

Terms and Conditions of SingSaver Exclusive: 'Score Big' Lucky Draw (the "Promotion")

I. Customers who successfully apply for an Eligible Product via SingSaver during the Promotion Period and complete the requirements set out herein will have a chance to receive a Lucky Draw Gift (each as defined herein).

2. Promotion Period

a. 21 November 2022 – 18 December 2022, both days inclusive, unless otherwise stated.

3. Eligible Customers

In order to be eligible for a chance to receive a Lucky Draw Gift and to comprise "Eligible Customers", a user is required to, during the Promotion Period:

- a. Be a Resident of Singapore;
- b. Submit an application for an Eligible Product through SingSaver as a main cardholder/policyholder/policyowner during the Promotion Period through http://www.singsaver.com.sg/ during the Promotion Period;
- c. Create a SingSaver account on the SingSaver Website;
- d. Fully complete and submit the SingSaver Rewards Redemption Form (which shall be sent to the email address used to create the SingSaver account) within 14 days after completing their application for the Eligible Product;
- e. Have their application for the Eligible Product approved by the Product Provider on or before the Eligible Product Approval Date specified in Clause 7, where the approval given is final and unconditional; and
- f. Fulfil any applicable specific requirements for the type of Eligible Product applied for, as stated in Clause 7 below.

4. Product Providers and Eligible Products

a. For the purposes of the Promotion, Product Providers and Eligible Products are as follows:

Product Type	Product Provider	Eligible Product		
		Citi Cash Back+ Mastercard®		
	Citibank	Citi Cash Back Card		
		Citi PremierMiles Card		
		Citi Rewards Card		
	Standard Chartered Bank	Smart Credit Card		
		American Express Singapore Airlines KrisFlyer		
		Credit Card		
	American Express	American Express Singapore Airlines KrisFlyer		
		Ascend Credit Card		
Credit Cards		American Express Platinum Credit Card		
Credit Cards		CIMB Visa Signature Card		
	CIMB	CIMB Visa Infinite Card		
		CIMB World Mastercard		
		UOB Absolute Cashback Credit Card		
		UOB ONE Credit Card		
		UOB EVOL Credit Card		
	UOB	UOB Krisflyer Credit Card		
		UOB PRVI MILES Amex Credit Card		
		UOB PRVI MILES Visa Credit Card		
		UOB PRVI MILES Mastercard Credit Card		
Personal Loan	Standard Chartered Bank	SCB CashOne Personal Loan		
i ei soliai Loali	HSBC	HSBC Personal Loan		
Savings Account	Citibank	Citi Plus		

	Citibank	Citigold		
Priority Banking	Standard Chartered Bank	Standard Chartered Wealth \$aver Priority		
		Banking		
	Etiqa (Travel Insurance)	Tiq Travel Entry Tiq Travel Savvy		
		Tiq Travel Luxury		
		Tiq Travel Pre-Ex EntryTiq Travel Pre-Ex Savvy		
		Tiq Travel Pre-Ex Luxury		
	Etiqa (Car Insurance)	Etiqa Third Party Only Private Car Insurance		
Insurance		Etiqa Comprehensive Private Car Insurance		
		Etiqa Third Party, Fire and Theft Private Car		
		Insurance		
	Starr (Travel Insurance)	TraveLead Insurance		
	Allianz (Travel Insurance)	Allianz Travel Insurance		
	MSIG (Travel Insurance)	MSIG TravelEasy		
Online Brokerage	moomoo	moomoo Trading Platform		
Accounts	Webull	Webull Trading Platform		

b. All queries regarding the Eligible Products, including but not limited to application status and the Eligible Products themselves should be directed to the Product Provider.

