

SingSaver Exclusive A-MAY-zing Giveaway 2022 FAQ

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Contest

How Does This Contest Work?

What must I do to be eligible for the contest?

Step 1 **Entry Requirements:**

1. Do as follows and submit it between 5 May 2022 to 25 May 2022.
 - Complete all the fields of the Contest Form.
 - Answer the contest question in English within a 300 character limit
 - Submit your details and answer on <https://www.singsaver.com.sg/campaign/amazing>
2. In order to be an “Eligible Participant”, a participant is required to
 - be a Resident of Singapore aged between 22 and 47 (ages inclusive). “Resident of Singapore” includes Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits; and
 - be contactable via the email address and Singapore phone number provided to SingSaver, i.e by providing a valid Singapore phone number which starts with +65, and a valid email address.
3. Each person may only submit 1 entry, determined by unique email and phone number.
 - If a user submits multiple Contest Forms using different email addresses and phone numbers, each entry will be considered a separate entry.
 - If a user submits multiple Contest Forms using multiple email addresses but the same phone number, all entries will only count as one (1) entry,
 - If a user submits multiple Contest Forms using one (1) email address and multiple phone numbers, all entries will only count as one (1) entry.

Step 2 **Judging Criteria**

Singsaver will review all entries and choose 50 winners based on the following criteria:

- 50% of practicality of concept
- 50% of creativity

Step 3 **Winners will be announced on SingSaver’s blog page**

(<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 6 September 2022. Winners will also be contacted via email within 1 week after the date of the Contest.

For more details, please refer to A-MAY-zing [Contest promotion terms and conditions](#).

What is the Contest gift?

For customers who participate in the **Contest**, to receive:

- a. 50 Winners will receive a Apple Watch SE 40mm (worth \$419).

As gifts and promotion criteria vary based on the product applied for, please refer to our T&Cs below for more details.

- Contest - [Here](#)

Lucky Draw

How Does This Lucky Draw Work?

What must I do to be eligible for the promotion?

- Step 1** Submit your details to SingSaver via the Contest Sign-Up Form available at <https://www.singsaver.com.sg/campaign/amazing>
- Step 2** Apply for any product on SingSaver where the product listing indicates “SingSaver’s Exclusive Offer” between 5 May 2022 and 25 May 2022, both days inclusive. Promotion page: <https://www.singsaver.com.sg/campaign/amazing> during the Promotion Period.
- Step 3** Complete your Rewards Redemption Form accurately within the first 14 days after applying for an eligible product. The link to the Rewards Redemption Form will be sent to your registered email address. To securely complete your Rewards Redemption Form, you will be required to create a SingSaver account.

[What if I did not receive the Rewards Redemption Email?](#)

Step 4 Promotional products include any credit card, personal loan, priority banking, or insurance product listed on the SingSaver Website that appears under the category "SingSaver's Exclusive Offer":

SingSaver's Exclusive Offer

Step 5 SingSaver will conduct a lucky draw to select twenty-five (25) lucky draw winners on 31 August 2022. Receive notification of your reward from 31 August 2022 onwards.

Step 6 Winners will be announced on SingSaver's blog page (<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 6 September 2022. Winners will also be contacted via email within 1 week after the date of the Lucky Draw. Winners are encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client.

SingSaver shall endeavour to ensure that Winners will receive their Lucky Draw Gift within 2 months after the date of the lucky draw (i.e by 31 Oct 2022), after being notified of how to redeem the Lucky Draw Gift, but shall have no liability if fulfilment cannot be completed by this date.

Refer [here](#) for A-May-zing Lucky Draw Terms and Conditions

Table 2: Important dates

Lucky Draw Date	31 Aug 2022
Eligible Date of Application Submission	5 May 2022 to 25 May 2022
Eligible Date of Redemption Form Submission	5 May 2022 to 25 May 2022
For Credit Cards Only	The Eligible Product (credit card) applied for must be approved and activated by completing a transaction. Refer to SingSaver credit card rewards promotion T&C to learn more of the date of credit card to be approved & activated.

