

# SingSaver Travel Insurance Rewards for February 2024

## Terms and Conditions

### Contents

Last Updated: 19/02/2024

Terms and Conditions of SingSaver FWD Travel Insurance Promotion (the “Promotion”)	2
Terms and Conditions of SingSaver Singlife Travel Insurance Promotion (the “Promotion”)	4
Terms and Conditions of SingSaver MSIG Travel Insurance Promotion (the “Promotion”)	6
Terms and Conditions of SingSaver Seedly Travel Insurance Promotion (the “Promotion”)	8
Terms and Conditions of SingSaver AIG Travel Insurance Promotion (the “Promotion”)	10
SingSaver General Promotion Terms and Conditions	12
Appendix	15

## Terms and Conditions of SingSaver FWD Travel Insurance Promotion (the “Promotion”)

**FWD Travel Insurance: 8 Max Miles for every dollar spent! OR receive Airalo eSIM with Up to 1GB data when you apply now! (minimum nett premium \$60)**

This Promotion is organized by SingSaver Pte. Ltd. (“**SingSaver**”).

1. Customers who successfully apply for **FWD Travel Insurance** via the **SingSaver FWD Travel Insurance Promotion** during the Promotion Period and complete the requirements set out herein will be eligible to receive one of the specified Promotion Reward (each as defined herein).
2. **Promotion Period**  
**1 February 2024 – 29 February 2024**, both days inclusive, unless otherwise stated.
3. **Product Provider**  
For the purposes of the Promotion, the Product Provider is **FWD Singapore Pte. Ltd.** (“FWD Insurance”).
4. **Eligible Products**  
FWD Travel Insurance (the “**Eligible Product**”)
5. All queries regarding the Eligible Product, including but not limited to application status and the Eligible Product itself should be directed to the Product Provider.
6. **Eligible Customers**
  - a. In order to be eligible to receive a Promotion Reward and to comprise “Eligible Customers”, a user is required to, during the Promotion Period:
    - i. Be a Resident of Singapore;
    - ii. Submit an application for an Eligible Product through SingSaver during the Promotion Period;
    - iii. Fully complete and submit the SingSaver Rewards Redemption Form (which shall be sent to the email address provided to SingSaver) within 14 days after completing their application for the Eligible Product; and
    - iv. Have their application for the Eligible Product approved by the Product Provider and ensure payment for the Eligible Product is successfully made by **29 February 2024**, where the approval given is final and unconditional.
7. **Promotion Rewards**

Eligible Customers who fulfill the conditions above will be able to qualify for the applicable Promotion Reward set out below, subject to availability.

  - a. **Receive Airalo eSIM worth up to USD\$5 (minimum nett premium \$60)**  
**OR**  
**8 Max Miles for every dollar spend**  
*\*e.g. if the Policy Premium is \$100, Eligible Customers who select Max Miles will receive 8 Max Miles x \$100 = 800 Max Miles in total*
  - b. Eligible Customers will receive Max Miles as per (a) for Eligible Product successfully applied for via SingSaver.
  - c. The Max Miles are not a physical rewards. Eligible Customers:
    - i. will receive an email from Max Now Pte Ltd (“heymax”) containing details on how to activate the heymax account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the “Max Miles Reward Notification Email”). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
    - ii. Eligible Customers further acknowledge and agree that:  
heymax will aim to credit the Max Miles to Eligible Customers’ heymax accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
    - iii. Creating and maintaining an account with heymax is required before a user can start earning and redeeming Max Miles.
    - iv. Eligible Customers may not open or maintain multiple heymax accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer’s account and the forfeiture of all Max Miles earned.
    - v. For more information on heymax, [click here](#) or reach out to [max@heymax.ai](mailto:max@heymax.ai)
  - d. The Airalo eSIM is not a physical reward. Eligible Customers:
    - i. will receive an email from SingSaver confirming details of how to redeem the Airalo eSIM (the “Airalo Reward Notification Email”). Eligible Customers are encouraged to check spam/junk

