr TraveLead Comprehensive with COVID-19 Coverage (Bronze Plan)</p> <p>Starr TraveLead Comprehensive with COVID-19 Coverage (Silver Plan)</p> <p>Starr TraveLead Comprehensive with COVID-19 Coverage (Gold Plan)</p> <p>Starr TraveLead Bronze Plan - Southeast Asia (Annual)</p> <p>Starr TraveLead Silver Plan - Southeast Asia (Annual)</p> <p>Starr TraveLead Gold Plan - Southeast Asia (Annual)</p> <p>Starr TraveLead Bronze Plan - Asia Pacific (Annual)</p> <p>Starr TraveLead Silver Plan - Asia Pacific (Annual)</p> <p>Starr TraveLead Gold Plan - Asia Pacific (Annual)</p> <p>Starr TraveLead Bronze Plan - Worldwide (Annual)</p> <p>Starr TraveLead Silver Plan - Worldwide (Annual)</p> <p>Starr TraveLead Gold Plan - Worldwide (Annual)</p>
	MSIG	<p>MSIG Lite Plan</p> <p>MSIG Standard Plan</p> <p>MSIG Elite Plan</p> <p>MSIG Premier Plan</p> <p>MSIG Standard Plan (Annual) - ASEAN</p> <p>MSIG Elite Plan (Annual) - ASEAN</p> <p>MSIG Premier Plan (Annual) - ASEAN</p> <p>MSIG Standard Plan (Annual) - Asia Pacific</p>

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		<p>MSIG Elite Plan (Annual) - Asia Pacific MSIG Premier Plan (Annual) - Asia Pacific MSIG Standard Plan (Annual) - Worldwide MSIG Elite Plan (Annual) - Worldwide MSIG Premier Plan (Annual) - Worldwide</p>
	Singlife	<p>Singlife Travel Lite Singlife Travel Plus Singlife Travel Prestige Singlife Travel Lite - ASEAN (Annual) Singlife Travel Plus - ASEAN (Annual) Singlife Travel Prestige - ASEAN (Annual) Singlife Travel Lite - Asia (Annual) Singlife Travel Plus - Asia (Annual) Singlife Travel Prestige - Asia (Annual) Singlife Travel Lite - Worldwide (Annual) Singlife Travel Plus - Worldwide (Annual) Singlife Travel Prestige - Worldwide (Annual)</p>
	Income	<p>Income Travel Insurance Classic Plan Income Travel Insurance Deluxe Plan Income Travel Insurance Preferred Plan Income PreX Travel Insurance Deluxe Plan Income Travel Insurance - Classic ASIA (Annual) Income Travel Insurance - Deluxe ASIA (Annual) Income Travel Insurance - Preferred ASIA (Annual) Income Travel Insurance - PreX Deluxe ASIA (Annual) Income Travel Insurance - Classic Worldwide (Annual) Income Travel Insurance - Deluxe Worldwide (Annual) Income Travel Insurance - Preferred Worldwide (Annual) Income Travel Insurance - PreX Deluxe Worldwide (Annual)</p>
Home Insurance	AIG	<p>AIG Homes Essential AIG Homes Advantage Package</p>
	FWD	FWD Home Insurance
	MSIG	MSIG Enhanced HomePlus
Car Insurance	GE	<p>Great Eastern Drive and Save Plus Great EV Protect</p>
	Singtel	<p>Singtel CarProtect (Value) Singtel CarProtect (Essential) Singtel CarProtect (Premium)</p>
	MSIG	<p>MSIG MotorMax MSIG MotorMax Plus</p>
	Singlife	<p>Singlife Motor Lite Singlife Motor Standard Singlife Motor Prestige</p>

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	ECICS	ECICS Private Motor	
Domestic Helper Insurance	MSIG	MSIG MaidPlus - Standard Plan	
	HLAS	HL Assurance Maid Protect360 Pro - Enhanced	
	ECICS	ECICS Enhanced MaidAssure Insurance - Classic	

