



# How to book a Frontline Stay

## 1 Sign into your Airbnb account

Log into your Airbnb account. If you don't have one, go to [airbnb.com](#) and click **Sign Up**. You can use your work or personal email address.

## 2 Start our brief survey

Visit [airbnb.com/covid19relief-guests](#) to get started. Be sure to bookmark this starting point in case you need to come back to it.

## 3 Tell us about your work

Next, we'll ask a few questions about your COVID-19-related work. Please be sure that the work info you submit is as accurate and detailed as possible.

## 4 Get an invite to book a stay

After you enter your info, we'll do a quick check on it. If everything looks good, you'll be invited to browse Frontline Stays. You may not get an invite right away if we're unable to complete our initial check on your work info.

## 5 Browse and book a Frontline Stay

When you receive your invite to book, you'll be able to browse available places to stay. Make sure you click through from your invite email into Airbnb so you can access Frontline Stays. Once you're on Airbnb, enter your travel dates and the location of where you need a place to find entire homes and hotel rooms.

## 6 Final verification

Once you book a stay, we'll do a thorough verification of your COVID-19 work info. If we aren't able to verify it, we'll unfortunately have to cancel your booking.