- folders for the Airalo Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
- ii. acknowledge and agree that Airalo eSIMs remaining unclaimed after the collection period stated in the Airalo Reward Notification Email (i.e 13 March 2024) will be forfeited.
- e. SingSaver will aim to send across the promo code for the Airalo eSIM to users within 2 working days of confirming eligibility from the Product Provider, but shall have no liability to the Eligible Customer if it is unable to do so
  - f. If multiple options for a Promotion Reward are available, Eligible Customers are required to select one of the Promotion Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
  - g. The Promotion Reward cannot be combined with any other SingSaver offers. Eligible Customers shall not be entitled to receive other rewards from SingSaver in relation to the same application for the Eligible Product, if any.
  - h. In the event that a Promotion Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Promotion Reward with an alternative.
  - i. Eligible Customers must ensure that the Eligible Product is valid and in good standing (not canceled, whether freelooked or otherwise) at the point of fulfillment of the Promotion Reward. SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Promotion Reward if the Eligible Customer cancels (including via any freelook option) the Eligible Product less than 150 days after (i) applying for the Eligible Product or (ii) submitting the SingSaver Rewards Redemption Form, whichever is later.
  - j. SingSaver is not associated with the provider of the Promotion Reward(s) and is not responsible for any issues related to usage of the Promotion Reward(s). Any enquiries regarding the Promotion Reward(s) should be directed to the provider/manufacturer of the Promotion Reward.
  - k. Where a Promotion Reward is available in multiple colors or other cosmetic variations, Eligible Customers will not be able to select a color and will receive one at random.
  - l. Any indicated prices are for reference only and are subject to change by the issuing merchant, over which SingSaver has no control.

#### **8. Additional Requirements**

The SingSaver General Promotion Terms and Conditions apply to this Promotion

**Terms and Conditions of SingSaver Singlife Travel Insurance Promotion (the “Promotion”)**  
**Singlife Travel Insurance: 8 Max Miles for every dollar spent! OR receive Airalo eSIM with Up to 3GB data when you apply now! (no minimum premium)**

This Promotion is organized by SingSaver Pte. Ltd. (“**SingSaver**”).

1. Customers who successfully apply for **Singlife Travel Insurance** via the **SingSaver Singlife Travel Insurance Promotion** during the Promotion Period and complete the requirements set out herein will be eligible to receive one of the specified Promotion Reward (each as defined herein).
2. **Promotion Period**  
**1 February 2024 – 29 February 2024**, both days inclusive, unless otherwise stated.
3. **Product Provider**  
For the purposes of the Promotion, the Product Provider is **Singapore Life Limited** (“Singlife Insurance”).
4. **Eligible Products**  
Singlife Travel Insurance (the “**Eligible Product**”).
5. All queries regarding the Eligible Product, including but not limited to application status and the Eligible Product itself should be directed to the Product Provider.
6. **Eligible Customers**
  - a. In order to be eligible to receive a Promotion Reward and to comprise “Eligible Customers”, a user is required to, during the Promotion Period:
    - i. Be a Resident of Singapore;
    - ii. Submit an application for an Eligible Product through SingSaver during the Promotion Period;
    - iii. Fully complete and submit the SingSaver Rewards Redemption Form (which shall be sent to the email address provided to SingSaver) within 14 days after completing their application for the Eligible Product; and
    - iv. Have their application for the Eligible Product approved by the Product Provider and ensure payment for the Eligible Product is successfully made by **29 February 2024**, where the approval given is final and unconditional.
7. **Promotion Rewards**

Eligible Customers who fulfill the conditions above will be able to qualify for the applicable Promotion Reward set out below, subject to availability.