<p>For Personal Loans Only</p>	<p>The application for the Eligible Product must be approved by the Product Provider, where such approval is final and unconditional, followed by the complete payment of the processing fee and/or installment payment and receipt of the loan in the Eligible Customer's account on or before any date specified in the SingSaver personal loan rewards promotion T&C.</p>
<p>For Priority Banking Only</p>	<p>The application for the Eligible Customer must deposit the minimum required sum into the opened account on or before the relevant date specified in the SingSaver priority banking rewards promotion T&C.</p>
<p>For Insurance Only</p>	<p>Purchased insurance products must successfully make payment of the premium for the Eligible Product within 14 days after purchase.</p> <p>Please refer to the T&C below for additional eligibility requirements specific to each Product Provider:</p> <p>Travel insurance - Here Maid insurance - Here Home insurance - Here Car Insurance- Here Cancer Insurance - Here Personal accident - Here</p>

For more details, please refer to A-MAY-zing [Lucky Draw promotion terms and conditions](#).

Can I get more than 1 lucky draw gift?

No, each eligible participant will only be able to win in the lucky draw once.

How do I know if I am eligible for the lucky draw? Will I be notified?

You will be eligible for the lucky draw if you complete the [steps to participate](#). You will only be notified by SingSaver if you are a winner in the lucky draw. Winners will be announced on SingSaver's blog page (<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 6 September 2022. Winners will also be contacted via email within 1 week after the date of the Lucky Draw (31 August 2022).

Can I apply for a product not listed on the page to participate in this promotion?

No, you can't. Only product listings that indicate "SingSaver's Exclusive Offer" are eligible. Please contact SingSaver at info@singsaver.com.sg if you have any questions as to whether a particular product is eligible for the purposes of this Promotion.

Promotion page: <https://www.singsaver.com.sg/campaign/amayzing>

What is the Lucky Draw gift?

Each customer receives the sign up gift and one (1) entry into the **Lucky Draw** to receive one of the following Lucky Draw Gifts, as detailed below.

- a. 5 Winners will receive an iPhone 13 Pro Max 128GB (worth S\$1,799);
- b. 5 Winners will receive Osim uThrone Gaming Massage Chair (worth \$1,599);
- c. 5 Winners will receive a Apple iPad Air 5th Gen 64GB and Apple Pencil 2nd Gen (worth S\$1,128);
- d. 5 Winners will receive a Apple Watch Series 7 (worth \$749); and
- e. 5 Winners will receive S\$100 Cash via Paynow.

Important note: Depending on the product applied, you may need to activate or make a first purchase with your product, in addition to having the product application approved.

As gifts and promotion criteria vary based on the product applied for, please refer to our T&Cs below for more details.

- Lucky Draw - [Here](#)

About Application

What are the important steps to ensure my eligibility for a SingSaver reward?

Some important things to take note are:

1. Ensure that the application is made via SingSaver
This means that you must click on an 'Apply Now' link via a SingSaver website or any or SingSaver marketing communications, and you should see SingSaver offers listed on the site. If the last click before landing on the product application page did not come from SingSaver, your application may not be attributed to SingSaver
2. Ensure that you have completed the Rewards Redemption Form accurately, correctly, and within 14 days
3. Ensure you have completed any other required promotion criteria, Please refer to our promotion terms and conditions for more details

You may find out more here: [What are the important steps to ensure my eligibility for a SingSaver reward?](#)

About Rewards Redemption

What if I submitted the wrong Application Reference Number or provided the wrong information in the Reward Redemption Form?

We regret to inform you that you will not be eligible for any rewards in this promotion.

What if I did not receive the Rewards Redemption Email?

Here are some common reasons why you might not have received the Rewards Redemption Email:

1. The email was redirected to your spam/ junk folder by mistake

If this happens, please check your spam/ junk folder. As emails are SingSaver's primary method of communicating with you, please add no-reply@singsaver.com.sg and info@singsaver.com.sg to your "Safe Sender" list or Primary mail folder to ensure you receive all communications from us.