- ii. All queries regarding the Eligible Products, including but not limited to application status and the Eligible Products themselves should be directed to the relevant Product Provider.
- iii. Please contact SingSaver at info@singsaver.com.sg if you have any questions as to whether a particular product is eligible for the purposes of this Promotion or if you have any questions about eligibility for this Promotion.
- iv. **“New to Bank”** shall be defined as set out in the [SingSaver Credit Card Rewards Promotion Terms and Conditions](#)
- v. **“New to Brokerage”** shall be defined as set out in the [SingSaver Online Brokerage Rewards Promotion Terms and Conditions](#).
- vi. For the avoidance of doubt, Eligible Participants who do not fulfil the criteria to satisfy the definition of “New to Bank” or “New to Brokerage” (as applicable depending on the Eligible Product applied for) will not be eligible for this Promotion.
- vii. Confirmation of whether an Eligible Participant has completed all criteria necessary to receive a Red Packet is subject to SingSaver and the Product Providers’ internal records. In the event of any disputes, SingSaver’s decision shall be final.
- viii. The submission of a SingSaver Rewards Redemption Form does not automatically entitle an Eligible Participant to receive a Red Packet.
- ix. Receiving, completing or submitting a SingSaver Rewards Redemption Form does not confirm that an application for an Eligible Product was made via SingSaver.
- x. Duplicate or subsequent submissions of the SingSaver Rewards Redemption Form will not be counted. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
- xi. SingSaver reserves the right to select a replacement Eligible Participant in the event that the originally selected Eligible Participant is subsequently deemed ineligible for any reason.
- xii. For the avoidance of doubt, participation in this Promotion does not preclude Eligible Participants from receiving any other rewards offered by SingSaver during the Promotion Period outside of this Promotion.
- xiii. All insurance product-related transactions are arranged and administered by SingSaver Insurance Brokers Pte. Ltd., a wholly owned subsidiary of SingSaver Pte. Ltd. SingSaver Insurance Brokers Pte. Ltd. is a licensed and authorised broker regulated by the Monetary Authority of Singapore (“**MAS**”). SingSaver Pte. Ltd. (which administers all other financial products on the SingSaver Website) is not regulated by MAS.
- xiv. For the avoidance of doubt, in order to receive Red Packets in respect of Online Brokerage Accounts, Eligible Participants are only required to apply for an account and are not required to subscribe to or purchase any capital markets products or investment products and/or initiate any transactions or dealings or capital markets products or investment products.
- xv. SingSaver is not responsible for any rewards that are offered and fulfilled by a Product Provider. All queries relating to the same should be directed to the Product Provider.
- xvi. SingSaver Rewards Redemption Forms are unique to each Eligible Product application.
- xvii. Eligible Participants who do not receive the SingSaver Rewards Redemption Form immediately after submitting their application for an Eligible Product should contact info@singsaver.com.sg immediately for assistance.
- xviii. Eligible Participants found sharing the SingSaver Rewards Redemption Form may be disqualified from receiving all Rewards.

4. Red Packet/Reward Terms

- i. Eligible Participants will each receive one (1) Red Packet per Eligible Product applied for.
- ii. Each Red Packet will contain either (i) a random amount between S\$8 to S\$8,888 (to be distributed via PayNow), or (ii) a 8% discount code for purchasing Travel Insurance (only applicable for Starr Single Trip & Annual Trip, MSIG Single Trip & Annual Trip) from SingSaver Insurance Brokers, where the premium is at least S\$60 (collectively, the “**Reward**”). The Reward will be randomly determined when the Red Packet is opened.
- iii. The Red Packets may only be opened between 27 January and 12 February 2025 (“**Redemption Period**”). Eligible Participants will be given access to a dashboard where the Red Packets may be opened during the Redemption Period, upon which the Reward to be received will be displayed. For the avoidance of doubt, the Reward to be received will not be determined until the Eligible Participant accesses the dashboard during the Redemption Period and opens their Red Packet(s).
- iv. For the avoidance of doubt, Eligible Participants will not be able to receive the Reward until the application for the Eligible Product has been approved and confirmation of eligibility from the Product Provider is received by SingSaver, which may take 12-16 weeks following completion of the application, and may be further affected by factors outside of SingSaver’s control.
- v. The cash Reward will be distributed via PayNow. Eligible Participants:
 - a) are required to have a PayNow account;
 - b) consent to receive the Reward via the registered PayNow mobile number provided to SingSaver in the SingSaver Reward Redemption Form;
 - c) are responsible for ensuring that the phone number provided in the SingSaver Reward Redemption Form is the correct phone number linked to their registered PayNow account; and
 - d) acknowledge that once submitted, the mobile number provided in the SingSaver Reward Redemption Form cannot be amended and the Reward will not be re-issued to Eligible Participants who have provided incorrect phone numbers.
- vi. The discount code Reward is a digital reward and can only be used for purchases of travel insurance products via SingSaver Insurance Brokers. Usage of the discount code is subject to SingSaver Insurance Brokers’ promo code [Terms and Conditions](#).
- vii. Eligible Participants will be contacted via email with details on how to redeem their Reward. Eligible Participants are encouraged to check spam/junk folders for the notification email as there may be accidental redirects by the email client. Eligible Participants who do not receive the notification email should contact info@singsaver.com.sg for further assistance.
- viii. SingSaver shall endeavour to ensure that Eligible Participants receive the Reward within the timeframe set out in Clause 4(v), but shall have no liability if fulfilment cannot be completed by this date.
- ix. SingSaver reserves the right to (i) conduct know-your-customer, sanctions and other due diligence checks on Eligible Participants for the purposes of complying with SingSaver’s internal anti-money laundering policies and procedures and applicable laws, and (ii) select an alternative Eligible Participant if SingSaver reasonably believes that distribution of a Reward to such Winner would be in breach of SingSaver’s anti-money laundering policy or any applicable laws.
- x. Eligible Participants will not be contacted further if email delivery is unsuccessful, regardless of the reason, including if an incorrect email address or phone number was provided by the Eligible Participant.
- xi. Eligible Participants agree and consent to allow their name and likeness in the form of images or photographs to be used for publicity reasons. SingSaver reserves the rights to publish photograph(s) and/ or statements from Eligible Participants without further compensation except where prohibited by law.
- xii. SingSaver reserves the right to reject the Reward redemption or demand the return of the Reward or payment of its equivalent value (if it has already been awarded) if the Eligible Product application is (i) withdrawn, cancelled or otherwise retracted by the Eligible Participant, (ii) ultimately not approved by the Product