  - a. **Receive Airalo eSIM worth up to USD\$10 (no minimum premium)**  
**OR**  
**Receive 8 Max Miles for every dollar spend**  
*\*e.g. if the Policy Premium is \$100, Eligible Customers who select Max Miles will receive 8 Max Miles x \$100 = 800 Max Miles in total*
  - b. Eligible Customers will receive Max Miles as per (a) for Eligible Product successfully applied for via SingSaver.
  - c. The Max Miles are not a physical rewards. Eligible Customers:
    - i. will receive an email from Max Now Pte Ltd (“heymax”) containing details on how to activate the heymax account (if the Eligible Customer does not already have one) and how to redeem the Max Miles (the “Max Miles Reward Notification Email”). Eligible Customers are encouraged to check spam/junk folders for the Max Miles Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
    - ii. Eligible Customers further acknowledge and agree that:  
heymax will aim to credit the Max Miles to Eligible Customers’ heymax accounts within 4 working days of confirming eligibility from SingSaver, but shall have no liability to the Eligible Customer if it is unable to do so.
    - iii. Creating and maintaining an account with heymax is required before a user can start earning and redeeming Max Miles.
    - iv. Eligible Customers may not open or maintain multiple heymax accounts under different identities or for any fraudulent purposes. Violation of this clause may result in the termination of the Eligible Customer’s account and the forfeiture of all Max Miles earned.
    - v. For more information on heymax, [click here](#) or reach out to [max@heymax.ai](mailto:max@heymax.ai)
  - d. The Airalo eSIM is not a physical reward. Eligible Customers:
    - i. will receive an email from SingSaver confirming details of how to redeem the Airalo eSIM (the “Airalo Reward Notification Email”). Eligible Customers are encouraged to check spam/junk

- folders for the Airalo Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
- ii. acknowledge and agree that Airalo eSIMs remaining unclaimed after the collection period stated in the Airalo Reward Notification Email (i.e 13 March 2024) will be forfeited.
  - e. SingSaver will aim to send across the promo code for the Airalo eSIM to users within 2 working days of confirming eligibility from the Product Provider, but shall have no liability to the Eligible Customer if it is unable to do so
  - f. If multiple options for a Promotion Reward are available, Eligible Customers are required to select one of the Promotion Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
  - g. The Promotion Reward cannot be combined with any other SingSaver offers. Eligible Customers shall not be entitled to receive other rewards from SingSaver in relation to the same application for the Eligible Product, if any.
  - h. In the event that a Promotion Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Promotion Reward with an alternative.
  - i. Eligible Customers must ensure that the Eligible Product is valid and in good standing (not canceled, whether freelooked or otherwise) at the point of fulfillment of the Promotion Reward. SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Promotion Reward if the Eligible Customer cancels (including via any freelook option) the Eligible Product less than 150 days after (i) applying for the Eligible Product or (ii) submitting the SingSaver Rewards Redemption Form, whichever is later.
  - j. SingSaver is not associated with the provider of the Promotion Reward(s) and is not responsible for any issues related to usage of the Promotion Reward(s). Any enquiries regarding the Promotion Reward(s) should be directed to the provider/manufacture of the Promotion Reward.
  - k. Where a Promotion Reward is available in multiple colors or other cosmetic variations, Eligible Customers will not be able to select a color and will receive one at random.
  - l. Any indicated prices are for reference only and are subject to change by the issuing merchant, over which SingSaver has no control.

#### **8. Additional Requirements**

The SingSaver General Promotion Terms and Conditions apply to this Promotion

## Terms and Conditions of SingSaver MSIG Travel Insurance Promotion (the “Promotion”)

*Get up to \$40 Grab Voucher when you apply NOW! Valid till 31 March 2024.*

1. This Promotion is organized by SingSaver Pte. Ltd. (“**SingSaver**”).
2. Customers who successfully apply for **MSIG Travel Insurance** via the **SingSaver MSIG Travel Insurance Promotion** during the Promotion Period and complete the requirements set out herein will be eligible to receive the specified Promotion Reward (each as defined herein).
3. **Promotion Period**  
**19 Feb 2024 – 31 March 2024**, both days inclusive, unless otherwise stated.
4. **Product Provider**  
For the purposes of the Promotion, the Product Provider is **MSIG Insurance (Singapore) Pte. Ltd.** (“MSIG Insurance”).
5. **Eligible Products**  
MSIG TravelEasy (the “**Eligible Product**”)
6. All queries regarding the Eligible Product, including but not limited to application status and the Eligible Product itself should be directed to the Product Provider.
7. **Eligible Customers**  
In order to be eligible to receive a Promotion Reward and to comprise “Eligible Customers”, a user is required to, during the Promotion Period:
  - i. Be a Resident of Singapore;
  - ii. Submit an application for an Eligible Product through SingSaver during the Promotion Period;
  - iii. Fully complete and submit the SingSaver Rewards Redemption Form (which shall be sent to the email address provided to SingSaver) within 14 days after completing their application for the Eligible Product; (**No redemption form is required to be submitted for Direct Purchases on the SingSaver website**)
  - iv. Have their application for the Eligible Product approved by the Product Provider and ensure payment for the Eligible Product is successfully made by **31 March 2024**, where the approval given is final and unconditional.