2. "Skip Rewards" button may have been clicked and did not input your email address

In such instances, we regret to inform you that you will not be eligible for the lucky draw contest gift.

3. The application was made on a different website

If this happens, we regret to inform you that only applications made via the following promotion sites will be eligible for a reward:

<https://www.singsaver.com.sg/campaign/amazing> or <http://www.singsaver.com.sg/>

4. A different email address was input on the rewards registration page (sample below)

In this case, please check that email address for your Rewards Redemption Email.

5. You were unable to submit your email address on the rewards registration page If this happens, please contact us at info@singsaver.com.sg immediately with the following details:

- Product applied for:
- Email used for product application:
- Application Reference Number:
- Date of Application:
- Approval date of product:

Rewards registration page:



Where do I find my application number/policy number?

Here's [how to find your insurance policy number](#).

About Approval

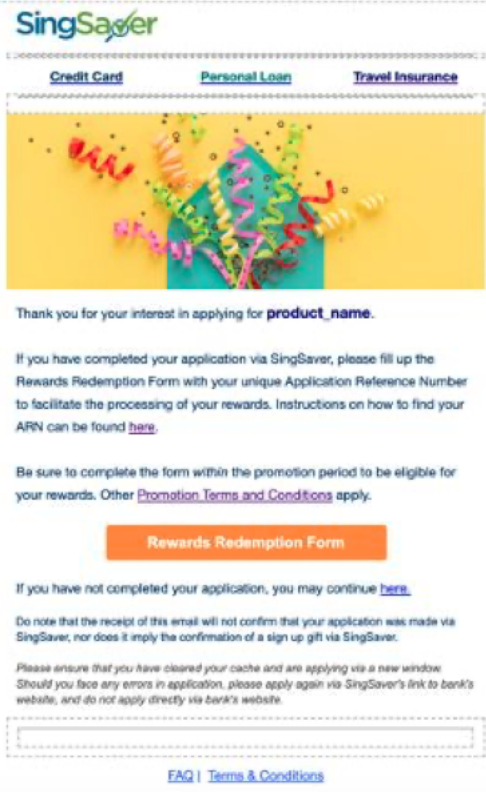
I have followed all the necessary steps but my application was not eligible for the SingSaver reward. What should I do?

Kindly ensure that you have made an application via SingSaver's website. To be sure of this, the last click prior to landing on the product application form must have been a SingSaver channel, either on the SingSaver website or an advertisement by SingSaver

Kindly note that the receipt of the following emails neither confirms that any product application was made via SingSaver nor confirms the eligibility for any SingSaver rewards:

- **Rewards Redemption Email**

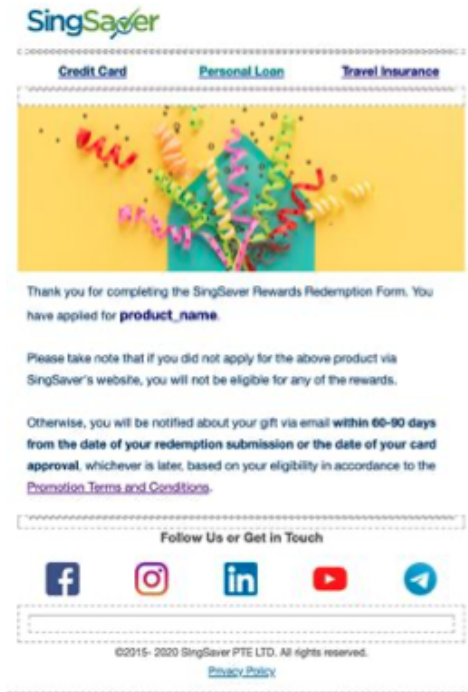
This is an email automatically triggered when an applicant submits their email address in the rewards page.



