

# SingSaver Exclusive: '101! Milestone Giveaway' FAQ

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## How Does This Promotion Work?

### What must I do to be eligible for the promotion?

**Step 1** Apply for any product on SingSaver which has the 101! Milestone Giveaway badge or is listed on the promotion page between 12 October 2023 – 20 December 2023, both days inclusive.

**Step 2** Submit your email address to receive our Rewards Redemption Form via email and complete the product application

**Step 3** Complete your Rewards Redemption Form accurately within the first 14 days after applying for an eligible product. The link to the Rewards Redemption Form will be sent to your registered email address. To securely complete your Rewards Redemption Form, you will be required to create a SingSaver account

#### [What if I did not receive the Rewards Redemption Email?](#)

**Step 4** Complete the requirements set out to receive up to three (3) chances in the Lucky Draw:

→ For **Credit Card** applications:

- ◆ The application between **12 October - 31 October 2023** for the Eligible Product (credit card) applied for must be activated on or before 30 November 2023.
- ◆ The application between **1 November - 30 November 2023** for the Eligible Product (credit card) applied for must be activated on or before 31 December 2023.
- ◆ The application between **1 December - 20 December 2023** for the Eligible Product (credit card) applied for must be activated on or before 20 January 2024.
  - **CIMB:**  
Eligible Customers are required to spend a minimum of S\$988 in Qualifying Spending within 60 days of card approval.
  - **HSBC:**  
No minimum spends required. Eligible Customers cards must be approved and activated.
  - **Maybank:**  
No minimum spends required. Eligible Customers cards must be approved and activated.
  - **OCBC:**

Eligible Customers are required to spend a minimum of S\$500 in Qualifying Spending within 30 days of card approval.

- **Standard Chartered:**

For Standard Chartered Simply Cash Card, Eligible Customers are required to spend a minimum of S\$500 (using either the physical or digital version of the Credit Card) in Qualifying Spending within 30 days of card approval.

For Standard Chartered Smart Credit Card, Standard Chartered Rewards+ Credit Card, Eligible Customers are required to spend a minimum of S\$250 (using either the physical or digital version of the Credit Card) in Qualifying Spending within 30 days of card approval.

For Standard Chartered Journey Credit Card, no minimum spending requirement required. Eligible Customers cards must be approved and activated.

- **UOB:**

For UOB Absolute Cashback Card, UOB ONE Card & UOB Lady's Card, Eligible Customers are required to spend a minimum of S\$1,000 in Qualifying Spending per month for 2 consecutive months from their card approval date

For UOB EVOL Card, Eligible Customers are required to spend a minimum of S\$1,000 in Qualifying Spending per month for 2 consecutive months from their card approval date and also register via SMS in the prescribed format (PMAF<space>Last 4 alphanumeric digits of your NRIC or Passport Number to 77862) during the Promo Period.

For UOB PRVI MILES Amex Card, UOB PRVI MILES Visa Credit Card & UOB PRVI MILES Mastercard Credit Card, Eligible Customers are required to spend a minimum of S\$1,000 in Qualifying Spending per month for 2 consecutive months from card approval date and make payment of the first year annual fee, plus also register via SMS in prescribed format (PMAF<space>Last 4 alphanumeric digits of your NRIC or Passport Number to 77862) during the Promo Period.

Krisflyer UOB Credit Card, Eligible Customers are required to spend a minimum of S\$2,000 in Qualifying Spending within 60 days of card approval.

→ For **Personal Loan** products

- ◆ The application between **12 October - 31 October 2023** for the Eligible Product must be approved by the Product Provider, where such approval is final and unconditional, followed by the complete payment of the processing fee and/or installment payment and receipt of the loan in the Eligible Customer's account on or before the Eligible Product Approval Date or before 30 November 2023.

- ◆ The application between **1 November - 30 November 2023** for the Eligible Product must be approved by the Product Provider, where such approval is final and unconditional, followed by the complete payment of the processing fee and/or installment payment and receipt of the loan in the Eligible Customer's account on or before the Eligible Product Approval Date or before 31 December 2023.
- ◆ The application between **1 December - 20 December 2023** for the Eligible Product must be approved by the Product Provider, where such approval is final and unconditional, followed by the complete payment of the processing fee and/or installment payment and receipt of the loan in the Eligible Customer's account on or before the Eligible Product Approval Date or before 20 January 2024.