### 8. Promotion Rewards

Eligible Customers who fulfill the conditions above will be able to qualify for the applicable Promotion Reward set out below, subject to availability.

#### a. Promotion Reward:

Nett Premium (after discount)	Grab Voucher worth
\$65 to \$119.99	\$12
\$120 to \$239.99	\$20
\$240 and above	\$40

- b. If multiple options for a Promotion Reward are available, Eligible Customers are required to select one of the Promotion Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
- c. The Promotion Reward cannot be combined with any other SingSaver offers. Eligible Customers shall not be entitled to receive other rewards from SingSaver in relation to the same application for the Eligible Product, if any.
- d. In the event that a Promotion Reward is not available from SingSaver’s suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Promotion Reward with an alternative.
- e. Eligible Customers must ensure that the Eligible Product is valid and in good standing (not canceled, whether freelooked or otherwise) at the point of fulfillment of the Promotion Reward. SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Promotion Reward if the Eligible Customer cancels (including via any freelook option) the Eligible Product less than 150 days after (i) applying for the Eligible Product or (ii) submitting the SingSaver Rewards Redemption Form, whichever is later.
- f. SingSaver is not associated with the provider of the Promotion Reward(s) and is not responsible for any issues related to usage of the Promotion Reward(s). Any enquiries regarding the Promotion Reward(s) should be directed to the provider/manufacturer of the Promotion Reward.

- g. Where a Promotion Reward is available in multiple colors or other cosmetic variations, Eligible Customers will not be able to select a color and will receive one at random.
- h. Any indicated prices are for reference only and are subject to change by the issuing merchant, over which SingSaver has no control.

9. **Additional Requirements**

The SingSaver General Promotion Terms and Conditions apply to this Promotion.

# Terms and Conditions of SingSaver Seedly Travel Insurance Promotion (the “Promotion”)

## Seedly Travel Insurance:

- 1 x Airalo eSIM worth USD\$10 when you apply now.
- Receive up to \$50 worth of Grab Vouchers.
- Stand a chance to win a Dyson Supersonic (2 sets to win)

1. This Promotion is organized by SingSaver Pte. Ltd. (“**SingSaver**”).
2. Customers who successfully apply for **Seedly Travel Insurance** via the **SingSaver Seedly Travel Insurance Promotion** during the Promotion Period and complete the requirements set out herein will be eligible to receive the specified Promotion Reward (each as defined herein).

### 3. Promotion Period

**1 February 2024 – 29 February 2024**, both days inclusive, unless otherwise stated.

### 4. Product Provider

- a. For the purposes of the Promotion, the Product Provider is HL Assurance Singapore Pte. Ltd.

### 5. Eligible Products

- a. The “**Eligible Product**” is Seedly Travel Insurance.
- b. Seedly Travel Insurance is underwritten by HL Assurance Singapore Pte. Ltd.
- c. All queries regarding the Eligible Product, including but not limited to application status and the Eligible Product itself should be directed to the Product Provider.
- d. This Promotion shall not be deemed as an offer for a contract of insurance. Full details of the terms, conditions and exceptions of the Eligible Product are provided in the policy wording and will be sent to you upon your application being accepted by the Product Provider.

### 6. Eligible Customers

- a. In order to be eligible to receive a Promotion Reward and to comprise “Eligible Customers”, a user is required to, during the Promotion Period:
  - i. Be a Resident of Singapore;
  - ii. Submit an application for an Eligible Product through SingSaver during the Promotion Period,
  - iii. Fully complete and submit the SingSaver Rewards Redemption Form (which shall be sent to the email address provided to SingSaver) within 14 days after completing their application for the Eligible Product; (**No redemption form is required to be submitted for Direct Purchases on the SingSaver website**) and
  - iv. Have their application for the Eligible Product approved by the Product Provider and ensure payment for the Eligible Product is successfully made by **29 February 2024**, where the approval given is final and unconditional.

### 7. Promotion Rewards

Eligible Customers who fulfill the conditions above will be able to qualify for the applicable Promotion Reward set out below, subject to availability.