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Provider, (iii) found to have been made via other channels or outside of the Promotion Period, (iv) fraudulent, against the spirit of the Promotion, or non-compliant with these Promotion Terms and Conditions (even if discovered after announcement of the Winner), or (v) SingSaver is unable to do so in order to comply with applicable laws and regulations. In the event of disputes, SingSaver's decision shall be final. SingSaver reserves the right to disqualify participants who make their applications in a manner that does not comply with these Terms and Conditions and select a replacement Eligible Participant or otherwise dispose of the Reward as it sees fit.

- xiii. Where the Eligible Product applied for is an insurance product, Eligible Participants who cancel or otherwise receive a refund of the purchased Eligible Product during the coverage period are deemed to have forfeit the Reward. SingSaver reserves the right to withhold Rewards in respect of any cancelled or forfeited Eligible Products and claw back the Reward or its equivalent value.
- xiv. Any unclaimed Reward shall be forfeited without any liability on the part of SingSaver to the Eligible Participant, and the unclaimed Reward may be used by SingSaver for future marketing or promotional offers related to SingSaver's business activities. Any Eligible Participant whose Reward has been forfeited shall not be entitled to any payment or compensation in lieu from SingSaver.
- xv. In the event that delivery of the Reward is delayed, SingSaver will notify the affected Eligible Participants and make the necessary arrangements to deliver the Reward.
- xvi. By accepting any Reward, Eligible Participants agree to hold harmless, defend and indemnify SingSaver from and against all claims, demands, liability, damages or causes of action or losses, with respect to or arising out of or related to the Reward.

5. Additional Eligibility Conditions

- i. Where the Eligible Product is an online investment brokerage account, the Eligible Participant must fund the minimum required sum into the opened account on or before the relevant date specified in the SingSaver Investment Rewards Promotion Terms and Conditions. For the avoidance of doubt, the purchase or sale of any securities, futures or other investment products is not required in order for an Eligible Participant to receive any Rewards. Please refer to the [SingSaver Investment Rewards Promotion Terms and Conditions](#) for further details.
- ii. Where the Eligible Product is an insurance product, the Eligible Participant must successfully make payment of the premium for the Eligible Product and ensure that the Eligible Product is not freeloop/ cancelled at the point of redeeming the Reward. Please refer to the [SingSaver Travel Insurance Rewards Promotion Terms and Conditions](#) or [SingSaver Car Insurance Rewards Promotion Terms and Conditions](#) or [SingSaver Home Insurance Rewards Promotion Terms and Conditions](#) or [SingSaver Domestic Helper Insurance Rewards Promotion Terms and Conditions](#) for further details.

6. General Promotion Terms and Conditions

- i. By participating in this Promotion, Eligible Participants agree to be bound by these Terms and Conditions.
- ii. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. The Product Providers shall not be responsible for any loss or damage suffered by an Eligible Participant in connection with this Promotion and/or the Rewards.
- iii. In the event of any inconsistency between these Terms and Conditions and any other materials (e.g marketing materials) relating to the Promotion, these Terms and Conditions shall prevail.
- iv. In the event of any disputes, SingSaver reserves the right to make the final decision in its absolute discretion, which shall be binding on all participants.
- v. SingSaver reserves the right to amend these Terms and Conditions at any time, including changing the Promotion Period or Rewards or to terminate this Promotion with or without prior notice or reason.
- vi. Rewards are not refundable nor exchangeable for cash or other rewards. All products and services relating to