5. Lucky Draw Gifts

- a. Forty-four (44) Eligible Customers will be selected as lucky draw winners at the end of the Promotion ("Winners"). Winners will be drawn randomly on 30 Jun 2023 at the SingSaver office located at 89 Neil Road, #03-01, Singapore 088849.
- b. Eligible Customers who fulfil the conditions specified in Clause 3 will have up to three (3) entries to the lucky draw per Eligible Product applied for to receive one of the following Lucky Draw Gifts as set out below.
 - i. 3 Winners will receive a Round Trip to Qatar (worth \$2,700++);
 - ii. 3 Winners will receive an iPhone 14 Pro Max 128GB (worth \$\$1,799);
 - iii. 3 Winners will receive a Macbook Air 13' M2 Chip 256GB (worth S\$1,699);
 - iv. 3 Winners will receive a Samsung Galaxy Z Flip 4 (worth S\$1,280);
 - v. 30 Winners will receive a Lumos Ray Smart (worth S\$298);
 - vi. I Winner will receive a PlayStation 5 FIFA 23 Bundle (worth \$889); and
 - vii. I Winner will receive a PlayStation 5 (worth \$799);
- c. The submission of a SingSaver Rewards Redemption Form does not automatically entitle an Eligible Customer to receive a Lucky Draw Gift.
- d. Receiving, completing or submitting a SingSaver Rewards Redemption Form does not confirm that an application for an Eligible Product was made via SingSaver.
- e. Duplicate or subsequent submissions of the SingSaver Rewards Redemption Form will not be counted. Any correspondence on missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
- f. For the avoidance of doubt, each Eligible Customer may only win a maximum of one (1) Lucky Draw Gift, even if the Eligible Customer applies for more than one Eligible Product (and thus has more than one entry to the Lucky Draw) and is selected as a Winner more than once.
- g. If SingSaver becomes aware that a single Eligible Customer is redeeming or attempting to redeem multiple Lucky Draw Gifts, the Eligible Customer will only receive one (I) Lucky Draw Gift, even if the Eligible Customer has two separate entries selected as winning entries.
- h. SingSaver reserves the right to draw a replacement Winner in the event that an Eligible Customer has more than one valid entry selected as a winning entry.

- i. SingSaver is not associated with the provider of the Lucky Draw Gift(s) and is not responsible for any issues related to usage of the Lucky Draw Gift(s). Any enquiries regarding the Lucky Draw Gift(s) should be directed to the provider/manufacturer of the Lucky Draw Gift.
- j. For the avoidance of doubt, participation in this Promotion does not preclude Eligible Customers (including Winners) from receiving any other rewards offered by SingSaver during the Promotion Period outside of this Promotion.
- k. Winners agree and acknowledge that (i) the Lucky Draw Gifts may not include any warranty and (ii) SingSaver and the Product Provider(s) do not guarantee any applicable warranty period for any Promotion Rewards. To the extent that a supplier warranty applies to the Lucky Draw Gifts, the warranty period may commence from the date of purchase of the Lucky Draw Gift by SingSaver from the supplier, and not the date of redemption or delivery of the Lucky Draw Gift to the Winner.
- I. Where a Lucky Draw Gift is available in multiple colours or other cosmetic variations, Winners will not be able to select a colour and will receive one at random.
- m. Any indicated prices are for reference only and are subject to change by the issuing merchant, over which SingSaver has no control.

6. Additional Eligibility Requirements

- a. "Resident of Singapore" includes Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any reward redemption submissions if the user is not a Resident of Singapore.
- b. The following people are not eligible to participate in the Promotion:
 - i. All permanent and/or contract employees of SingSaver Pte. Ltd. and their spouses, siblings, parents, children, grandparents, and grandchildren, whether as "in-laws," or by current or past marriage(s), remarriage(s), adoption, co-habitation or other family extension, and any other persons residing at the same household whether or not related;
 - ii. Individuals who were employed by SingSaver Pte. Ltd., whether in a permanent or contract capacity, at any point in the 12 months prior to the start of the Promotion Period; and
 - iii. All employees of any agencies and/or service providers engaged by SingSaver (including but not limited to advertising agencies, promotion agencies, printing companies, event management agencies and any persons assisting or who are involved in the Promotion) and their spouses, siblings, parents, children, grandparents, and grandchildren, whether as "in-laws," or by current or past marriage(s), remarriage(s), adoption, cohabitation or other family extension, and any other persons residing at the same household whether or not related.
- c. SingSaver reserves the right to disqualify a participant from participating in this Promotion if he/she is not a Resident of Singapore or falls under one of the above categories.