#### a. Promotion

**Reward 1: Airalo eSIM worth USD\$10 (no minimum premium)**

**Reward 2: Up to \$50 Grab Vouchers**

Nett Premium (after discount)	Grab Voucher worth
\$50 - \$100	\$5
\$100.01 - \$200	\$10
\$200.01 - \$250	\$15
\$250.01 - \$350	\$20
\$350.01 - \$500	\$25
\$500.01 and above	\$50

- b. Eligible Customers will receive one (1) Airalo E-SIM per Eligible Product successfully applied for via SingSaver (i.e Eligible Customers may receive more than one (1) Airalo E-SIM).
- c. The Airalo E-SIM is not a physical reward. Eligible Customers:
  - i. will receive an email from SingSaver confirming details of how to redeem the Airalo E-SIM (the “Reward Notification Email”). Eligible Customers are encouraged to check spam/junk



folders for the Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and

- ii. acknowledge and agree that Airalo E-SIMs remaining unclaimed after the collection period stated in the Reward Notification Email (i.e 13 March 2024) will be forfeited.
- d. SingSaver will aim to send across the promo code for the Airalo E-SIM to users within 2 working days of confirming eligibility from the Product Provider, but shall have no liability to the Eligible Customer if it is unable to do so.
- e. If multiple options for a Promotion Reward are available, Eligible Customers are required to select one of the Promotion Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.
- f. The Promotion Reward cannot be combined with any other SingSaver offers. Eligible Customers shall not be entitled to receive other rewards from SingSaver in relation to the same application for the Eligible Product, if any.
- g. In the event that a Promotion Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Promotion Reward with an alternative.
- h. Eligible Customers must ensure that the Eligible Product is valid and in good standing (not canceled, whether freelooked or otherwise) at the point of fulfillment of the Promotion Reward. SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Promotion Reward if the Eligible Customer cancels (including via any freelook option) the Eligible Product less than 150 days after (i) applying for the Eligible Product or (ii) submitting the SingSaver Rewards Redemption Form, whichever is later.
- i. SingSaver is not associated with the provider of the Promotion Reward(s) and is not responsible for any issues related to usage of the Promotion Reward(s). Any enquiries regarding the Promotion Reward(s) should be directed to the provider/manufacturer of the Promotion Reward.
- j. Where a Promotion Reward is available in multiple colors or other cosmetic variations, Eligible Customers will not be able to select a color and will receive one at random.
- k. Any indicated prices are for reference only and are subject to change by the issuing merchant, over which SingSaver has no control.

**8. Additional Requirements**

The SingSaver General Promotion Terms and Conditions apply to this Promotion

## Terms and Conditions of SingSaver AIG Travel Insurance Promotion (the “Promotion”)

*Single Trip: Apply now and get \$10 PayNow and receive 1x Airalo eSIM worth up to 3GB data! (minimum \$80 premium).*

*Annual Trip: Apply now and get \$150 PayNow! (minimum premium of \$650).*

1. This Promotion is organized by SingSaver Pte. Ltd. (“SingSaver”).
2. Customers who successfully apply for **AIG Travel Guard** via the **SingSaver AIG Travel Insurance Promotion** during the Promotion Period and complete the requirements set out herein will be eligible to receive the specified Promotion Reward (each as defined herein).

### 3. Promotion Period

**16 February 2024 – 29 February 2024**, both days inclusive, unless otherwise stated.

### 4. Product Provider

For the purposes of the Promotion, the Product Provider is **AIG Asia Pacific Insurance Pte. Ltd.** (“AIG Insurance”).

### 5. Eligible Products

AIG Travel Guard Direct (the “**Eligible Product**”)

6. All queries regarding the Eligible Product, including but not limited to application status and the Eligible Product itself should be directed to the Product Provider.

### 7. Eligible Customers

In order to be eligible to receive a Promotion Reward and to comprise “Eligible Customers”, a user is required to, during the Promotion Period:

- i. Be a Resident of Singapore;
- ii. Submit an application for an Eligible Product through SingSaver during the Promotion Period;
- iii. Fully complete and submit the SingSaver Rewards Redemption Form (which shall be sent to the email address provided to SingSaver) within 14 days after completing their application for the Eligible Product;
- iv. Have their application for the Eligible Product approved by the Product Provider and ensure payment for the Eligible Product is successfully made by **29 February 2024**, where the approval given is final and unconditional.