- **Confirmation of receipt of a successfully submitted Rewards Redemption Form.**

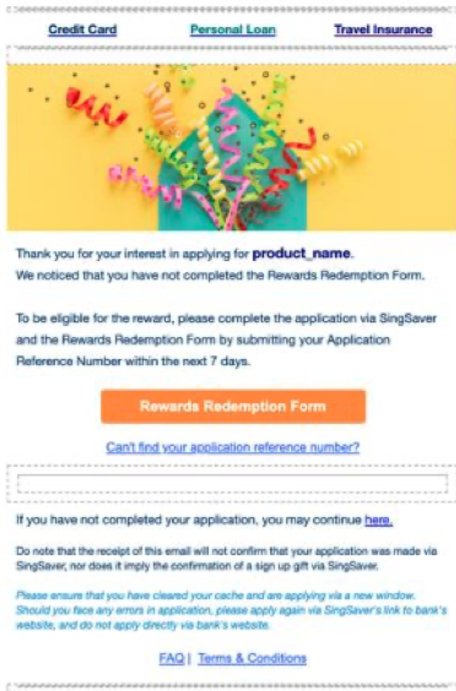
This is an email automatically triggered when an applicant successfully submits theirs.

Rewards Redemption Form.



- **Rewards redemption reminder email**

This is an email automatically triggered when an applicant fails to submit their Rewards Redemption Form, and is triggered to all applicants who have submitted an email address to SingSaver.



In addition, capturing a screenshot of the page where applicants are required to submit their email addresses does not prove that the credit card was applied via SingSaver. This information can only be verified by our partners in their communications to us.

You may refer to this article for more details: [I have not received my reward, what should I do?](#)

About Lucky Draw and Rewards

When will I receive my promotional gift?

Eligible customers will be notified of their promotional gift within **4 months** from the date of submission of the Rewards Redemption Form, or the date of the last participating criteria is met, whichever is later. Please note that depending on the product applied, you may need to activate or make a first purchase with your product. Please refer to our promotion terms and conditions for more details.

The lucky draw will be conducted on 31 August 2022. All-Winners will be announced on SingSaver's [contest winner's page](#) by 6 September 2022.

All participants are strongly encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client. You may also add info@singsaver.com.sg to your "Safe Senders" list as a preventative measure. We regret that ineligible customers will not be notified. You may find out more about SingSaver's rewards redemption process [here](#).

I have not received my reward, what should I do?

Unless otherwise stated, successful applicants will receive an email from SingSaver with their gift redemption details 4 months from the date of completion of all the promotion criteria. ([here's why](#)).

If it has been 4 months and you have completed all the [promotion criteria](#), yet you still have not received your rewards, please reach out to us at info@singsaver.com.sg with the following information:

- Product applied for:

- Email used for product application:
- Application Reference Number:
- Date Applied for product:
- Date the Rewards Redemption Form was completed and submitted:
- Approval date of product:

You may also refer to this article for more details: [I have not received my reward, what should I do?](#)

Due to the volume of submissions we are receiving, ineligible customers will not be notified. All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.

I applied for a product but it was rejected. Will I get any gifts?

If your application was rejected, you will not be eligible to receive the reward as it is dependent on your product approval.

For more details, please refer to our T&Cs below:

- Contest - [Here](#)
- Lucky Draw - [Here](#)

How will lucky draw winners be selected?

Winners will be drawn randomly at the SingSaver office located at 89 Neil Road, #03-01, Singapore 088849, at 12 pm, on 31 August 2022.

How do I know if I have won in the lucky draw? When will I be notified?

Winners will be contacted via email within 1 week after the date of the Lucky Draw. Please keep a lookout in your spam/ junk folder for this in case of accidental redirects by your email client. As emails are SingSaver's primary method of communicating with you, please add no-reply@singsaver.com.sg and info@singsaver.com.sg to your "Safe Sender" list or Primary mail folder to ensure you receive all communications from us.

Due to the volume of submissions we are receiving, ineligible customers will not be notified.

Winners will also be announced on SingSaver's blog page (<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 6 September 2022.

How will the gift delivery be arranged?

You will receive instructions on how to arrange your delivery when you receive a notification about your promotional gift.