7. Specific Product Requirements

a. The following terms apply depending on the type of Eligible Product applied for:

Eligible						
Product	For Credit	For Personal	For Savings	For Priority	For Insurance	For Brokerage
Submission	Cards Only	Loans Only	Account Only	Banking Only	Only	Accounts Only
Date						
21 Nov	The Eligible	The application for	The application	The Eligible	The purchased	The Eligible
2022 to	Product	the Eligible	for the Eligible	Customer must	insurance	Product
30 Nov	(credit card)	Product must be	Product must be	deposit the	product must	(Online
2022	applied for	approved by the	approved by the	minimum	not be	Investment
2022	must be	Product Provider,	Product Provider,	required sum into	cancelled &	Brokerage

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	activated on	where such	where such	the opened	must be valid	Accounts)
	or before 31	approval is final	approval is final	account on or	at the time of	must be
	Dec 2022.	and unconditional,	and unconditional	before the	lucky draw and	applied for and
		followed by the	at the time of	following dates:	Lucky Draw	funded for the
		complete payment	lucky draw and		Gift	following
		of the processing	Lucky Draw Gift	Cltigold: on or	redemption.	periods:
		fee and/or	redemption.	before 31 Jan		
		instalment		2023.		moomoo
		payment and	CitiPlus: Open a			Trading
		receipt of the loan	CitiPlus account	Standard		Account: fund
		in the Eligible	on or before 30	Chartered		a min. of
		Customer's	Nov 2022. and	Wealth \$aver		S\$100 into the
		account on or	approved before	Priority Banking:		account within
		before the Eligible	31 Dec.	on or before 7		the Promotion
		Product Approval		Dec 2022.		Period &
		Date or before 31				maintain the
		Dec 2022.				same for 30
		The application for				consecutive
		the Eligible		The Eligible		days.
		Product must be		Customer must		·
		approved by the		deposit the		Webull
		Product Provider,		minimum		Trading
		where such		required sum into		Account: fund
		approval is final		the opened		a min. of
	The Eligible	and unconditional,		account on or		S\$2,000 into
	Product	followed by the		before the		the account
I Dec 2022	(credit card)	complete payment		following dates:		within 30 days
to	[`	of the processing				of account
18 Dec		fee and/or		Cltigold: on or		opening.
2022	activated on	instalment		before 17 Feb		9.
	or before 17	payment and		2023.		
	Jan 2023.	receipt of the loan				
	Jan 2023.	in the Eligible		Standard		
		Customer's		Chartered		
		account on or		Wealth \$aver		
		before the Eligible		Priority Banking:		
		Product Approval		on or before 7		
		Date or before 17		Jan 2023.		
		Jan 2023.				
	: \^	here the Eligible Pr			for the Elizible I	

- i. Where the Eligible Product is a credit card, the application for the Eligible Product must be approved and activated by completing a transaction which meets the qualifying spending requirements set by the Product Provider as set out in Clause 7(b) below (if applicable).
- ii. Where the Eligible Product is a personal loan, the application for the Eligible Product must be approved by the Product Provider, where such approval is final and unconditional, followed by the complete payment of the processing fee and/or instalment payment and receipt of the loan in the Eligible Customer's account on or before the Eligible Product Approval Date specified above.
- iii. Where the Eligible Product is a priority banking product, the Eligible Customer must successfully meet the minimum holding period for the minimum required sum (i.e keep the minimum required

- sum into the opened account for the specified minimum holding period) set by the Product Provider.
- iv. Where the Eligible Product is an insurance product, the Eligible Customer must successfully make payment for the Eligible Product within 14 days after purchase.
- v. Where the Eligible Product is a brokerage account, the application for the brokerage account must be approved by the Product Provider and the brokerage account must be successfully opened.
- vi. Please refer to the terms and conditions applicable for each Eligible Product for additional requirements specific to each Product Provider.
- b. Where the Eligible Product applied for is a credit card, the following additional requirements apply:

Product Provider	Eligible Product	Qualifying Spend Requirements
Citibank	Cash Back+ Mastercard®	Eligible Customers are required to spend a minimum
	Cash Back Card	of S\$500 in Qualifying Spending within 30 days of card
Citibank	PremierMiles Card	approval.
	Rewards Card	
Standard Chartered Bank	Smart Credit Card	Eligible Customers are required to spend a minimum of \$\$500 (using either the physical or digital version of the Credit Card) in Qualifying Spending within 30 days of card approval.
American Express	American Express Singapore Airlines KrisFlyer Credit Card American Express Singapore Airlines KrisFlyer Ascend Credit Card American Express Platinum Credit Card	American Express Singapore Airlines KrisFlyer Credit Card Eligible Customers are required to spend a minimum of S\$1,000 in Qualifying Spending within the first (1) month of card approval. American Express Singapore Airlines KrisFlyer Ascend Credit Card Eligible Customers are required to spend a minimum of S\$1,000 in Qualifying Spending and annual fee payment within the first (1) month of card approval. American Express Platinum Credit Card Eligible Customers are required to spend a minimum of S\$500 in Qualifying Spending within the first (1) month of card approval.
CIMB	Visa Signature Card Visa Infinite Card World Mastercard	Eligible Customers are required to spend a minimum of S\$988 in Qualifying Spending within 60 days of card approval.

UOB Absolute Cashback Credit Card, UOB ONE Credit Card & UOB EVOL Credit Card Eligible Customers are required to spend a minimum of **UOB** Absolute Cashback S\$1,000 in Qualifying Spending during 2 consecutive Credit Card 30-day periods from the card approval date. UOB ONE Credit Card UOB EVOL Credit Card UOB Krisflyer Credit Card Eligible Customers are UOB Krisflyer Credit Card required to spend a minimum of \$\$2,000 in Qualifying **UOB UOB PRVI MILES Amex** Spending within 60 days of card approval. Credit Card UOB PRVI MILES Visa Credit UOB PRVI MILES Amex Credit Card, UOB PRVI Card MILES Visa Credit Card & UOB PRVI MILES UOB PRVI MILES Mastercard Mastercard Credit Card Eligible Customers are Credit Card required to spend a minimum of \$\$1,000 in Qualifying Spending during 2 consecutive 30-day periods from the card approval date.

i. For details of "Qualifying Spending" for each Eligible Product, please refer to the details contained in the respective Product Provider's individual terms and conditions in the SingSaver Rewards Promotion Terms and Conditions that are available for each Eligible Product on the SingSaver Website.

8. Lucky Draw Gift Redemption Terms

- a. Winners will be announced on SingSaver's blog page (https://www.singsaver.com.sg/blog/giveaway-and-competition-winners) by 7 Jul 2023.
- b. Winners will be contacted via email with details on how to redeem the Lucky Draw Gift within I week after the date of the lucky draw (30 Jun 2023). Winners are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.
- c. Winners will not be contacted further if the email delivery is unsuccessful, regardless of the reason, including if an incorrect email address was provided by the Winner.
- d. SingSaver reserves the right to reject any Lucky Draw Gift Redemption if the Eligible Product application is found to have been made via other channels, made outside of the Promotion Period, or is fraudulent, against the spirit of the promotion, or non-compliant with these Promotion Terms and Conditions. In the event of disputes, SingSaver's decision shall be final. SingSaver reserves the right to disqualify participants who make their applications in a manner that does not comply with these Terms and Conditions and select a new Winner or otherwise dispose of the Lucky Draw Gift as it sees fit.
- e. All Lucky Draw Gifts (or their equivalent value) which remain unclaimed more than 2 months after the announcement of their Winners shall be donated to the Community Chest or to such other charity as may be approved by the Minister, unless the Minister directs otherwise.
- f. Specific Terms for the Round Trip to Qatar:
 - i. Air tickets for the Round Trip to Qatar (the "Air Tickets") are not interlineable, refundable, upgradeable, transferable or re-routable;
 - ii. Air Tickets are subject to seat availability at the time of reservation or ticket issuance;
 - iii. Air Tickets shall not be eligible for mileage accrual and cannot be used in conjunction with any frequent flyer miles for any upgrade awards; and
 - iv. Air Tickets have no cash value and Winners are required to pay all relevant taxes, including but not limited to excess baggage charges (where applicable), airport taxes and insurance charges.
- g. By accepting any Lucky Draw Gift, Winners agree to hold harmless, defend and indemnify SingSaver from and

against any and all claims, demands, liability, damages or causes of action or lesses, with respect to or arising out of or related to the Lucky Draw Gift.