→ For **Savings products**

- ◆ For application from **12 October - 31 October 2023** the Eligible Customer must deposit the minimum required sum into the opened account on or before the following dates:
  - Citi Plus: on or before 31 October 2023 and approved before 30 November 2023.
- ◆ For application from **1 November - 30 November 2023** the Eligible Customer must deposit the minimum required sum into the opened account on or before the following dates:
  - Citi Plus: on or before 30 November 2023 and approved before 31 December 2023
- ◆ For application from **1 December - 20 December 2023** the Eligible Customer must deposit the minimum required sum into the opened account on or before the following dates:
  - Citi Plus: on or before 20 December 2023 and approved before 20 January 2024

→ For **Priority banking products**

- ◆ For applications from **12 October - 31 October 2023** the Eligible Customer must deposit the minimum required sum into the opened account on or before the following dates:
  - Citigold: on or before **31 December 2023**
- ◆ For applications from **1 November - 30 November 2023** the Eligible Customer must deposit the minimum required sum into the opened account on or before the following dates:
  - Citigold: on or before **31 January 2024**

- ◆ For applications from **1 December - 20 December 2023** the Eligible Customer must deposit the minimum required sum into the opened account on or before the following dates:

- Citigold: on or before **29 February 2024**

→ For **Brokerage** products

- ◆ The Eligible Product (Online Investment Brokerage Accounts) must be successfully applied for, opened and funded within the following periods:

- Tiger Brokers: Open a Tiger Brokers account & fund any amount into the account during the Promotion Period.
- Webull Singapore: Open a Webull account & fund a min. of S\$100 into the account during the Promotion Period.

→ For **Insurance** products

- ◆ The purchased insurance product must not be cancelled & must be valid at the time of lucky draw and Lucky Draw Gift redemption.

**Step 5** Receive notification of your BAU reward from April 2024 onwards.

**Step 6** SingSaver will conduct a lucky draw to select Hundred and Ten (110) lucky draw winners. Lucky Draw will take place on 31 May 2024. Winners will be announced on SingSaver's blog page (<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 7 June 2024. Winners will also be contacted via email within 1 week after the date of the Lucky Draw.

## Can I get more than 1 lucky draw gift?

No, each eligible participant will only be able to win in the lucky draw once.

## How do I know if I am eligible for the lucky draw? Will I be notified?

You will be eligible for the lucky draw if you complete the [steps to participate](#). You will only be notified by SingSaver if you are a winner in the lucky draw. Winners will be announced on SingSaver's blog page (<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 7 June 2024. Winners will also be contacted via email within 1 week after the date of the Lucky Draw.

## Can I apply for a product not listed on the page to participate in this promotion?

Yes, you can. You may apply for any product on SingSaver which has the '101! Milestone Giveaway' badge ([what is this?](#)) or is listed on the promotion page between 12 October - 20 December 2023, both days inclusive.

## If I applied for a product from SingSaver's page, but it was not from the promotion page, can I still be part of the lucky draw?

Yes, you can. The product listing should have the '101! Milestone Giveaway' badge ([what is this?](#)) if it is listed elsewhere on SingSaver.

For more details, please refer to our <https://singsaver.link/101milestone-tncs>

## What is the promotional gift?

Each customer who fulfills the conditions are to receive up to three (3) entries into the Lucky Draw to receive one of the following Lucky Draw Gifts, as detailed below.

- a. Weekly Grand Lucky Draw: 10 Winners will receive S\$5,000 Cash;
- b. Weeks 1-2: 20 Winners will receive S\$1,010 Cash;
- c. Weeks 3-4: To be announced
- d. Weeks 5-6: To be announced
- e. Weeks 7-8: To be announced
- f. Weeks 9-10: To be announced

Important note: Depending on the product applied, you may need to activate or make a first purchase with your product, in addition to having the product application approved.

As gifts and promotion criteria vary based on the product applied for, please refer to our <https://singsaver.link/101milestone-tncs> for more details.

## What is the '101! Milestone Giveaway' Deals badge?

A '101! Milestone Giveaway' Deal badge indicates that the product is participating in our 101! Milestone Giveaway Promotion. Here is an example of what this badge would look like:



March Madness ends in 10days 12:01:40

## About Application

### What are the important steps to ensure my eligibility for a SingSaver reward?

Some important things to take note are:

- 1. Ensure that the application is made via SingSaver**  
This means that you must click on an 'Apply Now' link via a SingSaver website or any or SingSaver marketing communications, and you should see SingSaver offers listed on the site. If the last click before landing on the product application page did not come from SingSaver, your application might not be attributed to SingSaver.
- 2. Rewards Redemption Form Submission**  
Ensure that you have completed the Rewards Redemption Form accurately and within 14 days from your application.
- 3. Met all promotion criteria**  
Ensure you have activated your product or completed any other required promotion criteria required. Please refer to our promotion terms and conditions for more details on each product's requirements.