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- the Promotion are available while stock lasts. Eligible Participants are responsible for checking the quality of the Rewards at the time of redemption. SingSaver shall have no liability relating to any aspects of the Rewards including but not limited to their quality, supply, delivery and maintenance.
- vii. By participating in this Promotion, participants hereby represent and warrant that they will comply with all applicable Singapore laws or regulations in connection with their participation in this Promotion and they will not use this Promotion for any illegal or fraudulent purposes. Where SingSaver suspects a participant is participating in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
 - viii. Eligible Participants who do not submit the SingSaver Reward Redemption Form within the Promotion Period will not be able to receive the Reward, even if they fulfil all other conditions. SingSaver is not responsible for any SingSaver Rewards Redemption Form or other information not being received by SingSaver. Any correspondence regarding missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
 - ix. Eligible Participants who provide inaccurate or incorrect information in the SingSaver Reward Redemption Form (as determined by SingSaver acting in its absolute discretion) will not be able to receive the Reward, even if selected to receive the Reward, and SingSaver reserves the right to select a replacement Eligible Participant.
 - x. Any queries regarding the Promotion (including for rewards notifications) received more than 6 months after the end of the Promotion Period will not be responded to.
 - xi. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any Reward(s) if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
 - xii. By agreeing to the terms and conditions of this Promotion, Eligible Participants agree to receive communications from SingSaver in relation to this Promotion, and direct marketing including personal finance news and exclusive offers by email or verified mobile number (including phone calls, SMS or other phone messages such as WhatsApp), even if their phone number is registered on the National Do-Not-Call Registry, each in accordance with SingSaver's [Privacy Policy](#).
 - xiii. By applying for an Eligible Product as part of this Promotion, an Eligible Participant agrees and consents to:
 - a) SingSaver sending the information provided in the Rewards Redemption Form to the Product Provider to facilitate the Eligible Participant's application for the Eligible Product, in accordance with SingSaver's [Privacy Policy](#);
 - b) SingSaver sending relevant information provided in the Rewards Redemption Form to SingSaver's promotion partners to facilitate the Eligible Participant's redemption of the Reward, in accordance with SingSaver's [Privacy Policy](#); and
 - c) the Product Provider disclosing to SingSaver the required information relating to the Eligible Participant's application for an Eligible Product in connection with the Promotion. Including but not limited to whether or not said application is successful and whether the participant has fulfilled all the conditions required to receive the Reward, for the purposes of verifying a participant's eligibility for the Reward.
 - xiv. Final approval of any product is determined by the Product Provider in its absolute discretion and is subject to their credit and risk processing criteria. Participation in this Promotion does not guarantee the approval of any product applied for. SingSaver does not guarantee the approval of any product applied for.
 - xv. SingSaver accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by Eligible Participants as a result of their participation in this Promotion. By participating in this Promotion, Eligible Participants release SingSaver and its agents from all liability, including, without limitation, with respect to this Promotion and the Reward.

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- xvi. SingSaver and the Product Provider will not take any responsibility in case of any event that may prevent a participant from participating in this Promotion or any component thereof, as a result of certain technical restrictions or other limitations or force majeure, which include but is not limited to regulatory events, government directive, government intervention, pandemic, movement control order, and act of God, etc.
- xvii. SingSaver and the Product Provider shall not be responsible or liable for any claims of loss or damage including loss of business, revenue or profits, or any indirect or consequential loss whatsoever, arising out of or in connection with a Participant's participation in this Promotion.
- xviii. By participating in this Promotion, all participants agree and undertake to, at all times, indemnify, keep indemnified, and hold SingSaver, its employees and agents harmless against all losses (including direct, indirect, incidental and/or consequential losses), damages (including general, special, and/or punitive damages), demands, injuries (other than personal injury caused by SingSaver or a Product Provider's negligence), claims, costs, penalties, interest and fees (including all legal fees as between solicitor and client or otherwise on a full indemnity basis whether or not incurred in respect of any real, anticipated, or threatened legal proceedings), howsoever caused by, arising or resulting from, whether directly or indirectly, their participation in the Promotion, acceptance or usage of any Reward, and/or any breach or purported breach of these terms and conditions and/or any applicable law.
- xix. SingSaver strives to keep its information accurate and up to date. However, this may sometimes differ from the information provided on the Product Provider, financial institution, service provider or specific product's site. Eligible Participants should refer to the Product Provider's website for the most updated rates/fees/T&Cs etc on the relevant product.
- xx. No content herein shall be considered an offer, solicitation or recommendation for the purchase or sale of securities, futures, or other investment products. All types of investments are risky and investors may suffer losses. All information and data on the website are for reference only. Past performance does not guarantee future results. This Promotion does not take into account investment objectives, financial situations or financial needs.
- xxi. Applying for an Eligible Product as part of this Promotion shall not be deemed as a contract of insurance. Full details of the terms, conditions and exceptions of the insurance policy are provided in the policy wording and will be sent to the Eligible Participant upon acceptance of the Eligible Participant's application by the Product Provider.