9. General Promotion Terms and Conditions

- a. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. The Product Provider shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Lucky Draw Gifts.
- b. By participating in this Promotion, Eligible Customers agree to be bound by these Terms and Conditions.
- c. In the event of any inconsistency between these Terms and Conditions and any other materials (e.g marketing materials) relating to the Promotion, these Terms and Conditions shall prevail.
- d. Eligible Customers agree and consent to allow their application reference number, names and likenesses in the form of images or photographs to be used for publicity reasons. SingSaver reserves the rights to publish photograph(s) and/ or statements from the Winners without further compensation except where prohibited by law.
- e. In the event of any disputes, SingSaver reserves the right to make the final decision in its absolute discretion, which shall be binding on all participants.
- f. SingSaver reserves the right to amend these Terms and Conditions at any time, including to change the Promotion Period or date of the lucky draw if the launch of the Promotion is delayed and shall have no liability for the same.
- g. Lucky Draw Gifts are not refundable nor exchangeable for cash or other rewards. All products and services relating to the Promotion are available while stock lasts. Eligible Customers are responsible for checking the quality of the Lucky Draw Gifts at the time of redemption. SingSaver shall have no legal liability relating to any aspects of the Lucky Draw Gifts including but not limited to their quality, supply, delivery and maintenance.
- h. By participating in this Promotion, participants hereby represent and warrant that they will comply with all applicable Singapore laws or regulations in connection with their participation in this Promotion and they will not use this Promotion for any illegal or fraudulent purposes. Where SingSaver suspects a participant is participating in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
- i. Eligible Customers who do not submit the SingSaver Reward Redemption Form within the stipulated period will not be able to receive the Lucky Draw Gift, even if they fulfil all other conditions. SingSaver is not responsible for any SingSaver Rewards Redemption Form or other information not being received by SingSaver. Any correspondence regarding missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
- j. Eligible Customers who provide inaccurate or incorrect information in the SingSaver Reward Redemption Form (as determined by SingSaver acting in its absolute discretion) will not be able to receive the Lucky Draw Gift.
- k. Eligible Customers who qualify to receive the Lucky Draw Gift will receive a rewards notification from SingSaver confirming the redemption details within four (4) calendar months from the date of completion of all requirements set out in Clause 3 above, unless otherwise stated.
 - i. Eligible Customers who fail to receive the rewards notification from SingSaver within this period should contact info@singsaver.com.sg for assistance.
- I. Any queries regarding the Promotion (including for rewards notifications) received more than 6 months after the end of the Promotion Period will not be responded to.
- m. In the event that delivery of the Lucky Draw Gift(s) is delayed, SingSaver will notify the affected Eligible Customers and make the necessary arrangements to deliver the Lucky Draw Gift(s).
- n. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any Lucky Draw Gift(s) if the participant is found to be, or reasonably suspected of participating in

- any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
- o. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with SingSaver's Privacy Policy.
- p. By applying for an Eligible Product as part of this Promotion, an Eligible Customer agrees and consents to:
 - i. SingSaver sending the information provided in the Rewards Redemption Form to the Product Provider to facilitate the Eligible Customer's application for the Eligible Product, in accordance with SingSaver's Privacy Policy;
 - ii. SingSaver sending relevant information provided in the Rewards Redemption Form to SingSaver's promotion partners to facilitate the Eligible Customer's redemption of the Lucky Draw Gift, in accordance with SingSaver's Privacy Policy; and
 - the Product Provider disclosing to SingSaver the required information relating to the Eligible Customer's application for an Eligible Product in connection with the Promotion. including whether or not said application is successful and whether the participant has fulfilled all the conditions required to receive the Lucky Draw Gift (including loan details, if necessary), for the purposes of verifying a participant's eligibility for the Lucky Draw Gift.
- q. Final approval of any product is determined by the Product Provider in its absolute discretion and is subject to their credit and risk processing criteria. Participation in this Promotion does not guarantee the approval of any product applied for. SingSaver does not guarantee the approval of any product applied for.
- r. SingSaver accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by Eligible Customers as a result of their participation in this Promotion. By participating in this Promotion, Eligible Customers release SingSaver and its agents from all liability, including, without limitation, with respect to this Promotion and the Lucky Draw Gift.
- s. SingSaver strives to keep its information accurate and up to date. However, this may sometimes differ from the information provided on the Product Provider, financial institution, service provider or specific product's site. Eligible Customers should refer to the Product Provider's website for the most updated rates/fees/T&Cs etc on the relevant product.