You may find out more here: [Am I eligible for the rewards?](#)

## About Rewards Redemption

### What if I submitted the wrong Application Reference Number or provided the wrong information in the Reward Redemption Form?

We regret to inform you that you will not be eligible for any rewards in this promotion.

### What if I did not receive the Rewards Redemption Email?

Here are some common reasons why you might not have received the Rewards Redemption Email:

1. The email was redirected to your spam/ junk folder by mistake

If this happens, please check your spam/ junk folder. As emails are SingSaver's primary method of communicating with you, please add [no-reply@singsaver.com.sg](mailto:no-reply@singsaver.com.sg) and [info@singsaver.com.sg](mailto:info@singsaver.com.sg) to your "Safe Sender" list or Primary mail folder to ensure you receive all communications from us.

2. "Skip Rewards" button may have been clicked and did not input your email address  
In such instances, we regret to inform you that you will not be eligible for the lucky draw contest gift.
3. The application was made on a different website  
If this happens, we regret to inform you that only applications made via [SingSaver site](#) and Partners of SingSaver will be eligible for a reward
4. A different email address was input on the rewards registration page. In this case, please check that email address for your Rewards Redemption Email.

You may also find out more here: [How do I register for the Exclusive Rewards?](#)

5. You were unable to submit your email address on the rewards registration page if this happens, please contact us at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) immediately with the following details:
  - Product applied for:
  - Email used for product application:
  - Application Reference Number:
  - Date of Application:
  - Approval date of product:

## **Where do I find my application number/policy number?**

Here's [how to find your application reference number](#).

Here's [how to find your insurance policy number](#).



# About Approval

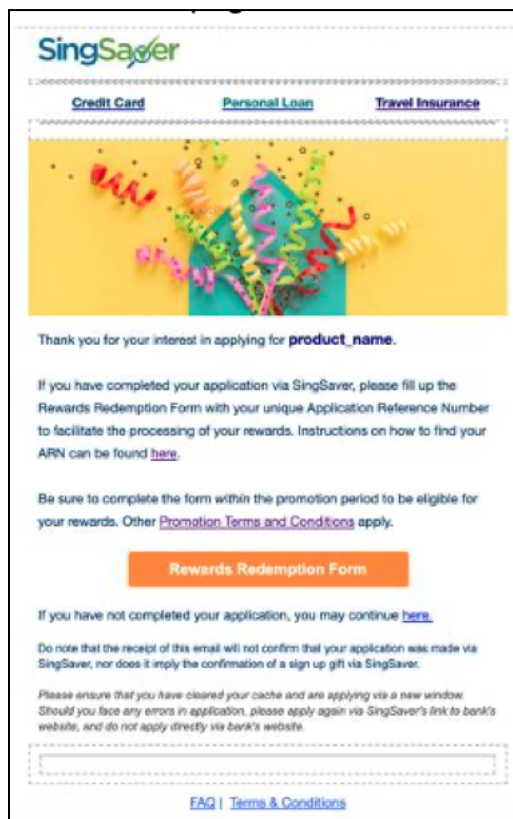
## I have followed all the necessary steps but my application was not eligible for the SingSaver reward. What should I do?

Kindly ensure that you have made an application via SingSaver's website. To be sure of this, the last click prior to landing on the product application form must have been a SingSaver channel, either on the SingSaver website or an advertisement by SingSaver

Kindly note that the receipt of the following emails neither confirms that any product application was made via SingSaver nor confirms the eligibility for any SingSaver rewards:

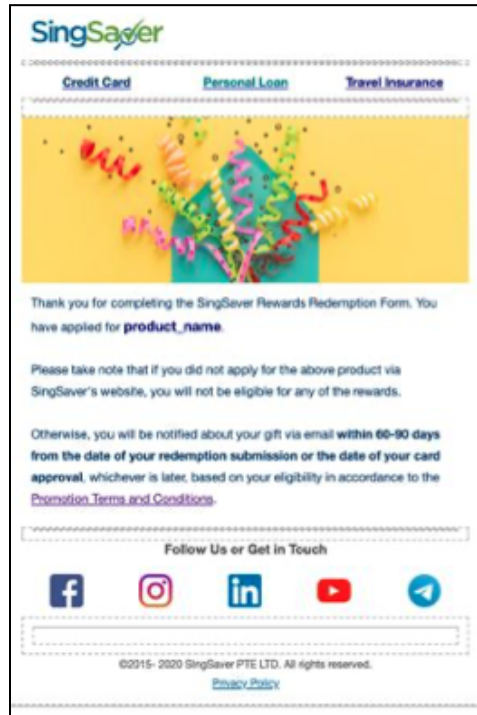
- **Rewards Redemption Email**

This is an email automatically triggered when an applicant submits their email address in the rewards page.