### 8. Promotion Rewards

Eligible Customers who fulfill the conditions above will be able to qualify for the applicable Promotion Reward set out below, subject to availability.

#### i. Promotion Reward:

Eligible Customer, based solely on SingSaver’s Internal Rewards) during the Promotional Period will receive the PayNow rewards in accordance to the table below if qualified for the conditions in (i).

Eligible Products	Nett Premium (after discount)	Rewards
AIG Travel Guard - Single Trip	\$80 min policy premium	\$10 PayNow and 1x Airalo eSIM worth up to 3GB data
AIG Travel Guard - Annual Trip	\$650 min policy premium	\$150 PayNow

- ii. Eligible Customers will receive one (1) Airalo E-SIM per Eligible Product successfully applied for via SingSaver (i.e Eligible Customers may receive more than one (1) Airalo E-SIM).
- iii. The Airalo E-SIM is not a physical reward. Eligible Customers:
  - will receive an email from SingSaver confirming details of how to redeem the Airalo E-SIM (the “Reward Notification Email”). Eligible Customers are encouraged to check spam/junk folders for the Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
  - acknowledge and agree that Airalo E-SIMs remaining unclaimed after the collection period stated in the Reward Notification Email (i.e 13 March 2024) will be forfeited.
- iv. SingSaver will aim to send across the promo code for the Airalo E-SIM to users within 2 working days of confirming eligibility from the Product Provider, but shall have no liability to the Eligible Customer if it is unable to do so.
- v. If multiple options for a Promotion Reward are available, Eligible Customers are required to select one of the Promotion Rewards in the SingSaver Rewards Redemption Form. Once submitted, the selection cannot be changed.

- vi. The Promotion Reward cannot be combined with any other SingSaver offers. Eligible Customers shall not be entitled to receive other rewards from SingSaver in relation to the same application for the Eligible Product, if any.
- vii. In the event that a Promotion Reward is not available from SingSaver's suppliers or the selected Promotion Reward can no longer be purchased from official channels, SingSaver reserves the right to replace the Promotion Reward with an alternative.
- viii. Eligible Customers must ensure that the Eligible Product is valid and in good standing (not canceled, whether freelooked or otherwise) at the point of fulfillment of the Promotion Reward. SingSaver reserves the right to retract, seek the return of and/or otherwise cancel the Promotion Reward if the Eligible Customer cancels (including via any freelook option) the Eligible Product less than 150 days after (i) applying for the Eligible Product or (ii) submitting the SingSaver Rewards Redemption Form, whichever is later.
- ix. SingSaver is not associated with the provider of the Promotion Reward(s) and is not responsible for any issues related to usage of the Promotion Reward(s). Any enquiries regarding the Promotion Reward(s) should be directed to the provider/manufacturer of the Promotion Reward.
- x. Where a Promotion Reward is available in multiple colors or other cosmetic variations, Eligible Customers will not be able to select a color and will receive one at random.
- xi. Any indicated prices are for reference only and are subject to change by the issuing merchant, over which SingSaver has no control.

