

HSBC Shell Additional \$10 Cash Rebate ("Promotion") Terms and Conditions

1. Definitions

- a. "Promotional Period" refers to the period commencing on 1 July 2021 and ending on 31 July 2021, both days inclusive.
- b. "HSBC" means HSBC Bank (Singapore) Limited.
- c. "Shell" means Shell Eastern Petroleum (Pte) Ltd.

Eligibility

2. This HSBC Shell Additional \$10 Cash Rebate Promotion ("Promotion") is valid from 1 July 2021 to 31 July 2021, both dates inclusive ("Promotional Period") unless otherwise stated, and is offered by HSBC Bank (Singapore) Limited ("HSBC" or the "Bank") to customers:
 - a. who hold one or more main HSBC credit cards (except HSBC corporate cards, and HSBC debit cards) issued by HSBC in Singapore (each, a "Card") as a credit cardholder,
 - b. whose Card account is in good standing with HSBC over the entire Promotional Period and at the time of fulfillment (as determined by HSBC at its discretion),
 - c. must be main cardholder. Supplementary cardholders are not eligible for this Promotion,
 - d. must register via the HSBC Credit Card Campaign Form, <https://forms.hsbc.com.sg/en-sg/forms/credit-card-campaigns/> ("E-Form") using the correct Gift Code within the Promotional Period, and
 - e. who are among the first 4,000 cardholders to charge a minimum Qualifying Spend of S\$250 nett within the Promotional Period to their registered Card(s) indicated in the E-Form

each such customer, a Cardholder.

3. HSBC and Shell reserve the right to determine at our discretion whether:
 - a. Cardholder(s) have met all the requirements of this Promotion; and
 - b. Charges made to the Card qualify towards fulfilment of the relevant accumulated minimum Qualifying Spend (as defined below) set for the purposes of this Promotion.

Promotion

4. For the purpose of this Promotion:

"Qualifying Spend" shall mean posted transactions on any Shell FuelSave 95, Shell FuelSave 98, Shell Fuelsave Diesel or Shell V-Power at any Shell station or Shell Select store in Singapore.
5. All Qualifying Spend with transaction dates charged within the Promotional Period must be posted to a Registered Cardholder's Card account by 7 August 2021. HSBC and Shell accepts no liability for any late submission of any Qualifying Spend/transaction by a merchant for any reason.

6. Registrations in any other format, and/or e-form registrations with incorrect information will be automatically disqualified. An acknowledgement of participation will be displayed on the website after the E-Form registration has been submitted. This acknowledgement of participation does not equate to qualification of the Gift, even if the Qualifying Spend requirement is met.
7. Each Cardholder who has satisfied the relevant requirements under Clause 2 and 5 shall be entitled to one (1) unit of S\$10 cash rebate (the "Gift "); Gift is limited to the first 4,000 redemptions.

Qualifying Spend Requirement	Gift	Gift Code
S\$250 nett spend on any Shell FuelSave 95, Shell FuelSave 98, Shell Fuelsave Diesel or Shell V-Power at any Shell station or Shell Select store in Singapore	S\$10 cash rebate	HSBCSHELL

A Cardholder who has satisfied all the relevant requirements under Clause 2 and 5 shall be referred to as a "Qualified Cardholder". HSBC and Shell shall in its absolute discretion determine if a Cardholder has satisfied the terms and conditions of this Promotion. HSBC's and Shell's records relating to this Promotion including any details relating to registration and Qualifying Spend shall be final and binding on all Cardholders.

8. Each Qualified Cardholder is limited to a maximum of one (1) redemption of the Gift.
9. The Gift is not exchangeable for cash, reward points, credit or kind in all cases, whether in whole or in part. HSBC and Shell may, at its discretion, substitute the Gift with an item of any value without prior notice.
10. If any Qualifying Spend is cancelled or reversed during or after the Promotional Period such that the total Qualifying Spend charged to a registered Card during the Promotional Period falls short of the minimum Qualifying Spend, the Cardholder will not be considered to have met the Qualifying Spend and will not be considered a Qualified Cardholder.
11. All Qualifying Spend transactions charged to the registered Card in the name of the same Cardholder will be aggregated together to qualify for the minimum Qualifying Spend. HSBC is not responsible for any failure or delay in the transmission of Qualifying Spend transactions by any party including but not limited to acquiring merchants, merchant establishments, or any telecommunications provider.
12. Notwithstanding that supplementary cardholders are not eligible for this Promotion, however, for each registered Cardholder, Qualifying Spend made by supplementary cardholders will be consolidated under such Cardholder's registered Card account for the purpose of accumulating the relevant minimum Qualifying Spend.
13. An SMS will be sent to each Qualified Cardholder's registered mobile number in HSBC's records by 30 September 2021, barring any unforeseen technical delays.

14. If there are any issues regarding the non-receipt of the qualification SMS, Qualified Cardholders must contact HSBC by 31 October 2021. In the event of any disputes in relation to the Promotion, HSBC's and Shell's decision shall be final.
15. SMS delivery is dependent on the relevant telecommunication service providers. HSBC and Shell will not be responsible in any manner whatsoever for any non-receipt of, or delay in the receipt of, any SMS by any party.
16. By registering for this Promotion, a Cardholder consents to the use of his/her personal data by HSBC to contact him/her with updates and offers relating to this Promotion, including the use of the Cardholder's telephone number and email address to contact him/her via SMS and email.
17. The Qualifying Spend accumulated by a registered Cardholder for this Promotion is not valid for the purpose of, and cannot be used for, any other offers or promotions unless otherwise stated.
18. In the event that a registered Card is voluntarily or involuntarily cancelled or terminated or suspended for any reasons whatsoever, or a Qualified Cardholder is determined by HSBC and/or Shell (in their sole discretion) not to have fulfilled the conditions of the Promotion for any reason, HSBC and/or Shell reserves the right to disqualify the Qualified Cardholder at its sole discretion.
19. HSBC's and Shell's records relating to this Promotion including but not limited to any details relating to registration and Qualifying Spend shall be final and binding on all Cardholders.
20. HSBC and Shell accepts no liability for any late submission of any transaction by merchants for whatever reason.
21. HSBC and Shell reserves the right to vary, delete or add to any of these terms and conditions, or withdraw or alter the Promotion at any time without prior notice.
22. In case of a dispute, the decision of HSBC and Shell shall be final.
23. Should there be any issues related to this Promotion, the Cardholder is required to contact HSBC at 1800-HSBC NOW (4722 669) or e-mail to direct@hsbc.com.sg
24. This Promotion is strictly not valid with other offers or promotions unless otherwise stated. For the avoidance of doubt, Cardholders who register their Card under this Promotion shall not be eligible to participate in any other HSBC credit card promotions or similar promotions offered by the HSBC and/or Shell during the Promotional Period. Likewise, Cardholders who register their Card under other promotions shall not be eligible to participate in this Promotion.
25. These terms and conditions are governed by the laws of the Republic of Singapore and the parties submit to the non-exclusive jurisdiction of the courts of Singapore.
26. All information is accurate at the time of publishing or posting online.