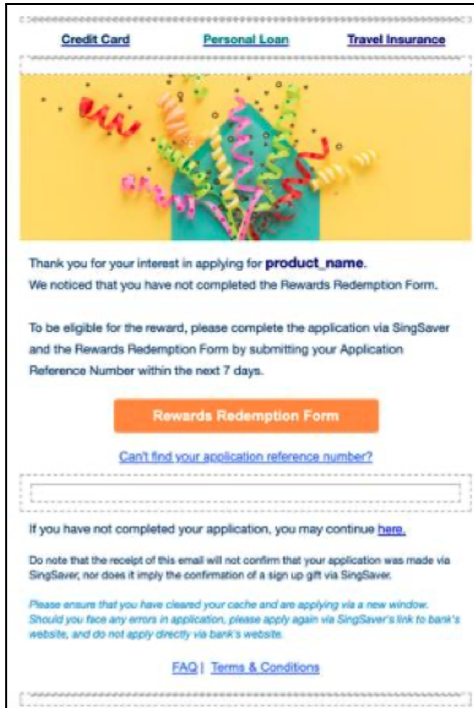
- **Confirmation of receipt of a successfully submitted Rewards Redemption Form.**

This is an email automatically triggered when an applicant successfully submits their Rewards Redemption Form.



- **Rewards redemption reminder email**

This is an email automatically triggered when an applicant fails to submit their Rewards Redemption Form, and is triggered to all applicants who have submitted an email address to SingSaver.



In addition, capturing a screenshot of the page where applicants are required to submit their email addresses does not prove that the credit card was applied via SingSaver. This information can only be verified by our partners in their communications to us.

You may refer to this article for more details: [I have not received my reward, what should I do?](#)

## [About Lucky Draw and Rewards](#)

### [When will I receive my promotional gift?](#)

Eligible customers will be notified of their promotional gift within **4 months** from the date of submission of the Rewards Redemption Form, or the date of the last participating criteria is met, whichever is later. Please note that depending on the product applied, you may need to activate or make a first purchase with your product. Please refer to our promotion terms and conditions for more details.

The lucky draw will be conducted on 31 May 2024. All-Winners will be announced on SingSaver's [contest winner's page](#) by 7 June 2024.

All participants are strongly encouraged to check spam/junk folders for the Rewards Notification Email as there may be accidental redirects by the email client. You may also add [info@singsaver.com.sg](mailto:info@singsaver.com.sg) to your "Safe Senders" list as a preventative measure. We regret that ineligible customers will not be notified. You may find out more about SingSaver's rewards redemption process [here](#).

## I have not received my reward, what should I do?

Unless otherwise stated, successful applicants will receive an email from SingSaver with their gift redemption details 4 months from the date of completion of all the promotion criteria. ([here's why](#)).

If it has been 4 months and you have completed all the [promotion criteria](#), yet you still have not received your rewards, please reach out to us at [info@singsaver.com.sg](mailto:info@singsaver.com.sg) with the following information:

- Product applied for:
- Email used for product application:
- Application Reference Number:
- Date Applied for product:
- Date the Rewards Redemption Form was completed and submitted:
- Approval date of product:
- Activation date of card:

You may also refer to this article for more details: [When will I receive my reward?](#)

**Due to the volume of submissions we are receiving, ineligible customers will not be notified. All promotion rewards will cease 6 months after the promotion end date, any queries received after that will not receive a response.**

## I applied for a product but it was rejected. Will I get any gifts?

If your application was rejected, you will not be eligible to receive the reward as it is dependent on your product approval.

For more details, please refer to our <https://singsaver.link/101milestone-tncs>.

## How will lucky draw winners be selected?

Winners will be drawn randomly at the SingSaver office located at 70 Shenton Way, Eon Shenton #18-15, Singapore 079118.

## How do I know if I have won in the lucky draw? When will I be notified?

Winners will be contacted via email within 1 week after the date of the Lucky Draw. Please keep a lookout in your spam/ junk folder for this in case of accidental redirects by your email client. As emails are SingSaver's primary method of communicating with you, please add [no-reply@singsaver.com.sg](mailto:no-reply@singsaver.com.sg) and [info@singsaver.com.sg](mailto:info@singsaver.com.sg) to your "Safe Sender" list or Primary mail folder to ensure you receive all communications from us. Due to the volume of submissions we are receiving, ineligible customers will not be notified.

Winners will also be announced on SingSaver's blog page (<https://www.singsaver.com.sg/blog/giveaway-and-competition-winners>) by 7 June 2024.

## How will I claim the gift?

You will receive instructions on how to redeem your gift when you receive a notification about your promotional gift via email.