9. **Additional Requirements**

The SingSaver General Promotion Terms and Conditions apply to this Promotion

# SingSaver General Promotion Terms and Conditions

## General Reward Terms

1. "Resident of Singapore" includes Singaporeans, Permanent Residents and foreigners holding Employment Passes, S Passes and work permits. SingSaver reserves all rights to reject any reward redemption submissions if the user is not a Resident of Singapore.
2. Where the Promotion Reward is a physical reward (e.g AirPods), Eligible Customers:
  - will receive an email from SingSaver confirming the redemption details for the Promotion Reward (the "Reward Notification Email"). Eligible Customers are encouraged to check spam/junk folders for the Reward Notification Email if it has not been received as there may be accidental redirects by the email client; and
  - acknowledge and agree that Promotion Rewards remaining unclaimed after the collection period stated on the Reward Notification Email will be forfeited.
3. Where the Promotion Reward is through PayNow, Eligible Customers:
  - are required to have a PayNow account;
  - consent to receive the Promotion Reward via the registered PayNow mobile number provided to SingSaver in the SingSaver Reward Redemption Form;
  - are responsible for ensuring that the phone number provided in the SingSaver Reward Redemption Form is the correct phone number linked to their registered PayNow account;
  - acknowledge that once submitted, the mobile number provided in the SingSaver Reward Redemption Form cannot be amended and the Promotion Reward will not be re-issued to Eligible Customers who have provided incorrect phone numbers; and
  - will be notified of successful reward issuance via email from SingSaver to the email address provided in the SingSaver Rewards Redemption Form (the "Reward Notification Email"). Eligible Customers are encouraged to check spam/junk folders for the Reward Notification Email if it has not been received as there may be accidental redirects by the email client.
4. Where the Promotion Reward is voucher(s) for a third-party merchant (e.g Grab, Takashimaya, NTUC), all vouchers issued are subject to the terms and conditions of the vouchers' merchants. SingSaver shall not in any way be liable for any goods, services or the quality or performance of such goods or services supplied by any third-party merchant, site or service provider. SingSaver is not liable in any way for any claims, damages, losses, expenses, liabilities or costs, whether incurred directly or indirectly from the use of such vouchers. Any such enquiries, complaints or comments should be directed to the relevant third-party merchant. Where the Promotion Reward is voucher(s) for a third-party merchant, Eligible Customers acknowledge and agree that they will receive an email from SingSaver's promotion partner with instructions on how to redeem the selected Promotion Reward.
5. Where the Promotion Reward is a cash back reward, Eligible Customers acknowledge that such Promotion Rewards are distributed by the Product Provider. The notification that an Eligible Customer will receive will vary depending on the Product Provider. Eligible Customers should reach out to the applicable Product Provider for any queries regarding redemption or fulfillment of cash back rewards.
6. The redemption process may take at least 120-150 days starting from the date on which the SingSaver Rewards Redemption Form, depending on the actual situation regarding approval for the Eligible Product, transaction status or other factors that may affect eligibility for the Promotion Reward.
7. This is a SingSaver promotion. All queries/disputes relating to the promotion should be directed to SingSaver. The Product Provider shall not be responsible for any loss or damage suffered by an Eligible Customer in connection with this Promotion and/or the Promotion Rewards.
8. In the event of any inconsistency between these Terms and Conditions and any other materials (e.g marketing materials) relating to the Promotion, these Terms and Conditions shall prevail.
9. By participating in this Promotion, Eligible Customers agree to be bound by these Terms and Conditions.
10. In the event of any disputes, SingSaver reserves the right to make the final decision in its absolute discretion, which shall be binding on all participants.
11. SingSaver reserves the right to amend these Terms and Conditions at any time, including changing the Promotion Period or Promotion Reward or to terminate this Promotion with or without prior notice or reason.

12. All employees of any agencies and/or service providers engaged by SingSaver (including but not limited to advertising agencies, promotion agencies, printing companies, event management agencies and any persons assisting or who are involved in the Promotion) and their spouses, siblings, parents, children, grandparents, and grandchildren, whether as “in-laws,” or by current or past marriage(s), remarriage(s), adoption, cohabitation or other family extension, and any other persons residing at the same household whether or not related will not be eligible for the Promotion.
13. Promotion Rewards are not refundable nor exchangeable for cash or other rewards. All products and services relating to the Promotion are available while stock lasts. Eligible Customers are responsible for checking the quality of the Promotion Rewards at the time of redemption. SingSaver shall have no liability relating to any aspects of the Promotion Rewards including but not limited to their quality, supply, delivery and maintenance.
14. By participating in this Promotion, participants hereby represent and warrant that they will comply with all applicable Singapore laws or regulations in connection with their participation in this Promotion and they will not use this Promotion for any illegal or fraudulent purposes. Where SingSaver suspects a participant is participating in any form of unlawful activity or fraud, SingSaver reserves the right to report such activity or suspicions to the police or relevant authorities.
15. Eligible Customers who do not submit the SingSaver Reward Redemption Form within the stipulated period will not be able to receive the Promotion Reward, even if they fulfil all other conditions. SingSaver is not responsible for any SingSaver Rewards Redemption Form or other information not being received by SingSaver. Any correspondence regarding missing and/or delayed submissions shall not be reviewed or responded to by SingSaver.
16. Eligible Customers who provide inaccurate or incorrect information in the SingSaver Reward Redemption Form (as determined by SingSaver acting in its absolute discretion) will not be able to receive the Promotion Reward.
17. Eligible Customers who qualify to receive the Promotion Reward will receive a rewards notification from SingSaver confirming the redemption details within four (4) calendar months from the date of completion of all requirements set out in Clause 3 above, unless otherwise stated.
  - Eligible Customers who fail to receive the rewards notification from SingSaver within this period should contact [info@singsaver.com.sg](mailto:info@singsaver.com.sg) for assistance.
18. Promotion Rewards that remain unclaimed past the stipulated collection period (if any) will be forfeited.
19. Any queries regarding the Promotion (including for rewards notifications) received more than 6 months after the end of the Promotion Period will not be responded to.
20. SingSaver will notify affected Eligible Customers in the event that delivery of the Promotion Reward(s) is delayed.
21. SingSaver reserves the right to (at its own discretion) disqualify any participant and withhold or confiscate in full or part, any Promotion Reward(s) if the participant is found to be, or reasonably suspected of participating in any form of fraudulent practices (including but not limited to false identities, doctoring images, wilful spamming or manipulation of any SingSaver's processes, or website).
22. By agreeing to the terms and conditions of this Promotion, you agree to receive communications from SingSaver via email and/or verified mobile number, including but not limited to SMS and calls, in accordance with SingSaver's [Privacy Policy](#).
23. By applying for an Eligible Product as part of this Promotion, an Eligible Customer agrees and consents to:
  - SingSaver sending the information provided in the Rewards Redemption Form to the Product Provider to facilitate the Eligible Customer's application for the Eligible Product, in accordance with SingSaver's [Privacy Policy](#);
  - SingSaver sending relevant information provided in the Rewards Redemption Form to SingSaver's promotion partners to facilitate the Eligible Customer's redemption of the Promotion Reward, in accordance with SingSaver's [Privacy Policy](#); and
  - the Product Provider disclosing to SingSaver the required information relating to the Eligible Customer's application for an Eligible Product in connection with the Promotion. Including but not limited whether or not said application is successful and whether the participant has fulfilled all the conditions required to receive the Promotion Reward, for the purposes of verifying a participant's eligibility for the Promotion Reward.

24. Final approval of any product is determined by the Product Provider in its absolute discretion and is subject to their credit and risk processing criteria. Participation in this Promotion does not guarantee the approval of any product applied for. SingSaver does not guarantee the approval of any product applied for.
25. SingSaver accepts no responsibility for any damage, loss, liabilities, injury or disappointment incurred or suffered by Eligible Customers as a result of their participation in this Promotion. By participating in this Promotion, Eligible Customers release SingSaver and its agents from all liability, including, without limitation, with respect to this Promotion and the Promotion Reward.
26. SingSaver strives to keep its information accurate and up to date. However, this may sometimes differ from the information provided on the Product Provider, financial institution, service provider or specific product's site. Eligible Customers should refer to the Product Provider's website for the most updated rates/fees/T&Cs etc on the relevant product.
27. All insurance product-related transactions on the SingSaver Website are arranged and administered by SingSaver Insurance Brokers Pte. Ltd., a wholly owned subsidiary of SingSaver Pte. Ltd. SingSaver Insurance Brokers Pte. Ltd is a licensed and authorised insurance broker regulated by the Monetary Authority of Singapore (MAS). SingSaver Insurance Brokers Pte. Ltd. is a wholly owned subsidiary of SingSaver. Seedly Pte. Ltd. and SingSaver Pte. Ltd. are not regulated by MAS. Seedly, SingSaver and SingSaver Insurance Brokers Pte Ltd are all part of the [MoneyHero Group](#).

## Appendix

As a reference, here's what we need when you fill in your Rewards Redemption Form for this Promotion:

### Insurance Policy Sample Format

Travel Insurance

Insurance Company	Correct Policy Number Format Examples
Starr Travelead	SAEISTxxxxxx
FWD	PTNRxxxx-xxxxxxxx
Singlife Travel	3xxxxxx
Allianz	B2CSGAxxxxxxxx
MSIG	BxxxxxxxxQTD; BxxxxxxxxQTY; BxxxxxxxxQGT
AIG	133xxxxxx
Seedly	SSxxxxxx